

Oddfellows Arms

Noise Management Plan

Revision B – 28th April 2026.

Noise Management Plan:

As part of the day-to-day operations of the property there will be a noise management plan in place and in operation, specifically relevant to the use of the property. **The plan will include the contact details of the person / persons responsible for overseeing the noise management plan.** Key elements of the noise management plan will include:

- **Proactive Rules & Communication:** Clearly outlining in the booking contract and also the house manual that loud music, parties, and shouting are prohibited.
- **Quiet Hours:** Implement strict, enforceable quiet hours, specifically between 10pm & 8am to avoid disturbing neighbours.
- **Noise Monitoring Technology:** The use of proprietary noise detection sensors within the property, that will alert the applicant / property manager when noise exceeds set thresholds, allowing for intervention before it becomes a disturbance.
- **Physical Sound Mitigation:** Double glazed window units are already a part of the fabric of the existing building and will be carried through into the proposed extension.
- **Neighbour Relations:** The applicant / property manager will provide direct contact details to immediate neighbours to encourage direct communication between the parties, rather than automatically reverting to the authorities. **All complaints will be formally registered and recorded, along with details of the actions taken to address the complaint. The register will be made available for inspection by the Council if and when requested.**
- **Guest Vetting & Penalties:** Guests will be as far as is practicable screened, and there will be in place a "one strike and you're out" policy for noise violations, including potential immediate eviction.
- **Safe Check-in/Out:** There will be set arrival and departure times that will be co-ordinated to minimise disturbance, such as avoiding late-night arrivals and associated luggage noise. In summary, the protocol or action plan for a 'noise' incident will comprise of:
 1. **Monitor:** Receive alerts from noise sensors.
 2. **Contact Guest:** Immediately inform the lead guest to reduce noise.
 3. **Local Security:** If noise persists, send a local contact or security to the site.
 4. **Eviction:** As a last resort, enforce contractual clauses to evict guests.