

Rodeos Whitehaven Management Plan

Our management plan will outline any potential issues we think we might face and also how we will handle them, this will include how our business might affect other properties in the area & how we will keep our property and surrounding area clean and tidy.

Outside rubbish, cigarette ends and glasses.

We will do outside sweeps of our property on a daily basis to make sure it is still looking nice, presentable and clean, we will have a designated smoking area at the front of the property which will include two disposal areas for cigarette ends - one will be wall mounted and one will be a sand filled bucket - both of these will be emptied on a daily basis to ensure they are still useable and not overfilled.

Our security staff will be on the doors to ensure no glasses or bottles are removed from the premises and we will have a shelf behind the door for these drinks to be left on ready for customers to collect again on their return to the property.

A member of staff will make sure to check outside of our property throughout the evening to ensure there is no excessive rubbish and if there is this will be dealt with and tidied up quickly.

Noise and disruption to neighbouring properties.

Our security staff will be reminding customers to keep noise volumes low whilst leaving the property or whilst standing out the front of the property. At closing time our customers will be reminded to leave respectfully and to be mindful of our neighbours and will also be moved on quickly so they're not stood out on the street causing too much noise.

We will have local taxi numbers behind the bar and will be happy to contact taxi's for anyone that requests which will also limit the amount of people stood around on the street.

We will have signs on the door to remind our customers to leave quietly and respectfully.

Our music levels will be kept below the recommended decibel limit of 85dB and all our speakers will be faced inside - not facing out towards the windows or doors.

We will keep our doors closed to also reduce the noise escaping out onto the street.

We have added a timber frame to the windows which will also help reduce the noise escaping the property but will look at sound proofing the property more if we or our neighbours think it is necessary.

Waste Management

Our waste will be handled by the local council - this includes waste, cardboard and glass.

Our bins will be kept to the rear of the property next to the bins owned by Greggs.

We will do daily checks to make sure that the area is clean and tidy, it will be swept and any extra waste found in the area will be placed into the bin.

Our waste and recycling will be collected on a weekly basis.

Safety of our customers

Our security staff will be on hand to help with any issues that may arise around the safety of our customers.

All of our security staff hold their SIA licence.

We will be strict on the amount of people we allow into the property to make sure that we are not exceeding the recommended amount advised by the police, fire service & environmental health.

We have light up fire escape signs to help our customers safely find the exit if the need arises.

We will not hesitate to ring the police to help us manage a situation if we feel like staff or customers safety are at risk.

Our staff will be trained to the highest possible standard and will also follow the 'Challenge 25'.

Our security staff will make sure to check the ID of anyone they feel could be under age and will not allow them to gain entry if they either cannot produce ID, produce an ID thought to be fraudulent or are proved to be under the age required to gain entry.