CUMBRIA JOINT SCRUTINY COMMITTEE

Meeting date: 17 December 2009

From: Leader of the Council and Chief Executive

Paper No.

8(i)

PERFORMANCE MONITORING REPORT

3 YEAR OUTCOMES: COMMUNITY STRATEGY (2008-2028)

PART A - RECOMMENDATION OF CABINET MEMBER

- 1.0 **EXECUTIVE SUMMARY**
- 1.1 The purpose of this report is to provide the Joint Scrutiny Committee with an update on progress toward achieving the twenty '3 year outcomes' in our Community Strategy 2008-2028 (CS). The report is informed by the full set of performance indicators in the National Indicator Set (NIS), including the performance indicators in Cumbria's Local Area Agreement 2008-2011 (LAA).
- 1.2 This report contains performance information at 30th September 2009, the second quarter of 2009/10.
- 2.0 STRATEGIC PLANNING AND EQUALITY IMPLICATIONS
- 2.1 The Community Strategy sets the 20 year vision for the county and is the framework for the development and delivery of the Council Plan and other key strategies and plans across the county.
- 2.2 The Strategy is formed around 5 themes, with a shorter term focus on twenty '3 year outcomes' that have been the focus of Cumbria's first Area Assessment in 2009. The Area Assessment will be reported publicly by joint inspectorates in December 2009 as part of Government's new national performance framework (CAA).
- 2.3 The Community Strategy also set out the framework for the negotiation of Cumbria's Local Area Agreement, and was subject to an Equality Impact Assessment and a Sustainability Appraisal. Equality and

rurality perspectives of each LAA target were identified by partners when the indicators included in the Agreement were selected and these issues are being addressed through delivery planning for each target and ongoing performance management.

3.0 RECOMMENDATION

- 3.1 The Joint Scrutiny Committee are asked to:
- (i) note the performance across the 3-year Cumbria Community Strategy outcomes.
- (ii) note the performance across the priority performance indicators in Cumbria's Local Area Agreement.
- (iii) support the actions required to address underperformance across the Community Strategy Outcomes and LAA and determine whether they wish to pursue any of the issues therein through scrutiny review work.

Jim Buchanan, Leader of the Council

PART B – ADVICE OF CHIEF EXECUTIVE

3.0 **PERFORMANCE MONITORING**

Alert	Definition
GREEN 🖈	Performance is either meeting target or exceeding target.
AMBER 🦲	Underperforming by up to 5% of target.
RED 🔺	Underperforming by more than 5% of target.
Not yet known ■	Action Plan proceeding but awaiting further information on the National Indicator.
Survey Indicators blank	The actual shown is the data from the 08/09 survey- the target shown is the 09/10 target we are working towards therefore no alert is shown.

The following key is used throughout the remainder of this report:

3.1 COMMUNITY STRATEGY OUTCOMES

3.1.1 The following section of this report provides a commentary on performance for each of the 3 year outcomes in the community strategy. Commentaries are provided by Thematic Partnerships of the CSP and are based on the relevant Performance Indicators from the 188 in the National Indicator Set (NIS) and associated delivery plans.

3.1.2 A full and detailed analysis of all 188 PIs in the National Indicator Set, grouped under the 20 Community Strategy Outcomes is attached in Appendix 1, including Cumbria's 45 LAA PIs which are shaded grey.

(a) Reduce Worklessness (Cumbria Vision) •

The JSA claimant count in Cumbria fell by 199 between August and September 2009 to 8,048. The count fell in all districts and regionally and nationally. Over the year to September 2009, the JSA claimant rate rose in Cumbria by 0.9% (2,762 claimants), which is lower than the national increase of 1.7%.

As expected, performance against NI 153 is now showing a negative trend starting from late 2008. Latest data shows that the recession is having an impact in Cumbria, although this continues to be less severe than in the North West as a whole. Partners are maintaining activity and action plans put in place earlier in the year to mitigate the worst effects of the recession. Although recent reports have indicated that the UK may be moving out of recession, it is likely that jobs will continue to be lost for some time to come. Measures such as the Future Jobs Fund will be important to ensure that as few people as possible are lost to long term unemployment.

As a result of the meeting held between Jobcentre Plus and Return to Work officers in order to improve the linkages between delivery bodies and Jobcentre Plus across the county, there is now better co-ordination at this level. A Jobcentre Plus manager regularly attends delivery group meetings, and is able to better ensure that jobcentre staff consider referring Return to Work clients when meeting with businesses. It is hoped that this will assist in enabling Return to Work clients who are job-ready to make the most of available opportunities.

A workshop was held in May to look at mapping all current employment support provision available across Cumbria, and the CV Thematic Partnership performance committee is considering how some of the actions can be taken forward, particularly those that have also been identified by the Deep Dive conversations, notably the importance of individualised support. The concept of having a key worker who would be able to co-ordinate all possible interventions came out strongly at the workshop, so it will be essential to consider the viability and practicality of this idea.

(b) Improve Skills throughout Cumbria (Cumbria Vision)

Recently published figures for 2008, from the Annual Population Survey, show that proportion of people aged 19+ qualified to Level 2, 3 & 4 in Cumbria has slipped. The relatively small sample size means that there is a considerable margin of error in the data, making interpretation of the figures more difficult.

(c) Encourage Existing Businesses to Grow (Cumbria Vision) ★

- (d) Support Children & Young People in the pathway to success to help them achieve (Children and Young People)
- (e) Improve the health and well-being of children (Children and Young People) ★
- (f) Improve life expectancy (Health and Well Being) 🖈

(g) Increase choice and control for service users (Health and Well Being) ▲

Of the indicators that we are able to report this quarter, results have been disappointing. However Self Directed Support with personal budgets is progressing positively if well below target. There is a launch date of 16 November 2009, and briefings across the county week commencing 9 November 2009 in readiness for the move to full blown SDS. Timeliness of assessment continues to underperformance, and is receiving increasing attention from all teams so that this improves significantly by the end of the year.

- (h) Increase cultural participation (Health and Well Being) ★
- (i) Reduce Crime and Fear of Crime (Safer & Stronger) *

(j) Further strengthen community empowerment (Safer & Stronger) ■

The SSCTP stronger group is continuing to lead practice improvement and support for services engaging in communities and manage out risks to outcomes. In this quarter the stronger group has combined with the CIEP community Empowerment and Neighbourhood Working Group to provide a single focus on stronger work for partners across the Council.

Analysis of the Place Survey results suggests the strong correlations between service satisfaction, information about services, satisfaction with place and community influence. This sustains the focus of the delivery plan across the stronger indicator set.

Risks to the achievement of this outcome continue to remain high because of public perception about public services willingness to engage and respond to engagement. Residents have identified a number of services in need of improvement – arguably where they do not believe they have had influence in improving – including particularly County Council services such as highways maintenance and youth activity (place survey p26, (2009). They have also

identified the level of crime as by far the most important community issue. Risk mitigation activities are underway working with partners. Additionally significant risks are associated with services under review particularly BSF, major highways improvement schemes, nuclear new build, MRWS and services subject to review as a result of public service expenditure cuts.

Over the last two quarters 7,000+ people have been involved in activity to influence issues that affect (Figures from Forum monitoring data.)

- (k) Improve respect and community cohesion (Safer & Stronger) ■
- (I) Ensure high standards of streetscene services and reduce visual impact of litter and graffiti (Waste and Streetscene) ■
- (m) Minimise waste and improve waste management (Waste and Streetscene) ★
- (n) Improve local biodiversity (Environment & Heritage)
 *
- (o) Maximising Cumbria's contribution to mitigating and adapting to climate change (Environment & Heritage)
 *
- (p) Protect and enhance the environment (Planning, Transport and Housing) ★
- (q) Improve sustainable access to services and facilities (Planning, Transport and Housing) ▲

For our LAA target indicator for accessibility, NI 175, our performance at March 09 shows that 99% of rural households are within 30 min of a key service centre by public transport, thanks to the Rural Wheels service, which covers where mainstream services do not. Our highway network indicators remain behind their targets for 2009/10, although, of course, the roads surveyed so far won't be the same as those where work has been done to address network deterioration.

(r) Improved road safety (Planning, Transport and Housing) ★

(s) Provide balanced housing markets (Planning, Transport and Housing) ★

(t) Support and facilitate sustainable communities and lifestyles ■

We are providing local people with a range of channels to influence different levels of government on issues that affect the economic, social or environmental wellbeing of their area. We can demonstrate this through neighbourhood forums, the citizens panel, our third sector network, and the fact our Thematic Partnerships have signed up to community engagement framework (listening and learning) which supports the duty to involve - setting out principles and expectations for engagement with communities. We are working to strengthen access to services – be this physical access or removing barriers stemming from inequalities. We have well established and nationally recognised community travel schemes in place – supporting people in communities accessing the services they need; at the same time as reducing our impact on the environment (Rural Wheels).

5.0 **RESOURCE AND VALUE FOR MONEY IMPLICATIONS**

5.1 There are no significant resource implications to carrying out performance management and review of the Cumbria Agreement as this activity is currently carried out within existing resources of Cumbria County Council and partner organisations. Decisions taken in order to address underperformance may have resource implications for the Council and/or other partners. The Council's Strategic Planning process is being informed by the Agreement and supporting delivery plans

6.0 LEGAL IMPLICATIONS

6.1 There are no specific legal implications in respects of this report.

Jill Stannard – Chief Executive

13th November 2009

APPENDICES

Appendix 1 Detailed analysis of the full National Indicator Set

RESPONSIBLE CABINET MEMBER

Jim Buchanan – Leader of the Council.

REPORT AUTHOR

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Detailed analysis of the full National Indicator Set

	National Indic Analysis of Pe	cator Set erformance Indic	ators	
	Performanc	e Indicators rep	orted at month 6	
	Total no of	No of PIs	No of PIs not	% of total
	National Indicators	reported at 6 months	reported at 6 months	reported at 6 months
National Indicators	188	117	71	62%

	National Indicator Set Analysis of Performance Indicators										
			Perfo	rmance at r	nonth 6						
National Indicators	Total no of National Indicators 188	'No on target or exceeding target (Green) 43	% on target or exceeding target (Green) 23%	'No of PIs under- performing by up to 5% of target (Amber) 11	% of PIs under- performing by up to 5% of target (Amber) 6%	'No of PIs under- performing by greater than 5% of target (Red) 15	% of PIs under- performing by greater than 5% of target (Red) 8%				
	188	45	24%	15	8%	18	10%				

National India Analysis of Pe	cator Set erformance Ind	licators						
Perfo	rmance Indica	tors no	t reported at mo	onth 6				
	Reason fo	r not rej	porting at month 6					
No of PIs not reported at 6 months	District level only	%	Data available at a later date	%	Deferred by DCLG until 2010	%	Annual/ Survey	%
		4%		13%		3%	57	80%

<u>Cumbria Vision</u>- Reduce Worklessness

				Reduce Workle	ssness		
	Performance Indicator	Reporting Frequency	08/09		Target for 6 months to Sept 09	Sep-09	Commentary
Cumbria County Council	NI146 Adults with learning disabilities in employment	Annual (Financial)	3.90	-	•		A baseline exercise has been undertaken with our providers to identify other people with an LD who are in work and known to the LA. This has produced over 200 people in work/voluntary work. Many of these people will be able to be counted into this PI when their review has occurred. There is still uncertainty around people with "permissible earnings" being allowed into the PI as guidance does not mention they can however they are allowed into the MH equivalent, therefore clarification is being sought from DoH. It is estimated that when the baseline data is validated, people reviewed and if permissible earnings people allowed into the Pi, that Cumbria will post a figure of around 10% by end of year. This figure of 10% could be used as a starting point to re negotiate the target as the new data is more robust than the data used for the initial LAA.
Cumbria County Council	NI150 Adults receiving secondary mental health services in employment	Annual (Financial)	4.10	•	•	•	Annual
Lead Partners	Performance Indicator	Reporting Frequency	08/09	Performance for 6 months to Sept 09	Target for 6 months to Sept 09	Sep-09	Commentary
Cumbria Vision	NI151 Overall employment rate (working-age)	Quarterly (Financial)	80.40	78.10	77.90	*	Although latest figures, for Apr 08-Mar 09, show a fall on the previous quarter, as the effect of the recession becomes evident, they are still higher than 12 months previously, and remain higher than the NW (71.1%) and England (74.2%) rates. Relatively small sample sizes at district level mean that district figures should be treated with caution, but Barrow's figure rose 10% on the previous year, while Carlisle's fell by 7.5%.
Jobcentre Plus	NI152 Working age people on out of work benefits	Quarterly (Calendar)	11.22	11.49	11.34		Latest figures, to Feb 09, are rising as the effect of the recession shows – Barrow is the only district whose figure has improved on the previous year. Cumbria's figure is, though, better than those for NW (15.2%) and England (11.9%).
Jobcentre Plus	NI153 Working age people claiming out of work benefits in the worst performing neighbourhoods	Quarterly	30.38	30.82	30.19	•	Our target is a 1% reduction each year; data is published with a 6 month lag, but as expected, is now showing a negative trend starting from late 2008. While the recession is having an impact in Cumbria, this continues to be less severe than in the North West and England as a whole. Data for England shows a 0.6 percentage point rise on the last quarter, and a 0.5 rise in the North West, while in Cumbria this was 0.3 for the same period.
Jobcentre Plus	NI173 Flows on to incapacity benefits from employment	Quarterly (based on preceding 12 month's figures)	No Cumbria Figure	•			Figures only published at district level. Latest release, for the third quarter of 2008, show that Cumbria's districts range from 0.6 to 0.9% (Allerdale 0.7%, Barrow 0.9%, Carlisle 0.6%, Copeland 0.6%, Eden 0.8%, S Lakes 0.7%), compared to 0.7% for the NW and 0.5% for England as a whole. All have improved on the same quarter last year, with Carlisle and Copeland showing good decreases on the previous quarter.

<u>Cumbria Vision</u> - Improve skills throughout Cumbria

			Impro	ove skills throug			
		Reporting Frequency	08/09	Performance for 6 months to Sept 09			Commentary
Cumbria County Council	NI106 Young people from low income backgrounds progressing to higher education	Annual (Academic)	25.90	•	25.00	•	Annual - due Autumn 2009
Cumbria County Council	NI148 Care leavers in education, employment or training	Annual (Financial Year)	81.80		•	•	
Lead Partners	Performance Indicator	Reporting Frequency		Performance for 6 months to Sept 09	Target for 6 months to Sept 09	Sep-09	Commentary
Learning & Skills Council	NI161 Learners achieving a Level 1 qualification in literacy	Annual (Academic Year)	2168.00	2168.00	2135.00		This is the figure for the 2007/8 academic year, based on learners achieving LSC funded courses. While it shows a 1.6% rise on 2006/7, the national rate rose by 13.1%.
Learning & Skills Council	NI162 Number of Entry Level qualifications in numeracy achieved	Annual (Academic Year)	267.00	267.00	263.00		This is the figure for the 2007/8 academic year, based on learners achieving LSC funded courses. While it shows a 1.9% rise on 2006/7, the national rate rose by 18.5%.
Learning & Skills Council	NI163 Proportion aged 19-64 for males and 19-59 for females qualified to at least Level 2	Annual (Calendar Year)	72.18	70.21	74.32		2008 figures recently published show a reversal of the upward trend of recent years – we are still ahead of the NW (68.1%) and England (69.4%) but our 2% points drop means the gap has closed considerably. This will be investigated and discussed through the LAA performance committee to understand what remedial measures might be necessary if we are to achieve our target of 78% by 2010/11. Work continues on delivery plan activities aiming to improve the evidence base and to improve how partners work together to better achieve against skills indicators.
Learning & Skills Council	NI164 Proportion aged 19-64 for males and 19-59 for females qualified to at least Level 3	Annual (Calendar Year)	47.81	45.32	47.81		Our rate for Level 3 or above has dropped for the second successive year, putting us behind both the NW (47.1%) and England rates (49.5%).

<u>Cumbria Vision</u> - Improve skills throughout Cumbria

			Impro	ove skills through	nout Cumbria		
Lead Partners	Performance Indicator	Reporting Frequency		for 6 months	Target for 6 months to Sept 09	Sep-09	Commentary
University of Cumbria	NI165 Proportion aged 19-64 for males and 19-59 for females qualified to at least Level 4	Annual (Calendar Year)	26.92	26.02	26.70	•	Our figure has slipped between 2007 and 2008, although not as sharply as the national rate (now 25.4%). It does, however, leave us behind the NW average (27.4%), and our LAA target of 29.1% by end of 2010/11.
Cumbria Vision	NI166 Median earnings of employees in the area	Annual (April)	458.20	458.20	435.00	*	Taken from the Annual Survey of Hours & Earnings, he median gross weekly earnings of full- time workers in Cumbria is lower than the median for England (£483.1) but slightly ahead of that for the NW, probably because of the relatively high figure in Copeland. Figures come from the Annual Survey of Hours & Earnings, and are based on the April 2008 pay period.
Learning & Skills Council	NI174 Skills gaps in the current workforce reported by employers	Biennial (NESS survey)	15.20	15.20	13.30	A	This figure, from the biennial 2007 National Employer Skills Survey (NESS), is the percentage of employers in Cumbria who reported having employees who are not fully proficient at their jobs. At 15.2% it is similar to the overall position for England (15.3%), but has slipped from the 2005 result of 13.4%. Results from the 2009 survey won't be available until next April.

<u>Cumbria Vision</u> - Encourage existing businesses to grow

			Encoura	age existing busi			
	Performance Indicator	Reporting Frequency	08/09	Performance for 6 months to Sept 09			Commentary
Cumbria County Council	NI179 Value for money- total net value of on- going cash-releasing gains since start of 2008-9	Biannual	£10210000	£18997000	£18403880		Please note the Actual figure is the estimated value at this stage. Figures were submitted to the Hub 23 October 2009
Cumbria County Council	NI182i Satisfaction of businesses with recorded non-compliance with LA regulation services	Annual (Financial)	New definition 09/10 73% 08/09		•		Survey sent out covering 5 months. Reminder letter sent and responses still coming in, therefore analysis not yet available.
Cumbria County Council	NI182II Satisfaction of businesses with no recorded non-compliance with LA regulation services	Annual (Financial)	see above	•	•		Survey sent out covering 5 months. Reminder letter sent and responses still coming in, therefore analysis not yet available.
Cumbria County Council	NI183 Impact of local authority regulatory services on the fair trading environment	Annual (Financial Year)	1.92	•	•	•	
Lead Partners	Performance Indicator	Reporting Frequency	08/09	Performance for 6 months to Sept 09	Target for 6 months to Sept 09	Sep-09	Commentary
Cumbria Vision	NI171 New business registration rate	Annual (Calendar Year)	58.80	58.80	55.70	*	Due to fluctuations over previous years, our targets are based on an agreed baseline is 54.7 starts (average for 2005-7), and the modest improvement targets will be challenging in light of the economic climate. In 2007 we were ahead of the NW but behind the national rate.
Cumbria Vision	NI172 Percentage of small businesses in an area showing employment growth	Annual (Financial)	14.09	14.09	14.78	•	This measures the proportion of those businesses registered for VAT/PAYE with fewer than 50 employees, showing year on year employment growth, based on number of employees (full and part-time) plus self-employed people that run the business. Cumbria's figure for 2007 was 14.1%, ahead of the NW (13.4%) and England (12.8%).

<u>Children and Young People's Board</u>- Support Children and Young People in the pathway to success to help them achieve

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	Performance Indicator	Reporting Frequency	08/09		Target for 6 months to Sept 09	Sep-09	Commentary
	NI013 Migrants English language skills and knowledge	Annual (Academic Year-Data due January)	NA	•	-	•	Due to data collection issues this indicator has been deferred until January 2010.
	NI019 Rate of proven re-offending by young offenders	Quarterly (Financial Year)	1.32	0.22	0.83	*	
Council	NI072 At least 78 points across Early Years Foundation Stage with at least 6 in each of the scales	Annual (Academic Year)	41.50	44.00	45.00	•	
	NI073 Achievement at level 4 or above in both English and Maths at Key Stage 2 (Threshold)	Annual (Academic)	74.50	74.00	76.00	•	
	NI075 Achievement of 5 or more A*-C grades at GCSE or equivalent including English and Maths	Annual (Academic)	48.40	49.30	52.00		This data is provisional. Outcomes are in line with national trend. Schools where proportions of pupils achieving below average are being targeted with support packages such as Study Plus from the Secondary National Strategy. Schools below the floor target of 30% are being particularly targeted through the National Challenge programme which entails close monitoring and support both locally and regionally/hationally. The NI definition requires that academies are included when calculating this indicator. However, if academies (who are outwith the control of the local authority) are removed from this equation then performance shows 51.8% (just falling short of the target).
	NI076 Reduce number of schools where under 65% of pupils achieve level 4 in KS2 English and Maths	Annual (Academic)	21.50	12.90	15.00	*	

<u>Children and Young People's Board- Support Children and Young People in the pathway to</u> success to help them achieve

Support (Children & Yo	oung People i	n the pathway to s	uccess to he	lp them a	achieve
	Reporting Frequency	08/09		Target for 6 months to Sept 09	Sep-09	Commentary
 NI078 Reduce number of schools where under 30% of pupils achieve 5 A*-C GCSE with English and Maths	Annual (Academic)	14.30	•			Annual - due Autumn 2009.
NI079 Achievement of a Level 2 qualification by the age of 19	Annual (Academic, but not available until Feb)	74.60	•	•		This is an annual indicator - due February 2010. Data provided from an external source (DCSF).
NIO80 Achievement of a Level 3 qualification by the age of 19	Annual (Academic, but not available until following February)	46.90	•			This is an annual indicator - due February 2010. Data provided from an external source (DCSF).
NIO81 Inequality gap in the achievement of a Level 3 qualification by the age of 19		see commentary	•			This is an annual indicator - due February 2010. Data provided from an external source (DCSF).
NI082 Inequality gap in the achievement of a Level 2 qualification by the age of 19		see commentary	•	•		This is an annual indicator - due February 2010. Data provided from an external source (DCSF).
NIO84 Achievement of 2 or more A*-C grades in Science GCSEs or equivalent	Annual (Academic)	55.60	•	60.00	•	Annual - due Autumn 2009
NI085i Post-16 participation in physical sciences (A Level Physics)	Annual (Academic)	48.00	•	•	•	Annual - due Autumn 2009

<u>Children and Young People's Board</u>- Support Children and Young People in the pathway to success to help them achieve

	Support	t Children & You	ng People in t	the pathway to suc	cess to help	them ac	hieve
	Performance Indicator		08/09	•	Target for 6 months to Sept 09	Sep-09	Commentary
	NI085ii Post-16 participation in physical sciences (A Level Chemistry)	Annual (Academic)	52.00	•	-		Annual - due Autumn 2009
	NI085iii Post-16 participation in physical sciences (A Level Maths)	Annual (Academic)	88.00	-	•		Annual - due Autumn 2009
	outstanding standards of behaviour	Annual (snapshot once every calendar year)	76.00	76.50	•	•	Data is cumulative and refers to Autumn 2008 and Spring term 2009
Cumbria County Council		Annual figures published in Feb, 'two-term' figures published October	7.00	3.37	5.30	*	Data is cumulative and refers to Autumn 2008 and Spring term 2009
	NI088 Percentage of schools providing access to extended services	Quarterly	245.00	298.00	285.00	*	
Council	measures	Annual (Academic)	3.00	3.00	0.00	A	All three schools currently in SpM are improving and have been judged to be making satisfactory progress by HMI during monitoring visits. School Specific Monitoring Groups chaired by the PSIO meet regularly to hold school and LA to account for progress and to judge progress against the school's Ofsted Action Plan and the LA Support Plan. This group also brokers supoprt where additional needs are identified.
	NIO89b Improve time taken for schools to come out of special measures	Annual (Academic)	?	16.00	12.00		All schools are on track to have SpM removed in target timescales.

<u>Children and Young People's Board</u>- Support Children and Young People in the pathway to success to help them achieve

	•••		<u> </u>	the pathway to suc			
		Reporting Frequency		Performance for 6 months to Sept 09	Target for 6 months to Sept 09	Sep-09	Commentary
Cumbria County Council	NI090 Take up of 14-19 learning diplomas	Annual (Academic Year)	not reported	-	•	-	Annual - due Autumn 2009
Cumbria County Council	NI091 Participation of 17 year-olds in education or training	Quarterly	not reported	71.20		-	No commentary received from Connexions.
Cumbria County Council	NI092 Narrowing the gap - lowest achieving 20% the Early Yrs Foundation Stage Profile vs the rest	Annual (Academic)	33.10	28.40	30.00	*	
Cumbria County Council	NI093 Progression by 2 levels in English between Key Stage 1 and Key Stage 2	Annual (Academic)	81.60	81.00	84.00	•	
Council	NI094 Progression by 2 levels in Maths between Key Stage 1 and Key Stage 2	(Academic)	79.00	81.70	84.00	•	
Cumbria County Council	NI099 Children in care reaching level 4 in English at Key Stage 2	Annual (Academic)	50.00	57.10	33.00	*	
Cumbria County Council	NI100 Looked after children reaching level 4 in mathematics at Key Stage 2	Annual (Academic)	41.70	42.90	43.00	•	
Cumbria County Council	NI101 Looked after children achieving 5 A*-C GCSEs (or equivalent) at KS 4 (with English and Maths)	Annual (Academic)	10.50	•	20.00	•	Annual - due Autumn 2009
	NI102i Achievement gap between pupils eligible for free school meals and their peers (KS2)	Annual (Academic)	22.90	26.70	20.00	A	Outcomes are better than national trend with Cumbria being one of three LAs in NW to close the gap. Projects are moving forward through Children's Trust, SIT and other services as well as PNS programmes such as Numbers Count, One to One tuition and programmes such as Every Child a Reader, Talker, Writer as well as family learning workshops on Narrowing the Gaps of which this is a significant aspect.
Cumbria County Council	NI102ii Achievement gap between pupils eligible for free school meals and their peers (KS4)	Annual (Academic)	30.50		25.00	•	Annual - due Autumn 2009
Cumbria County Council	NI103a Special Educational Needs - statements issued within 26 weeks excluding exceptions	Quarterly (Financial Year)	100.00	100.00	100.00	*	
Cumbria County Council	NI103b Special Educational Needs - statements issued within 26 weeks	Quarterly (Financial Year)	99.40	100.00	100.00	*	

<u>Children and Young People's Board- Support Children and Young People in the pathway to</u> success to help them achieve

	Support	: Children & Your	ng People in t	he pathway to suc	cess to help	them ac	hieve
		Reporting Frequency			Target for 6 months to Sept 09	Sep-09	Commentary
	······································	Annual (Academic)	47.80	49.70	•		Outcomes are better than national trend with Cumbria being one of three LAs in NW to close the gap. Projects are moving forward through Children's Trust, SIT and other services as well as PNS programmes such as Numbers Count, One to One tuition and programmes such as Every Child a Reader, Talker, Writer as well as family learning workshops on Narrowing the Gaps of which this is a significant aspect.
		Annual (Academic)	47.10				Annual - due Autumn 2009
	NI107 Key Stage 2 attainment for Black and minority ethnic groups	Annual (Academic Year)	68.80	76.20	•		Outcomes are better than national trend except for Asian group. Projects are moving forward through Children's Trust, SIT and other services as well as PNS programmes such as Numbers Count, One to One tuition and programmes such as Every Child a Reader, Talker, Writer as well as family learning workshops on Narrowing the Gaps of which this is a significant aspect. BME supoprt and programmes also in place with support from National Strategies.
	NI108 Key Stage 4 attainment for Black and minority ethnic groups	Annual (Academic Year)	60.20			-	Annual - due Autumn 2009
Council	activities	Annual (Tell Us Survey - Data due Autumn)	73.40	•	77.60		Data for this indicator is provided via the TellUs Survey which will be published in Autumn 2009. The outcome for 2008/09 was 73.4%.
Cumbria County Council	NI114 Rate of permanent exclusions from school	Quarterly	0.05	0.02	0.05	*	Data is cumulative for Autumn 2008 & Spring term 2009.
	employment or training (NEET)	Annual (based on three one month snapshots in Nov, Dec & Jan) Data due March	5.30	•	4.80		NI is based on an annual snapshot (Nov, Dec & Jan). Data will be available in Quarter 4.

<u>Children and Young People's Board</u> - Improve the health and well-being of children

		I	mprove the h	nealth and well-l	peing of child	ren	
	Performance Indicator	Reporting Frequency	08/09	Performance for 6 months to Sept 09	Target for 6 months to Sept 09		Commentary
Cumbria County Council	NI054 Services for disabled children	Annual (Survey) Data available December	NEW	•	•	•	New indicator for introduction in 2009/10. Local baseline surveys will be conducted later this year in summer/autumn and will be published in autumn/winter 2009. The survey is then to be repeated annually.
Cumbria County Council	NI057 Children and young people's participation in high-quality PE and sport	Annual (School Sports Survey) Data due October	90.00		80.00		This indicator now measures the participation in sport of 5 hours (rather than 2 hours participation recorded in previous years'). Data is provided via the School Sports Survey which was expected in October 2009. The outcome for 2008/09 was 79%.
Cumbria County Council	NI071 Children who have run away from home/care overnight	Quarterly (Data currently based on a self assessment)	7.00	7.00	•	•	This figure refers to the average self-assessment score submitted by Cumbria for the period October 2008 to June 2009. The national average for the same period is 8.
Cumbria County Council	NID46 Young offenders access to suitable accommodation	Quarterly (Financial Year)	98.20	98.00	95.00	*	
Cumbria County Council	NI050 Emotional health of children	Annual (Academic Year -TellUs survey- Data due Autumn)	65.10	•	66.70	•	Data for this indicator is provided via the TellUs Survey which will be published in Autumn 2009.
Cumbria County Council	NI051 Effectiveness of child and adolescent mental health (CAMHs) services	Annual (snapshot at 31st Jan-Data due March)	12.00	-	12.00	•	Data is provided via the CAMHS Mapping Exercise which takes place annually (February 2010).
Cumbria County Council	NI052i Take up of school lunches (primary)	Annual (Data from the Schools Food Trust - available June)	NEW	52.60	•	•	This is a new indicator and comparator data for previous years is not available. However, Cumbria performs well in comparison to England (43.9%) and statistical neighbours (39.2%).
Cumbria County Council	NI052ii Take up of school lunches (secondary)	Annual (Financial Year)	NEW	-	•	•	Data withheld by the School Food Trust due to data issues
Cumbria County Council	NI058 Emotional and behavioural health of looked after children	Annual (Financial)	15.60	•	•	•	This indicator is collected annually (as part of the social care statutory return SSDA903) and will be available in March 2010. No target was set ahead of publication of first year data.

<u>Children and Young People's Board</u> - Improve the health and well-being of children

		I	mprove the h	nealth and well-l	being of child	ren	
	Performance Indicator	Reporting Frequency		Performance for 6 months to Sept 09	Target for 6 months to Sept 09	Sep-09	Commentary
Cumbria County Council	NI059 Percentage of Initial assessments for children's social care carried out < 7 working days	Quarterly (Financial Year)	80.40	91.20	80.00	*	
Cumbria County Council	NI060 Percentage core assessments for children's social care carried out < 35 working days	Quarterly (Financial Year)	76.30	93.10	80.00	*	
Cumbria County Council	NI061 Timeliness and stability of adoption of looked after children	Quarterly (Financial Year)	74.30	82.10	90.00		Cumbria's Quarter 2 performance figure was 82.1%, an increase on the baseline of 74.3% and a movement towards the target of 90%.
Cumbria County Council	NI062 Stability of placements of looked after children: number of moves	Quarterly (Financial Year)	8.50	8.20	8.50	*	
Cumbria County Council	NI063 Stability of placements of looked after children: length of placement	Quarterly (Financial Year)	75.70	75.00	75.70	•	
Cumbria County Council	NI064 Child protection plans lasting 2 years or more	Quarterly (Financial Year)	2.80	3.60	2.80	A	This is acceptable provided NI65 remains low.
Cumbria County Council	NI065 Children becoming the subject of a Child Protection Plan for a second or subsequent time	Quarterly (Financial Year)	13.10	10.30	12.50	*	
Cumbria County Council	NIO66 Looked after children cases which were reviewed within required timescales	Quarterly (Financial Year)	97.10	92.50	98.00	A	Improvements in data management within teams are likely to move this towards target.
Cumbria County Council	NI067 Percentage of child protection cases which were reviewed within required timescales	Quarterly (Financial Year)	99.50	97.50	100.00	•	Improvements in data management within teams are likely to move this towards target.
Cumbria County Council	NI068 Percentage of referrals to children's social care going on to initial assessment	Quarterly (Financial Year)	81.70	77.90	75.00	•	This is within an acceptable variation.
Cumbria County Council	NI069 Children who have experienced bullying	Annual (Academic - TellUs Survey)- Data due Autumn)	48.80	48.80	•	-	Data for this indicator is provided via the TellUs Survey which will be published in Autumn 2009. The figure shown is the 'actual' for 2008/09.

<u>Children and Young People's Board</u> - Improve the health and well-being of children

		I	mprove the h	nealth and well-t	eing of child	ren	
	Performance Indicator	Reporting Frequency			Target for 6 months to Sept 09	Sep-09	Commentary
Cumbria County Council	NI109 Delivery of Sure Start Children's Centres	Quarterly	28.00	28.00	32.50	A	Target is 37 by year end.
Cumbria County Council	NI112 Under 18 conception rate	Annual (Calendar Year-Data due February)	-4.30	•	-32.00		Annual indicator - due February 2010.
Cumbria County Council	NI115 Substance misuse by young people	Annual (Tell Us Survey - Data due Autumn)	13.40	•	•	1	Data for this indicator is provided via the TellUs Survey which will be published in Autumn 2009. The outcome for 2008/09 was 13.4%.
Cumbria County Council	NI116 Proportion of children in poverty	Annual (April)	see commentary	•	•		Data for this indicator is provided from an external source (Dept Work & Pensions). Due to issues around data collection this indicator has been deferred until April 2010.
Cumbria County Council	NI118 Take up of formal childcare by low- income working families	Annual (Financial)	see commentary	•	•		Awaiting data release from HM Revenue & Customs.

Children and Young People's Board - Improve the health and well-being of children

		I	mprove the h	ealth and well-l	peing of child	ren	
Lead Partner	Performance Indicator	Reporting Frequency			Target for 6 months to Sept 09	Sep-09	Commentary
	NI053i Percentage of infants being breastfed at 6-8 weeks (breastfeeding prevalence)	Quarterly (Financial) Data- Lag of one quarter	84.00	-	85.00	-	No data provided by the PCT
РСТ	NI053ii Percentage of infants for whom breastfeeding status is recorded (breastfeeding coverage)	Quarterly (Financial)	Not Reported	28.00	-	•	No commentary provided by the PCT.
РСТ	NI055i Percentage of children in Reception with height and weight recorded who are obese	Annual (Academic)	9.50	9.20	10.00	*	Data is provisional
PCT	NIO55ii Percentage of children in Reception with height and weight recorded	Annual (Academic)	85.00		92.00	-	Annual - due December 2009
PCT	NI056i Percentage of children in Year 6 with height and weight recorded who are obese	Annual (Academic)	20.20	19.70	19.00	•	Data is provisional
PCT	NI056ii Percentage of children in Year 6 with height and weight recorded	Annual (Academic)	86.00	•	85.00		Annual - due December 2009
PCT	NI113i Percentage of the resident population aged 15-24 accepting a test/screen for chlamydia	Quarterly (Financial) Data lag of one quarter	15.00	16.00	25.00	A	NHS Cumbria is currently failing to meet the projected target of 25% by April 2010. The National Support Team for Sexual Health has highlighted the issue as a priority for action. An intermediate remedial action plan to achieve the target has been developed targeting health services - primary, community and pharmacy. A medium and long term action plan will be developed focussed on core Children's Services - Integrated Youth Services, Youth Offending and Schools and then FE establishments and workplaces.
	NI113ii Prevalence of Chlamydia in under 25 year olds	Quarterly (Financial) Data lag of one quarter	7.30	4.00	-		The positivity of screens is low which suggests work is not successfully targeting young people at most risk. (See also commentary for NI113i.)
РСТ	NIO70 Hospital admissions caused by unintentional and deliberate injuries to CYP	Annual (Data due December)	152.00	•	130.00		Latest available data is for 2007/08 - 140 per 1,000. 2008/09 data will be available for Quarter 3.

		Improve	life expec	tancy			
	Performance Indicator	Reporting		Performance	_	Sep-09	Commentary
		Frequency		for 6 months	6 months		
				to Sept 09	to Sept 09		
Cumbria County	NI008 Adult participation in sport	Annual (Active	22.70	22.70	24.90	1	Annual survey Due December 09
Council		People Survey- Data					latest figure 22.70 from 08/09 survey
		due December)					
Cumbria County	NI049i Total Number of Primary fires per	Monthly	211.50	90.20	108.00		Total number of primary fires continues to
Council	100,000 population					*	fall and the service maintains its
							commitment to community safety with
							emphasis on prevention of fires
Cumbria County	NI049ii Total Number of non fatal casualties	Monthly	1.20	0.40	0.64		The service continues to deliver community
Council	due to primary fires per 100,000 population					*	safety advice across the county to prevent
							fires and the resulting deaths and injuries.
Cumbria County	NI049iii Total Number of fatalities due to	Monthly	5.60	1.41	3.85		We continue to work in the community
Council	primary fires per 100,000 population					1	however there have been changes to the
						1	definition in non fatal casualties due to the
						1	introduction of a new incident recording
							system.
				1			

	Improve life expectancy											
Lead Partner	Performance Indicator	Reporting Frequency	08/09	Performance for 6 months to Sept 09	_		Commentary					
РСТ	NI119 Self-reported measure of people's overall health and wellbeing	Biennial (Place Survey)	76.00	76.00	•		Place survey Figure of 76 refers to the 08/09 survey results					
РСТ	NI120f All-age all cause mortality rate - female	Frequency not yet agreed	507.00	507.00	•	•	08/09 actual not yet available - latest figure available is 07/08 value					
РСТ	NI120m All-age all cause mortality rate - male	Frequency not agreed yet	726.00	726.00	•	•	08/09 actual not yet available - latest figure available is 07/08 value					
PCT	NI121 Mortality rate from all circulatory diseases at ages under 75	Annual (Calendar Year)	77.00	77.00	106.00		77 per 100,000 rate is latest figure available (07/08). Still awaiting verified figure for 08/09.					
РСТ	NI122 Mortality from all cancers at ages under 75	Annual (Calendar Year)	116.00	116.00	122.00		116 per 100,000 Latest figure available 2007/08. Verified 2008/09 figure not yet available.					

		Improve	life expec	tancy		
Lead Partner	Performance Indicator	Reporting Frequency	08/09	Performance for 6 months to Sept 09		Commentary
PCT	NI123 Stopping smoking	Quarterly (Financial)	676.00		684.00	All figures are interim at this time as the verified figure will not be known until 10th December 2009. Quarter 2 figure of 689 Per 100,000 population 16+ Forecast: The Stop Smoking Service is currently achieving a 15% increase in performance on the same period last year. If this continues the forecast is that the target will be achieved. However, at this stage we cannot be certain of achieving the target due to staff changes within the service. The PCT has funded two extra full time smoking advisor posts to increase capacity to 12.5 WTE and recruitment to these posts has started. For the current performance year the rate per 100,000 population is calculated using different mid-year estimates to those used to calculate the target. This is in line with DoH guidance. For total number of 4 week quitters for Cumbria for Qtr 2 is 562. number of quitters per locality: • Allerdale 98 • Barrow 109 • Carlisle 141 • Copeland 103 • Eden 38 • South Lakes 73 Action plan reviewed and updated Qtr 2 09/10

		Improve	life expec	tancy			
Lead Partner	Performance Indicator	Reporting Frequency	08/09	Performance for 6 months		Sep-09	Commentary
РСТ	NI137 Healthy life expectancy at age 65		Not Reported			•	Place survey
РСТ	NI039 Rate of Hospital Admissions per 100,000 for Alcohol Related Harm	Quarterly (Financial Year)	1787.00	•	•		The 08/09 rate of alcohol related hospital admissions (1787 per 100,000) is currently a provisional one, but is showing a downturn from the rate for 2007/8. Action plan reviewed and updated Qtr 2 09/10
РСТ	NIO40 Number of drug users recorded as being in effective treatment	Annual (Financial Year)	1447.00				End of quarter 1 figures are due to be confirmed shortly. The performance at the end of May 09 indicated that 1,455 people had been in effective treatment, already ahead of the 09/10 target. The DAAT are currently undertaking a needs assessment and formulating its expenditure plans for 2010/11. The demand for drug treatment looks unlikely to abate; the strategy will be focusing on recovery, capacity and harm reduction. Action plan reviewed and updated Qtr 2

		Increase c	hoice and	l control for se	rvice users		
	Performance Indicator	Reporting Frequency	08/09	Performance for 6 months to Sept 09	Target for 6 months to Sept 09	Sep-09	Commentary
Cumbria County Council	NI127 Self reported experience of social care users	Annual (Home Care User Experience Survey) - Data due June	New	-	-		PSS USER EXPERIENCE SURVEY - In progress due to go out Feb 2010 results will be available June 2010
	NI128 User reported measure of respect and dignity in their treatment	Annual (Home Care User Experience Survey -Data due June)	New	-	-		PSS USER EXPERIENCE SURVEY - In progress due to go out Feb 2010 results will be available June 2010
Council	NI125 Achieving independence for older people through rehabilitation/intermediate care	Annual	83.12	•	88.00		The data for this PI is collected by the PCT. People who are discharged from rehabilitation services are followed up 91 days after discharge from the service. The DoH has determined that this year the people followed up will have been discharged from July 1st to December 31st 2009. Follow up phone calls therefore started on October 1st, to see where July discharge people are living, hence no Q1 and Q2 reporting. There will be reporting for Q3 and Q4.
Council	NI129 End of life access to appropriate care enabling people to be able to choose to die at home		•	•	-		PCT use a proxy measure of number of deaths at home for the performance. As you the wording of the indicator is incredibly ambiguous referring to "appropriate" and "choice" in one sentence – It is unlikely that anywhere in the country will be able to satisfactorily measure performance against this.

		Increase c	hoice and	d control for se	ervice users		
	Performance Indicator	Reporting	08/09	Performance	Target for	Sep-09	Commentary
		Frequency		for 6 months	6 months		
				to Sept 09	to Sept 09		
Cumbria County Council	NI130 Social Care clients receiving Self Directed Support (Direct Payments and Individual Budgets)	Quarterly (Financial Year)	234.90				Self Directed Support with personal budgets is progressing positively, with a launch date of 16 November 2009, and briefings across the county week commencing 9 November 2009. An updated Programme Plan for 2009 / 2010, identifying key activities and outcomes to be achieved has been completed. A closely monitored piloting of the Supported Assessment Process commenced in January 2009. Between January and April 2009 the results are as follows: 1004 Supported Assessment Questionnaire Completed 542 Complex Assessment Tool's Completed Between January and September the results are as follows: 3766 Supported Assessment Questionnaire Completed 1466 Complex Assessment Questionnaire Completed The data from these are to be used for the testing of the Supported Assessment Questionnaire (SAQ) and Resource Allocation System (RAS), which relates level of need, to level of resource. The next stage planned is to be external validation and alignment by John Waters, In-Control Policy Director in Quarter 3. Action plan reviewed and updated quarter 2 09/10

		Increase c	hoice and	l control for se	rvice users		
	Performance Indicator	Reporting	08/09	Performance	Target for	Sep-09	Commentary
		Frequency			6 months		
				to Sept 09	to Sept 09		
Cumbria County Council	NI132 Timeliness of social care assessment (all adults)	Annual (Financial)	54.99	57.57	75.00		Slight increase for this PI. After discussions with County Managers, the Performance Improvement Team have set up meetings in all 6 localities to meet on a monthly basis with local Service and Team Managers (OA and PDSI all separate). OT have waiting list issues in East and West of the County. OA are performing closer to target. From 16th November, initial focus will be on the current management systems of new referrals via the assessment and care management system. Also the introduction of a new process for practitioner recording of how assessments are completed under both SDS and IAS. It is anticipated that new assessments under SDS will be completed within 28 days with the new process that is being implemented
	NI133 Timeliness of social care packages following assessment	Annual (Financial)	88.07		92.50	1	6 month position will be available to be reported in quarter 3
Cumbria County Council	NI135 Carers receiving needs assessment or review and a specific carer's service, or advice & inf.	Annual (Financial)	19.80		22.00	•	6 month position will be available to report in quarter 3
Cumbria County Council	NI136 People supported to live independently through social services (all adults)	Quarterly (Financial Year)	2736.64	2216.33	2765.00		The annual Grant Funded Services survey has just gone out to organisations that receive grants to see how many people are being supported. Also discussions going on with other LA's as to what types of service can be included in the GFS as methodology has wide and different interpretations. May have some issues regarding capitalisation of the carers grant. Still some research to be done into the impact of this on the NI.
-	NI138 Satisfaction of people over 65 with both home and neighbourhood	Biennial (Place Survey)	90.20	90.20	•		Place survey The figure of 90.20 refers to the 08/09 survey results

		Increase	choice and	control for ser	vice users		
	Performance Indicator	Reporting Frequency	08/09	Performance for 6 months to Sept 09		Sep-09	Commentary
Council	NI139 > 65s receive inf., assistance and support to exercise choice & control to live independently	Biennial (Place Survey)	38.30	38.30			Place survey The figure of 38.30 refers to the 08/09 survey results
Cumbria County Council	NI140 Fair treatment by local services	Biennial (Place Survey)	73.20	73.20	•		Place survey The figure of 73.20 refers to 08/09 survey results
	NI141 Percentage of vulnerable people achieving independent living	Quarterly (Feb, May, Aug, Nov)	67.28	77.52	69.00	*	Quarter 2 actual figure indicates that we are on schedule to achieve / exceed target. 77.52% is a cumulative figure of quarter 1 and quarter 2 data.
Council	NI142 Number of vulnerable people who are supported to maintain independent living	Quarterly (Feb, May, Aug, Nov)	93.81	96.13	98.00	•	Quarter 2 actual figure would indicate that we would not achieve target, however this does not take into account seasonal trends. As we accumulate the quarter on quarter date, it is predicated that we will hit target. All providers of long-term services were notified by letter of the target figure. Underperformance will be managed through contract management process. Warning – Over the forthcoming year we may be implementing the Older Person Strategy which may have an effect on the actual figures. 96.13% is a cumulative figure of quarter 1 and quarter 2 data.
	NI145 Adults with learning disabilities in settled accommodation	Annual (Financial)	61.00	•	66.00		When IAS is implemented all LD teams will be able to record up to date accomodation details. There will also be a data validation exercise on people recorded in residential care as some people may have an invalid code. This dates back to when small registered hiomes were de registered and people were given tenancies changing their accomodation status. This may mean that residential care is over represented. This whole exercise will be completed by Q4 as will an exercise to record all people with LD to input their accomodation status.
	NI147 Care leavers in suitable accommodation	Annual (Financial)	97.70	•	•	-	
Cumbria County	NI149 Adults in contact with secondary mental health services in settled	Annual (Financial	38.80	-	•		Annual

		Increase	choice and	control for ser	vice users		
Lead Partner		Reporting Frequency		Performance for 6 months	6 months	Sep-09	Commentary
District Councils	NI160 Local Authority tenants' satisfaction with landlord services	Biennial (survey based)	Not Reported	-	to Sept 09	•	
District Councils	NI180 The number of changes of circumstances affecting HB/CTB entitlement processed within the year	Monthly	Not Reported	-	-	•	
District Councils	NI181 Time taken to process Housing Benefit/Council Tax Benefit new claims and change events	Monthly	Not Reported	•		-	
PCT	NI134 The number of emergency bed days per head of weighted population	Annual (Financial)	0.64	-		•	
PCT	NI131 Delayed transfers of care	Annual (Financial)	1.30			•	Annual
PCT	NI126 Early access for women to maternity services	Annual	92.00	•		•	
РСТ	NI124 People with a long-term condition supported to be independent & in control of their condition	Annual (July)	Not Reported	•	•	1	08/09 figure not yet available - Awaiting data from patient survey to be released in Nov 09

Health and Well Being - Increase cultural participation

	Increase cultural participation											
		Reporting Frequency		Performance for 6 months to	Target for 6 months to Sept	Sep-09	Commentary					
				Sept 09	09							
Cumbria County Council		Annual (Active People Survey- Data due December)	50.50	50.50	•	•	Annual survey. Figure of 50.50 refers to 08/09 survey result					
Cumbria County Council	NIO10 Visits to museums or	Annual (Active	51.60	51.60	•		Annual survey Figure of 51.60 refers to 08/09 survey results					
	NI199 Children and young people's satisfaction with parks and play areas	Annual (Academic - TellUs survey)	41.10	41.10	50.00		Data for this indicator is provided via the TellUs Survey which will be published in Autumn 2009. The outcome for 2008/09 was 41.1%.					

	Increase cultural participation												
	Performance Indicator	Reporting	08/09	Performance for	Target for 6	Sep-09	Commentary						
		Frequency			months to Sept								
				Sept 09	09								
Cumbria County Council	NI011 Engagement in the arts	Annual (Active People Survey-	42.70	44.00	42.70	*	No further official NI 11 data has been supplied since 18th June, 2009 when the direction of travel was shown as 44%. A wide range of activities continues under the two priorities in the County						
							Arts Engagement Plan: 1. To raise awareness and profile of the arts						
							 To raise awareness and profile of the arts See it Do it arts awareness Campaign – new website launched in conjunction with Cumbria Tourism and Adult Education service www.seeitdoit.org.uk. Articles published in Your Cumbria Magazine which goes into every household in Cumbria and in the main publication of Theatre by the Lake. Publicity stands held at Radio Cumbria Health, Wealth and Happiness Road show, major employers health and well-being conference and at NHS partnership Trust conference. 'See it Do it' adopted as part of Cumbria County Council Staff health and Well-being project. Promotional stands also held at County Council Health road show in Barrow. Articles and 'See it Do it' Brand in two editions of Newsroom magazine and Adult and Cultural Services newsletter, libraries home page, What's on 4 U website, summer health challenge brochure, Family learning Festival posters, Falls prevention Poetry competition poster and as part of a countywide Cultural Offer project for young people and their families. Promotional banners and stickers produced. Advocacy and consultation meetings held with health and education partners to raise awareness and profile of the arts. County and district support has enabled a major countywide Cultural Olympiad outdoor arts programme of activity to take place, reaching an audience of 74,000+, involving 200 workshop participants and commissioning 600 artists. Many attendees were first time attendees. Broadening the range of people engaged in the arts Cultural Policy Unit has representation on the Third Sector Board, Prevention Board and Target Wellbeing Project Steering group, Falls prevention, Arts 4 All (adults with learning disabilities), Cultural Olympiad, Cultural Offer and Sensory impairment groups. An equality and diversity seminar has been held for cultural organisations to raise awareness and understanding of the need to provide opportunities for individuals in all 6 equality and di						

Safer and Stronger Communities - Reduce crime and the fear of crime

		Reduce cri	me and t	he fear of crim	ne		
	Performance Indicator	Reporting Frequency			Target for 6 months to Sept 09	Sep-09	Comments
Cumbria County Council	NI041 Perceptions of drunk or rowdy behaviour as a problem	Biennial (Place Survey)	25.70	-	•	•	
Cumbria County Council	NI042 Perceptions of drug use or drug dealing as a problem	Biennial (Place Survey)	27.10	27.10		-	
Cumbria County Council	NIO43 Young people within the YJS receiving a conviction in court who are sentenced to custody	Quarterly (Financial Year)	4.50	3.90	5.00	*	
Cumbria County Council	NI044i Ethnic composition of offenders on Youth Justice System disposals (white)	Annual (Financial Year)	1.57	•	•	•	Annual - due February/March 2010. No target to achieve - one is only set if BME is over- represented.
Cumbria County Council	NI044ii Ethnic composition of offenders on Youth Justice System disposals (mixed)	Annual (Financial Year)	-0.51			-	Annual - due February/March 2010. No target to achieve - one is only set if BME is over- represented.
Cumbria County Council	NI044iii Ethnic composition of offenders on Youth Justice System disposals (black or black british)	Annual (Financial Year)	-0.23			-	Annual - due February/March 2010. No target to achieve - one is only set if BME is over- represented.
Cumbria County Council	NI044iv Ethnic composition of offenders on Youth Justice System disposals (asian or asian british)	Annual (Financial Year)	-0.46			-	Annual - due February/March 2010. No target to achieve - one is only set if BME is over- represented.
Cumbria County Council	NI044v Ethnic composition of offenders on Youth Justice System disposals (chinese/other)	Annual (Financial Year)	-0.37			-	Annual - due February/March 2010. No target to achieve - one is only set if BME is over- represented.
Cumbria County Council	NI045 Young offenders engagement in suitable education, employment or training	Annual (Average Nov, Dec and Jan) Data available March	68.20	73.90		•	73.9% refers to those young offenders of school age, for school leavers the actual for Q2 is 64.1%. Direction of travel is positive: this quarter has shown an increase in performance from the same period in 2008-09 (advice for any NEET related indicators has been to compare similar quarters, and not quarter-on-quarter progress).
Cumbria County Council	NI111 First time entrants to the Youth Justice System aged 10 - 17	Quarterly (Financial)	854.00	409.00	504.00	*	

<u>Safer and Stronger Communities</u> - Reduce crime and the fear of crime

		Reduce cri	me and t	the fear of crim	ne		
Lead Partner		Reporting Frequency	08/09		Target for 6 months to Sept 09	Sep-09	Comments
Cumbria Constabulary	NIO26 Specialist support to victims of a serious sexual offence	see commentary	New	•	•	•	Currently this information is not collected, as there are discussions ongoing about the actual definition used
Probation Service	NI032 Repeat incidents of domestic violence	31.00	33.80	14.00	31.00	*	Repeat attendance at Marac Conferences continues to reduce and have a positive impact on Domestic Violence in the County
Cumbria Constabulary	NI038 Drug-related (Class A) offending rate	New	New	-	-	-	
Cumbria Constabulary	NI015 Serious violent crime rate	Monthly	0.40	0.21	•	-	Performance remains low, although there has been an increase in alcohol fuelled violence. No target has been set by the Constabulary and so none adopted by the SSCTP
Cumbria Constabulary	NI016 Serious acquisitive crime rate	Monthly	5.90	2.77	•	•	A slight increase in Burglary has impacted on this indicator although the direction of travel is still downwards. As the Constabulary has not set a target neither has the SSCTP
Probation Service	NI018 Adult re-offending rates for those under probation supervision	Quarterly (Financial Year)	12.40	•	•	•	No data currently collected - will investigate further
Cumbria Constabulary	NIO20 Assault with injury crime rate	Monthly	6.10	3.02	3.30	*	Performance remains well below target although the influence of alcohol related crime on the figures still remains a cause for concern
Cumbria Constabulary	NI028 Serious knife crime rate	Quarterly	0.20	•	•	•	Data not currently available. Awaiting the submission of data to the Home Office by the Constabulary
Cumbria Constabulary	NI029 Gun crime rate	Monthly	0.10	0.04	•	•	Numbers very small. There is no Gun crime problem in Cumbria. All incidents involve either Air Rifles or BB Guns

Safer and Stronger Communities - Reduce crime and the fear of crime

		Reduce c	rime and th	ne fear of crime	•		
Lead Partner	Performance Indicator	Reporting Frequency		for 6 months	Target for 6 months to Sept 09	Sep-09	Comments
Probation Service	NIO30 Re-offending rate of prolific and priority offenders	Quarterly (6 month lag)	-32,40	•		-	Currently data not available. Awaiting publication by GONW
Cumbria County Council	NIO33i Arson incidents (primary fires)	Quarterly	5.90	2.70	3.50	*	The reduction in the number of deliberate primary fires can be attributed to our increased community activity and our partnership working aimed at young people
Cumbria County Council	NI033ii Arson incidents (secondary fires)	Quarterly	22.70	11.20	13.90	*	The reduction in the number of deliberate secondary fires can be attributed to our increased community activity and our partnership working aimed at young people.
Cumbria Constabulary	NIO34 Domestic violence - murder	Monthly	0.01	•	•	•	
Cumbria Constabulary	NI035 Building resilience to violent extremism	Annual	1.00	•	-	•	
Cumbria Constabulary	NIO36 Protection against terrorist attack	Annual	Not Reported	•	-	-	
Cumbria County Council	NI037 Awareness of civil protection arrangements in the local area	Biennial (Place Survey)	21.70	•	•	-	
Probation Service	NI143 Offenders under probation supervision living in settled and suitable accommodation at the end	Annual (Financial)	Not Reported	•	-	•	
Probation Service	NI144 Offenders under probation supervision in employment at the end of their order or licence	Annual (Financial)	Not Reported	•		•	
District Councils	NI184 Food establishments in the area which are broadly compliant with food hygiene law	Annual (Financial Year)	Not Reported	_	•	•	

Safer and Stronger Communities - Further strengthen community empowerment

		Further streng	jthen comm	unity empowe	rment		
		Reporting Frequency	08/09	Performance for 6 months to Sept 09	Target for 6 months to Sept 09	Sep-09	Comments
Cumbria County Council	NI003 Civic participation in the local area	Biennial (Place Survey)	15.10	15.10	15.00		
Cumbria County Council	NIOO4 % of people who feel they can influence decisions in their locality	Biennial (Place Survey)	28.70	28.70	30.20		Significant progress is securing more collaboration in the delivery of this outcome through a SSCTP delivery groupwhich will promote good practice, adopt common standards for engagement and identify strategic risks which could undermine community perceptions. These actions are summarised in a draft Cabinet report and SSCTP report
Cumbria County Council	NIOO5 Overall/general satisfaction with local area	Biennial (Place Survey)	84.70	84.70	85.60		This is seen as a slipstream indicator of NI5 and is supported principlally through neighbourhood forum and other community engagment work led by councillors and the area aupport teams
Cumbria County Council	NIOO6 Participation in regular volunteering	Biennial (Place Survey)	26.30	26.30	29.00	1	The Volunteering Action Plan stipulated a target of 29% to be achieved by the end of 2009/10. The Action Plan is in place to address this 3% increase during 2009/10.
Cumbria County Council	NIOO7 Environment for a thriving third sector	Biennial (Administered by DCLG)	17.40	17.40	20.00		Work is ongoing with the sector to promote a conducive environment for development, despite recent financial pressures. this programme builds on the Third Sector Strategy and includes commissioning, investment and grant giving.

<u>Safer and Stronger Communities</u> - Improve respect and community cohesion

		Improve res	pect and co	ommunity cohe	sion		
		Reporting Frequency	08/09	Performance for 6 months to Sept 09	Target for 6 months to Sept 09	Sep-09	Comments
Cumbria County Council	NIOO1 % of people who believe people from different backgrounds get on well together	Biennial (Place Survey)	78.50	78.50	80.30		Cumbria continues to score well on this indicator. A programme of activity is in place (NI1 delivery plan) to ensure performance continues to improve on current levels of perception
Cumbria County Council	NIOO2 % of people who feel that they belong to their neighbourhood	Biennial (Place Survey)	69.70	69.70	66.00		Perception of belonging is strong in Cumbria. Actions are maintenence based, around regular consultation through forums and with parish councils (through CALC) and ensuring that new developments do not undermine this sense of belonging. This work is led by area support teams each of which have a detailed delivery plan
Cumbria County Council	NI017 Perceptions of anti-social behaviour	Biennial (Place Survey)	15.30	15.30	•	•	
Cumbria County Council	NI021 Dealing with local concerns about ASB and crime	Biennial (Place Survey)	31.30	31.30	-	•	
Cumbria County Council	NI022 Perceptions of parents taking responsibility for the behaviour of their children in the area	Biennial (Place Survey)	35.00	35.20	•	•	This indicator is taken from the Place Survey which takes place bi-annually. The next survey will take place in 2010 with the data being released in November 2010.
Cumbria County Council	NI023 Perceptions that people in the area treat one another with respect and dignity	Biennial (Place Survey)	25.70	25.70	•	•	
Cumbria County Council	NI027 Understanding of local concerns about ASB and crime by the local council and police	Biennial (Place Survey)	30.30	30.30	•	•	

<u>Waste and Streetscene</u> - Ensure high standards of streetscene services and reduce visual impact of litter and graffiti

	Ensure high standa	ds of streetscene s	ervices & r	educe visual i	mpact of litte	r & graff	îti
Lead Partner	Performance Indicator	Reporting Frequency	08/09	Performance for 6 months to Sept 09	-	Sep-09	Commentary
District Councils	NI195a Improved street and environmental cleanliness (litter)	Annual (Financial Year)	3.00		5.00	•	Annual
District Councils	NI195b Improved street and environmental cleanliness (detritus)	Annual (Financial Year)	8.00		10.00	•	Annual
District Councils	NI195c Improved street and environmental cleanliness (graffiti)	Annual (Financial)	1.00		1.00	•	Annual
District Councils	NI195d Improved street and environmental cleanliness (fly posting)	Annual (Financial)	0.00		0.00	•	Annual
District Councils	NI196 Improved street and environmental cleanliness - fly tipping	Annual (Financial Year)		•	-	-	Annual

Waste and Streetscene - Minimise waste and improve waste management

		Minimise waste and	improve w	aste managen	nent		
		Reporting Frequency		Performance for 6 months to Sept 09	_	Sep-09	Commentary
	NI191 Residual household waste per household	Annual (Financial Year)	639.97	136.19	160.75	*	Our revised LAA target for this year is 643kg per household, and our finalised Q1 figure from wastedataflow shows we are on track to achieve that target.
-	NI192 Percentage of household waste sent for reuse, recycling and composting	Annual (Financial)	42.30	49.80	43.00	*	This indicator is slightly different in definition from the stretch target, but Q1 figure from wastedataflow shows us to be ahead of target.
	NI193 Percentage of municipal waste land filled	Annual (Financial Year)	58.60	54.80	59.00	*	Q1 figure from wastedataflow shows a continuing improvement, and is ahead of our target.

Environment and Heritage - Improve local biodiversity

		Improve	local biodiv	versity			
	Performance Indicator	Reporting		Performance		Sep-09	Commentary
		Frequency		for 6 months	months to		
				to Sept 09	Sept 09		
Cumbria County	NI197 Improved local biodiversity-	Annual (Financial	30.77	30.77	30.00		At March 09 we had 190 out of 439 ratified
Council	proportion local sites with positive	Year)				*	wildlife sites, and 34 of 289 RIGS in positive
	conservation management						management. Improvements in data recording mean that our target for this year
							has already been reached - survey work for
							this year is largely complete, but the
							surveyed wildlife sites need to be ratified in
							order for them to feature in the figures. If the County Wildlife Site Selection Panel is
							able to ratify all the surveyed sites, the
							outcome for March 2010 could be as high
							as 40.8%.

<u>Environment and Heritage</u> - Maximising Cumbria's contribution to mitigating and adapting to climate change

	Maximising Cu	mbria's contribution	to mitigati	ng & adapting	l to climate ch	ange	
	Performance Indicator	Reporting Frequency		Performance for 6 months to Sept 09	Target for 6		Commentary
Cumbria County Council	NI185 CO2 reduction from Local Authority operations	Annual (Calendar Year)	53849.45	53849.45	•	-	We have calculated CCC's CO2 emissions figure for 2008/9, covering buildings (incl. schools, outsourced service buildings, street lighting, road signs), and transport (owned or controlled vehicles). Figures include estimates for some buildings e.g. schools not on our energy contract, and transport figures are based on a robust sample of business travel, contractors' travel and car hire contract info – we are developing systems to more readily calculate emissions in future.
	NI186 Per capita reduction in CO2 emissions in the LA area	Annual (Calendar Year)	5.67	10.90	8.80	*	Figures just released for 2007 include revised figures for 2005 and 2006 – they show Cumbria's per capita emissions falling from 10.18t to 9.07t CO2 - not far off the LAA target of 11.5% by next year (i.e. 2008 actual). The new methodology does not include motorway emissions.
Cumbria County Council	NI188 Planning to adapt to Climate Change	Annual (Financial Year)	0.00	0.00	0.00	*	We have met the criteria for the baseline Level 0, and are now looking to pull together and analyse Cumbria's weather record over the last 25 years to inform a Local Climate Change Impacts Profile (real experience of actual weather events), which will help inform a risk based adaptation strategy/ action plan, to ensure service delivery can continue in the face of climate change and extreme weather events. This will lift us to Level 1 and quickly to Level 2, because we have already made a public commitment on adaptation, and will have engaged CMT and operational managers on what needs to be done on adaptation.

<u>Environment and Heritage</u> - Maximising Cumbria's contribution to mitigating and adapting to climate change

	Maximising Cu	umbria's contribution	to mitigati	ng & adapting	to climate ch	ange	
	Performance Indicator	Reporting Frequency	08/09		Target for 6 months to Sept 09	Sep-09	Commentary
Cumbria County Council	NI189 Flood and coastal erosion risk management	Annual (Financial Year)	90.91	•	•		Work is commencing via the E&HTP on the preparation of a delivery plan, led by EA, linked to Cumbria's 4 Flood Catchment Management Plans and Shoreline Management Plan. The indicator measures the proportion of actions progressing to plan. For the first year, 10 of 11 'agreed' generic actions for the County Council (91%) were progressing satisfactorily - the other relates to holding final FCRM policies and action plans, which is since done.
Cumbria County Council	NI194i Emissions of NOx	Annual (Calendar Year)	59.59	59.59	-	•	This is our 2008/9 figure for emissions of oxides of nitrogen, calculated as part of establishing our CO2 emissions - we will be looking to reduce this figure each year.
Cumbria County Council	NI194ii Percentage reduction in NOx emissions	Annual (Calendar Year)	•	•	-	•	see above
	NI194iii Emissions of PM10	Annual (Calendar Year)	1.73	1.73	na	•	This is our 2008/9 figure for emissions of airborne particulate matter, calculated as part of establishing our CO2 emissions - we will be looking to reduce this figure each year.
-	NI194iv Percentage reduction in PM10 emissions	Annual (Calendar Year)	•	-	•	•	see above
	NI198 Overall proportion of children travelling to school by car	Annual	27.90	27.90	30.00	*	This baseline figure, for the % of children aged 5-16 years who travel to school by car, comes from our annual school census

<u>Planning, Transport and Housing</u>- Protect and enhance the environment

		Protect an	d enhance	e the enivironn	nent		
	Performance Indicator	Reporting Frequency		Performance for 6 months to Sept 09		Sep-09	Commentary
Cumbria County Council	NI157d Processing of County applications within 13 weeks	Quarterly (Financial)	83.61	75.76	73.00	-	This is the County Council's figure for the % of minerals and waste applications processed within 13 weeks between April and Sept 09
Cumbria County Council	NI190 Achievement in meeting standards for the control system for animal health	Not yet agreed	New				This was deferred in 08/09 further information on this indicator is yet to announced
Lead Partner	Performance Indicator	Reporting Frequency		Performance for 6 months to Sept 09	_	Sep-09	Commentary
District Council	NI157a Processing of major applications within 13 weeks	Quarterly (Financial)	Not Reported			•	
District Council	NI157b Processing of minor applications within 8 weeks	Quarterly (Financial)	Not Reported			-	
District Council	NI157c Processing of other applications within 8 weeks	Quarterly (Financial)	Not Reported	_	•	-	

<u>Planning, Transport and Housing</u> - Improve sustainable access to services and facilities

		Reporting	08/09	Performance		Sep-09	Commentary
		Frequency		for 6 months	months to		
-				to Sept 09	Sept 09		
	NI014 Avoidable contact: the proportion of	Annual	23.10	21.30	20.00	A	
Council	customer contact that is of low/ho value to	(Financial					
	the customer	Year)					
Cumbria County Council	NI167 Congestion - average journey time per mile during the morning peak	Annual (Academic)	Not Reported	-	-		Journey time data will be processed and provided by DfT as Sept-Aug annual figures; the rollout to local authorities prioritises those where congestion is more of a problem (large urban centres etc), so there are no figures for Cumbria at this stage. Locally, data is gathered by Capita Symonds for Carlisle, Barrow & Kendal as the main urban areas in line with definition, and we are investigating the
Cumbria County	NI168 Principal roads where maintenance	Annual	4.60	5.00	4.00		At Sept 09, the figure is unchanged at 5% - the result
Council	should be considered						should, however, be treated with caution until the year end, as the roads sampled to date may or may not include those where work has been done. Additional capital funds were made available for 2009/10 to help address the deterioration of the network, exacerbated by the 2007/8 winter conditions.
Cumbria County Council	NI169 Non-principal classified roads where maintenance should be considered	Annual	11.60	13.00	12.00	A	Again, the survey results to date are incomplete, so should be treated with caution, but they show a slight fall from the 2008/9 result.
	NI175 Access to services and facilities by public transport, walking and cycling	Annual (Financial Year)	99.00	99.00	94.00	•	99% of rural households are within 30 minutes of a key service centre by public transport, with the Rural Wheels service taking up the slack where not covered by mainstream bus services. This indicator is updated annually.
Cumbria County Council	NI176 Working age people with access to employment by public transport (and other specified modes)	Annual (Calendar Year)	76.05	76.05	•		2008 calendar year figure is calculated annually by DfT via information received from local transport authorities. Our own local measure, the % of households without a car who are within 30 mins of an employment site within a key service centre by passenger transport, returned 94% for 2008/9.
Cumbria County Council	NI177 Local bus passenger journeys originating in the authority area	Annual (Financial Year)	19605737	9672328	9500000	*	On track to meet target of 19m for 2009/10
Cumbria County Council	NI178i Bus services running on time - % non-frequent services on time	Annúal (Financial)	91.95	91.35	95.00		Data supplied by Stagecoach NW, who account for over 95% of journeys within Cumbria, by depot, based on sample of trips operated
Cumbria County Council	NI178ii Bus services running on time - excess waiting time of frequent services						Not applicable to Cumbria as no services at frequency of 6+ per hour

Planning, Transport and Housing - Improved road safety

	Improved road safety											
	Performance Indicator	Reporting	08/09	Performance	Target for 6	Sep-09	Commentary					
		Frequency		for 6 months	months to							
				to Sept 09	Sept 09							
Cumbria County	NIO47 People killed or seriously injured in	Annual	276.00	193.00	236.00		There have been 193 people KSI Jan-Sep, inside the target of 236					
Council	road traffic accidents	(Calendar				*	YTD. The target is based on there being no more than 315 KSIs in					
		Year)					2009.					
Cumbria County	NI048 Children killed or seriously injured	Annual	22.00	17.00	27.00	-	Our agreed target for 2009 of 37 children KSI is based on the					
	in road traffic accidents	(Calendar					national target for reducing by half the numbers of children KSI on					
		Year)					our roads by 2010 – we achieved 18 in 2007, 22 in 2008, and 17					
							to September, which means Cumbria continues to show a					
							reduction in the 3 year average.					

<u>Planning, Transport and Housing</u> - Provide balanced housing markets

Provide balanced housing markets										
Lead Partner		Reporting Frequency	08/09	Performance for 6 months to Sept 09		Sep-09	Commentary			
District Councils	NI154 Net additional homes provided	Annual (Financial)	1058.00	1058.00	1170.00		District figures for 2008/9 aren't reported until later in the year, but CLG figures for 2007/8, including those in LDNP, show us to be short of the Joint Structure Plan targets to which the districts had been working (1170 completions per year) and the much more stretching RSS target for additional homes which is the LAA target. The economic climate means the new target will not be achieved, and targets are being reviewed nationally.			
District Councils	NI155 Number of affordable homes delivered (gross)	Annual (Financial)	286.00	286.00	260.00		This total is the sum of CLG figures for the six districts for 2007/08, plus 46 for LDNP (15 in Allerdale, 9 in Eden & 22 in S Lakes). 2008/09 figures won't be finalised until December.			
District Councils	NI156 Number of households living in Temporary Accommodation	Quarterly (but performance judged on	125.00	116.00	•		June 09 figures for the 6 districts are Allerdale 25, Barrow 11, Carlisle 34, Copeland 6, Eden 18, S Lakes 22. September figures not yet available.			
District Councils	NI158 % non-decent council homes	Annual (Financial Year)	Not Reported		-		Barrow & S Lakeland have their own council housing stock, and the number of non-decent homes looks to be reducing significantly - Barrow has improved from 2.45% last year to 0.22% this year, while an in-year update from S Lakes indicated an improvement from 30.3% to 10%. Still awaiting an end of 08/09 actual, and some actual stock numbers to enable a Cumbria total to be calculated.			
District Councils	NI159 Supply of ready to develop housing sites	Annual (Financial Year)	136.00	136.00	100.00	*	This is the amount of housing that can be built on deliverable sites divided by planned housing provision required for Apr 09 to Mar 2014. Provisional figures provided by districts suggest the target is exceeded mainly because Eden's supply was almost 5 times planned provision			
District Councils	NI170 Previously developed land that has been vacant or derelict for more than 5 years	Annual	Not Reported		•		This measures previously developed brownfield land as a proportion of the total area of developed land. 2007 figures, reported at District, not County, level, were: Allerdale 24.18%, Barrow 3.62%, Carlisle 6.00%, Copeland 16.61%, Eden 0.04%, S Lakes 0.21%.			
District Councils	NI187i Tackling fuel poverty - % of income based benefits recipients in low energy efficiency homes	Annual (Financial)	Not Reported			-	Results from 2008/9 countywide survey: Allerdale 12%; Barrow 5%; Carlisle 9%; Copeland 10%; Eden 24%; S Lakes 12%			
District Councils	NI187ii Tackling fuel poverty - % of income based benefits recipients in high energy efficiency home	Annual (Financial)	Not Reported		•	•				