

<b>Meeting</b>	Overview & Scrutiny Committee Performance and Resources
<b>Venue</b>	Bainbridge Room
<b>Date</b>	19th January 2006
<b>Time</b>	2.00pm
<b>Contact Officer</b>	Jane Murray
<b>Lead Officer</b>	Tim Capper

1. [Minutes of the meeting held on 10th November 2005](#)
2. Apologies for absence
3. Arrangement of Agenda:  
To consider the order in which the agenda items will be taken.
4. Items for which the Press and Public will be Excluded:  
To consider which agenda items will be considered with the press and public excluded, on the grounds that there is likely to be a disclosure of confidential information in breach of an obligation of confidence, or exempt information as defined in Schedule 12A of the Local Government Act 1972.
5. [Performance Monitoring](#)  
**Summary:** To receive a briefing from the Portfolio Holder with respect to recent Performance Monitoring performance.
6. [Scrutiny of the Budget Process](#)  
**Summary:** With reference to three randomly selected budget bids, examine the process used to determine whether those bids are successful or not by the budget working party.
7. Budget process and efficiency savings  
**Summary:** To receive a verbal briefing from the Head of Legal and Democratic Services and the Head of Leisure and Environmental Services as to how their departments addressed the efficiency agenda during the budget process.
8. [Confidential Reporting Code](#)  
**Summary:** To note proposed changes to the confidential reporting Code.
9. [Customer Service Strategy](#)  
**Summary:** To note the draft Customer Service Strategy.

10. [Complaints' Monitoring](#)

**Summary:** To note complaints' monitoring statistics from April-September 2005

11. [National Conferences](#)

[Appendix A](#)

**Summary:** To agree a proposal for the allocation of funding for national conferences.

12. [Encouraging people to stand as Councillors](#)

**Summary:** To receive the research to date and consider whether more research might be necessary before a fuller discussion at the next meeting.

13. [Forward Plan](#)

**Summary:** To note the forward plan of key decisions to be taken by the Executive.

14. [Work Plan](#)

**Summary:** To note the work plan.

**Membership:** Councillors Mrs Y Clarkson (Chairman); Mrs C Giel (Deputy Chairman); Mrs A Bradshaw; ; F Gleaves; F Heathcote; Mrs J Hully; M McVeigh; A Norwood; G Sunderland; P Tyson; Mrs C Watson

Page last updated: 12 April 2006