

## Dunningwell Hall Guest policy

The person who books Dunningwell Hall is responsible for ensuring compliance with the rules and booking conditions by all members of his or her party, including any visitors, children, and pets.

Please familiarise all your party with these site rules. When agreeing to the terms and conditions you agree to abide by these rules. Failure to do so may result in a verbal warning; notice to leave the site within 2 hours without refund; refusal of future bookings and a formal report to the police.

**BEHAVIOUR**, please show consideration to the neighbours and local residents, there is a **No** noise policy after 11.00pm. Please remember that sound carries at night. Excessive noise, bad language, unruly or intimidating behaviour will not be tolerated. Whilst alcohol is permitted, it may only be consumed on the premises. Please do not walk around with open cans, bottles, and glasses etc. Anyone acting in an unruly or aggressive manner will be asked to leave the site.

**PETS** A maximum of 2 well-behaved pets (no banned dog breeds) per booking are allowed on the site. They must be always kept on a lead and owners are responsible for clearing up any mess. There is an open area for dog walking adjacent to the main hall. Dogs are not allowed in the bedrooms or kitchen areas.

**ACTIVITIES** No ball games (football, cricket, rugby etc) are permitted within the house as they can disturb the peace of others and can cause damage to property. They can be played on the grassed areas outside. Bicycles must be ridden with due care and attention. Children who are not road competent cyclists must be accompanied by a responsible adult. Children are prohibited from riding motorised scooters and vehicles on site. The speed limit on site is 5mph. No water balloons are to be used on site.

**BBQs AND FIRES** **BBQs** must be free standing and raised off the grass and used in marked areas only. We do not allow open fires. Anyone found undertaking activities that damage ground conditions or the park environment will be dealt with as per our rules.

**NOISE** TV's, radios and stereos should be used considerately during the day and should not be audible outside the main house, The quiet time should be 23.00pm – 07.00am.

**SMOKING** Dunningwell Hall is a non-smoking building no smoking or vaping is permitted within the main hall. Please use areas clearly marked for smoking and vaping. Cigarette ends should be extinguished and disposed of appropriately. - Do not leave them on alight at any time.

**TRANSPORT** All guest who have made a booking to stay at Dunningwell Hall will be contacted by the reception team and provided with ways to arrive with us. Communication on road networks local travel and transport link including taxi service from local railway stations will be provided. We will also as per our transport details recommend where possible to car share to minimise disruption on our local road network and the environmental effects. We will also recommend during the stay to keep travel and numbers of vehicles traveling to a minimum.