

2nd Quarter Performance Monitoring 2007/08

EXECUTIVE MEMBER: Councillor Cath Geil
LEAD OFFICER: Hilary Mitchell
REPORT AUTHOR: Catherine Ponting

Summary and Recommendation:

This report provides the second quarter performance against the 07/08 objectives in the 5 year Corporate Plan and the Best Value Performance Indicators (BVPI).

We recommend that Executive reviews the progress made against the Corporate Plan and the BVPIs; and makes comments on any areas of concern.

1. INTRODUCTION

- 1.1 The attached reports set out performance against the 07/08 objectives in the 5 year Corporate Plan and progress against targets set for the Best Value Performance Indicators (BVPI). Progress against all of the objectives in the 5 Year Corporate Plan can be found on the Covalent Performance Management System.
- 1.2 The Corporate Plan Performance Monitoring Report shows progress against the Corporate Plan objectives by way of a progress bar and status icon. The progress bar highlights the progress made towards completing the objective and the status icon measures against the due date. The symbol guide is contained at the top of the report.
- 1.3 To ensure that successful delivery of the Corporate Plan is maintained across the organisation the Chief Executive has set up three Corporate Management Boards, each taking responsibility for one of the main themes: Effective Leadership, Achieving Transformation and Promoting Prosperity. These Boards, each chaired by the Chief Executive or a Strategic Director, comprise representatives of the Council's services and main partnerships. The Boards are particularly looking for links with the main strategies and partnership programmes in which the Council participates, and at resourcing and changes of policy which could affect how the plan is achieved.
- 1.4 The Best Value Performance Monitoring Report highlights the status of the BVPIs as well as the short-term trends. The short-term trend compares:

- a. The difference between the PI value and target for the current time period; and
- b. The difference between the PI value and target for the immediately preceding time period.

The status and trend symbols key can be found at the top of the report.

- 1.5 Targets are set for all BVPIs. All targets except BVPI 109a, b, & c and BVPI 82a & b are set locally. BVPI 109 and 82 have performance standards set.

List of Appendices

Appendix A – Corporate Plan Performance Monitoring

Appendix B – Best Value Performance Indicators Monitoring

List of Background Documents:

List of Consultees:

Appendices: Corporate Plan Performance Monitoring Report
BVPI's Performance Monitoring Report

Consultees: Portfolio-holders, Corporate Team, Heads of Services,
Council Managers

CHECKLIST FOR DEALING WITH KEY ISSUES

Please confirm against the issue if the key issues below have been addressed. This can be by either a short narrative or quoting the paragraph number in the report in which it has been covered.

Impact on Crime and Disorder	Crime & Disorder figures are reported in the BVPI monitoring report.
Impact on Sustainability	Objectives in the Corporate Plan contribute to sustainability.
Impact on Rural Proofing	Objectives in the Corporate Plan contribute to rural proofing.
Health and Safety Implications	None.
Impact on Equality and Diversity Issues	Objectives and targets for Equality & Diversity are included in both monitoring reports.
Children and Young Persons Implications	Objectives in the Corporate Plan contribute to Children & Young Persons.
Human Rights Act Implications	None.

Please say if this report will require the making of a Key Decision YES/NO

BVPI's 2nd Quarter Performance Monitoring 2007/2008

Report Author: 1 Admin

Report Type: PI Report

Generated on: 15 November 2007



PI Status	Short Term Trends
	The value of this PI has improved in the short term.
	The value of this PI has worsened in the short term.
	The value of this PI has not changed in the short term.

	This PI is significantly below target.
	This PI is slightly below target.
	This PI is on target.
	This PI cannot be calculated.
	This PI is a data-only PI.

BV Category: Community Safety & Well Being

PI Code & Short Name	Date Range 1		Date Range 2		Date Range 3		Traffic Light Icon	Short Term Trend Arrow
	2005/06	2006/07	Q1 2007/08	Q2 2007/08	2007/08	Target		
BV225 Actions Against Domestic Violence	Value 27.3%	Value 18.1%	Value 18.1%	Value 18.1%	Target 27.3%			

PI Code & Short Name	Date Range 1			Date Range 2		Date Range 3		Traffic Light Icon	Short Term Trend Arrow
	2005/06 Value	2006/07 Value	Q1 2007/08 Value	Q2 2007/08 Value	2007/08 Target				
BV226a Advice & Guidance Services - total	£50000	£47000	£47000	£47000	£47000				
BV226b Advice & Guidance Services - CLS Quality Mark	100%	100%	100%	100%	100%				
BV226c Advice & Guidance Services: direct provision	£18458	£28970	N/A	N/A	£0				
BV127a Violent Crime per 1,000 Population	20.60	19.00	4.00	9.37	1.91 Target taken from 3 year strategy.				
BV127b Robberies per 1,000 Population	.20	.10	.01	.03	3.80				
BV126 Domestic burglaries per 1,000 households	5.7	4.6	1.0	2.2	3.2				
BV128 Vehicle crimes per 1,000 population	5.2	4.2	.4	1.7	2.8				
BV174 Racial Incidents Recorded	.00	1.00	.00	.00	.00				
BV175 Racial incidents resulting in further action	100%	100%	100%	100%	100%				

BV Category: Corporate Health

PI Code & Short Name	Date Range 1		Date Range 2		Date Range 3		Traffic Light Icon	Short Term Trend Arrow
	2005/06 Value	2006/07 Value	Q1 2007/08 Value	Q2 2007/08 Value	2007/08 Target			
BV10 Percentage of Non-domestic Rates Collected	98.60%	98.60%	31.10%	59.91%	49.50%			
BV2a Equality Standard for Local Government	1	1	1	1	1			
BV2b Duty to Promote Race Equality	66%	66%	66%	66%	35%			
BV8 % of invoices paid on time	94.50%	95.60%	89.01%	91.10%	100.00%			
BV9 % of Council Tax collected	97.80%	98.00%	30.42%	58.32%	49.00%			
BV11c Top 5% of Earners: with a disability	.00%	6.25%	6.25%	.00%	6.25%			
BV11a Top 5% of Earners: Women	29.40%	37.50%	37.50%	22.22%	37.50%			
BV11b Top 5% of Earners: Ethnic Minorities	.00%	.00%	.00%	.00%	5.00%			
BV12 Working Days Lost Due to Sickness Absence	15.40	13.20	3.07	6.30	5.50			
BV14 Percentage of Early Retirements	.00%	.65%	.00%	.00%	.00%			
BV15 Percentage of Ill-health Retirements	.00%	.66%	.00%	.00%	.25%			
BV156 Buildings Accessible to People with a Disability	100.00%	89.00%	89.00%	89.00%	87.00%			

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PI Code & Short Name	Date Range 1		Date Range 2		Date Range 3		Traffic Light Icon	Short Term Trend Arrow
	2005/06 Value	2006/07 Value	Q1 2007/08 Value	Q2 2007/08 Value	2007/08 Target			
BV16a Percentage of Employees with a Disability	3.60%	4.42%	4.42%	4.22%	4.50%			
BV16b Percentage of Economically Active People who have a Disability	17.40%	17.40%	17.40%	17.40%				
BV17a Ethnic Minority representation in the workforce - employees	.6%	.8%	.8%	.8%	.8%			

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BV Category: Cultural & Related Services

PI Code & Short Name	Date Range 1		Date Range 2		Date Range 3		Traffic Light Icon	Short Term Trend Arrow
	2005/06 Value	2006/07 Value	Q1 2007/08 Value	Q2 2007/08 Value	2007/08 Target			
BV170a Visits to and Use of museums & galleries - All Visits	834	741	156	191	159			
BV170b Visits to and use of Museums & galleries - Visits in person	771	622	131	131	130			
BV170c Visits to and Use of Museums - School Groups	1919	1956	344	392	712			

BV Category: Environment & Environmental Health

PI Code & Short Name	Date Range 1			Date Range 2		Date Range 3		Traffic Light Icon	Short Term Trend Arrow
	2005/06 Value	2006/07 Value		Q1 2007/08 Value	Q2 2007/08 Value	2007/08 Target			
BV166a Environmental Health Checklist	58.8%	90.7%		90.7%	91.7%	95.0%			↑
BV217 Pollution Control Improvements Completed On-time	95%	100%		100%	100%	90%			■
BV216a Identifying Contaminated Land	1001	1060		1067	1076	1060			↑
BV218a Abandoned vehicles - % investigated within 24 hrs	69.10%	78.00%		92.00%	95.00%	95.00%			↑
BV218b Abandoned Vehicles - % removed within 24 hours of required time	96.67%	100.00%		100.00%	100.00%	100.00%			■
BV216b Information on contaminated land	1.00%	1.20%		1.12%	1.21%	1.40%			↑

BV Category: Housing

PI Code & Short Name	Date Range 1			Date Range 2			Date Range 3		Traffic Light Icon	Short Term Trend Arrow
	2005/06 Value	2006/07 Value	Q1 2007/08 Value	Q2 2007/08 Value	2007/08 Target					
BV64 No of private sector vacant dwellings that are returned into occupation or demolished	0	0	0	0	0				●	■
BV213 Preventing Homelessness - number of households where homelessness prevented	0	0	4	2	1				●	➔
BV183b Length of stay in temporary accommodation (Hostel)	.00	.00	.00	.00	.00				●	■
BV202 Number of people sleeping rough	0	0	0	0	0				●	■

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BV Category: Housing Benefit and Council Tax Benefit

PI Code & Short Name	Date Range 1			Date Range 2		Date Range 3		Traffic Light Icon	Short Term Trend Arrow
	2005/06 Value	2006/07 Value		Q1 2007/08 Value	Q2 2007/08 Value	2007/08 Target			
BV76b Housing Benefits Security number of fraud investigators employed per 1,000 caseload	.45	.44		.44	.45	.44		●	↑
BV76c Housing Benefits Security number of fraud investigations per 1,000 caseload	48.97	44.42		18.60	34.30	20.60		●	↑
BV76d Housing Benefits Security number of prosecutions & sanctions per 1,000 caseload	3.73	3.08		1.60	3.40	2.00		●	↑
BV78a Speed of processing - new HB/CTB claims	96.7	44.2		35.6	27.6	30.0		●	↑
BV78b Speed of processing - changes of circumstances for HB/CTB claims	47.8	19.9		22.2	16.0	10.0		●	↑
BV79a Accuracy of processing - HB/CTB claims	91.40%	89.40%		90.40%	86.40%	98.00%		●	↓
BV79b(ii) HB overpayments recovered as % of the total amount of HB overpayment debt outstanding	51.80%	40.75%		14.11%	11.86%	30.00%		●	↓
BV79b(i) Percentage of Recoverable Overpayments Recovered (HB) that are recovered during period	77.90%	80.95%		75.51%	75.99%	85.00%		●	↑
BV79b(iii) Percentage of Recoverable Over payments Recovered (HB)	4.46%	6.56%		1.18%	1.43%	1.75%		●	↑

BV Category: **Planning**

PI Code & Short Name	Date Range 1			Date Range 2		Date Range 3		Traffic Light Icon	Short Term Trend Arrow
	2005/06 Value	2006/07 Value	Q1 2007/08 Value	Q2 2007/08 Value	2007/08 Target				
BV106 New homes built on previously developed land	45.00%	38.10%	44.10%	51.00%	70.00%				
BV204 Planning appeals allowed	27.0%	37.5%	50.0%	.0%	35.0%				
BV205 Quality of Planning Service checklist	55.5%	55.5%	55.5%	55.6%	60.0%				
BV219b Preserving the Special Character of Conservation Areas: Character Appraisals	.0%	.0%	.0%	.0%	.0%				
BV109a Major applications determined in 13 weeks	21.00%	60.00%	66.66%	66.67%	60.00%				
BV109b Minor applications determined in 8 weeks	60.00%	64.00%	75.51%	74.73%	65.00%				
BV109c Planning Applications: 'Other' applications	85.00%	86.25%	85.08%	90.43%	80.00%				
BV200a Plan-making: Local Development Scheme submitted?	Yes	Yes	Yes	Yes	Yes				
BV200b Plan-making: Milestones Met?	Yes	No	No	Yes	Yes				

BV Category: Waste Management & Cleanliness

PI Code & Short Name	Date Range 1			Date Range 2		Date Range 3		Traffic Light Icon	Short Term Trend Arrow
	2005/06 Value	2006/07 Value		Q1 2007/08 Value	Q2 2007/08 Value	2007/08 Target			
BV82a(i) % of Household Waste Recycled	14.53%	15.40%		17.21%	16.87%	18.00%		▲	↕
BV82b(i) % of Household Waste Composted	13.60%	15.60%		23.59%	24.05%	17.00%		●	↑
BV84a Household waste collected per head, in kilos	458.4	438.4		110.3	223.1	432.0		●	↕
BV86 Cost of household waste collection	£47.57	£46.21		£50.68	£48.61	£46.00		▲	↑
BV82a(ii) Tonnes of Household Waste Recycled	4703.00	4839.00		1356.23	2678.03	2762.50		●	↑
BV82b(ii) Tonnes of household waste composted	4400.00	4874.00		1859.00	3825.79	2650.00		●	↑
BV84b Household Waste Collection (% change in kilograms per head)	-50%	-4.37%		-8.90%	-4.70%	-1.00%		●	↕
BV91a Kerbside Collection of Recyclables (one recyclable)	80.3%	80.0%		80.0%	80.0%	84.0%		●	■
BV91b Kerbside collection of recyclables (two recyclables)	80.0%	80.0%		80.0%	80.0%	84.0%		●	■
BV199b Local Street and Environmental Cleanliness - Graffiti	1%	1%		N/A	0%	1%		●	■
BV199c Local Street and Environmental Cleanliness - Fly-posting levels		0%		N/A	0%	0%		●	■

PI Code & Short Name	Date Range 1		Date Range 2		Date Range 3		Traffic Light Icon	Short Term Trend Arrow
	2005/06 Value	2006/07 Value	Q1 2007/08 Value	Q2 2007/08 Value	2007/08 Target			
BV199a Local street and environmental cleanliness - Litter and Detritus	21.0%	5.0%	N/A	3.0%	2.5%			

2007/08 Delivery Plan

Report Author: 2 Admin
 Report Type: Action Report
 Generated on: 15 November 2007



Action Status
Completed
Assigned; In Progress
Unassigned; Check Progress; Not Started
Overdue
Cancelled

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Theme: **01 Summary**
 Parent Code & Title: **CP Corporate Plan 2007 - 2008**

Status Icon	Action Code & Title	Administered By	Progress Bar	Due Date	All Notes
	AT Achieving Transformation	Quality of Life Director	53%	31/03/2008	
	EF Effective Leadership	Executive Chief	51%	31/03/2008	
	pp Promoting Prosperity	Economic Prosperity & Sustainability Director of	42%	31/03/2008	

Theme: 02 Achieving Transformation
Parent Code & Title: AT 1 Creating opportunities for community involvement

Status Icon	Action Code & Title	Administered By	Progress Bar	Due Date	All Notes
	AT 1.02 Implement an area committee structure and a programme for listening to the views and concerns of people; involving people in local decision-making and encouraging local activity.	Executive Chief	25%	31/03/2008	30/10/07 - CLASB Cumbria wide approach approved. Copeland option appraisal in development following October Executive approval. 13/08/07 - Agreed basic plan under Better Government for Cumbria. Implementation subject to CLASB negotiation post-unitary decision.
	AT 1.03 Review the use of local facilities and services to ensure that they meet the needs of the community in a sustainable way.	Customer Services Head of	34%	01/03/2008	07/11/07 - The project is continuing on target, with 6 months to go the communications are starting to be issued. 23/07/07 - The alternative payment project will extend the ability to make cash payments for council tax in 50 outlets, rather than the 4 that are currently available.
	AT 1.06 Work with Town Councils, Parish Councils and Parish Meetings to develop their role as champions of local communities.	Quality of Life Director	50%	01/03/2008	Joint Quarterly meeting held on 19th June - next meeting planned for 6th December. Parish Charter launched on 25th June 2007. Second Quality Parish now accredited in Copeland
	AT 1.09 Make more use of the Community Gateway and the West Cumbria Strategic Partnership to make direct links between the communities' views and the Council's services.	Executive Chief	10%	31/03/2008	Community Gateway currently suspended. The function now rests with the West Cumbria Strategic Partnership and has used the Community Gateway for consultation on the Sustainable Community Strategy.
	AT 1.10 Implement the Statement for Community	Regeneration Head of	98%	31/03/2008	Policy has been adopted by Council. Awaiting advertisement.

Status Icon	Action Code & Title	Administered By	Progress Bar	Due Date	All Notes
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	Involvement.				
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Theme: 02 Achieving Transformation
Parent Code & Title: AT 1.04 Run a series of out-reach consultations and workshops on policy issues with local people.

Status Icon	Action Code & Title	Administered By	Progress Bar	Due Date	All Notes
	AT 1.4.1 07-08 out-reach consultation	Executive Chief	100%	31/03/2008	30/10/07 - Consultations completed as per programme. 13/08/07 - Consultations planned for September/October on Corporate priorities. Parish Council plans in development.

Theme: 02 Achieving Transformation
Parent Code & Title: AT 1.05 Provide feedback to the community on consultation outcomes and actions taken as a result.

Status Icon	Action Code & Title	Administered By	Progress Bar	Due Date	All Notes
	AT 1.5.1 07-08 feedback on consultation	Executive Chief	50%	31/03/2008	30/10/07 - Consultation completed. Report due at RPWG on 7th November 2007. 13/08/07 - No consultation undertaken as yet.

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Theme: 02 Achieving Transformation
Parent Code & Title: AT 2 Regenerating Copeland

Status Icon	Action Code & Title	Administered By	Progress Bar	Due Date	All Notes
	AT 2.04 Review Economic Development / Regeneration Strategy in light of the West Cumbria Strategic Masterplan (to achieve better engagement with businesses / employers).	Regeneration Head of	0%	31/03/2008	Progress is set at zero because the Masterplan has yet to be finalised and the Sustainable Communities Strategy is to be approved. The Council does not have a formally adopted economic development or regeneration strategy although a draft was produced with consultants. Once the SCS and Masterplan are adopted the production of an economic development strategy will likely have to be considered, although this is not currently resourced or programmed. Outside of the strategies for Whitehaven, Egremont, Cleator Moor and Millom activity of the council is currently largely driven by the requirement of funders.
	AT 2.06 Develop structure for support of the Cumbria Agreement economic and enterprise block.	Regeneration Head of	100%	31/03/2008	The structure is through participation in the Economic Well Being Task Group of the WCSP therefore the task is complete.
	AT 2.07 Maximise external funding, within the resources of the Council and partners to deliver.	Regeneration Head of	100%	31/03/2008	This target is achieved not because external funding has been maximised but due to the fact that the funding already secured exceeds the Council and partners' capacity to deliver. Resources are not currently, however, adequate for sustainable regeneration.
	AT 2.08 Secure adequate resources to implement sustainable regeneration by successfully securing funding	Economic Prosperity & Sustainability Director of	20%	31/03/2008	As noted at 2.07 the existing funding directed at the council or secured by it stretch the partners' capacity to deliver. If the Master Plan is successful in

Status Icon	Action Code & Title	Administered By	Progress Bar	Due Date	All Notes
	through the funding bid process.				drawing down significant additional funding new capacity and mechanisms will be needed to achieve delivery.

Theme: 02 Achieving Transformation
Parent Code & Title: AT 3 Improving skills and education; retaining skills

Status Icon	Action Code & Title	Administered By	Progress Bar	Due Date	All Notes
	AT 3.1 Appoint an internal 'Champion' for learning.	Executive Chief	0%	31/03/2008	No action taken as yet, post-unitary decision.
	AT 3.4 Take a lead in setting an example to other employers.	Quality of Life Director	52%	31/03/2008	30/10/07 - Investors in People review undertaken. Job Evaluation pilot completed. Staff survey focus groups completed.
	AT 3.5 Work with funding and delivery agencies to ensure that learning services are meeting the needs of the community in Copeland, particularly those in disadvantaged areas and groups; and that they are available in community accessible locations.	Regeneration Head of	5%	31/03/2008	Little progress made to date due to competing priorities. Will be on the agenda for the South Whitehaven Neighbourhood Management Board in terms of addressing need in the most disadvantaged community in Copeland.
	AT 3.6 Work with partners to raise the standard in educational institutions.	Executive Chief	75%	31/03/2008	Education rated 'Amber-Green' under LSP annual assessment.

Theme: 02 Achieving Transformation
Parent Code & Title: AT 3.4 Take a lead in setting an example to other employers.

Status Icon	Action Code & Title	Administered By	Progress Bar	Due Date	All Notes
	AT 3.4.1 Encourage take up of learning opportunities amongst CBC staff	Quality of Life Director	50%	31/03/2008	Training plan for 2007/08 now fully in place with 50% take-up allocated.
	AT 3.4.2 Provide opportunities for staff progression to take up hard to fill vacancies	Quality of Life Director	50%	31/03/2008	If we are unable to fill a vacancy against the job profile we are looking to appoint internally and train the member of staff to fulfill the role when possible.
	AT 3.4.3 Continue apprentice schemes	Quality of Life Director	100%	31/03/2008	Existing Apprentice schemes continuing also additional apprentices recruited in Open Spaces.
	AT 3.4.4 Develop new trainee schemes	Quality of Life Director	10%	31/03/2008	Will be progressed when resources permit.
	AT 3.4.5 Encourage the development of basic skills	Quality of Life Director	53%	31/03/2008	02/11/07 - Now developing training opportunities with an account manager at the college and looking to recruit training reps. 13/08/07 - Training plan in development.

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Theme: **02 Achieving Transformation**
Parent Code & Title: **AT 4 Equality of opportunity**

Status Icon	Action Code & Title	Administered By	Progress Bar	Due Date	All Notes
	AT 4.2 Copeland and Cumbria Equality and Diversity groups will develop an action plan to improve the Attitude Survey results.	Legal & Democratic Services Head of	18%	31/03/2008	26/10/07 - The results of the survey have now been received. On the initiative of the County a County-wide Cohesion strategy is being developed. Internally a poster has been developed to increase awareness and responses should be incorporated within the Action Plans coming out of EIAs. 19/07/07 - In response to a system reminder on this subject today the results of the Cumbria Attitudes Survey have not yet been received. Therefore it isn't possible to develop an Action Plan yet.
	AT 4.4 Develop action plans to help local residents access the benefits they are entitled to.	Customer Services Head of	100%	31/03/2008	This target was set when we were part of the Cumbria initiative which has now been disbanded. Therefore there will not be an action plan produced. However we now have a welfare benefits officer in post who is tasked with helping customers maximise entitlement.
	AT 4.5 Respond to the statutory guidance in relation to children and young people and the Every Child Matters Green Paper when the guidance is produced.	Leisure & Environmental Services Head of	90%	31/03/2008	A Lead Member and Officer have been approved by the Executive on 24/4/07 to take forward this agenda. Copeland BC have agreed to the development of a Children's Trust for Cumbria (Executive July 2007) and have an Officer representative on the Children and Young People's Thematic Group of the West Cumbria Strategic Partnership.

Theme: 02 Achieving Transformation
Parent Code & Title: AT 5 Customer focused

Status Icon	Action Code & Title	Administered By	Progress Bar	Due Date	All Notes
	AT 5.7 Service delivery to DWP performance standards.	Customer Services Head of	50%	31/03/2008	17/10/07 - BVPIs continue to improve. 17/07/07 - New & review BVPIs much improved for the 1st quarter. DWP self assessment submitted that shows an improvement to 2.
	AT 5.8 Execute a communications plan which seeks to explain policy, challenge views, and stimulate response in the community and customers.	Quality of Life Director	45%	31/03/2008	02/11/07 - Priorities for the Council have been consulted on through Parish and Town Councils and Public meetings 26/07/07 - Being developed as part of a wider Customer Focused action plan

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Theme: **02 Achieving Transformation**
Parent Code & Title: **AT 5.1 Survey customer satisfaction and stakeholder perception at agreed frequency.**

Status Icon	Action Code & Title	Administered By	Progress Bar	Due Date	All Notes
	AT 5.1.1 Survey customer satisfaction and stakeholder perception	Customer Services Head of	50%	31/03/2008	07/11/07 - The follow up to the BVUSS survey is currently being undertaken. The next survey of our performance against our commitments is not scheduled until next year. 20/07/07 - There has been some analysis of the results from the BVUSS. A way forward is being discussed by the Customer 1st Group, which included a single subject Manager Group meeting in July. There has been a survey based on our commitments but is has been decided to do a full BVPI style annual survey later in the year.

Theme: 02 Achieving Transformation
Parent Code & Title: AT 6 Effective performance management and culture

Status Icon	Action Code & Title	Administered By	Progress Bar	Due Date	All Notes
	AT 6.3 Implement Pay and Workforce Strategy to meet business and staff needs.	Policy & Performance Head of	20%	31/03/2008	25/10/07 - Acceleration of job evaluations to provide information for pay and grading review sooner than planned. 25/07/07 - Pay and Grading Review in progress, with deadline to complete first phase by 31 December 2007. County-wide People Strategy agreed by CLASB in July 2007, which covers many of the Cumbrian pay and workforce issues. Further work needed to incorporate Copeland's local objectives.
	AT 6.4 Ensure the Council manages its Scrutiny function at least equal to the national standard developed by the Centre for Public Scrutiny by completing the Centre's self-evaluation framework and developing an action plan arising from the self-evaluation.	Legal & Democratic Services Head of; Democratic Services Manager	20%	31/03/2008	Report to OSC Mgt Ctee September with options on Framework Evaluation implementation
	AT 6.5 Implement effective performance management system for all staff.	Policy & Performance Head of	60%	31/03/2008	25/10/07 - Draft scheme for employee appraisal to be agreed during quarter 3, to implement by 1 April 2008. 02/08/07 - Review of existing system has started. New system in place for Chief Executive and Corporate Team, which may be basis of future general scheme.

Status Icon	Action Code & Title	Administered By	Progress Bar	Due Date	All Notes
	AT 6.6 Develop the IT based performance monitoring system to meet all performance management needs.	Policy & Performance Head of	50%	31/03/2008	Covalent development on target. Additional areas for performance management and reporting being added during 2007/8 e.g. risk registers.
	AT 6.7 Develop and implement action plan to improve the quality of data collection systems and processes.	Policy & Performance Head of	45%	31/03/2008	25/10/07 - Data Quality checklist drafted to be agreed for use with services 25/07/07 - Data Quality Improvement Plan in place and being worked on. Guidance for managers out for consultation.

Theme: **02 Achieving Transformation**
 Parent Code & Title: **AT 6.1 Create and deliver annual Member development programme, based on competencies.**

Status Icon	Action Code & Title	Administered By	Progress Bar	Due Date	All Notes
	AT 6.1.1 07-08 Annual development plan	Legal & Democratic Services Head of; Democratic Services Manager	58%	31/03/2008	Induction Programme for all new Councillors complete. PDP Interviews with 36 members complete. TNA Report & Training Programme complete.

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Theme: **02 Achieving Transformation**
 Parent Code & Title: **AT 6.2 Create annual officers training and development plan to meet corporate objectives.**

Status Icon	Action Code & Title	Administered By	Progress Bar	Due Date	All Notes
	AT 6.2.1 07-08 training and development plan	Policy & Performance Head of	100%	31/03/2008	

Theme: 02 Achieving Transformation
Parent Code & Title: AT 7 Strong financial and asset management

Status Icon	Action Code & Title	Administered By	Progress Bar	Due Date	All Notes
	AT 7.1 Develop integrated medium term financial planning into corporate and service planning processes.	Finance & Business Development Head of		31/03/2008	25/10/07 - Final document to be developed by December 2007. Integration process in place. 13/08/07 - Document 3/4 complete - will be delayed in completion due to lack of resource- this will impact on use of resources score
	AT 7.2 Develop a robust budget model to assess future projections and risk assessments.	Finance & Business Development Head of		31/03/2008	25/10/07 - High level three year projection in place. New Budget Strategy approved. Work on a detailed model has been implemented and will be finalised in December 07. 13/08/07 - High level three year projection in place. New Budget Strategy approved. No work on a detailed model has been started. This will be delayed due to a lack of a resource
	AT 7.3 Review and integrate the Asset Management Plan and the Capital Strategy.	Finance & Business Development Head of; Business Development Manager		31/03/2008	25/10/07 - Approved by Executive on 4/10/07. 24/08/07 - Asset Management Plan and Capital Strategy completed for 2007/6 to be submitted to Executive in September 07 - these are integrated although further input from Regeneration would be useful.
	AT 7.4 Develop financial management system to become a desktop tool for managers to manage/monitor and predict their budget.	Finance & Business Development Head of; Accountancy Services Manager		31/03/2008	25/10/07 - Managers have now been shown how to access the TASK system and are using it on a monthly basis to access reports. Financial modelling developed and in use from October 07. 13/08/07 - Managers have now been shown how to access the system and are

Status Icon	Action Code & Title	Administered By	Progress Bar	Due Date	All Notes
					using it on a monthly basis to access reports. Further developments will need to be undertaken as managers request new information
	AT 7.6 Deliver an effective audit and fraud prevention process suitable to the needs of the corporate plan and in line with the CIPFA code of practice.	Finance & Business Development Head of; Audit Manager	42%	31/03/2008	01/10/07 - Internal Audit have to review their quality procedures as the final outstanding action to fully comply with the Code of Practice. Completed 78% of work planned for the first 6 months of 07/08. Fraud Team comply with all DWP standards and have exceeded the DWP targets for the first 6 months of 07/08.

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Theme: 03 Effective Leadership
Parent Code & Title: EF 1 Leading local change; influencing national and regional change

Status Icon	Action Code & Title	Administered By	Progress Bar	Due Date	All Notes
	EF 1.08 Implement the IDEAs ethical governance framework.	Legal & Democratic Services Head of; Democratic Services Manager	10%	31/03/2008	26/10/07 - The Standards Committee has now agreed to November 26th as the day for the health check. 22/08/07 - IDEa facilitated workshop for all Members October 2007 for IDEa ethical governance health check
	EF 1.09 Provide responses to key national and regional consultation within the stated deadline.	Sustainability & Nuclear Head of	50%	31/03/2008	
	EF 1.10 Take a lead role in advising government and related bodies on local communities and national nuclear policies. Seek to influence policy to the benefit of Copeland residents.	Economic Prosperity & Sustainability Director of	50%	31/03/2008	Nuclear policies finalised, response to nuclear site end states consultation made. Ongoing input to nuclear policy issues.

Theme: 03 Effective Leadership

Parent Code & Title: EF 1.01 Develop a series of 1 year delivery plans. Monitor and review progress and take action as appropriate.

Status Icon	Action Code & Title	Administered By	Progress Bar	Due Date	All Notes
	EF 1.1.1 Develop 07-08 Delivery Plan	Executive Chief	100%	31/12/2007	Submitted to September Executive.

Theme: 03 Effective Leadership

Parent Code & Title: **EF 1.03 To work conjointly with the other authorities in Cumbria to improve the system of local government for Cumbria.**

Status Icon	Action Code & Title	Administered By	Progress Bar	Due Date	All Notes
	EF 1.3.1 Outline case for new local Government working delivered to the Secretary of State	Executive Chief	100%	31/12/2007	Delivered to Secretary of State in June.
	EF 1.3.2 Proposals for Better Government Working approved	Executive Chief	100%	31/12/2007	Approved at Full Council in June.

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Theme: 03 Effective Leadership

Parent Code & Title: EF 1.07 Undertake a review of organisational effectiveness and support improvements in achieving:- Value for money- Customer focus- Continuous improvement

Status Icon	Action Code & Title	Administered By	Progress Bar	Due Date	All Notes
	EF 1.7.1 Achieve Gershon targets.	Policy & Performance Head of	50%	31/03/2008	Annual Efficiency Statements for 2007/8 submitted. Progress against targets giving no cause for concern
	EF 1.7.2 Robust procurement policies and procedures.	Finance & Business Development Head of; Business Development Manager	40%	31/03/2008	Procurement Strategy in place, procurement reps established, IDEa Marketplace Quick Start in place. Lack of resources to manage procurement apparent. Progress to Marketplace punch in delayed beyond September.

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Theme: **03 Effective Leadership**
 Parent Code & Title: **EF 1.09 Provide responses to key national and regional consultation within the stated deadline.**

Status Icon	Action Code & Title	Administered By	Progress Bar	Due Date	All Notes
	EF 1.9.1 Initiate a database of Council responses to nuclear consultation and annually review the effectiveness of the response	Sustainability & Nuclear Head of	50%	31/03/2008	

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Theme: 03 Effective Leadership
Parent Code & Title: EF 2 Providing clear direction

Status Icon	Action Code & Title	Administered By	Progress Bar	Due Date	All Notes
	EF 2.1 Create and maintain a medium term Corporate Plan which sets out the vision, priorities and objectives for the Council.	Executive Chief	50%	31/03/2008	Currently being done through Corporate Management Boards.
	EF 2.2 Survey staff satisfaction and awareness of the Council's direction; develop and implement improvement plans.	Executive Chief	50%	31/03/2008	30/10/07 - Survey completed. Focus groups completed. 13/08/07 - Survey completed. Focus groups arranged.
	EF 2.3 Adopt and cascade communication strategies for corporate improvements, including communications tools for staff, members and stakeholders.	Policy & Performance Head of	40%	31/03/2008	25/10/07 - Communication plans for Digital TV, The Beacon relaunch, alternative payments; Sustainable Community Strategy publication; Annual LSP Forum 13/07/07 - Corporate Communication Strategy to be reviewed again. Employee Attitude Survey results will require communication improvement including developing skills and techniques for managers.

Theme: 03 Effective Leadership
Parent Code & Title: EF 3 Strong strategic partnerships

Status Icon	Action Code & Title	Administered By	Progress Bar	Due Date	All Notes
	EF 3.1 Produce a definitive list of active strategic partnerships and devise the appropriate support and feedback mechanisms for them.	Executive Chief	5%	31/12/2007	To be done by Corporate Management Boards.
	EF 3.2 Develop an action plan with partners to achieve 'Green Light' accreditation from the Government Office North West for the West Cumbria Strategic Partnership	Executive Chief	50%	31/03/2008	Amber-Green assessment for 2007 achieved with action plan being prepared for approval.
	EF 3.4 Develop, along side our internal system, a performance management framework for partnership working.	Policy & Performance Head of	25%	31/03/2008	Copeland BC is part of new LSP Performance Group, developing perf mgmt framework for partnership working
	EF 3.5 Review and revise partnership working from the recommendations and priorities of the West Cumbria Strategic Masterplan.	Executive Chief	75%	31/03/2008	30/10/07 - Review completed but subject to approval. 13/08/07 - LSP Chief Executive's Group is putting Masterplan priorities into the Sustainable Communities Strategy implementation plan.
	EF 3.6 Develop new strategies and programmes in response to the requirements of the approved West Cumbria Strategic Masterplan.	Executive Chief	25%	31/03/2008	30/10/07 - Masterplan itself still subject to agreement but additional work is being done to complement it under the SCS implementation plan. 13/08/07 - Masterplan itself still subject to agreement.

Theme: **04 Promoting Prosperity**
Parent Code & Title: **PP 1 Sufficient and diverse job opportunities**

Status Icon	Action Code & Title	Administered By	Progress Bar	Due Date	All Notes
	PP 1.2 Support the development of sustainable local businesses.	Regeneration Head of	50%	31/03/2008	Council support is limited as not main agency in this field. Working with partners on enhancing older industrial areas and providing small business units. Supporting work of nuclear supply chain process to diversify from reliance on Sellafield.
	PP 1.5 Secure and develop the number of jobs in the health sector.	Regeneration Head of	50%	31/03/2008	Working with the trust and PCT to secure a new hospital for West Cumbria and through the Masterplan develop a health campus.

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Theme: 04 Promoting Prosperity
Parent Code & Title: PP 2 Safer Copeland

Status Icon	Action Code & Title	Administered By	Progress Bar	Due Date	All Notes
	PP 2.1 Mainstream S17 of the Crime and Disorder Act 1998 in all Council activities through an audit process.	Regeneration Head of	30%	31/03/2008	Considerable work undertaken by the S17 officer in organising training and assisting in reviewing business plans but post is currently vacant. Priority to recruit to this post - August 2007.
	PP 2.4 Communications strategy for CDRP.	Regeneration Head of	100%	31/03/2008	Communications strategy produced.
	PP 2.5 Develop structure to identify resources used/ required to reduce crime and fear of crime; and benefits of actions taken.	Regeneration Head of	25%	31/03/2008	This is the work of the CDRP in which the Council participates as a key partner.
	PP 2.8 Ensure that emergency planning procedures are constantly up to date and effective in accordance with the Civil Contingencies Act.	Legal & Democratic Services Head of	75%	31/03/2008	

Theme: 04 Promoting Prosperity
Parent Code & Title: PP 3 Quality Living Environment

Status Icon	Action Code & Title	Administered By	Progress Bar	Due Date	All Notes
	PP 3.1 Work will be undertaken to ensure those areas subject to heavier concentrations of litter and detritus are cleaned more frequently.	Leisure & Environmental Services Head of	50%	31/03/2008	02/11/07 - The 2nd (of 3) surveys has commenced but does not have to be complete until the end of November 13/08/07 - The first cleanliness survey of 2007/8 shows further improvement on BV199 with BV199a being 3% while the result for BV199b and c is 0%.
	PP 3.3 Share information and use the powers made available through the CNE Act 2005, LG Act, Crime and Disorder Act 1998 and Anti Social Behaviour Act 2005 to take action against those who litter, fly tip and allow their dogs to foul public places.	Leisure & Environmental Services Head of	30%	31/03/2008	02/11/07 - Due to staff absence and other priorities progress has been slower than desirable. However, while littering and fly-tipping is behind profile dog fouling fines are slightly ahead of profile and fly-posting has been particularly effectively dealt with 13/08/07 - Police Community Support Officers in Whitehaven, Millom & Egremont have been empowered under the Clean Neighbourhood & Environment Act to issues Fix Penalty Notices for a range of environmental nuisances.

Theme: **04 Promoting Prosperity**
 Parent Code & Title: **PP 4 Sustainability**

Status Icon	Action Code & Title	Administered By	Progress Bar	Due Date	All Notes
	PP 4.4 Develop and implement a green policy for the Council.	Sustainability & Nuclear Head of	10%	31/03/2008	

Theme: **04 Promoting Prosperity**
 Parent Code & Title: **PP 5 Quality housing**

Status Icon	Action Code & Title	Administered By	Progress Bar	Due Date	All Notes
	PP 5.2 Review the service provided by the Home Improvement Agency.	Regeneration Head of	25%	31/03/2008	Review of housing function being undertaken as part of directorate review.

Theme: 04 Promoting Prosperity
Parent Code & Title: PP 6 Leisure and culture

Status Icon	Action Code & Title	Administered By	Progress Bar	Due Date	All Notes
	PP 6.2 Provide plans for new built public leisure facilities within the Pow Beck valley area of Whitehaven.	Leisure & Environmental Services Head of	47%	31/03/2008	Study completed into sports centre relocation and 90% into sports village feasibility study. Cultural Services Manager part of Pow Beck Infrastructure Task Group and sports provision an integral part of agenda.
	PP 6.6 Build on current skills development initiatives and position Copeland as a destination of choice for learning establishments to facilitate workforce development in arts and sports.	Leisure & Environmental Services Head of	40%	31/03/2008	Cultural Services are working on two projects with JobCentre Plus; both aimed at engaging long term incapacity benefit holders in activity. The arts project is confidence building led with participants being encouraged to develop new skills and has also been supported by the South Whitehaven Neighbourhood Management Board. The sports project is targeted at employment in the sports sector and links to a wider workforce development initiative being supported by West Lakes Renaissance and Cumbria Sport.

Theme: **04 Promoting Prosperity**
Parent Code & Title: **PP 7 Improving health**

Status Icon	Action Code & Title	Administered By	Progress Bar	Due Date	All Notes
	PP 7.1 Lobby for accessible primary health care facilities for the people of the borough.	Quality of Life Director	50%	31/03/2008	Member and Officer lobby through scrutiny and Council and consultation comment etc
	PP 7.2 Challenge any proposed reduction in the nature and quality of health care services in the borough through links with the West Cumbria Partnership and County Council Health Scrutiny.	Quality of Life Director	50%	31/03/2008	Working to influence the site for a new hospital also provision of service on the new site etc. Working with the LSP groups and through our representative on the County Council Health Scrutiny Group

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Theme: **04 Promoting Prosperity**
Parent Code & Title: **PP 7.4 Develop policies and actions to improve the health of Copeland Borough Council's employees.**

Status Icon	Action Code & Title	Administered By	Progress Bar	Due Date	All Notes
	PP 7.4.1 Absence and accident reduction.	Quality of Life Director	44%	31/03/2008	06/11/07 - Second Quarter accident statistics stand at 13 in total which shows only 5 accidents in quarter two all of which can be classed as minor. Cumulative per head sickness statistics for the first two quarters stand at 4.72 which is slightly ahead of the Q2 06 position of 4.34. Action is being taken on policy revision, long term absence, capability procedure and occupational health. 26/07/07 - At the end of the first quarter absence stands at 2.17 which is slightly ahead of this time last year but close to target. Accident statistics remain low at 8 in the first quarter
	PP 7.4.2 Opportunities to learn about healthy lifestyles	Quality of Life Director	47%	31/03/2008	02/11/07 - Discussions taking place with our Occupational Health provider to plan a post Christmas event. 20/08/07 - Looking to follow up on the last successful healthy lifestyle event organised for staff early in the year.
	PP 7.4.3 Improved occupational health.	Quality of Life Director	50%	31/03/2008	More effective use being made of alternative Occupational Health provider

Theme: 04 Promoting Prosperity
Parent Code & Title: PP 8 Flexible Transport Infrastructure

Status Icon	Action Code & Title	Administered By	Progress Bar	Due Date	All Notes
	PP 8.6 Carry out a review and develop an action plan to assist in the provision of appropriate flexible transport to places of employment.	Regeneration Head of	0%	31/03/2008	No progress because of competing priorities/lack of resources.

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BVPI's 2nd Quarter Performance Monitoring 2007/2008

Report Author: 1 Admin

Report Type: PI Report

Generated on: 15 November 2007



PI Status	Short Term Trends
This PI is significantly below target.	The value of this PI has improved in the short term.
This PI is slightly below target.	The value of this PI has worsened in the short term.
This PI is on target.	The value of this PI has not changed in the short term.
This PI cannot be calculated.	
This PI is a data-only PI.	

BV Category: Community Safety & Well Being

PI Code & Short Name	Date Range 1		Date Range 2		Date Range 3		Traffic Light Icon	Short Term Trend Arrow
	2005/06 Value	2006/07 Value	Q1 2007/08 Value	Q2 2007/08 Value	2007/08 Target	2007/08 Value		
BV225 Actions Against Domestic Violence	27.3%	18.1%	18.1%	18.1%	27.3%	18.1%		

PI Code & Short Name	Date Range 1			Date Range 2		Date Range 3		Traffic Light Icon	Short Term Trend Arrow
	2005/06 Value	2006/07 Value	Q1 2007/08 Value	Q2 2007/08 Value	2007/08 Target				
BV226a Advice & Guidance Services - total	£50000	£47000	£47000	£47000	£47000				
BV226b Advice & Guidance Services - CLS Quality Mark	100%	100%	100%	100%	100%				
BV226c Advice & Guidance Services: direct provision	£18458	£28970	N/A	N/A	£0				
BV127a Violent Crime per 1,000 Population	20.60	19.00	4.00	9.37	1.91	Target taken from 3 year strategy.			
BV127b Robberies per 1,000 Population	.20	.10	.01	.03	3.80				
BV126 Domestic burglaries per 1,000 households	5.7	4.6	1.0	2.2	3.2				
BV128 Vehicle crimes per 1,000 population	5.2	4.2	.4	1.7	2.8				
BV174 Racial Incidents Recorded	.00	1.00	.00	.00	.00				
BV175 Racial incidents resulting in further action	100%	100%	100%	100%	100%				

BV Category: Corporate Health

PI Code & Short Name	Date Range 1		Date Range 2		Date Range 3		Traffic Light Icon	Short Term Trend Arrow
	2005/06 Value	2006/07 Value	Q1 2007/08 Value	Q2 2007/08 Value	2007/08 Target			
BV10 Percentage of Non-domestic Rates Collected	98.60%	98.60%	31.10%	59.91%	49.50%		↑	
BV2a Equality Standard for Local Government	1	1	1	1	1		■	
BV2b Duty to Promote Race Equality	66%	66%	66%	66%	35%		■	
BV8 % of invoices paid on time	94.50%	95.60%	89.01%	91.10%	100.00%		↑	
BV9 % of Council Tax collected	97.80%	98.00%	30.42%	58.32%	49.00%		↑	
BV11c Top 5% of Earners: with a disability	.00%	6.25%	6.25%	.00%	6.25%		↓	
BV11a Top 5% of Earners: Women	29.40%	37.50%	37.50%	22.22%	37.50%		↓	
BV11b Top 5% of Earners: Ethnic Minorities	.00%	.00%	.00%	.00%	5.00%		■	
BV12 Working Days Lost Due to Sickness Absence	15.40	13.20	3.07	6.30	5.50		↓	
BV14 Percentage of Early Retirements	.00%	.65%	.00%	.00%	.00%		■	
BV15 Percentage of Ill-health Retirements	.00%	.66%	.00%	.00%	.25%		■	
BV156 Buildings Accessible to People with a Disability	100.00%	89.00%	89.00%	89.00%	87.00%		■	

PI Code & Short Name	Date Range 1			Date Range 2		Date Range 3		Traffic Light Icon	Short Term Trend Arrow
	2005/06 Value	2006/07 Value	Q1 2007/08 Value	Q2 2007/08 Value	2007/08 Target				
BV16a Percentage of Employees with a Disability	3.60%	4.42%	4.42%	4.22%	4.50%				
BV16b Percentage of Economically Active People who have a Disability	17.40%	17.40%	17.40%	17.40%					
BV17a Ethnic Minority representation in the workforce - employees	6%	.8%	.8%	.8%	.8%				

BV Category: Cultural & Related Services

PI Code & Short Name	Date Range 1			Date Range 2		Date Range 3		Traffic Light Icon	Short Term Trend Arrow
	2005/06 Value	2006/07 Value		Q1 2007/08 Value	Q2 2007/08 Value	2007/08 Target			
BV170a Visits to and Use of museums & galleries - All Visits	834	741		156	191	159			↑
BV170b Visits to and use of Museums & galleries - Visits in Person	771	622		131	131	130			■
BV170c Visits to and Use of Museums - School Groups	1919	1956		344	392	712			↑

BV Category: Environment & Environmental Health

PI Code & Short Name	Date Range 1		Date Range 2		Date Range 3		Traffic Light Icon	Short Term Trend Arrow
	2005/06 Value	2006/07 Value	Q1 2007/08 Value	Q2 2007/08 Value	2007/08 Target			
BV166a Environmental Health Checklist	58.8%	90.7%	90.7%	91.7%	95.0%			↑
BV217 Pollution Control Improvements Completed On-time	95%	100%	100%	100%	90%			■
BV216a Identifying Contaminated Land	1001	1060	1067	1076	1060			↑
BV218a Abandoned vehicles - % investigated within 24 hrs	69.10%	78.00%	92.00%	95.00%	95.00%			↑
BV218b Abandoned Vehicles - % removed within 24 hours of required time	96.67%	100.00%	100.00%	100.00%	100.00%			■
BV216b Information on contaminated land	1.00%	1.20%	1.12%	1.21%	1.40%			↑

BV Category: Housing

PI Code & Short Name	Date Range 1		Date Range 2		Date Range 3		Traffic Light Icon	Short Term Trend Arrow
	2005/06 Value	2006/07 Value	Q1 2007/08 Value	Q2 2007/08 Value	2007/08 Target			
BV64 No of private sector vacant dwellings that are returned into occupation or demolished	0	0	0	0	0			
BV213 Preventing Homelessness - number of households where homelessness prevented	0	0	4	2	1			
BV183b Length of stay in temporary accommodation (Hostel)	.00	.00	.00	.00	.00			
BV202 Number of people sleeping rough	0	0	0	0	0			

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BV Category: Housing Benefit and Council Tax Benefit

PI Code & Short Name	Date Range 1		Date Range 2		Date Range 3		Traffic Light Icon	Short Term Trend Arrow
	2005/06 Value	2006/07 Value	Q1 2007/08 Value	Q2 2007/08 Value	2007/08 Target			
BV76b Housing Benefits Security number of fraud investigators employed per 1,000 caseload	.45	.44	.44	.45	.44			↑
BV76c Housing Benefits Security number of fraud investigations per 1,000 caseload	48.97	44.42	18.60	34.30	20.60			↑
BV76d Housing Benefits Security number of prosecutions & sanctions per 1,000 caseload	3.73	3.08	1.60	3.40	2.00			↑
BV78a Speed of processing - new HB/CTB claims	96.7	44.2	35.6	27.6	30.0			↑
BV78b Speed of processing - changes of circumstances for HB/CTB claims	47.8	19.9	22.2	16.0	10.0			↑
BV79a Accuracy of processing - HB/CTB claims	91.40%	89.40%	90.40%	86.40%	98.00%			↓
BV79b(ii) HB overpayments recovered as % of the total amount of HB overpayment debt outstanding	51.80%	40.75%	14.11%	11.86%	30.00%			↓
BV79b(i) Percentage of Recoverable Overpayments Recovered (HB) that are recovered during period	77.90%	80.95%	75.51%	75.99%	85.00%			↑
BV79b(iii) Percentage of Recoverable Over payments Recovered (HB)	4.46%	6.56%	1.18%	1.43%	1.75%			↑

BV Category: **Planning**

PI Code & Short Name	Date Range 1			Date Range 2		Date Range 3		Traffic Light Icon	Short Term Trend Arrow
	2005/06 Value	2006/07 Value	Q1 2007/08 Value	Q2 2007/08 Value	2007/08 Target				
BV106 New homes built on previously developed land	45.00%	38.10%	44.10%	51.00%	70.00%				
BV204 Planning appeals allowed	27.0%	37.5%	50.0%	.0%	35.0%				
BV205 Quality of Planning Service checklist	55.5%	55.5%	55.5%	55.6%	60.0%				
BV219b Preserving the Special Character of Conservation Areas: Character Appraisals	.0%	.0%	.0%	.0%	.0%				
BV109a Major applications determined in 13 weeks	21.00%	60.00%	66.66%	66.67%	60.00%				
BV109b Minor applications determined in 8 weeks	60.00%	64.00%	75.51%	74.73%	65.00%				
BV109c Planning Applications: "Other" applications	85.00%	86.25%	85.08%	90.43%	80.00%				
BV200a Plan-making: Local Development Scheme submitted?	Yes	Yes	Yes	Yes	Yes				
BV200b Plan-making: Milestones Met?	Yes	No	No	Yes	Yes				

BV Category: Waste Management & Cleanliness

PI Code & Short Name	Date Range 1			Date Range 2		Date Range 3		Traffic Light Icon	Short Term Trend Arrow
	2005/06 Value	2006/07 Value	Q1 2007/08 Value	Q2 2007/08 Value	2007/08 Target				
BV82a(i) % of Household Waste Recycled	14.53%	15.40%	17.21%	16.87%	18.00%				
BV82b(i) % of Household Waste Composted	13.60%	15.60%	23.59%	24.05%	17.00%				
BV84a Household waste collected per head, in kilos	458.4	438.4	110.3	223.1	432.0				
BV86 Cost of household waste collection	£47.57	£46.21	£50.68	£48.61	£46.00				
BV82a(ii) Tonnes of Household Waste Recycled	4703.00	4839.00	1356.23	2678.03	2762.50				
BV82b(ii) Tonnes of household waste composted	4400.00	4874.00	1859.00	3825.79	2650.00				
BV84b Household Waste Collection (% change in kilograms per head)	-50%	-4.37%	-8.90%	-4.70%	-1.00%				
BV91a Kerbside Collection of Recyclables (one recyclable)	80.3%	80.0%	80.0%	80.0%	84.0%				
BV91b Kerbside collection of recyclables (two recyclables)	80.0%	80.0%	80.0%	80.0%	84.0%				
BV199b Local Street and Environmental Cleanliness - Graffiti	1%	1%	N/A	0%	1%				
BV199c Local Street and Environmental Cleanliness - Fly-posting levels		0%	N/A	0%	0%				

PI Code & Short Name	Date Range 1		Date Range 2		Date Range 3		Traffic Light Icon	Short Term Trend Arrow
	2005/06 Value	2006/07 Value	Q1 2007/08 Value	Q2 2007/08 Value	2007/08 Target			
BV199a Local street and environmental cleanliness - Litter and Detritus	21.0%	5.0%	N/A	3.0%	2.5%			