

Millom and Haverigg Flood Funding Support FAQs

Council Tax Relief Scheme

How do I apply for the discount?

We have a list of properties which we know were affected by the flood that occurred between 30th September and 2nd October 2017. Copeland Borough Council issued an application form to all affected properties following the flood. If you have not received an application form, please contact the Revenues Team on **01946 598300** or email ctax@copeland.gov.uk

Question	Answer
What is a flooded property?	A flooded property is a property that has been flooded internally i.e. water has entered the property.
My basement was flooded. Am I entitled to the discount?	Yes. Basements and below ground level are included.
My garage was flooded. Am I entitled to the discount?	Garages are included if they are in the fabric of the building. Garages adjacent or separate from the main building are not included.
I live in a caravan. Am I entitled to the discount?	Yes. The discount includes caravans and park homes but not tents.
What discount do I receive while my property is unoccupied?	A 100% discount applies to properties that have been rendered uninhabitable due to the flood. This relief will apply for a minimum period of 4 weeks and a maximum period of 3 months. The relief will cease on reoccupation.
I am living upstairs. What discount am I entitled to?	Residents who have remained in the property but occupation of the whole property is limited by flood damage will be entitled to 100% discount. The discount will last for a minimum period of 4 weeks and a maximum period of 3 months. This relief will apply for the period the property remains partly occupied and will cease on reoccupation of the whole property.

Question	Answer
<p>Properties flooded in Storm Desmond, Storm Eva and Storm Frank received 100% discount for the whole period that the property was uninhabitable – Why is this not available for residents in Millom and Haverigg?</p>	<p>In response to Storm Desmond, Storm Eva and Storm Frank central government provided significant funding to the areas affected by the above Storms. Unfortunately, not all flooding incidents receive funding and for the Millom and Haverigg flood no funding was available.</p>
<p>What if my property was empty at the time of the flooding?</p>	<p>A 100% discount applies to empty properties that have been rendered uninhabitable due to the flooding. This relief will apply for a minimum period of 4 weeks and a maximum period of 3 months.</p>
<p>What help is available after the 3 months?</p>	<p>If your property remains uninhabitable after 3 months, a 50% discount will apply for a maximum period of 9 months, bringing your total discount period to 12 months. Please note the Council will require photographic evidence at this stage to support the additional award. Please contact the Revenues Team on 01946 598300 if you require this additional support.</p>
<p>What if this is my second home?</p>	<p>A 100% discount applies to properties that have been rendered uninhabitable due to the flooding. This relief will apply for a minimum period of 4 weeks and a maximum period of 3 months. The relief will cease on reoccupation.</p>
<p>Can I make a claim as Landlord of a rented property?</p>	<p>If your property is tenanted, your tenant can apply for the relief If the property is empty, you as Landlord can apply for the relief and a 100% discount applies. This relief will apply for a minimum period of 4 weeks and a maximum period of 3 months. The relief will cease on reoccupation.</p>
<p>Are there any other grants available?</p>	<p>Yes. Residents that have been affected by flooding can apply for financial support through Millom Town Council (www.millomtowncouncil.co.uk) and Cumbria Community Foundation (www.cumbriafoundation.org). For further details visit the organisation's websites.</p>

Please note that this policy may change as we are awaiting further clarification from the Department for Communities and Local Government.

If you have any further questions, please contact the Revenues Team on 01946 598300.