

## STRATEGIC HOUSING ACTION PLAN 2010/11 EXCEPTION REPORT

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**Summary:** To present an exception report on implementation of the Strategic Housing Action Plan at the end of its life 31 March 2011 .

**Recommendation:** Members note the actions where activity has not been completed by the end of the Plan and where activity has been rescheduled for completion in the first quarter of 2011/12.

### 1.0 INTRODUCTION

- 1.1 The Action Plan is the single performance improvement plan for the Strategic Housing service in 2010/11 following its re-inspection, service planning, partner input advised and monitored by the Strategic Housing Panel.
- 1.2 The Strategic Housing Panel monitor the implementation of the Action Plan on a bi monthly basis and sign off completed actions and discuss exceptions. The full action plan has been considered by the Audit Committee who receive quarterly exception reporting against actions.

### 2.0 ACTION PLAN

- 2.1 All activities within the action plan have been undertaken. There are three actions where activity to fully complete in line with the plan have been delayed or rescheduled. These which were highlighted in the previous report to this Committee are:

Ref.	Action Detail	Outstanding activity	Revised Date
1.2	Implement necessary online forms	All actions have been undertaken by the Strategic Housing Team. The delay has been in council capacity to complete the technical	June 11

		requirements to get these active on our website. We anticipate this will be actioned in the first quarter of 2011/12.	
2.2	Copeland Housing Strategy is published in March 2011 with review dates	The Strategy has been out to consultation and endorsed by the Strategic Housing Panel meeting in March 2011. The strategy will go to the next Executive in May 2011 and onto Full Council for adoption.	June 11
2.7	Approval of Empty Homes / Park Homes Strategy	The first draft of the strategy has been discussed by the Strategic Housing Panel. The Panel are due to receive the final strategy for endorsement in May 2011. This will be passed on to the executive at their next meeting.	June 11

### 3.0 CONCLUSION

- 3.1 The Strategic Housing service has focused on improvement during 2010/11 and has successfully completed the actions it set itself following Audit Commission re-inspection in late 2009. The final three activities in 2 above are in place and will be completed by June 2011. The service review process has enabled a restructure of the housing options service which is now completed. In 2011/12 the service is well placed to implement its pro-active preventative approach and work effectively with its partners and stakeholders to deliver the new Copeland Housing Strategy priorities and targets.

**List of Background Documents:** Audit Commission Re-Inspection Report, Development Strategy Service Plan, Strategic Housing Action Plan