

Easy Guide to the Affordable Warmth Schemes currently available in Copeland February 2012

Please use this guide to direct customers to schemes that they might be eligible for. There are three schemes currently available to the general public:

- The Cumbria Warm Homes Project
- The Winter Warmth Fund (Also known as Warm Homes, Hot Spots)
- The CESP British Gas Sandwith scheme

Also included are details of the following scheme which is not open to the general public:

- The ERDF Cumbria Cohesion scheme

The Cumbria Warm Homes Project



Locations: Available anywhere in Copeland

Customers who are eligible:

Private Home owners, people who are renting privately or private landlords

Free Home Energy Survey available to everyone – a surveyor visits the property and then makes recommendations to the customer on what measures could improve the energy efficiency of their home. People may qualify for free or discounted insulation measures

Measures available:

Loft and cavity wall insulation, tank lagging and draught proofing

Cost to customer:

Free Home Energy Survey available to all

Free insulation measures available if the customer is over 70 or in receipt of certain benefits and if the survey shows that these measures if needed

Discounted insulation measures may be available to all customers (where their survey finds that insulation is needed)

Free £20 Highstreet Voucher available when customers recommend other to the Scheme

Contact telephone number: 0800 328 8419 to book free Home Energy Survey

For further information:

Contact CosySeal on the above telephone number.

Website: www.cumbriawarmhomes.org.uk

Leaflets (as shown in picture) are available at the Council offices

Scheme closes: July 2012

Scheme provided by: The Cumbria Affordable Warmth Partnership, which includes all the Cumbria Local Authorities
CosySeal Insulation Ltd carry out the surveys and install the measures

The Winter Warmth Fund and Warm Homes, Hot Spots



Details of the winter warmth fund...



**Warm Homes
Hot Spots**

Are you worried about a client keeping their home warm?

Has their boiler broken down?

Is their heating system unreliable?

Would a boiler service help keep their costs down?

Cumbria's Warm Homes, Healthy People campaign has money available to help your clients and contacts in a heating emergency or, even better, to buy a service contract for their boiler so that they can avoid an emergency in the coming months.
The scheme is called Warm Homes, Hot Spots.

Know someone who needs help with a heating system and think they qualify (see over)? A call to Gemma Barnes at Cumbria Rural Enterprise Agency on 01539 726624 will get things moving.

Or, in an emergency out of office hours, call Thomas Armstrong Service & Maintenance Division on 07967 340567 and then make the claim via Gemma asap.

PS If energy bills are a problem, contact The Winter Warmth Fund at Cumbria Community Foundation on 01900 825760 for financial help.

Locations: Available anywhere in Copeland

Customers who are eligible:

People in any type of housing (private or social housing)

Customers who either:

1. are over 60
2. have at least one child under 5
3. have a chronic underlying health condition, particularly respiratory or coronary, or
4. have a disability particularly affected by cold weather

And receive:

- State pension and/or Pension Credit only
- Income related Employment and Support Allowance that includes a work-related activity or support component
- Income Support
- Income-based Jobseeker's Allowance, or
- Disability Living Allowance

And struggle to maintain a basic acceptable standard of living during the winter due to the cost of heating their home and the restrictions of cold weather.

Measures available:

Depending on what is required, the funding could cover a range of measures including warm coats for children, help to pay fuel bills or to replace broken appliances.

The normal grant is £125 and the grant in exceptional circumstances is £250.

The Warm Homes Hot Spots element of this project includes up to £200 of funding available for emergency heating repairs or for a service contract so that you can avoid an emergency in the coming months.

Cost to customer: Free

Contact telephone number:

People over 60: Christine Timney, Age UK West Cumbria on 01946 66669 or 08443 843843

People with children under 5:

Living in South Copeland: Action for Children: Steph Crosthwaite 01900 325251

Living in North Copeland: Howgill Family Centre: Diane Kenmare 01946 62681

Customers not in the above categories: Please contact David Andrews at Cumbria Community Foundation on 01900 825760.

Website: www.cumbriafoundation.org/archives/2011 . Details are also available on the Copeland Borough Council website homepage.

For the Warm Homes Hot Spots element contact Gemma Barnes at Cumbria Rural Enterprise Agency on 01539 726624. In emergency out of office hours: call Thomas Armstrong Service & Maintenance on 07967 340567 quoting 'Hot Spots' to arrange a boiler repair.

Scheme closes: End of March 2012

Scheme provided by:

Cumbria Community Foundation (Unwanted Winter Fuel Payment donations, and a Warm Homes, Healthy People government grant)

CESP British Gas and Home Group Sandwith Ward Scheme

Locations: Sandwith Ward (Woodhouse and Greenbank)

Customers who are eligible: Customers in privately owned or rented, or social rented properties may be eligible

Measures available:

Available measures may include:

- External Wall Insulation
- New boilers and radiators
- Loft insulation



Cost to customer:

British Gas state that the measures will be offered free of charge but there may be some additional costs to the customer.

Contact telephone number:

British Gas: 0800 975 9773

Lesley Palmer, Resident and Tenant Liaison Officer for the scheme. Tel: 07557 612 623

An Open Day about the scheme is being held at St. Peter's Parish Hall, Lakeland Avenue, Whitehaven on Monday 13th February between 1pm and 6.30pm, and people are encouraged to call in to find out more.

Scheme closes: Works must be completed by 31st October 2012

Scheme provided by:

Home Group and British Gas

Closed Scheme:

ERDF Cumbria Cohesion Scheme (This scheme is closed to new customers, and is included here for information)

Locations: Planned for specific pre-selected Home Group properties in South Whitehaven, including properties on Meadow Road, Whitehaven

Customers who are eligible: The properties where the work will be carried out have already been selected based on their suitability, and the tenants notified. The scheme is therefore not available to new customers.

Work being carried out: External Wall Insulation work – cladding the external walls of the property to improve their thermal efficiency. This work is carried out where properties are hard to treat, for example where properties are unsuitable for Cavity Wall Insulation.

Cost to customer: Free

Contact telephone number: Home Group: 0845 155 0980

Scheme closes:

The scheme is already closed to new customers. The work on those properties that have been identified for having the work carried out is due to be completed by the end of 2013.

Scheme provided by:

Home Group - European Regional Development Funding