

LICENSING ACT 2003 – REVIEW OF LICENSING POLICY

LEAD MEMBERS: Councillors Allan Holliday, Deputy Leader for Effective Leadership and Hugh Branney, Portfolio Holder for Leisure and Culture.

LEAD OFFICER: Clinton Boyce, Legal Services Manager

REPORT AUTHOR: Clinton Boyce, Legal Services Manager.

RECOMMENDATION: That a recommendation be made to Council that Appendix 1 to this report be the Council's policy and statement under section 5(1) of the Licensing Act 2003 in respect of the exercise by the Council (as licensing authority) of its licensing functions under the said Act such policy and statement to be effective from the 7 th January 2008.

1. BACKGROUND AND RECOMMENDATION

- 1.1 The Licensing Act 2003 ('the Act') transferred liquor licensing functions from the Magistrates' Court to district councils with effect from the 7th February 2005. The Act also consolidated legislation relating to cinemas, theatres and places of public entertainment.
- 1.2 Section 5 of the Act requires district councils to determine and publish a policy as to how it will exercise its licensing functions under the Act and to publish a statement of that policy. This process must be undertaken every three years. Council approved the first policy on the 28th November 2004, with the policy being effective from the statutory date of the 7th January 2005 and ending on the 6th January 2008. A new policy must be adopted prior to the 7th January 2008 for the next three year period.
- 1.3 The Cumbria Licensing Forum was established, comprising of officers from the six district councils within Cumbria, to develop a draft policy. Section 5 requires various statutory authorities and other bodies to be consulted on the draft policy. A draft policy was issued for statutory consultation, the period of which closed on the 26th October 2007. The comments received (a summary being attached at appendix 2 to this report) have been considered by the Cumbria Licensing Forum and the draft policy revised as appropriate.
- 1.4 The revised policy is now attached to this report as appendix 1. Amendments to the existing policy are shown highlighted for ease of reference. No significant changes to the existing policy are being made. This policy will, subject to Members' approval, form the basis of the Council's policy for the purposes of section 5. Appendix 1 will also form the statement of that policy as required by the Act. The policy must, in accordance with the Act, be approved by full Council

List of Appendices

Appendix 1 – draft policy; and
 Appendix 2 – responses received to consultation.

List of Background Documents

Existing adopted policy;
 Invitation to comment; and
 Appendices 1 and 2.

List of Consultees

As set out in appendix 2.

CHECKLIST FOR DEALING WITH KEY ISSUES

Please confirm against the issue if the key issues below have been addressed. This can be by either a short narrative or quoting the paragraph number in the report in which it has been covered.

Impact on Crime and Disorder	All functions carried out under the Act must be done with a view to promoting the four licensing objectives, one of which is the prevention of crime and disorder. The policy considers this in detail from page 15 of the draft. .
Impact on Sustainability	Not applicable.
Impact on Rural Proofing	Not applicable.
Health and Safety Implications	This is dealt with by the section in the draft policy titled 'Public Safety' starting on page 18 of the draft.
Project and Risk Management	Not applicable.
Impact on Equality and Diversity Issues	Not applicable.
Children and Young Persons Implications	This is dealt with by the section in the draft policy titled 'Protection of Children from Harm' starting on page 25 of the draft.
Human Rights Act Implications	The procedures followed by licensing committees take into account these implications.
Monitoring Officer comments	No further comments on the report. However, could a list of Background Papers be added?
Financial Monitoring Officer comments	Questioned financial implications for the Council which were confirmed as none.

Please say if this report will require the making of a Key Decision NO



COPELAND BOROUGH COUNCIL

Statement of Licensing Policy

Licensing Act 2003

Adopted by Council 11th December 2007

COPELAND BOROUGH COUNCIL

Foreword

Welcome to Copeland Borough Council's Licensing Policy. It will apply for a maximum of three years and covers the transitional period when the new licensing system is being introduced. The Policy will be kept under review and may be revised in the light of experience

Copeland is one of Cumbria's six districts, covering 284 square miles and having a population of 69,250.

'Our vision is through partnership and teamwork, we will help develop new job opportunities, ensure everyone has access to value for money services and achieve the best possible quality of life for the people of Copeland'

It is largely a rural area with daytime, evening and night-time economies and has many cultural and leisure activities. There are approximately 400 businesses associated with the Licensing Act provisions. These include theatres, restaurants, public houses, off licences, nightclubs and take-away outlets.

There are currently 310 premises licences and 61 club premises certificates, which are a mixed provision of premises ranging from village halls and small public houses in the rural area to community centres and night spots in the various towns. In addition, a number of large events are regularly held e.g. the Maritime Festival.

The Council is committed to encouraging and promoting a broad range of entertainment, recognising the wider cultural benefits for local communities. Live performance is central to the development of cultural diversity and vibrant exciting communities particularly traditional entertainment such as street arts.

The Licensing Act requires Copeland Borough Council as the Licensing Authority, to prepare and publish a statement of Licensing Policy. This Policy sets out the principles that the Licensing Authority generally applies to promote the licensing objectives when making decisions on applications for licences made under this Act. An extensive consultation exercise was held before the policy was published.

The Council is committed to developing Copeland's regional status and appreciates the importance leisure businesses have for the local economy. The Council's policies and priorities aim to reflect the needs and aspirations of existing and new local businesses. The food, drink and entertainment business in the area are an important part of that local economy and this policy is critical to their continuing success and for attracting further investment and opportunity to the area. Balanced against this are the Council's legal duties with regard to public safety, nuisance and commitment with its partners to reducing crime and the fear of crime.

It is also important to protect and maintain our environment so that residents, visitors and other businesses can enjoy the opportunities for living, visiting and working within Copeland safely and free from nuisance. The Council values its younger

people and is active in ensuring they are offered a wide range of opportunities and experiences to develop whilst seeking to protect them from harm

Guidance such as the Licensing Policy aims to advise businesses and individuals on how they can develop, as well as clarifying national licensing legislation.

If you require further clarification on the Licensing Policy please contact our Legal Section.

For further information about Copeland Borough Council's commitment to licensing or if you have any comments about the Licensing Policy, telephone the Council on 01946 598517 or 01946 598520 or visit the Council's website at www.copelandbc.gov.uk

COPELAND BOROUGH COUNCIL
LICENSING AUTHORITY

LICENSING POLICY AND STATEMENT – SECTION 5, LICENSING ACT 2003

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1. INTRODUCTION

- 1.1 The Licensing Act 2003 regulates the licensable activities on licensed premises, by qualifying clubs and at temporary events.
- 1.2 Copeland Borough Council is a licensing authority ('the Authority') for the purposes of the Act. The Authority must carry out its licensing functions with a view to promoting the four licensing objectives, which are:
- the prevention of crime and disorder;
 - public safety;
 - the prevention of public nuisance; and
 - the protection of children from harm
- 1.3 The Act makes provision about the regulation of four licensable activities, which are:
- The sale by retail of alcohol;
 - The supply of alcohol by or on behalf of a club to, or to the order of, a member of the club;
 - The provision of regulated entertainment; and
 - The provision of late night refreshment
- 1.4 Regulated Entertainment is:
- A performance of a play
 - An exhibition of a film
 - An indoor sporting event
 - A boxing or wrestling entertainment
 - A performance of live music (unless it is music incidental to certain other activities)
 - Any playing of recorded music
 - A performance of dance
 - Any other entertainment of a similar description to the music and dance categories above, and
 - The provision of facilities for enabling persons to take part in
 - making music
 - dancing, or
 - entertainment of a similar descriptionfor purposes which include the purpose of being entertained.

There are a number of exemptions to regulated entertainment which are contained in Part 2 of Schedule 1 to the Act

- 1.5 Late Night Refreshment is:
- the supply, on or from any premises, of hot food or hot drink to the public for consumption on or off the premises between the hours of 11pm and 5am

1.6 Applicants are referred to the provisions of the Act for further information on licensable activities including limitations and exemptions.

1.7 Section 5 of the Act requires the Authority to determine its policy for a three year period with respect to the exercise of its licensing functions under the Act. It is required to publish a statement of that policy and this document is that statement. The policy is to be kept under review and shall be revised at such times as the Authority considers appropriate

Deleted: the sale and supply of alcohol, the provision of entertainment, the provision of late night refreshment and creates a number of offences relevant to these provisions.

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1.8 Prior to determining its licensing policy, the Authority consulted with various persons and organisations. The consultees and procedure that was followed are set out in Appendix 3. The Authority is grateful for all of the representations it received. The Authority will also consult as required prior to revising its licensing policy.

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1.9 In determining its policy, the Authority considered the provisions of the Act and had particular regard to:

- the licensing objectives;
- the guidance issued by the Secretary of State under section 182 of the Act;
- the representations made following consultation; and
- its duties and obligations under other legislation, including
 - The Disability Discrimination Act 1995 which introduced measures to tackle discrimination encountered by disabled people in the areas of employment, access to goods, facilities and services and the management, buying or renting of land or property. For service providers, such as licensees:
 - since December 1996 it has been unlawful to treat disabled people less favourably than other people for a reason related to their disability;
 - since October 1999 they have had to make reasonable adjustments for disabled people, such as providing extra help or making changes to the way they provide their services; and
 - from 2004 they will have to make reasonable adjustments to the physical features of their premises to overcome physical barriers to access
 - The Human Rights Act 1998 incorporates the European Convention on Human Rights and makes it unlawful for a local authority to act in a way that is incompatible with a Convention right. The Authority will have particular regard to the following relevant provisions of the European Convention on Human Rights:
 - Article 6 that in the determination of civil rights and obligations everyone is entitled to a fair and public hearing within a reasonable time by an independent and impartial tribunal established by law;
 - Article 8 that everyone has the right to respect for his home and private life; and

- Article 1 of the First Protocol that every person is entitled to the peaceful enjoyment of his or her possessions, including for example the possession of a licence.
- The Race Relations Act 1976, as amended by the Race Relations (Amendment) Act 2000, places a legal obligation on the Authority to have due regard to eliminate unlawful discrimination; and to promote equality of opportunity and good relations between persons of different racial groups. Copeland Borough Council is currently revising its Race Equality Scheme and is committed to carry out extensive work into ensuring the Council meets the requirements of the Race Relations Acts
- The Crime and Disorder Act 1998 – section 17 of that Act imposes a duty on local authorities to exercise their functions with regard to the impact on crime and disorder and the need to do all it reasonably can to prevent crime and disorder in its area.

1.10 In addition to its powers under the Act, there is also a range of other legislation which is relevant to the provisions of this Act. This includes:

- The Health and Safety at Work etc Act 1974;
- The Town and Country Planning Act 1990;
- The Environmental Protection Act 1990;
- The Criminal Justice and Police Act 2001;
- ~~The Fire Precautions Act 1971 (Parts to be repealed);~~
- ~~Fire Precautions (Workplace) Regulations 1997 (as amended 1999)~~
- Regulatory Reform Order (Fire Safety) Act 2004 ~~2005~~
- The Anti-Social Behaviour Act 2003
- Health Act 2006.

(This is not an exhaustive list).

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 [Subject to certain qualifications, the Human Rights Act 1998 makes it unlawful for a public authority to act in a way that is incompatible with a Convention right. This policy is considered by the Council to be compatible with the Convention rights.]
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1.11 The Authority will seek to use the full range of its powers in promoting the licensing objectives. Some relevant legislation gives powers to the police and other authorities to act. The Authority will seek to work in partnership with those authorities, as well as with businesses and other interested parties, to promote the licensing objectives

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1.12 If representations are made conditions may be imposed on licences and certificates where they are necessary for the promotion of one or more of the four licensing objectives. These will be focussed on matters, which are within the control of individual licensees, and others granted relevant authorisations. If no representations are made the only conditions that will be attached to a licence will be those that are consistent with the operating schedule and statutory conditions under the 2003 Act.

1.13 The Authority has been careful to avoid duplication with other regulatory regimes in formulating its policy and will seek to avoid duplication in the exercise of its licensing functions. ~~For example, the Authority will not impose conditions on a licence, which duplicate conditions imposed on a planning~~

~~permission. To avoid duplication and conflicting decisions,~~ there will be free exchange of information between the relevant Authority staff and relevant committees (including, for example, the planning applications committee). Applicants are encouraged to make any necessary applications for planning permission at the same time as they make an application for a licence.

1.14 The policy statements in this document are for the guidance of applicants in preparing applications and for those affected by proposals. They set out the usual stance that the Authority will take in relation to applications. For applicants' information, the reasons why policies have been adopted have often been summarised after the policy. The reasons are given for information only and do not form part of the policy. Brief summaries of the law have also often been included for guidance and ease of reference only; they are not intended to be either comprehensive or definitive.

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1.15 Applicants are encouraged to discuss their circumstances/proposals with officers from the Authority and other responsible authorities prior to submission of an application for a licence. Applicants are also encouraged to inform local residents and businesses of their intentions. It is hoped that this will help to minimise the possibility that relevant representations will be made objecting to the proposals. In this way, the Authority and applicants will best be able to affect the grant of licences, which meet applicants' requirements whilst promoting the licensing objectives.

1.16 Applications (including all accompanying documents) must be in the prescribed form and must meet all of the requirements of the Act

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1.17 Failure to submit an application in the correct form will result in that application being returned. The Authority will endeavour to explain why the application is considered to be deficient and will invite the applicant to re-submit the application with all the required information.

1.18 The Act limits the representations, which can be made about licence applications and who can make such representations. Essentially, representations must relate to one or more of the licensing objectives and must be made by a person living or working in the vicinity of the premises or an organisation, which represents such persons. Anyone considering making an objection is invited to discuss their objection with licensing officers prior to submitting their representation.

1.19 In this document;

- Deleted: , unless the context indicates otherwise, the following words shall have the following meanings

- "the Act" means the Licensing Act 2003;
- Unless indicated to the contrary the words and phrases defined in the Act shall have the meanings given in the Act when used in this document;
- Any reference to the grant of a licence, certificate or provisional statement shall, unless the context indicates or it is specifically stated otherwise, include reference to the variation, review or renewal of a licence;

- Policies in relation to premises licences shall also apply to provisional statements and club premises certificates unless it is expressly stated to the contrary or the context indicates otherwise;
- “the Authority” means Copeland Borough Council;
- “the district” means the area within the Authority’s jurisdiction; and
- the Authority shall not rely upon those paragraphs entitled “Reason” and in italics. These are included to explain why the Authority reached a particular policy decision.

2 FUNDAMENTAL PRINCIPLES

- 2.1 The policy will promote the four licensing objectives contained in the Act, namely the prevention of crime and disorder, public safety, the prevention of public nuisance and the protection of children from harm.
- 2.2 Nothing in the Statement of Licensing Policy will undermine the rights of any person to apply under the Act for a variety of permissions and have their application considered on its individual merits as well as against the relevant policy and statutory framework. It does not override the right of any person to make representations on any application or to seek a review of a licence or certificate where they are permitted to do so under the Act
- 2.3 All licensing applications will be determined on their individual merits following consideration of the proposals in the application and any relevant representations. In general, licences will be granted on the terms applied for but licences will not normally be granted in terms which conflict with any of the policies in this document unless an applicant is able to demonstrate that the exceptional circumstances of their application justify a departure from the policy. The Authority will not depart from the policy if any of the licensing objectives will be undermined by a proposal in the application.
- 2.4 Licensing is about the control of licensed premises, qualifying clubs and temporary events within the terms of the Act. The licensing function cannot be used for the general control of anti social behaviour once consumers are beyond the direct control of the individual, club or business holding the licence, certificate or other authorisation concerned. However the Authority expects every holder of a licence, certificate or permission to make every effort to minimise the impact of their activities and anti-social behaviour by their patrons within the immediate vicinity of their premises.
- 2.5 The Authority is keen to promote the artistic and cultural life of its area and licensing will be approached with a view to encouraging cultural activities and innovative forms of public entertainment for the wider cultural benefits of communities generally. Only conditions strictly necessary for the promotion of the licensing objectives will be attached to a licence for activities of this nature, as the Authority is aware of the need to avoid imposing substantial indirect costs. Where there is any indication that licensing requirements are deterring such events, the policy may be reviewed with a view to investigating how the situation may be remedied.

- 2.6 The Authority aims to create a safe and family friendly environment within its area, particularly within the town centres. Applicants should give consideration to this when preparing their operating schedules
- 2.7 The Authority expects that designated premises supervisors should normally be on the premises when alcohol is supplied. Where they are absent from the premises they will still be ultimately responsible for the actions of those they authorise to make such sales. It is considered good practice that any such authorisations should be in writing. Where any person who does not hold a personal licence is authorised to sell alcohol, the Designated Premises Supervisor is encouraged to provide, or ensure that, the person has some training on the requirements of the Act and any conditions attached to the Licence. It is recommended that a record of such training is maintained.
- 2.8 The Authority is aware that different areas and premises within the district have different characteristics and where possible will ensure that any licence conditions reflect these. Such characteristics include:
- Villages of a more quiet and rural nature
 - Urban centres, particularly where redevelopment is being encouraged
 - Village halls and community type premises which are the centre of the community and run effectively by volunteers
- 2.9 The Authority recognises that there is a need to disperse people from town centres swiftly and safely to avoid concentrations which produce disorder. The Licensing Committee will report any concerns to the local transport authority identified in the Local Plan.
- 2.10 The Licensing Committee will consider wider issues which may need to be given due consideration and will periodically receive reports on:
- Needs of the local tourist economy
 - Cultural strategy for the area
 - Employment situation in the area and the need for new investment and employment where appropriate

3 PERSONAL LICENCES

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- 3.1 The Law (Part 6 of the Act)
- 3.2 A personal licence is a licence granted to an individual, which authorises that individual to supply alcohol or authorise the supply of alcohol
- 3.3 A person should submit an application for a personal licence to the Authority for the area in which they are ordinarily resident
- 3.4 If granted a personal licence has effect for a period of ten years after which it can be renewed for further periods of ten years at a time.

- 3 5 An applicant for a personal licence must be aged 18 or over, must possess a licensing qualification or be a person of a prescribed description, that a personal licence held by him must not have been forfeited in the period of five years ending with the date of his application and that he must not have been convicted of a relevant offence (section 120(2) of the Act).
- 3 6 The Authority will require all applicants to produce a Criminal Records Bureau certificate.
- 3 7 Only the police may object to the grant of a personal licence to an individual. Such an objection can only be made where the applicant has been convicted of a relevant offence or any foreign offence and the police consider that the grant of a licence would undermine the crime prevention objective
- 3 8 Policy

Provided that the applicant meets the requirements of section 120 (2) (a), (b) and (c) of the Act, the application of an individual for a personal licence will be granted save that if the applicant has been convicted of a relevant offence which is unspent under the Rehabilitation of Offenders Act 1974, and the chief officer of police has given the Authority an objection notice, a licence will not normally be granted unless the applicant can demonstrate that the grant to him of a personal licence would not undermine the crime and disorder prevention objective. In considering the application, the Authority will afford the applicant a right to a hearing before its Licensing Committee or a Sub-Committee of the Licensing Committee. Applicants are referred to Section 8 of this document, dealing with the exercise and delegation of functions. The factors that the Authority will take into account when considering representations in this matter include (but are not limited to) the following:

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- the nature and type of the offence;
- how long ago the offence was committed;
- how serious the offence was;
- whether the offence was premeditated or was the result of a genuine mistake;
- whether the applicant abused a position of trust when he committed the offence;
- whether the offence was motivated by discrimination; and
- the conduct of the applicant since commission of the offence

Reason

The Authority has a duty when exercising its licensing functions to promote the prevention of crime and disorder and the other licensing objectives. Where the police have issued an objection notice, refusal of the application is likely to be the normal course unless the Authority is of the opinion that there are exceptional and compelling circumstances which justify granting an application. Personal licence holders are expected to act in accordance with the law and will be key to ensuring that the provisions of the Act, and any conditions attached to a premises licence, are complied with. The Authority also has a duty under the Crime and Disorder Act 1998 to have regard to the

effect on crime and disorder of the exercise of any of its functions and to do all it can to prevent such crime and disorder.

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4 PREMISES LICENCES/CLUB PREMISES CERTIFICATES

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4.1 1 Unless the context indicates to the contrary, the policies in this section shall relate to the grant of a premises licence, the issue of a provisional statement and the grant of a club premises certificate

4.1 2 The law

Premises Licence (Part 3 of the Act):

A premises licence authorises the use of premises for one or more of the licensable activities. Applications can be made for a premises licence for any premises situated in the district

4.1 3 An application for a premises licence will be required for large temporary events, which are outside the provisions relating to temporary event notices (See also Paragraph 7)

4.1 4 Individuals, companies, charities and other specified persons and organisations may make applications. An individual may not apply unless he is aged 18 years or over.

- Words denoting any gender shall include all genders, words in the singular shall include the plural and vice versa, and words denoting persons shall include firms and corporations.

4.1 5 An application can be made to the Authority for any place used for licensable activities or recognised club activities within its area and the application must be accompanied by:

- The required fee;
- An operating schedule;
- A plan of the premises; and
- If it is intended to sell alcohol a form of consent given by the person the applicant wishes to have specified in the premises licence as the designated premises supervisor.

4.1 6 The applicant will also be required to notify, and enclose a copy of the application and relevant attachments to, all responsible authorities for the Authority's area. These are:

- The Chief Officer of Police, Cumbria Constabulary;
- The Chief Fire Officer, Cumbria Fire Service;
- Leisure & Environmental Services, Copeland Borough Council;
- The local planning authority with the meaning given by the Town and Country Planning Act 1990;

- Lake District National Park Authority;
- Health and Safety Executive or other enforcing authority within the meaning of section 18 of the Health and Safety at Work etc Act 1974;
- Cumbria County Council Children Services;
- Trading Standards;
- Any other licensing authority in whose area part of the premises is situated;

- In relation to a vessel the
 - The Maritime and Coastguard Agency;
 - The Environment Agency;
 - The British Waterways Board; or
 - The Secretary of State
- Any other person prescribed for the purposes of section 13(4)(i);

See Appendix 4 for contact addresses
 responsible authorities may require risk assessments and other
 documentation to be provided)

- 4.1.7 All applications must be in the prescribed form and include all necessary documents Those requirements are set out in Section 17 of the Act Particularly important is the operating schedule, which must include a statement of the following matters:
- the relevant licensable activities;
 - the times during which it is proposed that the relevant licensable activities are to take place;
 - any other times when it is proposed that the premises are to be open to the public;
 - where the applicant wishes the licence to have effect for a limited period, that period;
 - where the relevant licensable activities include the supply of alcohol, prescribed information in respect of the individual whom the applicant wishes to have specified in the premises licence as the designated premises supervisor;
 - where the relevant licensable activities include the supply of alcohol, whether the supplies are proposed to be for consumption on the premises or off the premises or both;
 - the steps which it is proposed to take to promote the licensing objectives; and
 - such other matters as may be prescribed.
- 4.1.8 Applicants will be required to advertise and give notice of their applications in the manner prescribed by Regulations made by the Secretary of State.
- 4.1.9 Club Premises Certificates (Part 4 of the Act):

The Authority may issue a "club premises certificate" to a qualifying club. The certificate will specify that the premises may be used for one or more of the 'qualifying club activities' and that the club is a qualifying club in relation to each of those activities.

4.1 10 The qualifying club activities are:

- The supply of alcohol by or on behalf of the club to or to the order of a member of the club;
- The sale by retail of alcohol by or on behalf of a club to a guest or a member of the club; and
- The provision of regulated entertainment where that provision is by or on behalf of the club for members of the club or members of the club and their guests.

4.1 11 A club is a qualifying club in respect of the qualifying activities provided that, under the rules of the club,

- a person may not be admitted to membership, or be admitted as a candidate for membership, to any of the privileges of membership without an interval of at least two days between their nomination or application for membership or their admission, and
- people becoming members without prior nomination or application may not be admitted to the privileges of membership without an interval of two days between them becoming members and their admission, and
- the club is established and conducted in good faith as a club, and
- it has a minimum of 25 members; and
- that alcohol is not supplied, or intended to be supplied to members on the premises otherwise than by or on behalf of the club.

If the supply of alcohol to members or guests takes place the additional conditions set out in section 64 must also be satisfied.

4 2 1 General Policy

4 2 2 Consideration of the impact of licensable activities

4 2 3 If representations are made when considering an application for a licence, the Authority will take into account the following factors in assessing its likely impact on the licensing objectives in addition to other relevant matters:

- the nature of activities proposed;
- the number of customers likely to attend the premises and the type of customers expected;
- the location of the premises;
- the proposed hours of operation;
- the level of public transport accessibility for customers either arriving or leaving the premises and the likely means of public or private transport that will be used by the customers;
- the physical and accessible nature of the premises;
- the level of likely car parking demand in relation to the use of the premises in comparison with the existing situation and the likely effect on the movement of priority traffic;
- the cumulative impact of licensed premises in an area;
- the scope for mitigating any impact; and
- how often the activity is to occur

4.2.4 In considering any application where premises are already licensed, or have in the past been licensed for any of the licensable activities (under this or previous legislation), the Authority will take into account any evidence from a Responsible Authority or Interested Party of demonstrable adverse impact from the activity in the past and, if adverse impact has been caused, whether appropriate measures have been proposed or put into effect by the applicant to mitigate that adverse impact. The Authority will also consider any changes of circumstances since the past problems occurred

Reason

The prime purpose of this policy is to promote the licensing objectives. In furtherance of this aim the policy lists particular matters that the Authority will take into account in considering whether a licensed activity is likely to cause an adverse impact.

The aim of the policy is, therefore to achieve a balanced approach to these issues.

4.2.5 The Authority will support the provision of culture, arts and indoor sporting events including and arts events such as music, theatre, street art and circuses and will encourage the Council and Parish Councils to seek premises licences for public spaces within the community in their own names.

Reason

The policy statements in this document have been prepared following extensive consultation with a range of interested parties, including trade representatives and the local community. The wishes of applicants have been balanced with the public interest in promoting the licensing objectives. All limitations and restrictions on licences are considered necessary to promote the licensing objectives. Whilst the circumstances of an individual application may justify a departure from some of the policy statements, general adherence to the provisions of the policy will ensure consistency in decision making. This provides certainty for applicants and promotes public confidence in the licensing regime and the quality and safety of licensed premises.

4.3 PREVENTION OF CRIME AND DISORDER

4.3.1 General Policy

The Authority's starting point is to seek a reduction in crime and disorder throughout the district, consistent with its statutory duty under section 17 of the Crime and Disorder Act 1998. Licences may be granted if applicants can demonstrate that a positive reduction in crime and disorder will result, or that it will not increase, as a result of the application being granted

4.3.2 In the event of representations being made the Authority will generally not grant a licence where it is likely that the premises will be used for unlawful

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 ¶ policy¶
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 When considering whether to grant a licence, where the Council receives representations from a responsible authority or an interested party that the cumulative effect of licensed premises is leading to an area becoming saturated with premises the Council will consider whether or not the granting of additional licences might lead to one or more of the Licensing Objectives being undermined ¶
 <#>¶
 The Council recognises that the cumulative impact of a number type and density of licensed premises in a given area may lead to serious problems of nuisance and disorder outside and some distance from the premises ¶
 ¶
 Where representations are received from a responsible authority/ interested party that an area has become saturated with premises, creating problems of disorder and nuisance over and above the impact from the individual premises, the Council may consider that the imposition of conditions is unlikely to address these problems and may consider the adoption of a special policy of refusing new premises licences or club premises certificates because the area is saturated with licensed premises and the granting of any more would undermine one of the licensing objectives ¶
 ¶
 The Council will take the following steps when considering whether to adopt a special saturation policy:¶
 <#>identification of serious and chronic concern from a responsible authority or representatives of residents about nuisance and disorder¶
 <#>where it can be demonstrated that disorder and nuisance is arising as a result of customers from licensed premises, identifying the area from which problems are arising and the boundaries of that area¶
 <#>assessing the causes¶
 <#>adopting a policy about future licence applications from that area ¶
 ¶
 ¶
 A saturation policy would only be adopted where there ... [1]

purposes or where it is considered that the use of the premises is likely to cause an increase in crime and disorder in the area. Where necessary, applicants are expected to consider the impact of their proposals on crime and disorder both within and in the vicinity of the premises and to propose practical steps in their operating schedule to prevent crime and disorder. If appropriate, a crime and disorder risk assessment in relation to the proposed activities could be carried out, such steps could include:

- use of CCTV inside and outside the premises;
- use of metal detection or other search equipment or procedures;
- measures to prevent the use or supply of illegal drugs;
- ensuring that all staff are appropriately trained;
- determining the safe occupancy capacity for the premises by carrying out a fire safety assessment;
- employment of sufficient security staff controlling admission and patrolling the interior and exterior of the premises (such staff will be required to be licensed by the Security Industry Authority). The Authority recognises that there is a greater need for security staff in some premises than in others. For example there will be a greater need for security staff in a town centre nightclub than in a village pub;
- participation in Pub Watch or other relevant schemes;
- Best Bar None;
- a commitment to co-operate and provide such evidence as the Police require and adhere to agreed protocols; and
- ensuring that measures are in place to disperse customers over an extended period and ensure customers leave the venue in an orderly fashion and without bottles or glasses

4.3.3 In the event of Police representations, the Authority will not normally specify a person as a designated premises supervisor where that is likely to undermine the prevention of crime and disorder by reason of that person's known past conduct. A person is likely to be considered unsuitable if he has a previous unspent conviction(s) for a relevant offence, notwithstanding that he has been granted a personal licence.

4.3.4 Crime and Disorder Reduction Partnership

Where appropriate applicants will be expected to have regard to the information published by the West Cumbria Crime and Disorder Reduction Partnership and consider the impact of their proposals on the issues identified as being of particular concern in the area, for example:

- Violent crime;
- Fear of crime;
- Road safety; and
- Anti-social behaviour.

Applicants will be expected, where appropriate, to propose steps to reduce the risks of such crimes increasing as a result of the licensable activities proposed.

Reason

The prevention of crime and disorder is one of the licensing objectives, which the Authority is under a duty to promote. The Authority recognises that some licensed premises can attract or encourage criminal behaviour, especially disorder problems where customers have consumed alcohol.

4.3.5 Drugs

Policy

The Authority will expect licensees of venues likely to be affected by drugs to take all reasonable steps to prevent the entry of drugs into licensed premises, to take appropriate steps to prevent drugs changing hands within the premises and to take practical measures to prevent problems arising as a result of drug misuse. This could include the provision of free drinking water, the development of a drugs policy, and safe disposal boxes for discarded needles/syringes or other dangerous sharp items which may be found on the premises.

In particular the Authority will expect licensees and other staff in such venues to be familiar with the contents of the book "Safer Clubbing" issued by the London Drugs Policy Forum and endorsed by the Home Office and will expect licensees to follow the guidance it contains in relation to the operation of their premises. Safer Clubbing is available to download at <http://www.drugs.gov.uk/ReportsandPublications/Communities/1034174284>

In appropriate cases the Authority will consider imposing these recommendations by way of licence conditions.

Reasons

Evidence indicates that more people are taking illegal drugs and are using a wider range than ever before. This is particularly true of what are often referred to as 'recreational drugs'. Their misuse can hold grave dangers and has even led to fatalities.

Other factors coupled with the taking of the drugs may have contributed to these deaths, such as lack of drinking water, excessive drinking of water, an overly hot environment with inadequate ventilation, or a lack of adequate information about drugs.

Drugs alter the way people behave, so law controls their distribution and possession. Controlled drugs are usually manufactured and supplied illegally, which attracts criminal involvement in their distribution. Drugs manufactured illegally often vary in quality and strength. This puts people taking such drugs in danger.

The Authority recognises that drug use by young people in a club environment is not something that is relevant to all licensed premises. However, many

entertainment venues such as nightclubs and dance venues can be popular both with drug misusers and suppliers. It also recognises the difficulties for those running such premises in preventing the use and supply of drugs in their premises. However, it believes that steps can be taken to increase the safety of drug users on premises

The purpose of this policy is to further the crime prevention objective and to ensure public safety by preventing a tragic loss of life caused by overheating and other factors brought about by and associated with drug abuse

4.4 PUBLIC SAFETY

Policy

- 4.4.1 The Authority may inspect any premises in respect of which an application has been made. Officers will determine on the basis of risk which premises require an inspection and will inform the applicants and arrange an appointment as soon as practicable.
- 4.4.2 Where an inspection is to be carried out, the Authority's licensing officers will aim to reduce inconvenience, confusion and inconsistency by co-ordinating inspections and visits with the Responsible Authorities.
- 4.4.3 A premises licence will not normally be granted unless the premises meet the statutory and any reasonable additional requirements of Responsible Authorities in relation to the safety of staff and customers.
- 4.4.4 It is acknowledged that the Act covers a wide range of types of premises including cinemas, concert halls, theatres, pubs, night clubs, private members' clubs, shops, restaurants and take-aways. Each type of premises has different risks associated with it. It is essential that applicants assess all of the risks presented by their premises and propose practical steps to ensure the safety of staff and customers.
- 4.4.5 The Authority expects applicants to assess the risks in relation to the following issues.
- 4.4.6 Electrical safety: - The Authority expects premises to have been inspected in the context of the proposed licensable activities and to meet the appropriate legislation and British Standards or other relevant standards. Conditions ~~will~~ **may** be imposed requiring such standards to be maintained throughout the period of the licence.
- 4.4.7 Gas safety: - The Authority expects premises to have been inspected in the context of the proposed licensable to comply with the Gas Safety Regulations (Installation and Use) Act 1994 or amendments thereto.
- 4.4.8 Fire Safety – ~~The Authority expects all applicants to submit a suitable and sufficient fire risk assessment to ensure that the safety of employees and the public is safeguarded in the event of fire at the premises. This applies~~

~~regardless of whether or not any changes to the structure or use of the premises have been made~~ It is likely that the Fire Authority will visit any premises where they have concerns for the safety of employees or members of the public following consideration of the fire risk assessment that is submitted. Applicants will be expected to comply with any further requirements of the relevant authority. Where representations are made the Authority may impose conditions to secure compliance with those requirements.

- 4.4.9 Sanitation – Provision should be made for adequate sanitary facilities to be provided in accordance with the appropriate guidance and capacity of the premises (currently BS6465 or HSG 195 The Event Safety Guide).
- 4.4.10 Seating – Where customer seating is provided, it should be demonstrably safe in consideration of the intended activities and, again, should meet British Standards (currently BS5588).
- 4.4.11 Occupancy Limits – The Authority will not generally impose conditions as to occupancy levels where these are adequately addressed by other controls but may do so in any other case where relevant representations are made. The Authority will not normally grant a licence where the intended use is likely to increase the risk of crime and disorder or risk to the safety of the public due to overcrowding. In such circumstances, occupancy conditions may be imposed.
- 4.4.12 The Authority will normally impose conditions to secure the provision and adequate maintenance of premises and equipment and the compliance with any procedural requirements of any relevant organisation (where such conditions will not duplicate requirements under existing legislation). It will also expect that adequate records will be kept to demonstrate compliance with the above requirements.

Reason

The Authority expects premises that are open to customers to meet the highest standards of the relevant organisations in order to best secure the safety of staff and customers. This is also one of the licensing objectives. The Authority believes that customers should feel confident that when they enter premises they will be safe.

- 4.4.13 Prevention of injury – injuries can be caused by many methods, and the availability of glasses and glass bottles in licensed premises may be a cause for concern. In the event of relevant representations being made. Where there is evidence that glasses and bottles have been used to cause injury, the authority would encourage licensees to provide alternative containers made from plastic, polycarbonate or toughened glass and may impose a condition to require this.

Reason

The authority expects premises that are open to customers to meet the highest standards of the relevant organisations in order to best secure the safety of staff and customers. This is also one of the licensing objectives. The Authority believes that customers should feel confident that when they enter premises they will be safe.

4.4.14Where:

- **there is evidence of a current or past problem in relation to particular premises or a particular locality, or**
- **in all the circumstances it is considered likely that such a problem might occur, and/or**
- **premises are to be used primarily for the sale/supply and consumption of alcohol (particularly if those premises have little seating for patrons relative to their size/capacity).**

applicants should give consideration to a policy as to the use of plastic, polycarbonate or toughened glass, and a policy not to pass glass bottles over the bar, either throughout the period of operation or at certain times or on certain occasions, and should include such policies in their operating schedule. If relevant representations are made and the Authority considers it to be necessary, it may impose conditions to secure this.

The Government believes that a risk-based, rather than blanket, approach to requiring licensed premises to use safer alternatives is the best way to tackle the problem of glass related injuries

4 5 PREVENTION OF NUISANCE

4 5 1 General policy on Licensing Hours

4 5 2 The Authority recognises that fixed and artificially early closing times can lead to peaks of disorder and disturbance on the streets when large numbers of people leave licensed premises at the same time. Longer licensing hours, particularly relating to the sale of alcohol may therefore be a factor in reducing disorder at late night food outlets, taxi ranks and other sources of transport in areas where there have already been incidents of disorder and disturbance.

4 5 3 The Authority will not seek to introduce any form of 'zoning' in relation to licensing hours. Zoning is defined as the setting of fixed trading hours within a designated area. All residents living in the vicinity of licensed premises have equal rights to make representations concerning applications for and reviews of premises licences, including hours of trading and to have those representations given equal weight regardless of where they live.

4 5 4 Shops, stores and supermarkets will generally be permitted to sell alcohol for consumption off the premises during the normal hours they intend to open for shopping purposes. However, in the case of individual shops that are known

to be a focus of disorder and disturbance then, subject to representations from the police, a limitation on licensing hours may be appropriate.

4 5 5 In general, the Authority will deal with the issue of licensing hours on the individual merits of each application. However, when issuing a licence, stricter conditions are likely to be imposed with regard to noise control in the case of premises that are situated in predominantly residential areas and other noise sensitive locations.

Reason

Experience in other areas shows that zoning can lead to additional problems including the movement of people in search of premises opening later and can put greater pressure on town centres than is necessary.

4 5 6 Location of premises Policy

4 5 7 Having regard to relevant representations, the Authority will assess the potential impact of the premises against the characteristics of the area in which they are situated. For example, there would be close scrutiny of applications for a closing time of later than 11 pm in respect of premises situated in quiet residential areas with low background noise. Greater flexibility on closing times would be considered where for example, applicants could demonstrate that

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- there is a high level of accessibility to public transport services;
- there is an appropriate amount of car parking, readily accessible to the premises, and in places where vehicular movement will not cause demonstrable adverse impact to local residents;
- the operating schedule indicates that the applicant is taking appropriate steps to comply with the licensing objective of preventing public nuisance;
- the licensable activities would not be likely to cause adverse impact especially on local residents, or that, if there is a potential to cause adverse impact, appropriate measures are to be put in place to prevent or minimise that impact

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Reason

This part of the policy dealing with opening hours is based on a broad distinction between the approach to be taken in certain predominantly commercial areas like parts of the town centres and the rest of the district.

Any activity involving public entertainment or eating or drinking on the premises has the potential to impact adversely on the surrounding area due to noise, smells, or congestion on the footway. Public nuisance may also be caused by customers being noisy when leaving, leaving litter or taking up on-street car parking space needed by residents. The impact of noise generated

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by these activities, especially customers departing either on foot or in cars, is particularly intrusive at night when ambient noise levels are much lower.

Parts of the district are sensitive to the impact of licensable activities because they are either residential in character or close to residential areas. Many shopping areas are abutted by residential areas, including housing above commercial premises. The impact of traffic and parking related to licensed premises can be considerable. Even where a majority of customers arrive on foot or by public transport, the additional parking demand may be significant, especially where there are already a number of licensed premises. The impact may be felt by local residents in preventing them from parking close to their homes and by increasing the danger from traffic in residential streets.

However, some commercial areas in the Borough, such as parts of town centres, may be more suitable locations for licensed activities, especially for those, which have late opening hours or attract significant numbers of people. In town centres, more customers are likely to travel by public transport and the activities may help bring vitality to the area after normal shopping hours. The ambient noise levels are also likely to be higher in the evening particularly when compared with predominantly residential areas so that additional noise may be less objectionable.

An entertainment use attracting large numbers of people should be very close to bus routes or taxi ranks, for instance. For the same reasons, the level of public transport accessibility will be an important factor in considering any exception to the normal closing times in any location.

4.5.8 Noise Policy

4.5.9 In the event of representations being made the Authority will not normally grant a premises licence in terms, which are, in its opinion, likely to result in increased noise disturbance to people living or working in the vicinity

4.5.10 In particular, the Authority will give careful consideration to an application for a licence for premises situated in a predominantly residential area where an area where there are residences in the vicinity which would be adversely affected, such that the proposed hours of operation would be likely to result in unreasonable noise disturbance between the hours of 11pm and 7am.

4.5.11 The Authority expects the applicant to assess the likely sources of noise disturbance that could arise due to the proposed use, consider the existing noise context of the area and propose practical steps to prevent noise disturbance or minimise its effects

4.5.12 Potential sources of noise include:

- sound leakage from the licensed premises (from entertainment provided, customers on the premises, mechanical equipment etc);
- customers and staff arriving and leaving the premises (including car doors slamming);
- excessive noise from outside entertainment; and

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¶ When considering whether any licensed activity should be permitted, the Council will assess the likelihood of it causing unacceptable adverse impact, particularly on local residents, by considering the following factors amongst other relevant matters:¶

¶ a) . the type of use the number of customers likely to attend the premises and the type of customers at the time of the application;¶

¶ b) . the proposed hours of operation;¶

¶ c) . the level of public transport accessibility for customers either arriving or leaving the premises and the likely means of public or private transport that will be used by the customers;¶

¶ d) . the means of access to the premises which should have customer entrances and exits on the principal pedestrian routes;¶

¶ e) . the level of likely car parking demand on surrounding residential streets and its effect on local residents, in comparison with the existing situation; and the effect on residential parking and the movement of priority traffic;¶

¶ f) . the cumulative impact of licensed premises in an area;¶

¶ g) . the scope for mitigating any impact;¶

¶ h) . how often the activity occurs¶

¶ and, in considering any application which is already licensed, the Council will take into account any evidence.¶

¶ i) . of past demonstrable adverse impact from the activity especially on local residents; or¶

¶ j) . that the activity has caused a demonstrably unacceptable level of car parking in surrounding residential streets¶

¶ k) . that, if adverse impac... [2]

- Customers occupying outside areas for the purpose of smoking and/or the consumption of alcohol.

4.5.13 Practical steps could include:

- keeping doors and windows closed whilst entertainment is provided;
- installing soundproofing measures to the premises (specialist double glazing, acoustic hoods over extractor fan outlets etc);
- reducing sound levels inside the premises (inclusion of a sound limitation device in the sound system);
- ensure that queues are directed to form leading away from residential premises;
- ensure that sufficient door security staff manage queuing and leaving customers to minimise noise;
- erect prominent notices at exits requesting customers to leave quietly;
- reduce the volume of music entertainment towards the end of the evening;
- giving free lollipops to customers leaving the premises;
- ensuring that sufficient transport is nearby to enable customers leaving the premises to disperse quickly;
- banning from the premises customers known to cause noise disturbance regularly on leaving the premises;
- ensuring that customers are encouraged to leave the premises (including any car park or forecourt) swiftly;
- ensure the volume of outdoor entertainment does not cause noise disturbance;
- the prospect of providing police supervision at closing times; and
- terminating the provision of entertainment at a reasonable time.

4.5.14 The Authority may impose conditions to ensure that appropriate steps are taken to minimise noise disturbance.

4.5.15 Live Music, Dancing and Theatre

4.5.16 The Authority recognises the need to encourage and promote live music, dance and theatre for the wider cultural benefit of the community, particularly for children.

4.5.17 When considering applications for such events and the imposition of conditions on licences or certificates, the Authority will carefully balance the cultural needs with the necessity of promoting the licensing objectives.

4.5.18 Consideration will be given to the particular characteristics of any event, including the type, scale and duration of the proposed entertainment, especially where limited disturbance only may be caused.

Reason

The prevention of public nuisance is a licensing objective. Noise disturbance can be a public nuisance. The Authority is required to promote the licensing objectives. Granting a licence in circumstances where nuisance is likely to be

caused will undermine that objective. The Authority recognises that noise from licensed premises can cause great disturbance to people living and working near those premises. The Authority recognises that noise can be a nuisance during the day and at night in both residential and commercial areas and other noise sensitive locations if not properly managed or controlled.

4.5.19 Tables and chairs outside premises including garden areas policy

4.5.20 The Authority recognises that provision of tables and chairs outside premises either on the highway or on private land may enhance those premises and provide a smoking area for customers. It can have the benefit of encouraging a continental style café culture. However, late at night these same tables and chairs can contribute to noise and disorder problems. This is because they can encourage patrons and passers by to loiter rather than disperse. Licensees should note that in certain areas, byelaws prohibit the consumption of alcohol in public. Before planning to use tables and chairs outside premises (particularly where it is intended that alcohol will be sold), applicants should ensure that they will not contravene any byelaws or orders. Applicants should also ensure that other legislation, for example in relation to highways, ~~planning and smoking will not be contravened~~ and planning, will not be contravened i.e. do they need to obtain a pavement licence from the Authority

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4.5.21 In the event of representations being made the Authority will carefully consider any application where outdoor tables and chairs are proposed to be provided. In particular the Authority will assess the premises in the context of their location, the hours during which the premises are to be open, the proposed licensable activities and proposals for control of the tables and chairs outside the hours of operation

Reason

This policy is designed to strike a fair balance between the needs of those wishing to enjoy refreshment in the open air and the need to prevent safety and nuisance problems

4.5.22 Littering

Licences for premises, in particular for the provision of late night refreshment for consumption off the premises, will not normally be granted where nuisance is likely to be caused by way of litter/food refuse being deposited on streets surrounding the premises and such nuisance is expected, due to the nature of the premises and likely customers, to exceed the level of nuisance caused by similar premises open during the day (for which no licence is required). In their operating schedule, applicants are expected to propose practical steps to reduce the likelihood of such problems arising, which could include:

- provision of litter bins and smoking bins on/in the vicinity of premises; and
- litter patrols in the area after premises close (these could be organised in partnership with other premises or the local authority for example)

4.5.23 Conditions may be imposed seeking to limit the nuisance caused by litter.

Reason

Litter and food waste can be detrimental to the amenity of an area and can also represent a public health risk and encourage vermin. This policy seeks to prevent such nuisance occurring in promotion of the relevant licensing objective.

4.6 PROTECTION OF CHILDREN FROM HARM

4.6.1 General Policy

4.6.2 The Authority will not normally impose conditions prohibiting the admission of children to any premises, unless relevant representations have been made, believing this should remain a matter of discretion for the licence holder. Licence holders should be aware that there may be restrictions imposed by various legislation. In some cases however, it may be necessary to impose conditions designed to protect children.

4.6.3 The Authority will take strong measures to protect children from harm where it believes from the nature of the premises or proposed activities that harm would be likely. Examples of premises where the introduction of additional controls may be necessary are:

- Where entertainment of an adult or sexual nature is intended to be provided;
- Where those running or working at licensed premises have been convicted of offences of serving alcohol to minors or where there is evidence to suggest that such activities have regularly taken place in the premises;
- Where the premises are known to be associated with people taking drugs or dealing in drugs;
- Where there is a strong element of gambling on the premises;
- Where the supply of alcohol for consumption on the premises is the exclusive or primary purpose of the services provided at the premises;
- Where the nature of the proposed licensable activity is likely to be more harmful to children than to adults (for example if the likely level of noise from regulated entertainment is likely to be high);
- In any other case where there is a presumption that children under 18 should not be admitted to the type of premises concerned;
- Where premises are located near to schools, youth clubs or other premises commonly used by children.
- **Requirements for written procedures to be established for the prevention of under age sales and for this to be open to inspection.**

4.6.4 In such circumstances while it may sometimes be necessary to impose a complete prohibition on the entry of children to the premises whilst licensable activities are being provided, this would be only rarely imposed. The Authority would normally be more likely to impose requirements such as:

- Limitations on the hours when children may be present;
- Limitations on the age at which children are to be permitted to enter the premises;
- Limitations or exclusions of children when certain activities are taking place;
- Requirements for accompanying adults; and
- How the age of potential customers is to be verified both in terms of entry (where there are age restrictions) and in relation to the service of alcohol

4.6.5 Applicants should address the action they intend to take to protect children from harm in their operating schedules

4.6.6 Where there is provision of entertainment specifically for children (e.g. a children's disco) the Authority will require the presence of sufficient adults to control the access and egress of the children and assure their safety.

4.6.7 Where children are working in licensed premises or are taking part in any regulated entertainment the Authority will expect the responsible adult to obtain guidance from the Cumbria County Council, Director of Education.

4.6.8 The Authority recognises the Cumbria County Council Children Services as a "Responsible Authority" under the Act, in respect of the protection from children from harm.

4.6.9 Proof of Age

4.6.10 ~~The Authority expects personal licence holders to contribute to not serving alcohol to children under 18 years, except in limited circumstances allowed by law. The authority recommends that the only way to verify a person's age is by reference to the following:~~

~~Passport, photo card driving licence issued by an EU Country, an accredited proof of age scheme identity card, a citizen card supported by the Home Office (see www.citizencard.com), an official ID card issued by HM Forces or by an EU Country bearing the photograph and birth date of the bearer or any other nationally recognised scheme as may from time to time be agreed.~~

~~The Authority recommends that any systems should be accredited and approved by the British retail consortiums Proof of Age Standards Scheme (PASS)~~

~~**The authority expects personal licence holders to ensure that alcohol is not supplied to children under 18 years, except in the limited circumstances allowed by law. The authority would encourage premises licence holders to have written procedures for the prevention of under age sales**~~

Reason

Children are vulnerable and can easily become the victims of crime or get drawn into crime. If they were allowed unrestricted access to all licensed premises, they could witness or become involved in activities inappropriate for their age. These policies are designed to allow flexibility for the licensee, to ensure that where appropriate licensed premises are "user friendly" for children but to ensure they are adequately protected. The policy seeks to ensure that children are adequately protected whilst still able to enjoy licensed premises.

4.6.11 Adult Entertainment Policy

4.6.12 No-one under the age of 18 should be permitted to enter premises whilst entertainment of an adult nature is being provided.

4.6.13 Adult entertainment should not take place in such a location as could be viewed from the outside of the premises. Advertising of adult entertainment should not include any photographs of the entertainment.

4.6.14 In the event of representations being made applications, which include provision for adult entertainment to be provided, will not normally be granted unless the applicant can demonstrate that performers will be safe and that unlawful activities will not take place.

Deleted: It will be the policy of the Council not to grant licences which involve adult entertainment where premises are situated near schools, churches, hospitals, youth clubs or other premises where significant numbers of children are likely to attend.

4.6.15 In considering the grant of applications involving striptease and other forms of adult entertainment the Authority will also have regard to the increased risk of nuisance to nearby residents and will consider rejecting the application or attaching appropriate conditions.

Reasons

These policies are designed to further the licensing objective of protecting children by preventing them being exposed to unsuitable material or acts. They are also designed to further the crime prevention and prevention of nuisance objectives by recognising the increased risk of nuisance or illegal activities such as performers offering "extras" to customers or the plying for trade by prostitutes

4.6.16 Exhibition of Films Policy

4.6.17 Where the exhibition of films is permitted the Authority will expect the age restrictions of the British Board of Film Classification (BBFC) in respect of the films to be exhibited to be complied with and will normally impose conditions to that effect. Only in exceptional cases will variations of this general rule be granted by the Authority and then only with appropriate safeguards.

4.6.18 Applicants will be expected to include in the operating schedule arrangements for restricting children from viewing age related films classified according to the recommendations of the BBFC

Deleted: Live Music, Dancing and Theatre¶
The Council recognises the need to encourage and promote live music, dance and theatre for the wider cultural benefit of the community particularly for children ¶
¶
When considering applications for such events and the imposition of conditions on licences or certificates, the Council will carefully balance the cultural needs with the necessity of promoting the licensing objectives ¶
¶
Consideration will be given to the particular characteristics of any event including the type scale and duration of the proposed entertainment especially where limited disturbance only may be caused.¶

- 4.6.19 Licensees will not generally be permitted to exhibit any films that are not classified by BBFC without the prior written consent of the Authority
- 4.6.20 To achieve consistency and the protection of children the Authority will use the guidelines published by the BBFC. Where it is desired to show films not classified by the BBFC the Authority will, provided at least 4 weeks notice has been given, classify the films concerned. Where licensees wish the Authority to reconsider the BBFC classification of a film, a similar procedure will be followed.

Reason

To protect children from exposure to films containing adult themes including scenes of violence or of a sexual nature inappropriate to their age

4.6.21 Staging of Plays Policy

- 4.6.22 The Authority would not wish to impose any restriction as to the plays, which may be performed on premises licensed for that purpose. The law does not allow any conditions to be imposed regarding the nature of plays which may be performed or the manner in which they may be performed. However, where a play involves:

- The use of bad language;
- Nudity or the portrayal of sexual activity;
- Violence;
- Drug use; or
- Other 'adult' themes or content

- 4.6.23 The Authority may impose a condition in relation to the age of children who shall be permitted to watch the play. In this regard, the Authority will be guided by the BBFC guidelines relating to films and would encourage theatres and other venues which intend to stage plays to consider each play they intend to stage in the light of those guidelines and impose an age restriction where appropriate and/or ensure that sufficient information is given to parents in the promotional material for plays to allow them to make an informed choice as to whether to allow their child to attend.

Reason

To protect children from exposure to adult themes or content which is not appropriate to their age

4.7 CUMULATIVE EFFECT

4.7.1 Policy

- 4.7.2 Where the Authority receives representations from a responsible Authority or an interested party that the cumulative effect of licensed premises is leading to an area becoming saturated with premises the Authority will consider whether

or not the granting of additional licences might lead to one or more of the licensing objectives being undermined

- 4.7.3 The Authority recognises that the cumulative impact of a number, type and density of licensed premises in a given area, may lead to serious problems of public nuisance and crime and disorder outside and some distance from the premises
- 4.7.4 Where representations are received from a responsible authority/interested party that an area has become saturated with premises, creating problems of disorder and nuisance over and above the impact from the individual premises, the Authority will first consider whether the imposition of conditions is likely to address these problems and, if not, may consider the adoption of a special policy of refusing new premises licences or club premises certificates because the area is saturated with licensed premises and the granting of any more would undermine one of the licensing objectives.
- 4.7.5 The Authority will take the following steps when considering whether to adopt a special saturation policy:
- identify serious and chronic concerns from a responsible authority or representatives of residents about nuisance and disorder;
 - where it can be demonstrated that disorder and nuisance is arising as a result of customers from licensed premises, identifying the area from which problems are arising and the boundaries of that area;
 - assessing the causes; and
 - adopting a policy about future licence applications from that area.
- 4.7.6 A saturation policy will only be adopted where there is clear evidence to support any assertion that the addition of the premises in question would produce the cumulative impact claimed, taking into account that the impact will be different for premises with different styles and characteristics.
- 4.7.7 The Authority recognises the diversity of licensed premises and will have full regard to those differences and the differing impact each has on the local community.
- 4.7.8 It therefore also recognises that, within this policy, it may be able to approve licences that are unlikely to add significantly to the saturation, and will consider the circumstances of each individual application.
- 4.7.9 Evidence of demand or need (or lack of the same) will not be considered
- 4.7.10 Other mechanisms for controlling cumulative impact include:
- planning controls;
 - positive measures to create a safe and clean town centre environment in partnership with local businesses, transport operators and other departments of the local authority;

- the provision of CCTV surveillance in town centres, ample taxi ranks, provision of public conveniences open late at night, street cleaning and litter patrols;
- powers of local authorities to designate parts of the local authority area as places where alcohol may not be consumed publicly;
- police enforcement of the general law concerning disorder and anti-social behaviour, including the issuing of fixed penalty notices;
- the prosecution of any personal licence holder or member of staff at such premises who is selling alcohol to people who are drunk;
- the confiscation of alcohol from adults and children in designated areas;
- police powers to close down instantly for up to 24 hours any licensed premises or temporary event on grounds of disorder, the likelihood of disorder or noise emanating from the premises causing a nuisance; and
- the power of the police, other responsible authorities or a local resident or business to seek a review of the licence or certificate in question.

These may be supplemented by other local initiatives that similarly address these problems.

Reason

It is not the policy of the Authority to seek to limit the number of licensed premises, which will be permitted because there are already enough licensed premises to satisfy the demand. That is not a matter for the Authority

The 'cumulative impact' of the granting of an additional licence on the promotion of the licensing objectives is, however, a proper matter for the Authority to consider under this policy and the Authority may adopt a Special Saturation Policy

The impact from licensed premises increases considerably in areas where there are concentrations of such premises. The adverse effects from licensed uses are particularly acute in some areas of the district both in and around town centres and elsewhere

4.8 CONSIDERATION OF APPLICATIONS AND THE IMPOSITION OF CONDITIONS

4.8.1 Policy

4.8.2 On granting a licence, the Authority may only impose conditions that are:

- required by law, and/or
- necessary for the promotion of the licensing objectives

4.8.3 If no relevant representations are received, a licence will be granted on the terms sought subject only to such conditions as are consistent with the operating schedule and which comply with the above paragraph and any relevant statutory conditions

- 4.8.4 In deciding what conditions to impose, the Authority shall have regard to the operating schedule together with the provisions of this policy statement, the law and government guidance and the representations made. Where there is any ambiguity or uncertainty in the meaning of any part of the application, the application shall be interpreted in such a way as shall best promote the licensing objectives.
- 4.8.5 Where relevant representations are received, the Authority will consider those representations together with any representations of the applicant, having regard to the provisions of this policy, the law and government guidance. Where relevant representations have been made, the Authority will take such of the following steps as considered necessary to promote the licensing objectives:-
- reject the application; or
 - grant the licence but exclude from its scope one or more of the licensable activities applied for; or
 - grant the licence subject to such conditions as are consistent with the operating schedule but modified as necessary for the promotion of the licensing objectives; or
 - grant the licence but refuse to specify a particular person or persons in the licence, as the designated premises supervisor if to name that person or persons would undermine the promotion of the licensing objectives; or
 - approve different parts of the premises for different activities. Permitted Temporary Activities.
- 4.8.6 The Authority will not impose conditions that duplicate other areas of regulation. For example, conditions will not be imposed which simply duplicate planning conditions.
- 4.8.7 However, there may be occasions when conditions will be imposed which the Authority considers necessary for the promotion of the licensing objectives and which overlap with other areas of regulation, when for example the conditions on the planning permission do not adequately deal with those matters.
- 4.8.8 In general any conditions imposed will be drawn from a pool of conditions which will be sent to all applicants and which can be downloaded from Copeland Borough Council's website www.copelandbc.gov.uk. The Authority reserves the right to amend model conditions or substitute other conditions as it considers appropriate in any particular instance.
- 4.8.9 Provided the licensing objectives are not undermined and the proposal does not conflict with the other statements in this policy, licences will be granted so that premises will be able to open to provide licensable activities between such times as the applicant sets out in his application.
- 4.8.10 When deciding what conditions to impose, the Authority will have regard to the particular requirements of people with disabilities, and will, so far as possible,

seek to ensure that none of the conditions imposed on licences will have the effect of excluding such persons access to licensed premises.

Reason

The power to impose conditions is limited by the provisions of the Act

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The Authority is under a duty to exercise its licensing functions with a view to promoting the licensing objectives

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As above

4.9 TRANSFER OF LICENCES

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4.9.1 When considering an application for the transfer of a premises licence, the Authority will only have regard to the exceptional circumstances of the case as set out in any objection raised by the police on the grounds that the transfer will undermine the crime prevention objective. The effect on the crime prevention objective will be considered against the background of the policies contained in this document.

4.10 VARIATION OF LICENCES

4.10.1 When considering an application for variation of a licence, the Authority will consider the impact of the variation in terms of the policies in this document, but will not use such an application as a means to review the licence terms and conditions already granted.

4.11 PROVISIONAL STATEMENTS

4.11.1 An application for a provisional statement will be considered in the same way as would an application for a premises licence on the assumption that the works are completed as per the schedule of works submitted by the applicant.

4.12 USEFUL DOCUMENTS

4.12.1 Applicants may find that advice given in the following documents will be relevant:

- Model National and Standard Conditions for Places of Public Entertainment and Associated Guidance ISBN 1 904031 110
- The Event Safety Guide – A guide to health, safety and welfare at music and similar events (HSE 1999) ("The Purple Book") ISBN 0 7176 2453 6
- Managing Crowds Safely (HSE 2000) ISBN 0 7176 1834 X
- 5 Steps to Risk Assessment: Case Studies (HSE 1998) ISBN 07176 25804
- The Guide to Safety at Sports Grounds (The Stationery Office 1997) ("The Green Guide") ISBN 0 11 300095 2
- Safety Guidance for Street Arts, Carnival, Processions and Large Scale Performances (Independent Street Arts Network – www.streetartsnetwork.org.uk/pages/publications.htm.)

5 COMPLAINTS AND REVIEW OF LICENCES

5.1 Complaints

5.1.2 The Authority will investigate complaints against licensed premises of any description. In the first instance, complainants will be encouraged to raise the complaint directly with the licensee or business concerned. Where a Responsible Authority or interested party (such as a local resident, or a residents' association) has made

- (a) valid representations about licensed premises; or
- (b) a valid application for a licence to be reviewed

then the Authority will initially arrange a mediation meeting to address, clarify and try to resolve the issues of concern

5.1.3 This process will not override the right of any Responsible Authority or interested party to ask that the Authority consider their request for a review of the licence, or for any licence holder to decline to participate in a mediation meeting.

5.2.1 Licence Reviews

The Authority will view seriously applications for the review of any premises licence where it involves:

- Persistent failure to comply with licence conditions; or
- Actions or omissions by the licensee (or his staff) which undermine the licensing objectives, particularly where they endanger public safety, expose children to actual or potential harm or cause public nuisance.

5.2.2 They will also view particularly seriously applications for review where:

- licensed premises have been used for the sale and distribution of illegal drugs and the laundering of the proceeds of drugs crimes;
- licensed premises have been used for the sale and distribution of firearms;
- there has been repeated breach of copyright in respect of films, music etc;
- there have been proven sales of alcohol to and consumption of alcohol by children for consumption on or off licensed premises;
- licensed premises have been used for prostitution or the sale of unlawful pornography;
- licensed premises have been used for unlawful gaming;
- licensed premises have been used as a base for organised criminal activity;
- licensed premises have been used for the organisation of racist, homophobic or sexual abuse or attacks;
- licensed premises have been used for the sale of smuggled tobacco or goods;
- licensed premises have been used for the sale of stolen goods; and
- the police have frequently been called to attend to incidents of disorder at the premises

6 ENFORCEMENT

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- 6.1 Where necessary, enforcement action will be taken by the Authority in accordance with the principles of the Better Regulation Task Force and the Authority's Licensing Enforcement Policy. This is expected to be known as Regulators Compliance Code from April 2008
- 6.2 Applicants should be aware that other agencies may take appropriate action under their own policies or legislation, e.g. Cumbria Constabulary, Cumbria Fire Service, and Trading Standards etc. The Cumbria Constabulary have the power to close premises.
- 6.3 In particular, regard will be had to the fundamental principles recommended by the Better Regulation Task Force for good enforcement:
- targeting - focusing on activities that give rise to the most serious risks or where hazards are least well controlled;
 - consistency - similar approaches in similar circumstances to achieve similar ends;
 - transparency - helping licence holders to understand what is expected and distinguishing between statutory requirements and guidance; and
 - proportionality - action taken should be proportional to the risk presented
- 6.4 The Authority has established protocols with the Responsible Authorities on enforcement issues to avoid duplication and to provide for the most efficient deployment of Council, Police and Fire Authority officers in respect of inspection of licensed premises and the enforcement of licensing law.
- 6.5 Furthermore the policy of the Authority will always be a light touch inspection regime for well managed and maintained premises with a targeted and graduated inspection and enforcement regime for problem and high-risk premises.
- 6.6 The Authority will for its own purposes in undertaking its licensing functions under the Act assess the risks posed by licensed premises to the promotion of the licensing objectives. The broad categories of risks are as follows:
- High risk: nightclubs, pubs, theatres, cinemas;
 - Medium risk: restaurants, clubs, off-licences (where not part of a larger store), other late night refreshment premises;
 - Low risk: off licences that are part of a larger store.
- 6.7 However, the Authority recognises that not all premises in a particular category represent the same level of risk to the public. These categories are for guidance only. The circumstances of particular premises may place them in a higher or lower category of risk. Applicants should be aware that officers of the Authority and other agencies may attend the premises unannounced at any time. When inspecting premises, officers will be seeking to ensure that the premises have not been altered or deteriorated since the licence was

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granted and that all of the licence terms and conditions are being complied with

6.8 The Authority recognises the Hampton principles of inspection and enforcement, which includes:

- **No inspection should take place without a reason.**
- **Regulators should recognise that a key element of their activity will be to allow or even encourage, economic progress and only to intervene when there is a clear case for protection.**

7 PERMITTED TEMPORARY ACTIVITIES

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7.1 The law (Part 5 of the Act)

7.2 Where a person wishes to use premises for one or more of the licensable activities for a period not exceeding 96 hours a premises licence is not required. The person can simply serve a temporary event notice on the Authority notifying them of the event. The notice must be served on the Authority (in duplicate) and a copy served on the police no later than ten working days before the event is to begin.

7.3 The maximum number of persons allowed on the premises at the same time during the temporary event is 499.

7.4 If alcohol is to be supplied, all supplies must be carried out by or under the authority of the premises user.

7.5 Only the Police may object to the staging of a temporary event and they may do so only on the ground that allowing the premises to be used as proposed would undermine the crime prevention objective.

7.6 The Authority must consider an objection notice and any representations which the premises user may wish to make. This is likely to be by way of a hearing unless all parties agree that a hearing is unnecessary. The Authority will give notice of its decision and the reasons for the decision. If the Authority upholds the objection it may serve a counter notice and the temporary event will not be able to be staged.

7.7 There are limitations on the number of temporary event notices which individuals can give and which can be given in relation to particular premises

7.8 Whilst it is acknowledged by the Authority that no conditions can be imposed in relation to permitted temporary activities, it is hoped that the organisers of such activities will voluntarily comply with the requirements of this policy in staging their events. When considering an objection notice, the Authority will take account of the provisions of this document so far as they relate to the crime prevention objective.

7.9 Where the limitations on a temporary event cannot be fulfilled, for example due to the large numbers attending, a premises licence will be required. The Authority would expect early notice of such a major event to allow responsible authorities to discuss and agree operating schedules (see paragraph 4).

8 ADMINISTRATION AND EXERCISE AND DELEGATION OF FUNCTIONS

8.1 The Authority will be involved in a wide range of licensing decisions and functions and has established a Licensing Committee to administer them.

8.2 Appreciating the need to provide a speedy, efficient and cost-effective service to all parties involved in the licensing process, the Committee has delegated certain decisions and functions and has established a number of Sub-Committees to deal with them.

8.3 Further, with many of the decisions and functions being purely administrative in nature, the grant of non-contentious applications, including for example, those licences and certificates where no representations have been made, has been delegated to Authority officers.

8.4 The Licensing Committee will consist of 12 councillors. Licensing Sub-Committees of three councillors are expected to consider the bulk of applications where a hearing is necessary.

8.5 Every determination of a licensing application by the Licensing Committee or a Licensing Sub-Committee shall be accompanied with clear, cogent reasons for the decision.

8.6 It is expected that the Authority's licensing officers will deal with the majority of licence applications and will decide whether representations are irrelevant, frivolous or vexatious. The person making a representation, which is considered to be frivolous or vexatious, will be given written reasons for that decision. A report will be made to the Licensing Committee indicating the delegated decisions taken by officers and the general grounds of the frivolous and vexatious representations and the reasons they were rejected.

8.7 The Authority will ensure that members and officers are appropriately trained to carry out their duties under the Act.

8.8 The table at Appendix 1, sets out the agreed delegation of decisions and functions to Licensing Committee, Sub-Committees and officers.

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8.9 Officers, a Licensing Sub-Committee and even the full Licensing Committee may decline to exercise their delegated powers in any particular case. On such occasions, officers may refer a matter to a Sub-Committee, the Sub-Committee to the Licensing Committee and the Licensing Committee to the full Council.

APPENDIX 1, – Table of Delegated functions

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MATTER TO BE DEALT WITH	FULL COMMITTEE	SUB-COMMITTEE	OFFICERS
Application for personal licence		If police objection made	If no objection made
Application for personal licence, with unspent convictions		All cases	
Application for premises licence/club premises Certificate		If a representation made	If no representation made
Application for provisional statement		If a representation made	If no representation made
Application to vary premises licence/club registration certificate		If a representation made	If no representation made
Application to vary designated premises supervisor		If a police objection	All other cases
Request to be removed as designated premises supervisor			All cases
Application for transfer of premises licence		If a police objection made	All other cases
Application for Interim Authorities		If a police objection made	All other cases
Application to review premises licence/club premises certificate		All cases	
Decision on whether a complaint is irrelevant, frivolous, vexatious, etc			All cases
Decision to object when local authority is a consultee and not the relevant authority considering the application		All cases	
Determination of a police objection to a temporary event notice		All cases	

A Full Committee will consist of 12 members, with a quorum of 3. A Sub-Committee will consist of 3 members.

APPENDIX 2 – Appeals Procedure

1. Appeals have to be made to the Cumbria Magistrates Court Service, Hall Park, Ramsay Brow, Workington, Cumbria, CA14 4AS.
2. An appeal has to be commenced by the giving of a notice of appeal by the appellant to the justices' chief executive for the magistrates' court within a period of 21 days beginning with the day on which the appellant was notified by the licensing authority of the decision to be appealed against.
3. ~~The licensing authority will always be a respondent to the appeal, but in cases where a favourable decision has been made for an applicant licence holder, club or premises user against the representations of a responsible authority or an interested party or the objections of the chief officer of police, the holder of the premises or personal licence or club premises certificate or the person who gave an interim authority notice or the premises user will also be a respondent to the appeal and the person who made the relevant representation or the chief officer of police will be the appellants.~~
4. On determining an appeal, the court may:
 - Dismiss the appeal;
 - Substitute for the decision appealed against any other decision which could have made by the licensing authority; or
 - Remit the case to the licensing authority to dispose of it in accordance with the direction of the court.
5. The court may make such order as to costs as it thinks fit
6. The court, on hearing any appeal, may therefore review the merits of the decision on the facts and consider points of law or address both.

APPENDIX 3 – Guides of Best Practice

1. Model National and Standard Conditions for Places of Public Entertainment and Associated Guidance ISBN 1 904031 11 0 (Entertainment Technology Press – ABTT Publications).
2. The Event Safety Guide – A guide to health, safety and welfare at music and similar events (HSE 1999) (“The Purple Book”) ISBN 0 7176 2453 6
3. Guide to Fire Precautions in existing places of entertainment and like premises (The Stationary Office) (“The Primrose Guide”) ISBN 0 1 340907 9.
4. Managing Crowds Safely (HSE 2000) ISBN 0 7176 1834 X.
5. 5 steps to Risk Assessment: Case Studies (HSE 1998) ISNM 07176 15804.
6. The Guide to Safety at Sports Grounds (The Stationery Office, 1997) (“The Green Guide”) ISBN 0 11 300095 2.
7. Good Practice Guide on the Control of Noise from Pubs and Clubs – The Institute of Acoustics.
8. Licensed Property: Noise Control – British Beer and Pub Association.
9. Safer Clubbing – www.drugs.gov.uk ISBN 184027807.
10. The Portman Group Code of Practice on the Naming, Packaging and Promotion of Alcoholic Drinks – www.portman-group.org.uk/codeofpractice/152.asp.
11. British Board of Film Classification – Classification Guidelines.
12. HSE Guide – The Radiation Safety of lasers used for display purposes [HS(G)95] and BS EN 60825; safety of Laser products.
13. Alcohol Harm Reductions Strategy for England – www.strategy.gov.uk.
14. Safety Guidance for Street Arts, Carnivals, Processions and large scale performances Independent Street Arts Network – www.streetartsnetwork.org/pages/publications.htm.
15. National Alcohol Harm Reduction Strategy tool kit – www.alcoholconcern.org.uk/servlets/doc/801.
16. Point of Sale Promotions – British Beer & Pub Association – www.beerandpub.com.
17. **Fire safety risk assessment – small (up to 60) and medium (60-300) places of assembly ISBN-10:185112 8204**

Fire safety risk assessment – large (300+) places of assembly ISBN-10:185112 8212
Fire safety risk assessment – open air events and venues ISBN:978185112 8235

This is not intended to be an exhaustive list of reference guides but is offered for guidance and may be revised. Where an activity proposes an activity not covered by the above every effort should be made to research current best practice guidance.

APPENDIX 4 – List of organisations consulted

ASSOCIATION OF LICENSED MULTI RETAILERS
BARGAIN BOOZE
BRITISH BEER & PUB ASSOCIATION
BRITISH INSTITUTE OF INNKEEPING
BRITISH TRANSPORT POLICE
CAMRA (WEST CUMBRIA AND WEST LAKES BRANCH)
CHILD PROTECTION COMMITTEE
CITIZENS ADVICE BUREAU
CLEATOR MOOR CHAMBER OF TRADE
COPELAND BOROUGH COUNCILLORS
CUMBRIA AMBULANCE SERVICE
CUMBRIA CONSTABULARY (PENRITH HQ, WHITEHAVEN, MILLOM, CLEATOR
MOOR AND EGREMONT)
CUMBRIA COUNTY COUNCILLORS
CUMBRIA COUNTY COUNCIL:
 CHILDRENS SERVICES
 CORPORATE MANAGEMENT
 ECONOMY, CULTURE & ENVIRONMENT
 EDUCATION
 SOCIAL SERVICES
 TRADING STANDARDS
CUMBRIA FIRE SERVICE (WORKINGTON & COCKERMOUTH)
CUMBRIA FOOD LIASON GROUP
CUMBRIA HEALTH AND SAFETY LIAISON GROUP
CUMBRIA TOURIST BOARD
CUMBRIA DRUGS & ALCOHOL ACTION TEAM
EGREMONT CHAMBER OF TRADE
EQUITY
FREDERICK ROBINSON LIMITED (BREWERY)
FURNESS GENERAL HOSPITAL (BARROW-IN-FURNESS)
HAMMONDS (SOLICITORS)
HARTLEYS BREWERY
JENNINGS BREWERY
LAKE DISTRICT NATIONAL PARK
LICENSEES (PREMISES & CLUBS)
LOCAL SOLICITORS
MILLOM & HAVERIGG ECONOMIC DEVELOPMENT GROUP
MILLS GROUP LIMITED
NEIGHBOURHOOD FORUMS
PARISH COUNCILS
PERFORMING RIGHTS SOCIETY
PHONOGRAPHIC PERFORMANCE LTD
POPPLESTON ALLEN
SCOTTISH & NEWCASTLE RETAIL
SECURITY INDUSTRY AUTHORITY
SOMERFIELD STORES
TENANTS & RESIDENTS ASSOCIATIONS
THE EUROPEAN ENTERTAINMENT CORPORATION

THWAITES BREWERY
WEST CUMBERLAND HOSPITAL
WEST CUMBRIA CRIME & DISORDER REDUCTION PARTNERSHIP
WHITEHAVEN DEVELOPMENT COMPANY
WHITEHAVEN CHAMBER OF TRADE
WHITEHAVEN CIVIC SOCIETY
WHITEHAVEN HARBOUR COMMISSIONERS
WHITEHAVEN HERITAGE GROUP

APPENDIX 5 – Contact list

Useful Contacts	Name	Contact Details
Application forms and guidance	Licensing Section	Licensing Section Legal Services Copeland Borough Council The Copeland Centre Catherine Street Whitehaven Cumbria CA28 7SJ Telephone – 01946 598517 e-mail:gholland@copelandbc.gov.uk
Policy issues	Clinton Boyce	Legal Services Manager Legal & Democratic Services Copeland Borough Council The Copeland Centre Catherine Street Whitehaven Cumbria CA28 7SJ Telephone – 01946 598516 e-mail:cboyce@copelandbc.gov.uk
Building Control	Mark Key	Principal Building Control Officer Copeland Borough Council The Copeland Centre Catherine Street Whitehaven Cumbria CA28 7SJ Telephone – 01946 598407 e-mail:mkey@copelandbc.gov.uk
Environmental Health (noise, health & safety, food)	Jackie O'Reilly	Team Leader, Environmental Health Leisure & Environmental Services Copeland Borough Council The Copeland Centre Catherine Street Whitehaven Cumbria CA28 7SJ Telephone – 01946 598346 e-mail:joreilly@copelandbc.gov.uk
Planning	Tony Pomfret	Development Services Manager Copeland Borough Council The Copeland Centre Catherine Street Whitehaven

		Cumbria CA28 7SJ Telephone – 01946 598416 e-mail:tpomfret@copelandbc.gov.uk
Crime & Disorder		Copeland/Allerdale Community Safety Co-ordinator The Oval Centre Salterbeck Workington Cumbria CA14 5HA
West Cumbria Crime & Disorder Reduction Partnership	Pamela Richardson	e-mail:pamela@richardsonp42.fsnet.co.uk
Cumbria Constabulary	Mr C Mackey	Chief Constable Cumbria Constabulary Police Headquarters Carleton Hall Penrith Cumbria CA10 2AU Telephone – 0845 3300247
	Whitehaven	Inspector Cumbria Constabulary Police Station Scotch Street Whitehaven Cumbria CA28 7NN Telephone – 0845 3300247
	Millom	Inspector Cumbria Constabulary Police Station Station Road Millom Cumbria LA18 5AA Telephone – 0845 3300247
	Cleator Moor	Inspector Cumbria Constabulary Police Station High Street Cleator Moor Cumbria CA25 5LB Telephone – 0845 3300247

	Egremont	Inspector Cumbria Constabulary Police Station Main Street Egremont Cumbria Telephone – 0845 3300247
Cumbria Fire Service	Mr B Dolan	Chief Fire Officer Cumbria Fire & Rescue Service HQ Station Road Cockermouth Cumbria CA13 9PR Telephone – 01900 822503 Divisional Officer Cumbria Fire Service A Division Headquarters 1-2 Frances Croft Workington Cumbria CA14 4DR Telephone - 01900 602543
Children		Senior Management Secretary Safeguarding & Review Cumbria Social Services New Oxford Street Workington Cumbria CA14 2LW Telephone – 01900 325325
Cleansing	Janice Carrol	Waste Services Manager Copeland Borough Council Whitehaven Commercial Park Moresby Parks Whitehaven Cumbria CA28 8YD Telephone – 01946 852915 e-mail: jcarrol@copelandbc.gov.uk
CCTV	Steve Bishop	Enforcement Manager Copeland Borough Council Whitehaven Commercial Park Moresby Parks Whitehaven Cumbria CA28 7SJ Telephone – 01946 852636 e-mail: sbishop@copelandbc.gov.uk

Cumbria Alcohol and Drugs Advisory Service		1 Fisher Street Carlisle Cumbria CA3 8RR Telephone – 01228 544140
Door Supervisors	Security Industry Authority	P O Box 9 Newcastle-upon-Tyne NE82 6YX Telephone: 08702 430100 e-mail: info@the-sia.org.uk
Public Performance and Broadcasting Rights	Phonographic Performance Limited	Telephone: 0207 75341000 Web site: www.ppb.co.uk
Copyright of Music Performers	Performing Right Society	Telephone: 020 75805544 Web site: www.mcps-prs-alliance.co.uk
Economic Development & Regeneration	Mike Tichford	Head of Regeneration Copeland Borough Council The Copeland Centre Catherine Street Whitehaven Cumbria CA28 7SJ Telephone – 01946 598415 mtichford@copelandbc.gov.uk
Association of Licensed Multiple Retailers		Telephone - 020 85792080 www.almr.org.uk
British Beer and Pub Association		Telephone – 020 76279191 www.beerandpub.com
British Institute of Innkeeping		Telephone – 01276 684449 www.bii.org
Department of Culture Media and Sport		www.culture.gov.uk
Health and Safety Executive		www.hse.gov.uk
Portman Group		www.portman-group.org.uk
Local Disability Information Services		www.diss.org.uk
Popleston Allen, Licensing Solicitors		Telephone: 0115 9538500 www.popall.co.uk

Cumulative effect

policy

When considering whether to grant a licence, where the Council receives representations from a responsible authority or an interested party that the cumulative effect of licensed premises is leading to an area becoming saturated with premises the Council will consider whether or not the granting of additional licences might lead to one or more of the Licensing Objectives being undermined.

The Council recognises that the cumulative impact of a number, type and density of licensed premises in a given area, may lead to serious problems of nuisance and disorder outside and some distance from the premises.

Where representations are received from a responsible authority/ interested party that an area has become saturated with premises, creating problems of disorder and nuisance over and above the impact from the individual premises. the Council may consider that the imposition of conditions is unlikely to address these problems and may consider the adoption of a special policy of refusing new premises licences or club premises certificates because the area is saturated with licensed premises and the granting of any more would undermine one of the licensing objectives.

The Council will take the following steps when considering whether to adopt a special saturation policy:

- identification of serious and chronic concern from a responsible authority or representatives of residents about nuisance and disorder
- where it can be demonstrated that disorder and nuisance is arising as a result of customers from licensed premises, identifying the area from which problems are arising and the boundaries of that area
- assessing the causes
- adopting a policy about future licence applications from that area

A saturation policy would only be adopted where there is clear evidence to back up any assertion that the addition of the premises in question would produce the cumulative impact claimed, taking into account that the impact will be different for premises with different styles and characteristics.

The Council recognises that the diversity of premises selling alcohol, serving food and providing entertainment covers a wide range of contrasting styles and characteristics and will have full regard to those differences and the differing impact these will have on the local community.

It therefore also recognises that, within this policy, it may be able to approve licences that are unlikely to add significantly to the saturation, and will consider the circumstances of each individual application.

Reason

It is not the policy of the Council to seek to limit the number of licensed premises which will be permitted because there are already enough licensed premises to satisfy the demand. That is not a matter for the Council as licensing authority.

The 'cumulative impact' of the granting of an additional licence on the promotion of the Licensing Objectives is, however, a proper matter for the Council to consider under this policy and the Council may adopt a Special Saturation Policy.

Reason

The impact from licensed premises increases considerably in areas where there are concentrations of such premises. The adverse effects from licensed uses are particularly acute in some areas of the borough both in and around town centres and elsewhere.

Page 22: [2] Deleted Eden District Council 6/27/2003 9:30:00 AM
Consideration of the impact of licensed activities

When considering whether any licensed activity should be permitted, the Council will assess the likelihood of it causing unacceptable adverse impact, particularly on local residents, by considering the following factors amongst other relevant matters:

- a) the type of use, the number of customers likely to attend the premises and the type of customers at the time of the application;
- b) the proposed hours of operation;
- c) the level of public transport accessibility for customers either arriving or leaving the premises and the likely means of public or private transport that will be used by the customers;
- d) the means of access to the premises which should have customer entrances and exits on the principal pedestrian routes;

- e) the level of likely car parking demand on surrounding residential streets and its effect on local residents, in comparison with the existing situation; and the effect on residential parking and the movement of priority traffic;
- f) the cumulative impact of licensed premises in an area;
- g) the scope for mitigating any impact;
- h) how often the activity occurs.

and, in considering any application which is already licensed, the Council will take into account any evidence:

- i) of past demonstrable adverse impact from the activity especially on local residents; or
- j) that the activity has caused a demonstrably unacceptable level of car parking in surrounding residential streets
- k) that, if adverse impact has been caused, appropriate measures have been agreed and put into effect by the applicant to mitigate the adverse impact. If, however, such measures have not been put into effect or there has been insufficient time to assess them a licence may be granted for a limited period only.

Reason

The prime purpose of this part of the policy is to achieve the licensing objective of preventing public nuisance. In furtherance of this aim the policy lists particular matters that the Council will take into account in considering whether a licensed activity is likely to cause an adverse impact, particularly to local residents.

The aim of the policy is, therefore, to achieve a balanced approach to these difficult issues.

Appendix 2
Responses to Licensing Policy Review 2007 – Copeland Borough Council

(n.b. In all cases where 'Para.' is mentioned, this refers to the draft licensing policy)

Respondent	Para.	Comments	Appraisal	Recommendation
CALC Copeland District	1.15	(a) The statement 'Applicants are encouraged to discuss their circumstances/proposals with the licensing and other responsible authorities' be changed to read 'required' (b) Want Town and PCs to be on list of Responsible Authorities (c) Want 'required' again in second paragraph	(a) Applicants cannot be 'required' (b) Town and PCs are not Responsible Authorities (c) Cannot be required – the Applicant has to advertise in newspaper and on the premises but is not required to separately inform local businesses and residents	(a) No change (b) No change (c) No change
Business Against Crime Whitehaven Partnership BBPA	2.1 2.7	A comment that their proposals would complement Clause 2.1 Licensing Authorities cannot insist that the DPS should be on the premises at all times and that it is not a requirement that the DPS	Policy does not say this it says the licensing authority expects that the DPS should normally be on the premises when alcohol is	No change Amend last sentence to add " It is considered good practice that any such....." Add to end of 2.7 "Where any person who does not

Cumbria Licensing Policy Group

		give written authority to others to supply alcohol	being supplied. However some further guidance would not go amiss	hold a personal licence is authorised to sell alcohol, the Designated Premises Supervisor is encouraged to provide, or ensure that, the person has some training on the requirements of the Act and any conditions attached to the licence. It is recommended that a record of such training is maintained"
CALC Copeland District	4.1.6	Want the list of Responsible Authorities to include to include Town and PCs	Town and PCs are not Responsible Authorities. Applicants have to advertise on site and in newspaper and Town and PCs can make representations as an interested party but not as a Responsible Authority	No change
BBPA	4.3.2	Don't want Pubwatch/Best Bar None to be a condition of every licence	Policy doesn't say this. It says 'in the event of representations being received' Applicants are expected to consider the impact of their proposals on crime and disorder and propose practical steps to prevent it and that one of the steps could include being a member of Pubwatch	No change
	4.4.6/7/1	Risk Assessment and	4.4.6 Can be imposed if	4.4.6 Electrical – might want to put

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	8/9	<p>duplication. Licensing Authority has no power to be shown a risk assessment and 4.4.6/8/9 duplicate other legislation</p> <p>Requirement for written procedures for prevention of under age sales for existing and new licensees</p>	<p>there are representations 4.4.7 Gas – no comment Fire safety Assessment – can't really require this</p> <p>Can't impose any conditions on existing PLs For new applications could be added as a bullet point but would still depend on reps being received or it being included on their operating schedule</p> <p>Can't impose conditions without representations being received or it being included in the Operating Schedule.</p> <p>Cannot impose conditions on a new premises licence unless they are on the Operating Schedule or representations are received</p> <p>Cannot amend conditions once the Premises Licence has been granted unless the premises licence holder applies to vary the conditions on the licence or there is a review of the</p>	<p>'conditions may be imposed' 4.4.7 No change 4.4.8 Suggest delete the words 'The Authority expects.....have been made'.</p> <p>Bullet point could be put on the end to say 'Requirements for written procedures to be established for the prevention of under age sales and for this to be open to inspection'.</p> <p>No change – does not relate to policy</p> <p>No change – does not relate to policy</p>
Public Protection	4.6.3 4.6.4			
Business Against Crime Whitehaven Partnership	4.8.2 4.8.4 4.8.8	<p>Request to impose a condition on all licensees both old and new that all licensees should be a member of nightsafe and take a full and active part in the partnership</p> <p>Request that the statement that the Authority reserves the right to amend model conditions and substitute other conditions as it considers appropriate in any particular circumstance be put on all Premises Licences</p>		

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BBPA	4.4.13	Provision of toughened glassware	licence Already in policy but could be expanded	Include at end of 4.4.13 "The Government believes that a risk-based, rather than blanket, approach to requiring licensed premises to use safer alternatives is the best way to tackle the problem of glass related injuries"
6.	Enforcement only when there is a reason	Request for recognition of the Hampton principles	New 6.8: The Authority recognises the Hampton principles of inspection and enforcement, which includes:	<ul style="list-style-type: none"> • No inspection should take place without a reason. • Regulators should recognise that a key element of their activity will be to allow or even encourage, economic progress and only to intervene when there is a clear case for protection.
RB Wilson, Chairman, Nightsafe	Expectations worried about something being put in the policy requiring applicants to offer significant restrictions in their operating schedules and that applicants could be misled into doing this	We could never put anything like that in our policy as the legislation does not allow it	Cannot impose conditions unless they appear on the Operating Schedule or as	No change -- not in policy anyway
	Requirement that all licensed premises be required to be a member of Pubwatch			No change

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Whitehaven			Same as above	result of representations being received	Same as above
Whitehaven Police Station PC Taylor			Same as above	Same as above	Same as above
J Thornton Bluebell, Market Place, Egremont			Pubwatch scheme should be enforceable by law Premises licences should be consistent	Not possible All applications are treated on their own merits which means that some will have different hours to others	No change No change
Josie Garnett	N/A		Hall is rarely used	N/A	N/A
Maurice Tunstall	N/A		As a private organisation they are able to comply with licensing requirements	N/A	N/A
William Starkey	N/A		Licensing Policy adequate for their needs	N/A	N/A
Rifat Opan	N/A		Wants shop open on public holidays until 2.30 am	Will need to apply for variation of licence	N/A
Punch Taverns	N/A		No Comments		
Bargain Booze	N/A		No Comments		
Ngan Hon Kit	N/A		No Comments		
Mrs E Farren	N/A		No Comments		
Tania Hollerin	N/A		No Comments		
J N Pearson	N/A		No Comments		
Peter Watson	N/A		No Comments		
D G Sanderson	N/A		No Comments		
Mrs G Fearon	N/A		No Comments		
Gordon M Inglis	N/A		No Comments		
Craig Hamilton	N/A		No Comments		
Anthony Bland	N/A		No Comments		
Mark E Corr	N/A		No Comments		

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Schedule B
Responses and the amendments considered necessary by the Cumbria Licensing Forum

(n.b. In all cases where 'Para.' is mentioned, this refers to the draft licensing policy)

L.A.	Respondent	Para.	Comments	Appraisal	Recommendation
SLDC	Kendal & South Lakeland Licensed Victuallers' Association	Foreword	Delete reference to transitional period	Accept	Delete sentence in opening paragraph
SLDC	As above	Foreword	Text implies that this is original policy, not the revised one	Accept	The whole foreword section to be updated prior to revised draft policy being finalised
SLDC	As above	1.7	As above	Accept	Insert "and revise its policy every 3 years"
Carlisle CC	C/I Pannone, Cumbria Constabulary	1.10	Include 'The Crime and Disorder Act 1998 including those sections as amended by The Police and Justice Act 2006'	Agreed	Include "The Crime and Disorder Act 1998 (as amended by the Police and Justice Act 2006"
ABC	Cumbria Fire & Rescue Authority	1.10	Delete: The Fire Precautions Act 1971 (repealed); and Fire Precautions (Workplace) Regulations 1997 (as amended) 1999 (repealed) Insert: The Regulatory Reform (Fire Safety) Order 2005 (not correctly printed in draft policy)	Changes in legislation	Approve change and wording as comments
ABC	Planning & Development Service	1.13	Make a clearer statement between licensing control and planning control. Paras 13.64 to 13.68 of	States in guidance that policy should indicate that	Delete from "For exampleto ...conflicting decisions".

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BBC	Barrow Planning Department	Page 6 Para 1.14 (1.13 in some)	guidance then quoted	planning, BC and licensing regimes be properly separated. Sentence implies we would fetter our discretion. DCMS Guidance para. 13.65 states that licensing & planning are different & neither are bound by the decision of the other.	No change
BBC	Barrow Planning Department	Page 8 Para 2.3 Line 5	After "document" should be inserted "or of any other policy document of the Authority"	The licensing policy is the only document that refers to licensing functions. The comment is too wide as licensing comms. Are not obliged to consider all council policies.	No change
ABC	Env Health Unit	2.5	Some reference to festivals may be useful to explain Allerdale's approach to them	This is already covered by encouraging "cultural activities ... Innovative forms of public entertainment"	No change
SLDC	Kendal & South Lakeland	4.1.4	"he" should perhaps be "he/she"	Accept	Add at 1.20 as bullet point: "Words denoting any gender shall

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	Licensed Victuallers' Association.				include all genders, words in the singular shall include the plural and vice versa, and words denoting persons shall include firms and corporations"
ABC	Env Health Unit	4.2.5	Add sporting events	Agree	Amend first line after provision to "of culture, arts and indoor sporting events, including music..."
ABC	Cumbria Fire & Rescue Authority	4.4.8 Fire Safety	<p>The fire risk assessment should not be submitted to the fire authority. All the fire authority requires is that there is a suitable and sufficient fire risk assessment provided as per Article 9 of the RRFSO. Each premises will be audited by the local fire protection team as dictated by their own risk based audit programme</p> <p>Further to this it should be acknowledged that the licensing authority is not able to impose conditions relating to fire safety. If the licensing authority have issues relating to fire safety then they should contact the fire and rescue authority who will treat the enquiry as a complaint and instigate an immediate audit of the premises and carry out enforcement action accordingly</p>	Agreed amendments to be made as above	See above
Carlisle	Carlisle Police	4.4.13	Expand the para regarding use of	See BBPA comment	No change but noted. Replace para.

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CC			polycarbonate glasses to reduce glass related assaults	<p>"Where:</p> <ul style="list-style-type: none"> • there is evidence of a current or past problem in relation to particular premises or a particular locality, or • in all the circumstances it is considered likely that such a problem might occur, and/or • premises are to be used primarily for the sale/supply and consumption of alcohol (particularly if those premises have little seating for patrons relative to their size/capacity), applicants should give consideration to a policy as to the use of plastic, polycarbonate or toughened glass, and a policy not to pass glass bottles over the bar, either throughout the period of operation or at certain times or on certain occasions, and should include such policies in their operating schedule. If relevant representations are made and the Authority considers it to be necessary, it may impose conditions to secure this.
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						<p>The Government believes that a risk-based, rather than blanket, approach to requiring licensed premises to use safer alternatives is the best way to tackle the problem of glass related injuries</p> <p>Reason The Authority expects premises that are open to customers to meet the highest standards of the relevant organisations in order to best secure the safety of staff and customers. This is also one of the licensing objectives. The Authority believes that customers should feel confident that when they enter premises they will be safe"</p>
BBC	Barrow Planning Department	Page 30 Para 4.5.10	From the second line delete "a predominantly residential area where" and replace with "an area where there are residences in the vicinity which would be adversely affected, such that"	Agreed	From the second line delete "a predominantly residential area where" and replace with "an area where there are residences in the vicinity which would be adversely affected, such that"	
ABC	Env Health Unit	4.5.20	If covers (shelters) are to be provided for external tables and chairs, regard will need to be had to the smokefree legislation and planning consent	Agreed	4.5.20 2 nd last line change to read "highways, planning and smoking will not be contravened"	
Carlisle CC ABC	Cumbria County Council Trading Standards	4.6.10	To include a section in the policy which requires licensees to establish written procedures for the	Could only be included as guidance to	4.6.10 Delete para. and replace with "The authority expects personal licence holders to	

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SLDC			prevention of under age sales	licensees on "best practice" and not as a formal requirement.	ensure that alcohol is not supplied to children under 18 years, except in the limited circumstances allowed by law. The authority would encourage premises licence holders to have written procedures for the prevention of under age sales"
ABC	Cumbria Police	4.8	Want to attach standard conditions to all licences after midnight ie CCTV & door staff	Not in the spirit of the Act, however may be condition in the event of rel. reps.	No change
BBC	Barrow Planning Department	Page 29 Para 4.8.4	On the third line delete "and the representations made" and replace with "the representations made and the conditions on the planning permission for the premises"	DCMS Guidance para. 13.65 states that licensing & planning are different & neither are bound by the decision of the other	No change
ABC	Env Health Unit	6.1	Enforcement concordat is to be replaced by the "Regulators Compliance Code" from April 2008 Wording should reflect this	Agree	Insert at end of para. "This is expected to be known as Regulators Compliance Code from April 2008"
BBC	Timothy Bell	N/A	Off licences should label alcohol sold by them with "where purchased" i.e. Purchased at Tesco, Asda, Booze Buster etc to enable Authorities to trace the source of alcohol when found being consumed by youths. (Protection of children from harm)	Not for the policy. In event of rel. reps. Sub comm. Have option to impose as a condition	No change
Carlisle	University		Nothing to add		No change

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CC	Hospitals of Morecambe Bay NHS Trust					
SLDC	Disability Rights Commission		Do not have the resources to respond to consultations	Noted	No change	
SLDC	John Greenback, Cumbria Trading Standards		agree with the contents of the revised draft policy	Noted	No change	
SLDC	Punch Taverns Jubilee House Burton on Trent		No comments to make	Noted	No change	
Carlisle CC	CCC Legal Services		No comment	Noted	No change	
Carlisle CC	Cumbria NHS Trust		No comments	Noted	No change	
Carlisle CC	Resident Denton Street, Carlisle		Refuse to licence small shops to reduce opportunities for under age drinking.	Each application must be considered on its own merits and a blanket ban cannot be imposed.	No change	
Carlisle CC	Showmen's Guild of Great Britain		Travelling fairs do not require a licence as they do not come under regulated entertainment	Noted	No change	
Carlisle CC ABC SLDC	British & Beer Pub Association	General	We have a concern that the Council may receive representations for change to which we will be unable to respond until after the policy is approved by the Council. We would take this opportunity therefore to highlight an issue, not mentioned above, which we would not support being included in the final policy	Agreed	No amendment to policy but can be reviewed at any time. Note when considering other representations.	

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ABC	Wigton Town Council		document as it is beyond the provisions of the Licensing Act: Applications to be completed in a specific manner, other than that prescribed in regulations. There is a danger that the licensing authorities 'expectations' could be construed as requiring applicants to offer a significant number of restrictions in their operating schedules. You will know that licensing authorities should never mislead applicants into believing that they must meet certain requirements.			
ABC	Allhallows Parish Council		Wish for town council to be regular consultee for all applications.	Not a Resp. Auth. Local arrangement may be made.	No change	
ABC	Aspatria Town Council		As above. Not in the spirit of the Parish charter to which Allerdale and Town/parish councils are signed up partners	Not a Resp. Auth. Local arrangement may be made.	No change	
ABC	Cockermouth Town Council		Wish to be consulted on all licensing matters	Not statutory requirement	No change	
SDLC	SDLC	Appendix 2, para 3	No comments to make		No change	
ABC	Cumbria Fire & Rescue Authority	Appendix 3 Best practice	Deletion of paragraph		Delete paragraph	
			Insert: Fire safety risk assessment -- small (up to 60) and medium (60-300) places of assembly ISBN-10:185112 8204	Updated information on best practice guides	Insert in Appendix 3	

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BBC	Howard Leech	N/A	<p>Fire safety risk assessment – large (300+) places of assembly ISBN-10:185112 8212</p> <p>Fire safety risk assessment – open air events and venues ISBN:978185112 8235</p> <p>Would like paragraph indicating that “illegal” demands for money to enter licensed premises is not allowed</p>	Not relevant	No change
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