

OVERVIEW & SCRUTINY MANAGEMENT COMMITTEE

Venue: Bainbridge Room
Date: 3 August 2009
Time: 2:00pm
Contact Officer: Neil White
Lead Officer: Tim Capper

1. **Chairman's Opening Remarks**
2. [Minutes of the Meeting held on 6 July 2009](#)
3. **Apologies for Absence**
4. **Declarations of Personal and Prejudicial Interests in Agenda Items:** Members to declare any Personal and Prejudicial Interests
5. **Arrangement of Agenda:** To consider the order in which the agenda items will be taken.
6. **Items for which the Press and Public will be Excluded:** To consider which agenda items will be considered with the press and public excluded, on the grounds that there is likely to be a disclosure of confidential information in breach of an obligation of confidence, or exempt information as defined in Schedule 12A of the Local Government Act 1972.
7. **CoCo** (For details, please refer to Item 7 of the Executive Agenda for 28 July 2009.)

Summary: To consider the CoCo regulations and to receive a presentation from M Stroud, ICT Manager

8. **Place Survey** **(ALL MEMBERS INVITED FOR THIS ITEM)**

Summary: To receive a presentation from K Parker, Acting Director, Quality of Life on the Place Survey results.
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9. [Compliments, Comments and Complaints](#) **P 1 - 7**

Summary: To note the contents of the Quarterly Compliments, Comments and Complaints Report.
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10. [Commitments Survey](#) **P 8 - 19**

Summary: To receive the results of the Customer Commitments Survey exercise completed in June 2009

11. [OSC Terms of Reference](#) P 20 - 27

Summary: To consider the Overview and Scrutiny Committee's Terms of Reference.

12. [Community Call for Action](#) P 28 - 35

Summary: To receive a verbal update on Community Call for Action

13. [Work Plan](#) P 36 - 41

Summary: To consider the Work Plans of the Council's Overview and Scrutiny Committees

14. **Executive Decisions – To Follow**

Summary: To consider the Decisions from the Executive meeting on 28 July 2009

Membership: Councillors B Dixon (Chairman); K Hitchen (Deputy Chairman); Mrs Y R T Clarkson; Mrs M Docherty; Mrs E Eastwood; G Garrity; J Kane; Mrs W Metherell; P Whalley.

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