









08/09 Delivery Plan

Report Author: 1 Admin
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Action Status	
	Completed
	Assigned; In Progress
	Unassigned; Check Progress; Not Started
	Overdue
	Cancelled


Theme: **01 Summary**
 Parent Code & Title: **CP 5 year Corporate Plan 2007 - 2012**

Status Icon	Action Code & Title	Assigned To	Progress Bar	Due Date	All Notes
	AT Achieving Transformation	Quality of Life Director	<div><div>68%</div></div>	31/03/2012	
	EF Effective Leadership	Executive Chief	<div><div>68%</div></div>	31/03/2012	
	PP Promoting Prosperity	Development Director of	<div><div>58%</div></div>	31/03/2012	

Theme: **02 Achieving Transformation**
 Parent Code & Title: **AT_2.1 Creating opportunities for community involvement**

Status Icon	Action Code & Title	Assigned To	Progress Bar	Due Date	All Notes
	AT_2.1.08 Develop a local forum or Council for the town of Whitehaven through consultation.	Executive Chief	<div><div>75%</div></div>	31/03/2009	<p>16/01/2009 No further progress. Further progress dependant on resources.</p> <p>08/10/2008 Community consultation held but with low response rate. Further considerations due on next steps.</p> <p>18/07/2008 High level proposals out to community for consultation.</p>

Theme: **02 Achieving Transformation**
 Parent Code & Title: **AT_2.1.04 Run a series of out-reach consultations and workshops on policy issues with local people and provide feedback. Make more use of the Cumbria Strategic Partnership to make additional direct links between the communities views and the Council services**


Status Icon	Action Code & Title	Assigned To	Progress Bar	Due Date	All Notes
	AT_2.1.04.b 08-09 out-reach consultation	Executive Chief	<div><div>50%</div></div>	31/03/2009	<p>16/01/2009 Locality working developments will enable more regular consultation with the community in future. Locality working is due to be piloted from April 2009.</p> <p>18/07/2008 Community Forum consultation</p>

Status Icon	Action Code & Title	Assigned To	Progress Bar	Due Date	All Notes
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					throughout July on MRWS.
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Theme: **02 Achieving Transformation**


Parent Code & Title: **AT_2.1.06 Work with Town Councils, Parish Councils and Parish Meetings to develop their role as champions of local communities.**

Status Icon	Action Code & Title	Assigned To	Progress Bar	Due Date	All Notes
	AT_2.1.06.b Work with Town Councils, Parish Councils and Parish Meetings to develop their role as champions of local communities	Quality of Life Director	<div><div>75%</div></div>	31/03/2009	<p>19/01/2009 Meeting held 4 December Agenda items included locality working, first registrations (land registry) and Copeland litter zoning.</p> <p>13/10/2008 Second quarterly meeting held with CCC third joint parishes is being planned for December.</p> <p>27/06/2008 Quarterly Joint three tier meeting held on 17th June. All except three Copeland Parish and Town Councils have now formally signed up to the Parish Charter</p>

Theme: **02 Achieving Transformation**


Parent Code & Title: **AT_2.2 Regenerating Copeland**

Status Icon	Action Code & Title	Assigned To	Progress Bar	Due Date	All Notes
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Status Icon	Action Code & Title	Assigned To	Progress Bar	Due Date	All Notes
	AT_2.2.02 Delivery of Market Town Initiatives (MTIs) in Millom and Egremont and the Coalfield Communities Campaign.	Economic Development Manager	<div><div>95%</div></div>	31/03/2009	<p>28/01/2009 All of the programmes have produced an exit report and have forwarded plans to the Partnership boards.</p> <p>21/10/2008 Programme comes to an end in March 2009.</p> <p>30/07/2008 Funding for the continuation of the regeneration partnerships for the former MTI programmes in Millom, Egremont and Cleator Moor has been proposed and subject to final approval will secure partner activities until March 09.</p> <p>16/07/2008 Forward Plans for all three Market Town Initiatives have been prepared and sent for Portfolio Holders review and approval. Approval would allow for disbursement of £75,000 to each of the Towns to facilitate delivery of their forward Plans.</p>


Theme: **02 Achieving Transformation**

Parent Code & Title: **AT_2.2.07 Maximise external funding, in the context of the achievement of Corporate objectives including sustainable regeneration, and within the resources of the Council and partners to deliver**


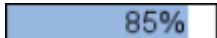
Status Icon	Action Code & Title	Assigned To	Progress Bar	Due Date	All Notes
	AT_2.2.07.b Maximise external funding in the context of the achievement of Corporate objectives including sustainable regeneration, and within the resources of the Council and partners to deliver	Development Strategy Head of	<div><div>100%</div></div>	31/03/2009	16/07/2008 Continuous dialogue with funding partners and external bodies regarding opportunities to support Council regeneration priorities. Copeland Regeneration Delivery Plan, currently being drafted, will outline those regeneration priorities, their strategic significance and therefore enhance the case for external funding and consideration of capacity for partners to deliver.

Theme: **02 Achieving Transformation**


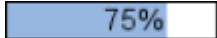
Parent Code & Title: **AT_2.3 Improving skills and education; retaining skills**

Status Icon	Action Code & Title	Assigned To	Progress Bar	Due Date	All Notes
	AT_2.3.02 Work with partners to enhance skills with learning opportunities in the community	Leisure & Environmental Services Head of	<div><div>75%</div></div>	31/03/2009	19/01/2009 Cultural Services working with CCC libraries on Get into Reading initiatives. 23/10/2008 Cultural Services working with University of Cumbria to develop learning opportunities relating to sound studio development. Pathways to Arts projects include signposting.

Theme: **02 Achieving Transformation**
 Parent Code & Title: **AT_2.3.01.i Appoint an internal 'Champion' for learning.**

Status Icon	Action Code & Title	Assigned To	Progress Bar	Due Date	All Notes
	AT_2.3.01.i.b Appoint a Member and a Manager as 'Champions' for learning to raise awareness of life long learning	Quality of Life Director		31/03/2009	<p>19/01/2009 The Council is now able to offer IT qualifications through Learn Direct tied to NVQs. This is open to all staff.</p> <p>13/10/2008 Recruitment and retention has been subject to scrutiny inspection during the summer with recommendations being made to the Personnel Panel (date to be determined). Discussions have been held with the Lakes College to provide frontline staff with GNVQ Level 2 training.</p> <p>28/07/2008 A Member and Manager have been appointed as champions: Cllr P Watson and Hilary Mitchell respectively.</p>


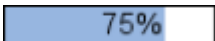
Theme: **02 Achieving Transformation**
 Parent Code & Title: **AT_2.3.01.ii Encourage take up of learning opportunities amongst CBC staff**

Status Icon	Action Code & Title	Assigned To	Progress Bar	Due Date	All Notes
	AT_2.3.01.ii.b Encourage take up of learning opportunities amongst CBC staff	Quality of Life Director		31/03/2009	<p>19/01/2009 Half year employee performance appraisals well underway and links to training and development established. Corporate training plan has been</p>

Status Icon	Action Code & Title	Assigned To	Progress Bar	Due Date	All Notes
					<p>completed and resourced.</p> <p>13/10/2008 Training requests have been compiled from appraisal interviews and an element of the Corporate training budget has been devolved to service heads to be allocated against departmental needs.</p> <p>27/06/2008 New training budget approved and training plan being drawn up in conjunction with Performance Interviews</p>


Theme: **02 Achieving Transformation**

Parent Code & Title: **AT_2.3.01.iii Provide opportunities for staff progression to fill vacancies**


Status Icon	Action Code & Title	Assigned To	Progress Bar	Due Date	All Notes
	AT_2.3.01.iii.b Provide opportunities for staff progression to fill vacancies	Quality of Life Director		31/03/2009	<p>15/01/2009 Arising from the financial impact of the credit crisis stronger vacancy management procedures were put in place prior to Christmas 2008. A consequence of this is that where vacancies arise filling these via internal advertisement and potential secondments is being required ahead of external advert. A potential outcome of this is a cohort of employees who develop a greater range of skills and who thus become better able to move position within the Council.</p> <p>13/10/2008</p>

Status Icon	Action Code & Title	Assigned To	Progress Bar	Due Date	All Notes
					<p>Recruitment and retention has been subject to scrutiny during the summer with recommendations being made to the next Personnel panel.</p> <p>27/06/2008 If we are unable to fill a vacancy against the job profile we are looking to appoint internally and train the member of staff to fulfill the role when possible.</p>


Theme: **02 Achieving Transformation**
 Parent Code & Title: **AT_2.3.01.iv Continue apprentice schemes**

Status Icon	Action Code & Title	Assigned To	Progress Bar	Due Date	All Notes
	AT_2.3.01.iv.b Continue apprentice schemes	Quality of Life Director	<div><div>75%</div></div>	31/03/2009	<p>15/01/2009 This objective remains on profile for the year</p> <p>28/07/2008 Existing apprentice schemes continuing also additional apprentices recruited in Open Spaces</p>


Theme: **02 Achieving Transformation**
 Parent Code & Title: **AT_2.3.01.v Develop new trainee schemes**

Status Icon	Action Code & Title	Assigned To	Progress Bar	Due Date	All Notes
	AT_2.3.01.v.b Develop a new trainee scheme	Quality of Life Director	<div><div>55%</div></div>	31/03/2009	<p>19/01/2009 No further progress has been made, recent budget pressures are likely to limit progress with this objective or require more creative solutions.</p> <p>27/06/2008 We are participating in the ACE joint Cumbrian national graduate scheme. Some aspects of the recent Directorate restructure proposals include some trainee initiatives. Discussions have taken place with Education providers. Will be progressed further as and when resources permit.</p>

Theme: **02 Achieving Transformation**
 Parent Code & Title: **AT_2.3.01.vi Encourage the development of basic skills**

Status Icon	Action Code & Title	Assigned To	Progress Bar	Due Date	All Notes
	AT_2.3.01.vi.b Encourage the development of basic skills	Quality of Life Director	<div><div>50%</div></div>	31/03/2009	<p>21/01/2009 The Council is able to offer IT qualifications through Learn Direct tied to NVQs. This training is open to staff and members.</p> <p>13/10/2008 The Council is sponsoring 33 people through the ECDL programme. Part of the training budget has been devolved to service managers to enable the development of service specific skills.</p> <p>27/06/2008 Now developing training opportunities with an account manager at the college and looking to recruit training reps. Budget for staff training in 2008/09 is a substantial increase.</p>


Theme: **02 Achieving Transformation**
 Parent Code & Title: **AT_2.3.03 Work with funding partners and delivery agencies to ensure that learning and skills plans meet the business needs of local existing businesses and potential inward investors**

Status Icon	Action Code & Title	Assigned To	Progress Bar	Due Date	All Notes
	AT_2.3.03.b Work with funding partners and delivery agencies to ensure that learning and skills plans meet the business needs of local	Development Strategy Head of	<div><div>80%</div></div>	31/03/2009	<p>19/01/09 The West Cumbria sub regional action plan picks up our focus on skills and integrates our approach with the Talented Minds project within West</p>


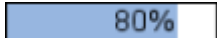


Status Icon	Action Code & Title	Assigned To	Progress Bar	Due Date	All Notes
	existing businesses and potential inward investors				<p>Lakes Renaissance current business plan. Further dialogue and links with the socio-economic plan of the PBO are planned over the coming months to enable the LAA economic thematic partnership to link more effectively with the activities planned.</p> <p>16/07/2008 Continuous dialogue with partners including Cumbria Vision to ensure Copeland regeneration priorities are reflected in: 1) Revised economic plans for County. 2) Funding submissions to NWRDA (i.e. sub-regional action plan). 3) LAA, which will link opportunities for economic development with the learning and skills needs/plans for the local community.</p>

Theme: **02 Achieving Transformation**


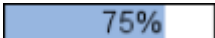

Parent Code & Title: **AT_2.3.06 Work with partners to raise the standard in educational institutions to achieve the Cumbria Agreement targets**


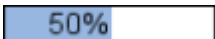
Status Icon	Action Code & Title	Assigned To	Progress Bar	Due Date	All Notes
	AT_2.3.06.b Work with partners to raise the standard in educational institutions	Executive Chief	<div><div>50%</div></div>	31/03/2009	<p>18/07/2008 Regular meetings with West Lakes College Principal. Initial development of Local Employment Partnership. Sustainable Communities Implementation Plan developed.</p>

Theme: **02 Achieving Transformation**
 Parent Code & Title: **AT_2.4 Equality of opportunity**

Status Icon	Action Code & Title	Assigned To	Progress Bar	Due Date	All Notes
	AT_2.4.03 Undertake Equality Impact Assessments and develop plans to remedy the findings. Implement project plan and actions against Equality and Diversity standard, and in line with the Council's Social Inclusion Policy.	Legal & Democratic Services Head of		31/03/2009	<p>20/01/2009 There are still Equality Impact Assessments to complete.</p> <p>13/10/2008 EIA action plan is progressing according to the timescale.</p> <p>01/08/2008 Programme well under way. Consultations beginning on proposed action plans</p>
	AT_2.4.05.i Support Cumbria County Council (the lead agency) as part of the Children's Act 2004 requirements by participation in Children's Trust arrangements for Cumbria	Leisure & Environmental Services Head of		31/03/2009	<p>29/07/2008 Officers and where appropriate the Portfolio Holder continue to support the Children's Trust arrangements. Most recently by attending meetings of, for example: 1 July - Cumbria Positive Activities Youth Offer, 8 July Healthy Care Programme, 9 July West Cumbria Children and Young People Local Planning Group and 10 July West Cumbria CYP Locality Working Group.</p>


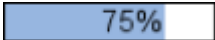
Theme: **02 Achieving Transformation**
 Parent Code & Title: **AT_2.5 Customer focused**

Status Icon	Action Code & Title	Assigned To	Progress Bar	Due Date	All Notes
	AT_2.5.02 Implement an action plan arising from customer survey results.	Quality of Life Director		31/03/2009	<p>15/01/2009 Action plan completion to be undertaken via managers group meeting, initially planned for December this will take place in January 09 (done 15 Jan)</p> <p>13/10/2008 COMMS MOT now concluded, an action plan has been devised and is being delivered by the Communications team.</p> <p>27/06/2008 Workshops held at managers groups (and others) and feedback given on results following monitoring to Executive. COMMS MOT commissioned, action plan being drawn up following the report.</p> <p>19/01/2009 Customer first action plan sole agenda item for Managers Group for its meeting on 14 January 09 to make further progress</p>
	AT_2.5.02.i Develop and publish service standards for internal and external customers	Quality of Life Director		31/03/2009	<p>13/10/2008 Action incorporated into Customer First action plan.</p> <p>28/07/2008 This indicator has now been assigned to the Director to take a more Council wide Corporate approach. Report</p>




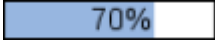
Status Icon	Action Code & Title	Assigned To	Progress Bar	Due Date	All Notes
					going to Corporate Team in August 2008.
	AT_2.5.08.i Review and deliver a corporate communication strategy which seeks to explain policy, challenge views, and stimulate response in all Copeland communities and within the Council	Quality of Life Director		31/03/2009	<p>22/01/2009 The strategy is currently being reviewed by Corporate Team and should be completed by the end of March 09.</p> <p>13/10/2008 The Communication Strategy is under review.</p> <p>28/07/2008 Council priorities developed through Public and Parish consultation. Budget consultation embedded. Communications strategy being updated.</p>

Theme: **02 Achieving Transformation**

Parent Code & Title: **AT_2.5.01 Survey customer satisfaction and stakeholder perception at agreed frequency through the use of Place Survey and locally conducted customer surveys; implement an improvement plan arising from customer survey results.**

Status Icon	Action Code & Title	Assigned To	Progress Bar	Due Date	All Notes
	AT_2.5.01.b Survey customer satisfaction and stakeholder perception	Customer Services Head of		31/03/2009	<p>13/01/2009 We have also commissioned a further commitments survey</p> <p>13/10/2008 Place survey taking place Sept/Oct with results expected early in the new year.</p> <p>28/07/2008 Awaiting place survey due Autumn 08</p>



Theme: **02 Achieving Transformation**
Parent Code & Title: **AT_2.6 Effective performance management and culture**

Status Icon	Action Code & Title	Assigned To	Progress Bar	Due Date	All Notes
	AT_2.6.05 Implement effective performance management system for all staff.	Policy & Performance Head of		31/03/2009	<p>09/01/2009 6 month reviews carried out.</p> <p>09/10/2008 6 month reviews about to begin. Review of scheme to inform second year process and format to be carried out.</p> <p>09/07/2008 First round of EPM discussions due to be complete by 30 June. Limited time extensions in areas with clashes of priority (waste management and accountancy). Initial feedback on process is positive. Need to review to pick up suggested improvements.</p>
	AT_2.6.07 Develop and implement action plan to improve the quality of data collection systems and processes.	Policy & Performance Head of		31/03/2009	<p>09/01/2009 Data Quality audit leading to improvement plan and proposed training for all managers in Qu 4.</p> <p>09/10/2008 Guidance on principles of data quality managed issued to managers.</p>

Status Icon	Action Code & Title	Assigned To	Progress Bar	Due Date	All Notes
					<p>09/07/2008</p> <p>Action plan in place. Guidance reviewed and to be agreed. Service plans contain targets to develop improved data management.</p>



Theme: **02 Achieving Transformation**

Parent Code & Title: **AT_2.6.01 Create and deliver annual Member development programme, based on competencies.**

Status Icon	Action Code & Title	Assigned To	Progress Bar	Due Date	All Notes
	AT_2.6.01.b 08-09 Annual development plan	Legal & Democratic Services Head of; Democratic Services Manager		31/03/2009	<p>13/10/2008</p> <p>Development Plan has been completed and is currently being delivered.</p> <p>17/07/2008</p> <p>Training needs analysis has been completed. Work has begun on the development plan.</p>



Theme: **02 Achieving Transformation**

Parent Code & Title: **AT_2.6.02 Create annual officers training and development plan to meet corporate objectives.**

Status Icon	Action Code & Title	Assigned To	Progress Bar	Due Date	All Notes
	AT_2.6.02.b 08-09 Training and development plan	Policy & Performance Head of		31/03/2009	<p>09/01/2009 Agreed that a development officer should co-ordinate training plan delivery. Budget discussions affecting how this will happen.</p> <p>09/10/2008 Plan complete. Delivery now to be planned and managed.</p> <p>09/07/2008 Full plan in preparation following Employee Performance Management discussions.</p>



Theme: **02 Achieving Transformation**


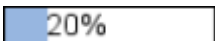
Parent Code & Title: **AT_2.6.04 Ensure the Council manages its Scrutiny function at least equal to the national standard developed by the Centre for Public Scrutiny by completing the Centre's self-evaluation framework and developing an action plan arising from the self-evaluation.**



Status Icon	Action Code & Title	Assigned To	Progress Bar	Due Date	All Notes
	AT_2.6.04.b Ensure the Council manages its Scrutiny function at least equal to the national standard developed by the centre for public scrutiny by completing the Centre's self evaluation framework and developing an action plan arising from the self evaluation	Legal & Democratic Services Head of		31/03/2009	<p>13/10/2008 Action plan is being implemented and is on target.</p> <p>17/07/2008 Self evaluation completed November 07. A 2 year action plan is now in place.</p>

Theme: **02 Achieving Transformation**

Parent Code & Title: **AT_2.7 Strong financial and asset management**

Status Icon	Action Code & Title	Assigned To	Progress Bar	Due Date	All Notes
	AT_2.7.05 Put in place an assurance framework that maps the strategic objectives to risks, controls and assurance.	Finance & Management Information Systems Head of		31/03/2009	<p>27/01/2009 Asset management – a detailed review of the asset register and accounting records was undertaken during the re-performance of the 2007/08 Accounts during the autumn.</p> <p>This work has continued, the Accountancy Services Manager met Capita in January to formalise practices to improve quality of asset management records.</p>


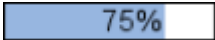
Status Icon	Action Code & Title	Assigned To	Progress Bar	Due Date	All Notes
					<p>updated and specialist training from Zurich Municipal will be provided to CMT in February. The internal controls to manage the risks will be identified with action plans which will follow. Current business plans to deliver existing targets are reported through Covalent.</p> <p>Asset management – a detailed review of the asset register and accounting records was undertaken during the re-performance of the 2007/08 Accounts during the autumn. This work has continued, the Accountancy Services Manager met Capita in January to formalise practices to improve quality of asset management records.</p> <p>Strategic risk register - is being updated and specialist training from Zurich Municipal will be provided to CMT in February. The internal controls to manage the risks will be identified with action plans which will follow. Current business plans to deliver existing targets are reported through Covalent.</p> <p>23/10/2008 The comment below still applies. Section 151 Officer newly appointed. Progress to be considered as part of overall service activity.</p>
	AT_2.7.09 Strengthen the governance arrangements around partnership working and grant funded projects	Finance & Management Information Systems Head of		31/03/2009	<p>27/01/2009 Following the appointment of the Accountancy Services Manager, a grants register has been established</p>

Status Icon	Action Code & Title	Assigned To	Progress Bar	Due Date	All Notes
	particularly regarding accountable body status				<p>and will be populated during Q4 to provide a base line from which to quantify the extent of grant funded activity and to improve monitoring arrangements. The grants register is required for year-end accounts working papers.</p> <p>Procedure notes for management of grants and externally funded activity are being prepared.</p> <p>Due to the need to prepare for closure of accounts 2008/09 it is unlikely the governance of partnership arrangements will be reviewed before 31st March.</p> <p>23/10/2008 Executive agreed last year the format of the partnership arrangements agreements.</p> <p>30/07/2008 This has been delayed due to priority being given to closure of 06/07 and 07/08 Accounts.</p>
	AT_2.7.10 Deliver an effective audit and fraud prevention process suitable to the needs of the corporate plan and in line with CIPFA code of practice	Finance & Management Information Systems Head of		31/03/2009	<p>28/01/2009 Significant slippage on the audit plan, as the audit section continued to assist with the closure of the 2006/07 and the 2007/08 Accounts - 43% of planned work for the first three quarters was completed. However, the Fraud section exceeded their annual targets by the end of the third quarter.</p>

Status Icon	Action Code & Title	Assigned To	Progress Bar	Due Date	All Notes
					<p>14/10/2008</p> <p>Fraud is ahead of their targets for the quarter, but there is slippage in the Audit plan due to work on the 07/08 accounts. Audit work will start again in November; however we will continue to report slippage against the plan until the year end.</p>



Theme: **02 Achieving Transformation**

Parent Code & Title: **AT_2.7.01.i Deliver the Asset Management Plan, maintaining our strategic properties according to the stock condition survey, and maximising our return on properties**

Status Icon	Action Code & Title	Assigned To	Progress Bar	Due Date	All Notes
	AT_2.7.01.i.a Deliver the Asset Management Plan, maintaining our strategic properties according to the stock condition survey, and maximising our return on properties	Business Development Manager		31/03/2009	<p>19/01/2009</p> <p>Spend this year on the backlog is on target. Disposals reviewed to reduce projected income due to economic conditions.</p> <p>10/07/2008</p> <p>Council approved increase in funding to address backlog for 2008 - 2012 vastly enhancing prospects to bring Council property up to good standard of maintenance, rent reviews ongoing to continue maximising income (see elsewhere for disposals)</p>



Theme: **02 Achieving Transformation**

Parent Code & Title: **AT_2.7.02.i Develop e-Marketplace to strengthen procurement as a tool for transforming services and purchasing for commitment accounting**

Status Icon	Action Code & Title	Assigned To	Progress Bar	Due Date	All Notes
	AT_2.7.02.i.a Develop e-Marketplace to strengthen procurement as a tool for transforming services and purchasing for commitment accounting	Business Development Manager		31/03/2009	<p>19/01/2009 Pilot scheme in progress to go live at the end of March.</p> <p>21/10/2008 Implementation further delayed to end of November 2008 pending release of Finance team members from priority duties.</p> <p>10/07/2008 Implementation delayed - project team re-established - pilot scheme July - Sept 2008 followed by full roll out over following 12 months</p>

Theme: **02 Achieving Transformation**



Parent Code & Title: **AT_2.7.03.i Prepare the Council's Final Accounts in accordance with latest accounting standards and CIPFA SORP guidance**

Status Icon	Action Code & Title	Assigned To	Progress Bar	Due Date	All Notes
	AT_2.7.03.i.a Prepare the Council's Final Accounts in accordance with latest accounting standards and CIPFA SORP guidance	Finance & Management Information Systems Head of		31/03/2009	<p>28/01/2009 Accounts for 2007/08 were accepted by Audit Committee on the 19 November. External Audit of 06/07 and 07/08 is progressing. Governance report due to be received by Audit Committee on 6 March. Preliminary planned closure of 08/09 accounts has</p>

Status Icon	Action Code & Title	Assigned To	Progress Bar	Due Date	All Notes
					<p>begun.</p> <p>23/10/2008 Date of Audit Committee to receive draft Accounts 07/08 has been arranged (19th Nov).</p> <p>30/07/2008 Work continuing on 07/08 Accounts. Action Plan in place.</p>



Theme: **02 Achieving Transformation**

Parent Code & Title: **AT_2.7.06.i Maintain a robust Medium-Term Financial Strategy including reserves**

Status Icon	Action Code & Title	Assigned To	Progress Bar	Due Date	All Notes
	AT_2.7.06.i.a Maintain a robust Medium-Term Financial Strategy including reserves	Finance & Management Information Systems Head of		31/03/2009	<p>28/01/2009 Budget monitoring to 31st December indicates outturn will be within budget in accordance with the Medium Term Financial Strategy (MTFS). Budget preparation 09/10 is consistent in broad terms with MTFS. Budget will be presented at Council on 24 February 2009.</p> <p>23/10/2008 Current MTFS has been reviewed by RPWG as part of budget preparation process. Reserves to be reviewed once 07/08 Accounts are finalised.</p> <p>16/07/2008 To review Strategy once final accounts for 07/08 have been audited, and as part of budget process for 09/10. This will be completed initially by Sept 08.</p>

Theme: **02 Achieving Transformation**


Parent Code & Title: **AT_2.7.08 Update and review financial regulations and policies in line with needs of a modern local authority**

Status Icon	Action Code & Title	Assigned To	Progress Bar	Due Date	All Notes
	AT_2.7.08.a Update and review financial regulations and policies in line with needs of a modern local authority	Finance & Management Information Systems Head of		31/03/2009	23/10/2008 Financial regulations were reviewed in Dec 07. No planned update for 2008 is scheduled. Financial regulations reviewed (generally) every two years.

Status Icon	Action Code & Title	Assigned To	Progress Bar	Due Date	All Notes
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Theme: **03 Effective Leadership**

Parent Code & Title: **EF_1.1 Leading local change; influencing national and regional change**

Status Icon	Action Code & Title	Assigned To	Progress Bar	Due Date	All Notes
	EF_1.1.07.i Deliver improvement plan for Access to Services in Copeland and with Cumbrian partners	Executive Chief	<div><div>30%</div></div>	31/03/2009	<p>16/01/2009 No further progress in Cumbria partnership. Copeland BC starting work on Access to Service strategy in January 2009.</p> <p>23/10/2008 Locality working agreement developed between CBC & CCC.</p> <p>18/07/2008 Initial high level plan approved by CLASB.</p>




Theme: **03 Effective Leadership**

Parent Code & Title: **EF_1.1.02 Continue to monitor and review Government policy and lobby for the interests of Copeland.**

Status Icon	Action Code & Title	Assigned To	Progress Bar	Due Date	All Notes
	EF_1.1.02.b Continue to monitor and review Government policy and lobby for the interests of Copeland	Executive Chief	<div><div>50%</div></div>	31/03/2009	<p>16/01/2009 On going - meetings have taken with Senior Civil Servants to discuss the delivery of the Energy Coat Masterplan and Nuclear new build criteria.</p> <p>18/07/2008 Formal expression of interest in MRWS.</p>

Theme: **03 Effective Leadership**



Parent Code & Title: **EF_1.1.03 To work conjointly with the other authorities in Cumbria to improve the system of local government for Cumbria.**

Status Icon	Action Code & Title	Assigned To	Progress Bar	Due Date	All Notes
	EF_1.1.03.d Joint work leading to greater efficiencies in service delivery and greater local accountability	Executive Chief	<div><div>50%</div></div>	31/03/2009	<p>16/01/2009 The board has identified some quick wins that could be gained through working with Allerdale & Copeland however; the business case has been postponed until next year.</p> <p>23/10/2008 Project board set up for Revenues & Benefits.</p> <p>18/07/2008 Aperia analysis delivered and adopted by Cumbria Improvement & Efficiency Partnership.</p>
	EF_1.1.03.e Plans developed which would provide options for sharing services	Executive Chief	<div><div>75%</div></div>	31/03/2009	<p>16/01/2009 Cumbria shared services strategy being progressed through CIEP. Locally Revs & Bens shared arrangements still progressing. In Allerdale further work on IT services which may allow developments in future.</p> <p>23/10/2008 OSC paper developed on BV options.</p> <p>18/07/2008 'Searching for Best Value' policy development approved by June Executive.</p>
	EF_1.1.03.f Joint working with Cumbrian Authorities	Executive Chief	<div><div>75%</div></div>	31/03/2009	<p>23/10/2008 New proposals for joint working from</p>

Status Icon	Action Code & Title	Assigned To	Progress Bar	Due Date	All Notes
	produces governance arrangements for LAA & CSP				<p>CCC, currently under consideration by ABC & CBC.</p> <p>18/07/2008 LSP leaders group developed with CCC & ABC. Final agreement to be signed.</p>



Theme: **03 Effective Leadership**



Parent Code & Title: **EF_1.1.04 Agree priorities within the Cumbria Agreement for Copeland and strive to meet the Government's local area agreement targets.**

Status Icon	Action Code & Title	Assigned To	Progress Bar	Due Date	All Notes
	EF_1.1.04.b Agree priorities within the LAA for Copeland and strive to meet the Governments LAA targets.	Executive Chief		31/03/2009	<p>18/07/2008 Cumbria Agreement approved by Executive in July.</p>


Theme: **03 Effective Leadership**

Parent Code & Title: **EF_1.1.07 Undertake reviews of organisational effectiveness and invest in and support improvements.**


Status Icon	Action Code & Title	Assigned To	Progress Bar	Due Date	All Notes
	EF_1.1.07.b Council is able to demonstrate enhanced value for money, customer focus, continuous improvement, efficiency gains towards targets	Policy & Performance Head of		31/05/2009	<p>16/01/2009 Searching for Best Value pilot programme as planned will start in Qu 4, which should help identify opportunities for achieving greater value for money and other improvements.</p> <p>09/10/2008 Corporate projects and service managers' work during budget</p>

Status Icon	Action Code & Title	Assigned To	Progress Bar	Due Date	All Notes
	EF_1.1.07.c Robust procurement policies and procedures which support equal access and opportunities	Business Development Manager		31/03/2009	<p>process bringing forward proposed improvements in efficiency. Plans to achieve CSR07 target in preparation.</p> <p>09/07/2008 Final return on Gershon programme showed that the Council more than met its targets. Work on identifying unit costs and making progress in value for money information is under way. However accountancy staff time will be needed to support this, as well as work in services and Performance Improvement.</p> <p>20/01/2009 The actions arising from the EIA will be implemented and the newly appointed Procurement Officer will be able to devote more time to implementing the Action Plan- .</p> <p>09/10/2008 EIA completed. Vacant post being advertised.</p> <p>10/07/2008 Lack of resources is restricting progress - bid made for procurement officer 2008/9 on - accepted - post currently advertised internally potentially externally.</p>

Theme: **03 Effective Leadership**
 Parent Code & Title: **EF_1.1.08 Ethical governance framework**

Status Icon	Action Code & Title	Assigned To	Progress Bar	Due Date	All Notes
	EF_1.1.08.b Implement the IDeA's recommendation for ethical governance framework	Legal & Democratic Services Head of	<div><div>75%</div></div>	31/03/2009	<p>13/10/2008 Work plan has been updated and is on target.</p> <p>01/08/2008 New local investigation process introduced. Work carried out on raising profile of ethical governance and implementing agreed work plan.</p>

Theme: **03 Effective Leadership**
 Parent Code & Title: **EF_1.1.10 Take a lead role in advising government and related bodies on local communities and national nuclear policies. Seek to influence policy to the benefit of Copeland residents.**



Status Icon	Action Code & Title	Assigned To	Progress Bar	Due Date	All Notes
	EF_1.1.10.b Take a lead role in advising government and related bodies on local communities and national policies. Seek to influence policy to the benefit of Copeland residents.	Development Director of	<div><div>100%</div></div>	31/03/2009	<p>16/01/2009 Local partnership process established and operating.</p> <p>21/10/2008 Developing MRWS local partnership process.</p> <p>16/07/2008 Responded to MRWS consultation. Established governance arrangements for Low Level Waste Repository. Responded to the MRWS GDF White Paper. Active role in NDA stakeholder forums. Currently chair NULEAF that</p>

Status Icon	Action Code & Title	Assigned To	Progress Bar	Due Date	All Notes
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					influence national policy.
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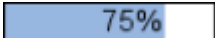

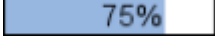
Theme: **03 Effective Leadership**



Parent Code & Title: **EF_1.1.11 Take a lead role in the development of regeneration and economic development strategy and delivery in West Cumbria. Ensure that the Council has a clear and strong set of plans, engaging services across the Council in delivering regeneration objectives.**

Status Icon	Action Code & Title	Assigned To	Progress Bar	Due Date	All Notes
	EF_1.1.11.b Take a lead role in the development of regeneration and economic development strategy and delivery in West Cumbria. Ensure that the Council has a clear and strong set of plans, engaging services across the Council in delivering regeneration objectives.	Development Director of		31/03/2009	<p>16/01/2009 Arrangements for new West Cumbria Vision board now in place and will formally operate from 1st April.</p> <p>22/10/2008 Stage 1 Development of Regeneration delivery plan reported to Executive in August. Stage 2 plans under preparation.</p> <p>30/07/2008 Revised delivery arrangements for regeneration across West Cumbria are currently being discussed with strategic partners including CBC.</p>

Theme: **03 Effective Leadership**


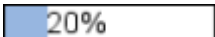
Parent Code & Title: **EF_1.2 Providing clear direction**

Status Icon	Action Code & Title	Assigned To	Progress Bar	Due Date	All Notes
	EF_1.2.1.i Monitor and review a medium term Corporate Plan which sets out the vision, priorities and objectives for the future	Executive Chief		31/03/2009	<p>16/01/2009 Refresh of the Corporate Plan is underway and will be reported to Executive in March.</p> <p>21/10/2008 A refresh of the Corporate Plan for 09/10 is underway.</p> <p>18/07/2008 Refreshed Corporate Plan approved by Executive in June.</p>
	EF_1.2.3.i Adopt and cascade communication plans for corporate improvements, including communications tools for staff, members and stakeholders	Policy & Performance Head of		31/03/2009	<p>16/01/2009 Communications contributing to plans for revs and benefits project, Pay and Grading Review, MRWS, forthcoming staff attitude survey and roadshows, travel concessions, Council Tax leaflet, and Housing leaflets,</p> <p>09/10/2008 Communications plans for Revenues and Benefits shared services project, Pay and Grading review, website upgrade, Copeland Pride awards, Housing renewal programme.</p> <p>09/07/2008 Communications plans for corporate improvements in the quarter have included the Royal visit, the launch of the Nuclear White Paper, the Comms MOT and preparations for the IIP assessment.</p>




Status Icon	Action Code & Title	Assigned To	Progress Bar	Due Date	All Notes
	EF_1.2.4.i Link the Corporate Plan to the new employee performance management framework	Policy & Performance Head of		31/03/2009	09/07/2008 The procedure was designed to identify employees' contributions to delivering the Corporate Plan and service plans. IIP assessment confirms that that has been effective.


Theme: **03 Effective Leadership**

Parent Code & Title: **EF_1.2.2 Survey staff satisfaction and awareness of the Council's direction; develop and implement improvement plans.**

Status Icon	Action Code & Title	Assigned To	Progress Bar	Due Date	All Notes
	EF_1.2.2.b Survey staff satisfaction and awareness of the Council's direction; develop and implement improvement plans	Executive Chief		31/03/2009	16/01/2009 Corporate Team have agreed to carry out a staff survey in April 09. 23/10/2008 Staff survey deferred until completion of Job Evaluation exercise. 27/06/2008 Staff survey to be carried out in December 2008.


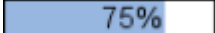
Theme: **03 Effective Leadership**
Parent Code & Title: **EF_1.3 Strong strategic partnerships**

Status Icon	Action Code & Title	Assigned To	Progress Bar	Due Date	All Notes
	EF_1.3.1.i Produce a definitive list of key strategic partnerships and devise the appropriate support and feedback mechanisms for them	Executive Chief	<div><div>25%</div></div>	31/03/2009	<p>23/10/2008 Agreed with Executive on development of list.</p> <p>18/07/2008 Briefed Managers group in June on proposed approach to capturing the data.</p> <p>16/01/2009 Plan agreed and implementation started. Successful Community Forum held December 2008.</p>
	EF_1.3.2.i Develop and deliver an action plan with partners for improvement for the West Cumbria Strategic Partnership	Executive Chief	<div><div>60%</div></div>	31/03/2009	<p>23/10/2008 Draft plan taken to WCPsDB in July and on to LSP Forum in August.</p> <p>18/07/2008 High level draft plan presented to LSP Leaders group in June.</p> <p>16/01/2009 Arrangements for new West Cumbria Vision Board now in place and will formally operate from 1st April.</p>
	EF_1.3.5 Review and revise partnership working from the recommendations and priorities of the Energy Coast Masterplan.	Executive Chief	<div><div>100%</div></div>	31/03/2009	<p>23/10/2008 Task & finish group set up to devise an implementation plan.</p> <p>18/07/2008 Public/Private Partnership model agreed with Cumbria Vision and Energy Coast Partners.</p>

Status Icon	Action Code & Title	Assigned To	Progress Bar	Due Date	All Notes
	EF_1.3.9 Locality Working delivery: governance structures will be put in place giving opportunities for greater participation by the community, working with agencies to identify and address local needs.	Executive Chief	<div><div>60%</div></div>	31/05/2009	<p>28/01/2009 An additional consultation phase has been agreed by Executive in November. The consultation will be complete in April and will include Parish, Town and revisit Copeland Borough Council views.</p> <p>21/10/2008 The first round of discussions have been held in the localities. The feedback has been incorporated in a report to Executive. Working with partners to pursue joint objectives.</p> <p>18/07/2008 A model and approach has been approved by LSP leaders and consulted with Parishes.</p>


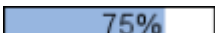
Theme: **03 Effective Leadership**

Parent Code & Title: **EF_1.3.6.i Develop and agree Copeland Regeneration delivery plan in response to the requirements of the approved Energy Coast Masterplan**

Status Icon	Action Code & Title	Assigned To	Progress Bar	Due Date	All Notes
	EF_1.3.6.i.a Develop and agree Copeland Regeneration Delivery Plan in response to the requirements of the approved Energy Coast Masterplan	Development Strategy Head of		31/03/2009	28/01/2009 Currently developing priorities along with Members and Partners.
					21/10/2008 Report to Executive agreed.
					16/07/2008 Report to Executive in August will provide key objectives framework, targets and priorities for inclusion in the Regeneration Delivery Plan, linking locality working and the worklessness agenda with LAA targets and the objectives of the Energy Coast Masterplan.

Theme: **03 Effective Leadership**


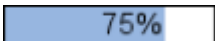

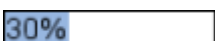
Parent Code & Title: **EF_1.3.8 Contribute to the Cumbria Strategic Partnership and the delivery of the Cumbria Community Strategy and LAA**



Status Icon	Action Code & Title	Assigned To	Progress Bar	Due Date	All Notes
	EF_1.3.8.b Contribute to the Cumbria Strategic Partnership and the delivery of the Cumbria Community Strategy and LAA	Executive Chief		31/03/2009	16/01/2009 Support for CSP being maintained during period of Chief Executive's absence as far as possible. 23/10/2008 Chief Executive nominated as District Council rep for LAA at CSP meetings.

Status Icon	Action Code & Title	Assigned To	Progress Bar	Due Date	All Notes
					<div>18/07/2008</div> <div>Attended Calling Cumbria event.</div> <div>Executive approved LAA in June.</div>

Theme: **04 Promoting Prosperity**


Parent Code & Title: **PP_3.1 Sufficient and diverse job opportunities**

Status Icon	Action Code & Title	Assigned To	Progress Bar	Due Date	All Notes
	PP_3.1.02.i Support the development of sustainable local business	Economic Development Manager		31/03/2009	<p>28/01/2009 New Regeneration Delivery Plan will focus on assisting diversification of employment. Working closely with business sector groups.</p> <p>21/10/2008 Additional projects being developed.</p> <p>30/07/2008 The Economic Development team of CBC is in regular contact with the NWDA, Business Link and other business support providers to keep abreast of local regional and national business support issues and good practices. The team attends scheduled meetings and seminars and contributed to the BSSP debate. NWDA is funding a £1M industrial placements project from 2008-2011 which CBC will be tapping into.</p> <p>16/07/2008 2 planned business support training sessions of 4 planned have been completed</p>
	PP_3.1.03 Market Copeland opportunities to potential new employers.	Economic Development Manager		31/03/2009	<p>21/10/2008 Work is carried out on a reactive basis working with potential investors that have expressed an interest. Proactive approach needs to be developed.</p>

Status Icon	Action Code & Title	Assigned To	Progress Bar	Due Date	All Notes
					<p>16/07/2008 Proposals emanating from Whitehaven Business Summit looking to establish umbrella business representative organisation with key aim to promote the retail offer of Whitehaven Town Centre. Work continues with Invest in Cumbria to promote Copeland to potential investors.</p> <p>07/08/2007 There is no internal budget or staff resource for this activity so limited to Whitehaven Regeneration Programme. Activity through Invest Cumbria. Vacant premises promoted.</p>
	PP_3.1.05 Secure and develop the number of jobs in the health sector.	Development Director of		31/03/2009	<p>16/01/2009 Proposals for 2 sites now complete and submitted to the Health Trust.</p> <p>21/10/2008 Work commissioned from consultants to produce detailed business case for two sites in Whitehaven. Due for completion this year.</p> <p>30/07/2008 Further discussion with health partners proposed.</p>


Theme: **04 Promoting Prosperity**



Parent Code & Title: **PP_3.1.08 Working with partners help people back into work and reduce worklessness**

Status Icon	Action Code & Title	Assigned To	Progress Bar	Due Date	All Notes
	PP_3.1.08.a Working with partners to help people back into work and reduce worklessness	Development Strategy Head of	<div><div>70%</div></div>	31/03/2009	<p>28/01/2009 Funding application to the Coalfield Regeneration Trust was unsuccessful. Currently finalising a funding plan. Working Neighbourhood fund will pick up a range of activities working with partners on skills and work issues.</p> <p>21/10/2008 Development stage of West Cumbria Cultural Heritage Volunteer Programme. Funding application submitted to Coalfield Regeneration Trust. Other funding sources identified and approached.</p> <p>16/07/2008 Now linked to the Regeneration Delivery Plan.</p>

Theme: **04 Promoting Prosperity**


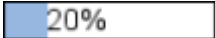
Parent Code & Title: **PP_3.2 Safer Copeland**

Status Icon	Action Code & Title	Assigned To	Progress Bar	Due Date	All Notes
	PP_3.2.01 Mainstream S17 of the Crime and Disorder Act 1998 in all Council activities through an audit process.	Community Safety; Development Strategy Head of	<div><div>70%</div></div>	31/03/2009	<p>20/01/2009 Worker now recruited and is in post in January 2009. A full work programme for Copeland's element of this action will be developed and agreed in February 2009.</p>

Status Icon	Action Code & Title	Assigned To	Progress Bar	Due Date	All Notes
	PP_3.2.02 Close gaps found in S17 audit. Deliver Section 17 Action Plan.	Development Strategy Head of	<div><div>50%</div></div>	31/03/2009	<p>21/10/2008 Post now being recruited. Will interview before Dec 08.</p> <p>31/07/2008 The Section 17 Officer post has been taken over by CCC and built in to their Crime & Disorder section. CBC & ABC will continue funding the post and an appropriate SLA will be drawn up.</p> <p>28/01/2009 The Section 17 post has been filled. The post holder is in place and is devising an action plan to work with service plans.</p> <p>21/10/2008 When post is filled the process of closing gaps can begin.</p> <p>16/07/2008 Working with CSP partners to recruit to vacant post to take this work forward.</p>
	PP_3.2.04.i Communications strategy for CDRP, including helping to reduce fear of crime through publicising positive news about crime reductions.	Development Strategy Head of	<div><div>20%</div></div>	31/03/2009	<p>22/01/2009 Working with the CDRP to communicate positive news on crime levels.</p> <p>16/07/2008 Working with CSP partners to recruit to vacant post to take this work forward.</p>



Theme: **04 Promoting Prosperity**

Parent Code & Title: **PP_3.2.03 As a key partner in the Crime and Disorder Reduction Partnership (CDRP), play active part in CDRP at all levels working with partners. All services plan to reduce crime and disorder.**

Status Icon	Action Code & Title	Assigned To	Progress Bar	Due Date	All Notes
	PP_3.2.03.b As a key partner in the Crime and Disorder Reduction Partnership (CDRP), play active part in CDRP at all levels working with partners. All services plan to reduce crime and disorder.	Development Strategy Head of		31/03/2009	<p>22/01/2009 Strategic assessment to be done Jan 09 in order to refresh the performance plan.</p> <p>21/10/2008 Have begun to undertake some joint working.</p> <p>16/07/2008 Working with CSP partners to recruit to vacant post to take this work forward.</p>

Theme: **04 Promoting Prosperity**



Parent Code & Title: **PP_3.2.06 Work with partners to identify people (particularly young people) on the edge of criminality and provide diversionary activity.**

Status Icon	Action Code & Title	Assigned To	Progress Bar	Due Date	All Notes
	PP_3.2.06.a Work with partners to identify people (particularly young people) on the edge of criminality and provide diversionary activity	Cultural Services Manager		31/03/2009	<p>20/01/2009 Connexions may not be able to host the post within their organisation, further discussions are being progressed with other partners to locate a suitable place for the project.</p> <p>23/10/2008 Project being developed with Connexions as part of SPAA process to</p>

Status Icon	Action Code & Title	Assigned To	Progress Bar	Due Date	All Notes
					<p>engage vulnerable young people.</p> <p>30/09/2008 Work has begun with the Crime and Disorder Reduction Partnership to establish connectivity with the CRDP three year plan. The cultural services unit has begun an audit of its functions with relation to the work it does with partners.</p>


Theme: **04 Promoting Prosperity**

Parent Code & Title: **PP_3.2.07 Address with partners the skills needs of offenders and those on the edge of criminality.**

Status Icon	Action Code & Title	Assigned To	Progress Bar	Due Date	All Notes
	PP_3.2.07.a Address with partners the skills needs of offenders and those on the edge of criminality	Cultural Services Manager		31/03/2009	<p>27/01/2009 This project is in doubt because of funding constraints. External funding for the next period is being sought by Connexions. North Country Leisure have committed to hosting the post should the revenue support become available.</p> <p>03/07/2008 A project has been developed with Connexions (as a part of the SPAA portfolio) to provide resource to engage 14 to 19 year olds in sports and physical activity. This project has been developed by Connexions in dialogue with the prevent and deter panel.</p>


Theme: **04 Promoting Prosperity**

Parent Code & Title: **PP_3.2.08 Ensure that emergency planning and business continuity arrangements for people, IT, buildings and finance are constantly up to date and effective in accordance with the Civil Contingencies Act.**




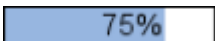
Status Icon	Action Code & Title	Assigned To	Progress Bar	Due Date	All Notes
	PP_3.2.08.b Business Continuity Plan for Copeland Borough Council. Copeland Recovery Plan in place.	Executive Chief	<div><div>50%</div></div>	31/03/2009	<p>19/01/2009 Draft plan in place to be finalised by the end of January.</p> <p>23/10/2008 Revised timescale and have set definitive targets for Corporate Team on policy & improvement plan.</p> <p>18/07/2008 Corporate Team have agreed to set up a task & finish group to move forward and complete the plan.</p>

Theme: **04 Promoting Prosperity**

Parent Code & Title: **PP_3.2.09 Work to help the resettlement of offenders in accordance with the National Community Safety Plan.**


Status Icon	Action Code & Title	Assigned To	Progress Bar	Due Date	All Notes
	PP_3.2.09.a Work to help the resettlement of offenders in accordance with the National Community Safety Plan	Development Director of	<div><div>0%</div></div>	31/03/2009	<p>21/10/2008 No action being taken.</p>

Theme: **04 Promoting Prosperity**
Parent Code & Title: **PP_3.3 Quality Living Environment**

Status Icon	Action Code & Title	Assigned To	Progress Bar	Due Date	All Notes
	PP_3.3.05.ii Local development framework: Supplementary planning documents	Regeneration Strategy Manager		31/03/2009	<p>19/01/2009 Submitted the LDS which has been accepted by Government.</p> <p>08/10/2008 Pow Beck and Wind Energy SPDs adopted Jan 08. Whitehaven Town Centre & Harbour & S106 Contributions to be complete 09 & 10 respectively</p>
	PP_3.3.06 Pursue THI funding for Whitehaven town centre	Economic Development Manager		31/03/2009	<p>16/07/2008 Appointed consultants to review the documents and the timeframe.</p> <p>28/01/2009 Phase 1 bid has now been submitted to the Heritage Lottery Fund. Awaiting result in April and then the scheme will be developed in September.</p> <p>21/10/2008 Development Control restructure to provide Conservation Officer. Submission made to English Heritage.</p> <p>16/07/2008 Westlake and CBC funding has been secured to carry the project forward.</p>


Theme: **04 Promoting Prosperity**

Parent Code & Title: **PP_3.3.01.i Control waste-related environmental challenges. Reduce crime and fear of crime arising from environmental degradation**

Status Icon	Action Code & Title	Assigned To	Progress Bar	Due Date	All Notes
	PP_3.3.01.i.a Control waste-related environmental challenges. Reduce crime and fear of crime arising from environmental degradation	Leisure & Environmental Services Head of	<div><div>46%</div></div>	31/03/2009	<p>23/10/2008 As per methodology below - OS objectives 1.1, 1.2, 1.3 = 38%; OS objectives 3.1,3.2, 3.3, 3.4 = 53%. Average = 46%</p> <p>29/07/2008 This objective links to Open Spaces Objectives 1.1, 1.2, 1.3 and 3.1, 3.2, 3.3 and 3.4 with an aggregate percentage score of 24 and 40% hence the average of 32% being used here</p>

Theme: **04 Promoting Prosperity**


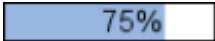

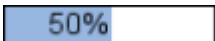

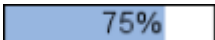
Parent Code & Title: **PP_3.3.03.i Use legislative powers to ensure that environmental nuisance is controlled**


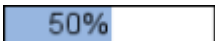

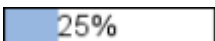

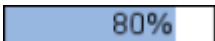
Status Icon	Action Code & Title	Assigned To	Progress Bar	Due Date	All Notes
	PP_3.3.03.i.a Use legislative powers to ensure environmental nuisance is controlled	Leisure & Environmental Services Head of	<div><div>50%</div></div>	31/03/2009	<p>23/10/2008 The objective (below) now indicates 53% achieved - pro-rata change on progress bar to reflect this.</p> <p>16/07/2008 This objective is being largely delivered through the Open Spaces Section as outlined in 08L&ES-OS_3 annotated as 40% complete. This section scored at 25% to reflect the</p>



Status Icon	Action Code & Title	Assigned To	Progress Bar	Due Date	All Notes
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					position in calendar year terms.
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Theme: 04 Promoting Prosperity Parent Code & Title: PP_3.4 Environmental Sustainability					
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Status Icon	Action Code & Title	Assigned To	Progress Bar	Due Date	All Notes
	PP_3.4.01.i Develop a strategy to reduce CO2 emissions in the Council's own operations	Sustainability & Nuclear Head of		31/03/2009	16/01/2009 Climate Change Strategy and action plan being developed by external resource. Expected by March 09.
					21/10/2008 Work commenced on Strategy Paper.
					27/06/2008 Group set up to develop baseline figure. Audit report commenced.
	PP_3.4.02.i Develop a biodiversity action plan and conservation management plan	Regeneration Strategy Manager		31/03/2009	19/01/2009 Working carrying on at a Cumbrian level. 08/10/2008 Working with Cumbrian Authorities to develop the plan 16/07/2008 Liaising with Cumbrian authorities on a joint approach. Developing a baseline for the National Indicator.
	PP_3.4.03.i Council to sign the Nottingham Declaration	Sustainability & Nuclear Head of		31/03/2009	16/01/2009 A report going to Exec in January to recommend signing a local version of the Nottingham Declaration. 21/10/2008 David Davies to report to Executive by December.

Status Icon	Action Code & Title	Assigned To	Progress Bar	Due Date	All Notes
	PP_3.4.03.ii Undertake a comprehensive risk based assessment of local vulnerabilities - achieve level 1	Sustainability & Nuclear Head of		31/03/2009	<p>27/06/2008 David Davies to produce report for Executive in September.</p> <p>16/01/2009 Vulnerabilities to be incorporated into the Climate Change Strategy currently being developed.</p> <p>21/10/2008 Work commenced on high level assessment. Research undertaken.</p> <p>27/06/2008 Discussed use of GIS system to assist in sea level rise vulnerability.</p>
	PP_3.4.04.i Evaluation of air pollutants of nitrogen oxides (NOx) and particulate matter (PM10) into the atmosphere from Local Authority operations	Sustainability & Nuclear Head of		31/03/2009	<p>16/01/2009 Baseline data currently being collected.</p> <p>21/10/2008 Method for baseline assessment set up. Gathering information.</p> <p>27/06/2008 Group set up to develop baseline figure. Audit report commenced.</p> <p>28/01/2009 Shoreline Management Plan also covered as sub actions in Env. Sustainability</p>
	PP_3.4.05 Develop Shoreline Management Plans	Environmental Health Manager		31/03/2010	<p>21/10/2008 Public information leaflet distributed, elected member forum held Sept 08, stakeholders forum arranged for Nov 08 and 2nd elected member forum in Dec 08</p> <p>18/07/2008 Technical information provided to Halcrow. Information sent to elected</p>

Status Icon	Action Code & Title	Assigned To	Progress Bar	Due Date	All Notes
	PP_3.4.05.i Catchment Flood management Plans (CFMP)	Environmental Health Manager	<div><div>70%</div></div>	31/03/2009	<p>members and parish councils. Beach profiles and assessment arranged for South Shore</p> <p>28/01/2009 on going flood risk assessment - EA flood maps produced 3x a year--Oct 08 maps reviewed details to be included in flood procedures</p> <p>21/10/2008 Area of joint working with EA - flood risk information provided (Sept 08) information to be used in review and update of flood risk management plan</p> <p>18/07/2008 Completed Strategic Flood Risk Assessment which is linked to the LDF.</p> <p>02/01/2009 Draft strategy completed and to be presented with recommendation to Strategic Housing Panel in Jan 09.</p>
	PP_3.4.06 Develop a fuel poverty strategy	Housing Services Manager	<div><div>25%</div></div>	31/03/2009	<p>10/10/2008 Oct 08 consultant engaged for HECA report. To train staff on NI set. Target for Council to adopt fuel poverty strategy is Jan 09.</p> <p>16/07/2008 On hold until the Housing team is in place.</p>


Theme: **04 Promoting Prosperity**

Parent Code & Title: **PP_3.4.01.ii Annual measured CO2 reduction from Local Authority operations (baseline 08-09)**

Status Icon	Action Code & Title	Assigned To	Progress Bar	Due Date	All Notes
	PP_3.4.01.ii.a Annual measured CO2 reduction from Local Authority operations (baseline 08-09)	Sustainability & Nuclear Head of	<div><div>60%</div></div>	31/03/2009	<p>16/01/2009 Baseline figures are being collected.</p> <p>21/10/2008 Method for baseline assessment set up. Gathering information.</p> <p>27/06/2008 Group set up to develop baseline figure. Audit report commenced.</p>


Theme: **04 Promoting Prosperity**

Parent Code & Title: **PP_3.4.02.ii Prepare annual biodiversity performance report**

Status Icon	Action Code & Title	Assigned To	Progress Bar	Due Date	All Notes
	PP_3.4.02.ii.a Prepare annual biodiversity performance report (baseline 08-09)	Regeneration Strategy Manager	<div><div>50%</div></div>	31/03/2009	<p>19/01/2009 Baseline figure agreed.</p> <p>08/10/2008 Agreed a baseline figure with the Cumbrian authorities.</p> <p>16/07/2008 Working with LDNP & Cumbria Authorities to develop a baseline.</p>


Theme: **04 Promoting Prosperity**

Parent Code & Title: **PP_3.4.04.ii Annual measured NOx and PM10 reduction from Local Authority operations (baseline 08-09)**

Status Icon	Action Code & Title	Assigned To	Progress Bar	Due Date	All Notes
	PP_3.4.04.ii.a Annual measured NOx and PM10 reduction from Local Authority operations (baseline 08-09)	Sustainability & Nuclear Head of	<div><div>75%</div></div>	31/03/2009	<p>16/01/2009 Baseline data currently being collected.</p> <p>21/10/2008 Method for baseline assessment set up. Gathering information.</p> <p>27/06/2008 Group set up to develop baseline figure. Audit report commenced.</p>


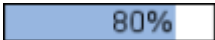

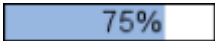
Theme: **04 Promoting Prosperity**

Parent Code & Title: **PP_3.4.05.ii Flood & Coastal erosion - Annually measured performance based on percentage of agreed (with Environment Agency) actions completed**

Status Icon	Action Code & Title	Assigned To	Progress Bar	Due Date	All Notes
	PP_3.4.05.ii.a Annually measured performance based on percentage of agreed (with Environment Agency) actions completed	Environmental Health Manager	<div><div>70%</div></div>	31/03/2009	<p>28/01/2009 As 21.10.08 comments Partnership working with EA/DEFRA on coastal & flooding management (SMP & Multi agency flood group)</p> <p>21/10/2008 No details as yet on method of measurement by EA. Expected areas of measurement include min of annual assessment of coastal defences (arrangements in place) & completion and review of local flood risk</p>


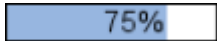


Status Icon	Action Code & Title	Assigned To	Progress Bar	Due Date	All Notes
					assessment (LFRA). LRFA completed in Aug 07.
					18/07/2008 No specific targets to complete.

Theme: **04 Promoting Prosperity**
Parent Code & Title: **PP_3.5 Quality housing**

Status Icon	Action Code & Title	Assigned To	Progress Bar	Due Date	All Notes
	PP_3.5.02 Review the service provided by the Home Improvement Agency.	Housing Services Manager		31/03/2009	<p>02/01/2009 Professional work now back in house. Some client support services to remain with HIA</p> <p>21/10/2008 Preference is to take the service back in-house now that staffing is at full establishment.</p> <p>24/07/2008 Some work carried out by the Agency has been taken back in house and this trend will continue once the Council's newly appointed Technical Officers start work. Discussions are underway with the agency and the Supporting People Team (who fund it) about its longer term role.</p>
	PP_3.5.06 Develop a Strategic Housing	Development Strategy Head of; Housing Services		31/03/2009	<p>02/01/2009 Improvement plan extended to March</p>

Status Icon	Action Code & Title	Assigned To	Progress Bar	Due Date	All Notes
	Improvement Plan in response to the Audit Commission's recommendations	Manager			<p>09.</p> <p>21/10/2008 The improvement plan has a timetable of 6 months to January 09. Currently close to schedule.</p> <p>24/06/2008 Housing Improvement Plan developed and fully approved by Members. Implementation on schedule.</p>


Theme: **04 Promoting Prosperity**
Parent Code & Title: **PP_3.6 Leisure and culture**

Status Icon	Action Code & Title	Assigned To	Progress Bar	Due Date	All Notes
	PP_3.6.02.i Provide plans and manage the completion of new build public leisure facilities in Pow Beck.	Cultural Services Manager		31/03/2009	<p>27/01/2009 Work is underway to progress this project by developing the individual elements.</p> <p>23/10/2008 Additional work on Sport Village and stadium development plans taking place, under consultancy contract with White Young Green.</p> <p>18/07/2008 Significant progress supporting WRLFC as a major stakeholder in the sport village. Meetings also held with Whitehaven Amateurs.</p>
	PP_3.6.06.i Build on current skills development initiatives	Cultural Services Manager		31/03/2009	<p>20/01/2009 The business model for the proposed</p>

Status Icon	Action Code & Title	Assigned To	Progress Bar	Due Date	All Notes
	and position Copeland as a destination of choice for learning establishments to facilitate workforce development in arts and sports				<p>studio is nearing completion. Once the model is established the partnership will locate funding.</p> <p>23/10/2008 Sound studio work progressing with support from University of Cumbria. Consultant appointed to progress scheme.</p>

Theme: **04 Promoting Prosperity**


Parent Code & Title: **PP_3.6.01 Build capacity amongst Copeland communities to take forward arts and sports activities after Copeland BC led start up projects, including organisations not traditionally involved in sports or arts activities.**

Status Icon	Action Code & Title	Assigned To	Progress Bar	Due Date	All Notes
	PP_3.6.01.a Build capacity amongst Copeland communities to take forward arts and sports activities after Copeland BC led start up projects, including through organisations not traditionally involved in sports or arts activities	Cultural Services Manager	<div><div>75%</div></div>	31/03/2009	<p>20/01/2009 The West Cumbria bid to host one of these posts has been successful and full project proposals are being developed.</p> <p>21/10/2008 The Arts Council have made funds available to develop a series of 6 posts in the North West of England. These 'Arts Engagement Posts' will be shared between Local Authorities and the Arts Council to produce bodies of work that engage the private, public and non-professional voluntary sectors. These posts have been developed to</p>

Status Icon	Action Code & Title	Assigned To	Progress Bar	Due Date	All Notes
					<p>have an impact on our objective of increasing engagement in the arts and Comprehensive Area Assessment includes a National Indicator on levels of engagement in the arts (NI11).</p> <p>16/07/2008 The Arts Council have invited Copeland BC to apply for Managed Funds (to the value of the existing regular funding) and to apply for Grants for the Arts to continue a programme of work within the Community. Work has begun to collect the data necessary and to prepare an investment plan to sit within a delivery framework, agreed in partnership with the agencies that deliver arts activity within the district. Initial meetings have been held with West Lakes Renaissance, Northern Rock Foundation, and the Coalfields Trust to establish interest in supporting the Civic Hall Sound Basement Studio. Development work taking place linking to Pathways to art activity.</p>

Theme: **04 Promoting Prosperity**



Parent Code & Title: **PP_3.7.01 Lobby for accessible primary health care facilities for the people of the borough.**

Status Icon	Action Code & Title	Assigned To	Progress Bar	Due Date	All Notes
	PP_3.7.01.b Lobby for accessible primary health care facilities for the people of the	Development Director of	<div><div>80%</div></div>	31/03/2009	16/01/2009 Proposals for 2 sites now complete & submitted to the Health Trust.

Status Icon	Action Code & Title	Assigned To	Progress Bar	Due Date	All Notes
	borough				28/07/2008 Member and Officer lobby through Scrutiny, Council and consultation comment etc.

Theme: **04 Promoting Prosperity**


Parent Code & Title: **PP_3.7.02 Challenge any proposed reduction in the nature and quality of health care services in the borough seeking support from partners in the West Cumbria Strategic Partnership and County Council Health Scrutiny.**

Status Icon	Action Code & Title	Assigned To	Progress Bar	Due Date	All Notes
	PP_3.7.02.b Challenge any proposed reduction in the nature and quality of health care services in the borough seeking support from partners in the West Cumbria Strategic Partnership and County Council Health Scrutiny.	Quality of Life Director		31/03/2009	<p>15/01/2009 A local 'conference' is to be held on 4 February 09 on health with key speakers from the PCT on local health issues, this will give a further opportunity to engage with and challenge health providers in the area over the quality of health care. A joint Council/PCT health post has been suggested and outline funding arrangements and job profile created, this to address health issues within the Council as employer and to support locality based working arrangements focused on the health of the community</p> <p>28/10/2008 The Children Young People and Healthy Communities OSC considered consultation reports on mental health and pharmacy provision on 7 August 08. Pharmacy provision was considered a matter for the County Council's Health and Wellbeing Scrutiny Committee on which Cllr</p>

Status Icon	Action Code & Title	Assigned To	Progress Bar	Due Date	All Notes
					<p>Garrity will sit. The Mental health consultation was examined in more detail at a special meeting on 18 August and a response made.</p> <p>28/07/2008 Working to influence the site for a new hospital also provision of service in the new hospital. Working also through the LSP groups and through our representatives on the County Council Health Scrutiny Group.</p>

Theme: **04 Promoting Prosperity**


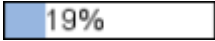
Parent Code & Title: **PP_3.7.04.i Develop policies and actions to improve the health and safety of Copeland Borough Council's employees.**

Status Icon	Action Code & Title	Assigned To	Progress Bar	Due Date	All Notes
	PP_3.7.04.i.a Develop policies and actions to improve the health and safety of Copeland Borough Council's employees.	Quality of Life Director	<div><div>50%</div></div>	31/03/2009	<p>19/01/2009 The recommendation to host a joint officer post with the Primary Care Trust to target improving the health of Copeland Employees and to support health initiatives in priority localities will be looked at in the context of locality working.</p> <p>13/10/2008 Sickness has continued to fall during the year. This years accident records show 12 incidents which is significantly lower than the previous year. Progress on procedures is slow due to the difficulty in appointing a full time health & safety advisor.</p>



Status Icon	Action Code & Title	Assigned To	Progress Bar	Due Date	All Notes
					<p>22/07/2008</p> <p>Average days per head lost to sickness at the end of June stood at 2.4 which is an improvement on the corresponding period last year which was 3.07. Service managers are actively managing the process.</p> <p>Accident statistics for last year stood at 36 in total and the first quarter this year there has only been 1 reported accident.</p>

Theme: **04 Promoting Prosperity**


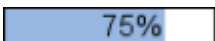
Parent Code & Title: **PP_3.7.06 To ensure that the public health is protected and inequalities reduced; use legislative powers to promote and protect public health**

Status Icon	Action Code & Title	Assigned To	Progress Bar	Due Date	All Notes
	PP_3.7.06.a To ensure that the public health is protected and inequalities reduced; use legislative powers to promote and protect public health	Leisure & Environmental Services Head of		31/03/2009	<p>16/07/2008</p> <p>This objective is being delivered by the Environmental Health Team under 08L&ES-EH-1 and 08L&ES-EH_2 (at 31 and 8% respectively)</p>

Theme: **04 Promoting Prosperity**
Parent Code & Title: **PP_3.8 Flexible Transport Infrastructure**

Status Icon	Action Code & Title	Assigned To	Progress Bar	Due Date	All Notes
	PP_3.8.06 Carry out a review and develop an action plan to assist in the provision of appropriate flexible transport to places of employment.	Development Strategy Head of		31/03/2009	<p>21/10/2008 No progress. Need to liaise with CCC on ECMP implementation.</p> <p>30/07/2008 CCC Travel Plan Coordinator providing support to companies who wish to prepare Green Travel Plans.</p> <p>30/04/2008 Work progressing in line with Master Plan exercise.</p>

Theme: **04 Promoting Prosperity**
Parent Code & Title: **PP_3.8.07 Operate Concessionary Travel Scheme within Copeland**

Status Icon	Action Code & Title	Assigned To	Progress Bar	Due Date	All Notes
	PP_3.8.07.a Operate Concessionary Travel Scheme within Copeland	Finance & Management Information Systems Head of		31/03/2009	<p>28/01/2009 Report to OSC in December indicated underspend for the service: usage less than budgeted expenditure. Continues to be monitored.</p> <p>16/07/2008 Met timescales at start of financial</p>

Status Icon	Action Code & Title	Assigned To	Progress Bar	Due Date	All Notes
					<div> year for introducing national scheme. Currently administering new applications as and when they arrive. </div>









National Indicators




Report Author: 1 Admin


Report Type: PI Report














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












PI Status		Short Term Trends	
	This PI is significantly below target.		The value of this PI has improved in the short term.
	This PI is slightly below target.		The value of this PI has worsened in the short term.
	This PI is on target.		The value of this PI has not changed in the short term.
	This PI cannot be calculated.		
	This PI is a data-only PI.		

PI Code & Short Name	Q1 2008/09	Q2 2008/09	Q3 2008/09	Q4 2008/09	2008/09	Traffic Light Icon
	Value	Value	Value	Value	Target	
BV109a NI 157a Processing of planning applications: Major applications	85.71%	92.31%	83.33%		65.00%	
BV109b NI 157b Processing of planning applications: Minor applications	80.82%	83.06%	84.34%		70.00%	
BV109c NI 157c Processing of planning applications: Other applications	91.84%	94.56%	93.25%		85.00%	

PI Code & Short Name	Q1 2008/09	Q2 2008/09	Q3 2008/09	Q4 2008/09	2008/09	Traffic Light Icon
	Value	Value	Value	Value	Target	
BV199d NI 196 Improved street and environmental cleanliness – fly tipping	111	168	259		375	
NI 1 % of people who believe people from different backgrounds get on well together in their local area	Data will be obtained from the Place Survey which is due March 09					
NI 2 % of people who feel that they belong to their neighbourhood	Data will be obtained from the Place Survey which is due March 09					
NI 3 Civic participation in the local area	Data will be obtained from the Place Survey which is due March 09					
QoL23 NI 4 % of people who feel they can influence decisions in their locality	Data will be obtained from the Place Survey which is due March 09					
NI 5 Overall/general satisfaction with local area	Data will be obtained from the Place Survey which is due March 09					
NI 6 Participation in regular volunteering	Data will be obtained from the Place Survey which is due March 09					
NI 8 Adult participation in sport and active recreation	Data will be obtained from the Active People Survey which is due March 09					
NI 10 Visits to museums and galleries	Data will be obtained from the Place Survey which is due March 09					
NI 14 Avoidable contact: the proportion of customer contact that is of low or no value to the customer	Data currently being collected					
NI 17 Perceptions of anti-social behaviour	Data will be obtained from the Place Survey which is due March 09					
NI 21 Dealing with local concerns about anti-social behaviour and crime issues by the local council and police	Data will be obtained from the Place Survey which is due March 09					
NI 22 Perceptions of parents taking responsibility for the behaviour of their children in the area	Data will be obtained from the Place Survey which is due March 09					
NI 23 Perceptions that people in the area treat one another with respect and	Data will be obtained from the Place Survey which is due March 09					

PI Code & Short Name	Q1 2008/09	Q2 2008/09	Q3 2008/09	Q4 2008/09	2008/09	Traffic Light Icon
	Value	Value	Value	Value	Target	
consideration						
NI 27 Understanding of local concerns about anti-social behaviour and crime issues by the local council and police	Data will be obtained from the Place Survey which is due March 09					
NI 37 Awareness of civil protection arrangements in the local area	Data will be obtained from the Place Survey which is due March 09					
NI 41 Perceptions of drunk or rowdy behaviour as a problem	Data will be obtained from the Place Survey which is due March 09					
NI 42 Perceptions of drug use or drug dealing as a problem	Data will be obtained from the Place Survey which is due March 09					
NI 137 Healthy life expectancy at age 65	Data will be obtained from the Place Survey which is due March 09					
NI 138 Satisfaction of people over 65 with both home and neighbourhood	Data will be obtained from the Place Survey which is due March 09					
NI 139 The extent to which older people receive the support they need to live independently at home	Data will be obtained from the Place Survey which is due March 09					
NI 140 Fair treatment by local services	Data will be obtained from the Place Survey which is due March 09					
NI 154 Net additional homes provided	17	33	62		172	
NI 155 Number of affordable homes delivered (gross)	0	0	0		30	
NI 156 Number of households living in temporary accommodation	5	6	7		6	
NI 159 Supply of ready to develop housing sites	65.0%	109.4%	109.4%		25.0%	
NI 170 Previously developed land that has been vacant or derelict for more than 5 years	5.60%	8.20%	8.13%		5.00%	









PI Code & Short Name	Q1 2008/09	Q2 2008/09	Q3 2008/09	Q4 2008/09	2008/09	Traffic Light Icon
	Value	Value	Value	Value	Target	
NI 179 Value for money – total net value of ongoing cash-releasing value for money gains that have impacted since the start of the 2008-09 financial year			275,000			
NI 180 The number of changes of circumstances which affect customers' HB/CTB entitlement within the year.	1819	3169	4384		4599	
NI 181 Time taken to process Housing Benefit/Council Tax Benefit new claims and change events	22.2	19.6	16.8		20.0	
NI 182 Satisfaction of business with local authority regulation services	0%	0%	20%		24%	
NI 184 Food establishments in the area which are broadly compliant with food hygiene law	3	5	3		3	
NI 185 CO2 reduction from local authority operations	Baseline data currently being collected					
NI 187(i) Tackling fuel poverty – % of people receiving income based benefits living in homes with a low energy efficiency rating: (i) Low energy efficiency	Information will be available March 09 following the Fuel Poverty Survey					
NI 187(ii) Tackling fuel poverty – % of people receiving income based benefits living in homes with a low energy efficiency rating: (ii) High energy efficiency	Information will be available March 09 following the Fuel Poverty Survey					
NI 188 Planning to Adapt to Climate Change	Baseline data currently being collected					
NI 191 Residual household waste per household (kilograms)	147	299	424		698	
NI 192 Percentage of household waste sent for reuse, recycling and composting	35.93%	38.20%	36.95%		36.00%	

PI Code & Short Name	Q1 2008/09	Q2 2008/09	Q3 2008/09	Q4 2008/09	2008/09	Traffic Light Icon
	Value	Value	Value	Value	Target	
NI 193 Percentage of municipal waste land filled	66.03%	63.99%	64.80%		64.00%	
NI 194 Air quality – % reduction in NOx and primary PM10 emissions through local authority's estate and operations	Baseline data currently being collected					
NI 195a Improved street and environmental cleanliness (levels of litter, detritus, graffiti and fly posting): Litter		2%	2%		2%	
NI 195b Improved street and environmental cleanliness (levels of litter, detritus, graffiti and fly posting): Detritus		2%	2%		2%	
NI 195c Improved street and environmental cleanliness (levels of litter, detritus, graffiti and fly posting): Graffiti		1%	1%		2%	
NI 195d Improved street and environmental cleanliness (levels of litter, detritus, graffiti and fly posting): Fly-posting	0%	0%	0%		2%	
NI 197 Improved Local Biodiversity – proportion of Local Sites where positive conservation management has been or is being implemented	N/A	32%	32%			





BVPIs Quarter Performance Monitoring 2008/2009











Report Author: 1 Admin
Report Type: PI Report
Generated on: 23 January 2009





PI Status		Short Term Trends	
	This PI is significantly below target.		The value of this PI has improved in the short term.
	This PI is slightly below target.		The value of this PI has worsened in the short term.
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
Community Safety & Well Being

PI Code & Short Name	2007/08 Value	Q1 2008/09 Value	Q2 2008/09 Value	Q3 2008/09 Value	2008/09 Target	All DCs - TQ 2008/09	Traffic Light Icon	Short Term Trend Arrow
BV126 Domestic burglaries per 1,000 households	3.9	.6	1.5	2.2	1.5	4.6		
BV127a Violent Crime per 1,000 Population	17.80	3.90	7.60	11.60	16.60	10.48		







PI Code & Short Name	2007/08 Value	Q1 2008/09 Value	Q2 2008/09 Value	Q3 2008/09 Value	2008/09 Target	All DCs - TQ 2008/09	Traffic Light Icon	Short Term Trend Arrow
BV127b Robberies per 1,000 Population	.10	.01	.07	.14	.04	.20		
BV128 Vehicle crimes per 1,000 population	3.5	.8	1.6	2.6	3.7	5.5		
BV174 Racial Incidents Recorded	.00	.00	.00	.00	.00			
BV175 Racial incidents resulting in further action	100%	100%	100%	100%	100%	100%		
BV225 Actions Against Domestic Violence	18.1%	18.1%	18.1%	18.1%	36.3%			

Corporate Health




PI Code & Short Name	2007/08 Value	Q1 2008/09 Value	Q2 2008/09 Value	Q3 2008/09 Value	2008/09 Target	All DCs - TQ 2008/09	Traffic Light Icon	Short Term Trend Arrow
BV2a Equality Standard for Local Government	2	2	2	2	3			
BV2b Duty to Promote Race Equality	73%	73%	73%	73%	70%	84%		
BV8 % of invoices paid on time	94.59%	98.68%	98.50%	94.45%	100.00%	97.58%		
BV9 % of Council Tax collected	97.80%	30.43%	58.96%	87.42%	73.80%	98.60%		
BV10 Percentage of Non-domestic Rates Collected	98.90%	30.80%	60.20%	88.68%	74.25%	99.40%		
BV12 Working Days Lost Due to Sickness Absence	13.10	2.40	4.90	8.39	7.50	8.42		
BV16a Percentage of Employees with a Disability	4.91%	4.91%	3.32%	3.32%	5.00%	5.18%		

PI Code & Short Name	2007/08 Value	Q1 2008/09 Value	Q2 2008/09 Value	Q3 2008/09 Value	2008/09 Target	All DCs - TQ 2008/09	Traffic Light Icon	Short Term Trend Arrow
BV17a Ethnic Minority representation in the workforce - employees	.8%	.8%	.5%	.5%	1.0%	3.2%		

Cultural & Related Services










PI Code & Short Name	2007/08 Value	Q1 2008/09 Value	Q2 2008/09 Value	Q3 2008/09 Value	2008/09 Target	All DCs - TQ 2008/09	Traffic Light Icon	Short Term Trend Arrow
BV170a Visits to and Use of museums & galleries - All Visits	517	225	541	731	528	971		
BV170b Visits to and use of Museums & galleries - Visits in Person	357	153	411	533	439	518		
BV170c Visits to and Use of Museums - School Groups	3235	861	1476	2494	2419	3932		

Environment & Environmental Health



PI Code & Short Name	2007/08 Value	Q1 2008/09 Value	Q2 2008/09 Value	Q3 2008/09 Value	2008/09 Target	All DCs - TQ 2008/09	Traffic Light Icon	Short Term Trend Arrow
BV166a Environmental Health Checklist	90.7%	91.0%	91.0%	91.0%	95.0%	100.0%		
BV218a Abandoned vehicles - % investigated within 24 hrs	85.58%	100.00%	100.00%	100.00%	99.00%	100.00%		
BV218b Abandoned Vehicles - % removed within 24 hours of required time	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%		

PI Code & Short Name	2007/08 Value	Q1 2008/09 Value	Q2 2008/09 Value	Q3 2008/09 Value	2008/09 Target	All DCs - TQ 2008/09	Traffic Light Icon	Short Term Trend Arrow
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Housing

PI Code & Short Name	2007/08 Value	Q1 2008/09 Value	Q2 2008/09 Value	Q3 2008/09 Value	2008/09 Target	All DCs - TQ 2008/09	Traffic Light Icon	Short Term Trend Arrow
BV64 No of private sector vacant dwellings that are returned into occupation or demolished	0	0	0		0	53		
BV183a Length of stay in temporary accommodation (B&B)	2	2	0	0	1	1		
BV183b Length of stay in temporary accommodation (Hostel)	.00	.00	.00	.00		.00		
BV202 Number of people sleeping rough	0	0	0	0	0	0		
BV213 Preventing Homelessness - number of households where homelessness prevented	18	0			5	5		

Housing Benefit and Council Tax Benefit

PI Code & Short Name	2007/08 Value	Q1 2008/09 Value	Q2 2008/09 Value	Q3 2008/09 Value	2008/09 Target	All DCs - TQ 2008/09	Traffic Light Icon	Short Term Trend Arrow
08.F&MIS-AFP_09 Housing Benefits Security number of prosecutions & sanctions per 1,000 caseload	5.85	2.88	3.77	4.37	3.00			





PI Code & Short Name	2007/08 Value	Q1 2008/09 Value	Q2 2008/09 Value	Q3 2008/09 Value	2008/09 Target	All DCs - TQ 2008/09	Traffic Light Icon	Short Term Trend Arrow
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Planning

PI Code & Short Name	2007/08 Value	Q1 2008/09 Value	Q2 2008/09 Value	Q3 2008/09 Value	2008/09 Target	All DCs - TQ 2008/09	Traffic Light Icon	Short Term Trend Arrow
BV106 New homes built on previously developed land	47.40%	47.10%	50.00%	51.70%	50.00%	93.10%		
BV204 Planning appeals allowed	28.6%	66.7%	60.0%	71.0%	30.0%	25.9%		
BV205 Quality of Planning Service checklist	61.0%	61.0%	61.0%	70.0%	70.0%	100.0%		

Waste Management & Cleanliness

PI Code & Short Name	2007/08 Value	Q1 2008/09 Value	Q2 2008/09 Value	Q3 2008/09 Value	2008/09 Target	All DCs - TQ 2008/09	Traffic Light Icon	Short Term Trend Arrow
BV82a(i) % of Household Waste Recycled	17.74%	17.43%	17.18%	18.80%	20.00%	26.85%		
BV82a(ii) Tonnes of Household Waste Recycled	5460.73	1332.70	2709.96	4072.00	4350.00	11193.65		
BV82b(i) % of Household Waste Composted	16.34%	19.70%	21.00%	18.20%	18.00%	19.84%		
BV82b(ii) Tonnes of household waste composted	5029.34	1505.84	3313.15	4092.50	4125.00	8278.49		
BV84a Household waste collected per head, in kilos	437.8	108.7	224.4	307.0	428.0	373.0		
BV84b Household Waste Collection (% change in kilograms per head)	-1.14%	-1.45%	-1.30%	-11.30%	-1.00%	-3.76%		

PI Code & Short Name	2007/08 Value	Q1 2008/09 Value	Q2 2008/09 Value	Q3 2008/09 Value	2008/09 Target	All DCs - TQ 2008/09	Traffic Light Icon	Short Term Trend Arrow
BV86 Cost of household waste collection	£48.86					£44.50		
BV91a Kerbside Collection of Recyclables (one recyclable)	82.6%	82.6%	82.6%	82.6%	85.0%	100.0%		
BV91b Kerbside collection of recyclables (two recyclables)	82.6%	82.6%	82.6%	85.2%	85.0%	100.0%	