

# Making Your Recycling the Best it's Ever 'Bin'



We are improving your recycling collection.  
Instead of having three boxes and a bag,  
you'll have two wheeled bins.

- There will be less sorting for you to do
- The bins have more room and are easier to move
- Lidded bins mean less wind-blown litter

## FAQs

### Why have we made these changes?

We want to make recycling as easy as possible, as well as provide more space for residents to recycle as much waste as they can. Recycling waste is better for the environment and the new vehicles will reduce our carbon footprint.

### When are my new bins arriving?

We'll write to you with a delivery date – bins will be delivered from October to December 2022 and you can use them as soon as you receive them.

### Will my waste still be properly recycled?

Yes, it will be separated into different materials and sent for recycling. Visit [www.copeland.gov.uk](http://www.copeland.gov.uk) to see how this works.

### Will my collection day change?

It could – if it does, we'll write to you. You can also check your online calendar at [www.copeland.gov.uk](http://www.copeland.gov.uk).

### Will the bins take up more room?

The bins may take up a little more space, depending on how you store them. The average dimensions are:

	Height (cm)	Width (cm)	Depth (cm)
Recycling box	35	50	40
Black wheeled bin	107	58	74
New recycling bin	105	48	54.5

### What should I do with my old boxes?

You can keep them for storage or take them to a Household Waste Recycling Centre. We can also collect them when we deliver your bin – just leave them empty and visible to our crews.

### What about my assisted collection?

If we currently provide you with an assisted collection, it will continue as normal with the new service. Please keep putting your new bins where you do now. You don't need to contact us.

### Can I have an extra recycling bin?

If you meet the criteria for a larger family, you may be able to get a larger recycling bin. Contact us to ask.

### Can I leave extra recycling with my bins?

No. All recycling needs to be contained in the bin with the lid firmly closed. We won't take extra recycling or rubbish left beside any of your bins unless previously agreed.

### What happens if I put the wrong things in my bins?

It's important that the right items go in the right recycling bin – it means a better-quality product for reprocessing. We can't empty your bins if you put the wrong materials in them.

### My cardboard is too big to fit in my bin, what should I do?

Flatten cardboard boxes to fit into your bin (remove all polystyrene, bubble wrap and other packaging). You can also take your extra cardboard to a recycling 'bring' site or a Household Waste Recycling Centre.

### How clean do the recycled materials need to be?

As clean as possible - they should not have food sticking to them, or have any liquid left inside. It's also helpful if you squash containers so they take up less room.

### How do I report a missed bin?

Your bin must be put out by 7am on the morning of collection. If your bin is not collected by 5pm on the scheduled day, contact us on 01946 598300 or at [info@copeland.gov.uk](mailto:info@copeland.gov.uk). You can find details of delayed collections at [www.copeland.gov.uk](http://www.copeland.gov.uk).



### Can I put a bin liner in the wheeled recycling bins?

No, these currently can't be recycled by us and your bins will not be emptied.

### What happens if I don't have enough space for two more bins?

We recognise that some properties may struggle to store two more bins. We will write to you if your property doesn't have enough space, so there is no need to contact us.

## What goes in which bin?

Blue lidded bin	
Yes please 	No thanks 
<ul style="list-style-type: none"> <li>• Newspaper</li> <li>• Letters and envelopes</li> <li>• Leaflets and flyers</li> <li>• Shredded paper</li> <li>• Card</li> </ul>	<ul style="list-style-type: none"> <li>• Paper that is stained/dirty with food, grease, paint or dirt</li> <li>• Used paper towels, tissues, wet wipes/cotton wool/makeup pads</li> <li>• Sticky paper (eg post-it notes, sticky labels)</li> <li>• Foil based gift wrap or bags</li> <li>• Wallpaper</li> <li>• Card that is stained/dirty with food, grease, paint or dirt</li> <li>• Waxed, waterproof food and drink cartons (eg Tetrapak)</li> <li>• Takeaway cups</li> </ul>

Red lidded bin	
Yes please 	No thanks 
<ul style="list-style-type: none"> <li>• Glass bottles, including non-food (eg perfume bottles)</li> <li>• Glass jars, including lids</li> <li>• Plastic pots (eg yoghurt, soup)</li> <li>• Plastic tubs (eg butter, ice cream)</li> <li>• Plastic trays/punnets (please remove film lids and absorbent pads)</li> <li>• Plastic bottles (eg milk and juice, cleaning products, shampoo). Remove pumps and triggers</li> <li>• Drinks cans and food tins</li> <li>• Biscuit/chocolate tins (including lids)</li> <li>• Aerosols (must be empty)</li> <li>• Clean aluminium foil and foil trays</li> </ul>	<ul style="list-style-type: none"> <li>• Glass cookware (eg Pyrex)</li> <li>• Drinking glasses</li> <li>• Vases</li> <li>• Nail varnish bottles</li> <li>• Mirrors</li> <li>• Light bulbs/tubes</li> <li>• Window glass,</li> <li>• Black plastic</li> <li>• Film lids</li> <li>• Laminated pouches (eg baby or cat food)</li> <li>• Plastic toys</li> <li>• Medicine blister packs</li> <li>• Toothpaste tubes</li> <li>• Carrier bags</li> <li>• Cling film</li> <li>• Bubble wrap</li> <li>• Plant pots and seed trays</li> <li>• Plastic cups, lids and straws</li> <li>• Polystyrene</li> <li>• Crisp packets and sweet wrappers</li> </ul>

Please don't hesitate to contact us if you have any other questions regarding the new bins or your waste collections in general.

### Contact details:

**Telephone:** Customer Services **01946 598300** option 5

**Email:** [info@copeland.gov.uk](mailto:info@copeland.gov.uk)

**Website:** [www.copeland.gov.uk](http://www.copeland.gov.uk)