Copeland Borough Council (CBC) manages a small stock of Footway lighting.
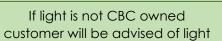
These lights are not roadway or street lighting. That responsibility falls under Cumbria County Council and as such any faults or issues should be reported to them direct via their call centre or website.

Our lighting generally covers Copeland Borough Council owned car parks, footpaths and smaller pockets of land formerly owned by the Council.

For the maintenance, repair and removal of our lighting the following information is as set out in our policy.

A. The Council will continue to maintain any existing CBC lights for as long as they are considered to be **structurally sound and compliant with safety requirements** as per EU commission Regulation (EC) No 245/2009.

B. The Council will continue to facilitate requests for new lights, but only on the basis that all capital and revenue costs are wholly funded by a third party (such as a Parish Council or Housing Association)

C. Priority will be given to removing footway lights where they are in a poor physical condition with **no automatic replacement** unless funded by a third party. The exception being where the Council is required to provide lighting in discharge of other legal duties.

Report of broken footway light taken or received via

01946 598300 - info@copeland.gov.uk

If light is not CBC owned customer will be advised of light owner if known

If light is CBC owned a log will be made of the light issue and the customer will be contacted to confirm ownership

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Light is reported to CBC contractors for repair
This can take up to 10 working days

If more than replacement of a bulb this could take considerably longer
Not all lamps will qualify for repair if EU conditions are not met

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Customer will be informed if the lamp requires more than a simple bulb change or if the light is to be removed.

In situations where it has been advised that a light is to be removed there may be exceptions applied in terms of replacement.
This decision will be made on an individual basis.
The customer will be advised of the outcome.