



Coronavirus (Covid-19) Customer/Visitor Questionnaire

In light of the continued Coronavirus pandemic, Copeland Borough Council has implemented a short questionnaire for all visitors to our sites to ensure the Health and Safety of all employees, customers and visitors.

What to expect when visiting us:

With immediate effect, anyone who is experiencing flu-like symptoms, including fever, is advised not to visit any of our sites, including support functions, committee or face-to-face meetings and office-based locations.

Before visiting, you are required to confirm the following and delete as appropriate:

1. That you are not displaying flu-like symptoms or symptoms listed under Public Health England's guidance – Y/N
2. That you have not returned to the UK in the last 14 days from an area listed in Public Health England's Guidance -Y/N
3. You have not been in contact with colleagues, family or friends who have displayed any symptoms or confirmed cases of COVID- 19 or have been in contact with anyone who has been diagnosed with COVID-19 – Y/N

All site visitors are expected to follow increased levels of personal hygiene:

- Wash your hands on arrival and departure
- Where possible carry and use hand sanitiser
- Avoid shaking hands and physical contact
- Wear face coverings while moving in and around the building, they may be removed once seated or directed to by an Officer

By ticking this box, you have agreed to have read and understood the above



We recommend that you continue to follow updates and latest advice on how to protect yourself through Government announcements, Public Health England, and the NHS.

Further information can be found at these links.

Government advice: <https://www.gov.uk/guidance/coronavirus-covid-19-information-for-the-public>

NHS advice: <https://www.nhs.uk/conditions/coronavirus-covid-19/>

Advice for travellers: <https://www.nhs.uk/conditions/coronavirus-covid-19/advice-for-travellers/>

NHS 111 on line advice: <https://111.nhs.uk/covid-19> or Telephone 111