

Supporting Statement – Noise Management Plan

Conversion of Shed/Summerhouse to a Dog Grooming Salon

Please find below a list of Noise Sources as per your request, and the mitigation I would have in place.

Noise	Mitigation
Dog that barks through groom	I will have a no barking policy ie. if the dog is found to excessively bark throughout the groom I will ask the owner if they could find another groomer and explain that as I am located in a residential area I do not want the noise infringement on my neighbours. Note: I have explained my no barking policy to my neighbours who have advised “they are not bothered”.
Blast dryer	I will be working alone and will only groom one dog at a time. A groom will take, on average, 2-3 hours to complete. This means that this dryer will be in operation approximately 2 to 3 times per day and for a maximum of 45 each time. If my neighbours were to advise that the noise can be heard, and it is disturbing them, I would look to add insulation to the walls to prevent further noise disturbance. The summerhouse is being fitted with double glazed doors and the windows can be double paned so to reduce any noise.
Fluff/Stand Dryer	As this is much less powerful it sounds the same as a standard hairdryer. I would be surprised if this could be heard outside of the summerhouse, however, if my neighbours advise that it can be heard and it disturbs them I will look to add insulation to the walls etc., as above.
Electric Grooming Table	This has a very low motor sound so there should be no noise impact to my neighbours. The table is only moved to allow a dog on and off. The motor runs for approximately 60 secs at a time.

If I were to receive a complaint that could not be resolved with my neighbours directly I would contact Environmental Health to advise of the complaint and to ask what caused the complaint. I will then do everything I can to rectify any issues in order to keep my neighbour relations as good as they are currently. I have a very good relationship with my neighbours and would not want to cause them any upset. I have discussed my plans with them and they have no issues with any aspect of the grooming salon.

I have already discussed my operating hours with my neighbours who are agreeable to them, however, if once up and running it was found that certain aspects of the groom were causing them a disturbance I would discuss this with them and come to an agreeable resolution.

As I am only wanting to operate 2 full days a week initially I would like to be able to operate Friday 08.30 to 18.00 and Saturday 08.30 to 4.30. If I reduce them further I am worried I will not be able to provide an adequate service to my customers, which could result in my customers seeking another grooming salon further away as I believe it is extremely difficult to book in to the local grooming salons due to the high volume of grooms required.

Going forward, if my business can develop to enable me to work as a dog groomer full time I would open 5 days per week depending on what works for my customers. The usual days of operation would be Monday to Friday, however I would like to still be able to offer a Saturday as this may work better for my customers. For a work life balance I would only work 5 days at most so I would like the ability to choose which 5 days a week. Should my day be a Saturday I would aim to close by 3.00pm at the latest. This will allow me ample time to carry out 2 grooms.