

Copeland Borough Council and General Data Protection Regulations (GDPR)



What's Happening?

We're publishing a new Privacy Notice which explains how we use and protect your information.



When is this happening?

25 May 2018. We're getting in touch now to give you advance notice.



Do I need to do anything?

You don't need to do anything now. We'll provide more information in our Privacy Notice.

Dear Customer,

We're making it easier for you to find out how we handle your information. A new data privacy law is being introduced later this year in the UK. As a result, we're publishing a new Privacy Notice to make it easier for you to find out how we use and protect your information within Copeland Council. We won't be changing the ways we use your personal information, but the new notice will provide you with additional details such as:

- Your increased rights in relation to the information we hold about you
- How we keep your personal information secure
- The types of personal information we collect about you and how we use it
- The legal grounds for how we use your information

The Privacy Notice applies to any personal information and services provided to you by Copeland Borough Council.

The Privacy Notice will be effective from 25 May 2018 and you'll be able to view it at or pick up a copy at any of our offices, or you can ask us to post a copy to you.

The Privacy Notice makes sure that we continue to comply with privacy law and regulation. There are no changes to our terms and conditions, including what we ask of you. If we make changes to any of these in the future, we'll let you know.

If you have any questions or would like some help. Please contact us on 01946 598300