

Strategic Housing Improvement Action Plan 2010/11

EXECUTIVE MEMBER: Cllr George Clements

Report Authors: Laurie Priebe, Strategic Housing Services Manager
Debbie Cochrane, Housing Renewal Manager

SUMMARY: This report is a brief statement of progress in advance of a full report to the meeting of the panel on 3 November 2010

1.0 Introduction

- 1.1 The Strategic Housing Panel considered a report on the Housing Improvement Action Plan on 13 September 2010.
- 1.2 It was resolved to report further on 3 November 2010 on the task of ensuring that the housing pages on the website are customer focused and that e-enabled accessed initiatives are developed.
- 1.3 It was further resolved to report to the 3 November meeting on the actions relating to focus group consultation and informing customers of service standards
- 1.4 It is also intended that a report be brought to the Panel in November on park homes and a strategy for empty homes in the Borough

2.00 Progress

- 2.1 In relation to paragraph 1.2 above it is proposed to undertake a presentation of the housing website pages to the Panel in November.
- 2.2 In relation to paragraph 1.3 it is intended to report on the focus group outcomes in November 2010 prior to publishing revised service standards in December.
- 2.3 Tom Bruce of Goose Housing Research will be invited to the November meeting of the Panel to report on park homes and empty homes in the Borough.
- 2.4 There will also be the second bi-monthly report on the Housing Improvement Action Plan to the 3 November meeting.