

Site Address: Oddfellows Arms, 91/92 Main Street, St.Bees Cumbria CA27 0AD  
Proposal: Conversion of the Oddfellows Arms

## **Noise Management Plan: Rev B. 01.05.26**

As part of the day-to-day operations of the property there will be a noise management plan in place and in operation, specifically relevant to the use of the property. Key elements of the noise management plan will include:

- **Proactive Rules & Communication:** Clearly outlining in the booking contract and also the house manual that loud music, parties, and shouting are prohibited.
- **Quiet Hours:** Implement strict, enforceable quiet hours, specifically between 10pm & 8am to avoid disturbing neighbours.
- **Noise Monitoring Technology:** The use of proprietary noise detection sensors within the property, that will alert the applicant / property manager when noise exceeds set thresholds, allowing for intervention before it becomes a disturbance.
- **Physical Sound Mitigation:** Double glazed window units are already a part of the fabric of the existing building and will be carried through into the proposed extension.
- **Neighbour Relations:** The applicant / property manager will provide direct contact details to immediate neighbours to encourage direct communication between the parties, rather than automatically reverting to the authorities.
- **Guest Vetting & Penalties:** Guests will be as far as is practicable screened, and there will be in place a "one strike and you're out" policy for noise violations, including potential immediate eviction.
- **Safe Check-in/Out:** There will be set arrival and departure times that will be co-ordinated to minimise disturbance, such as avoiding late-night arrivals and associated luggage noise.

**Record Keeping:** All complaints will be recorded in a written register. Along with the details of the complaint, details of what action was undertaken will also be recorded.

**Contact Details:** The noise management plan will include the names and contact details of the parties responsible for overseeing and implementing the plan.

In summary, the protocol or action plan for a 'noise' incident will comprise of:

1. Monitor: Receive alerts from noise sensors.
2. Contact Guest: Immediately inform the lead guest to reduce noise.
3. Local Security: If noise persists, send a local contact or security to the site.
4. Eviction: As a last resort, enforce contractual clauses to evict guests.