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Noise Management Plan

The following is provided to comply with the requirements of condition 3 of permission reference 4/23/2119/0F1 for a change of use from large country house to 11-bed short-stay self-catering accommodation (Sui generis) and associated works including alterations to access, parking and drainage (part-retrospective) at Dunningwell Hall, The Green.

Condition 3 of 4/23/2119/0F1 states:

3. Prior to the first use of the building as tourist accommodation hereby permitted a Noise Management Plan must be submitted to and approved in writing by the Local Planning Authority.

The Noise Management Plan must include undertakings and procedures for:

- (i) The name/s of the supervisor/s responsible for the behaviour of guests and for liaison with local residents and this Council;
- (ii) The control and use of outside areas;
- (iii) The control of noise breakout from within the building;
- (iv) Access and egress to and from the property by guests including arrangements for vehicle parking;
- (v) Recording of complaints and response to those complaints;
- (vi) The annual review of the Noise Management Plan and, if necessary, the submission and approval in writing by the Local Planning Authority of any revised Noise Management Plan;
- (vii) Any other matters that are reasonably required by the Local Planning Authority.

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The use must be carried out in accordance with these approved details at all times thereafter.

Reason: To safeguard the amenity of nearby residents and the area generally.

Each detailed requirement is addressed in turn below:

(i) The name/s of the supervisor/s responsible for the behaviour of guests and for liaison with local residents and this Council.

General Manager, Brockwood Hall – currently Daniel Shovelton or Duty Manager if General Manager unavailable.

Each booking will identify a lead guest who will be contacted and responsible for any concerns.

(ii) The control and use of outside areas.

No amplified music to be played outside in the garden area.

(iii) The control of noise breakout from within building.

Should noise levels exceed those typically associated with residential use or an excessive noise event occurs, the lead guest will be contacted as soon as is practicable by the General or Duty Manager or member of staff acting on their behalf.

The situation will be monitored every 5 minutes until resolved.

If the problem persists security will be instructed to visit the site.

Eviction of guest/s as a last resort.

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(iv) Access and egress to and from the property by guests including arrangements for vehicle parking.

Access and parking arrangements are shown on approved drawing number 2018-06-002 Rev C. This drawing is appended for reference.

(v) Recording of complaints and response to those complaints.

Any complaints will be recorded in writing along with any actions taken in response. This record will be kept up-to-date and made available to the Local Planning Authority on request.

(vi) The annual review of the Noise Management Plan and, if necessary, the submission and approval in writing by the Local Planning Authority of any revised Noise Management Plan.

The NMP will be reviewed by the owner/operator on an annual basis.

Liaison with the Local Planning Authority will take place as required.

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Access and parking arrangements: approved drawing number 2018-06-002 Rev C

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