IEG MID YEAR RETURN

LEAD OFFICER:	Hilary Mitchell, Head of Policy and Performance
REPORT AUTHOR:	Ken Hastings

Summary:	Presents a draft IEG mid year return (IEG4.5) for approval.

Recommendation:	That the draft IEG4.5 return be noted and approved for online submission, subject to the few remaining gaps being considered by Portfolio Holder prior to final submission to the ODPM by 18th July.

Impact on delivering the Corporate Plan:	Fundamental, for both service delivery and efficiency.
Impact on other statutory objectives (e.g. crime & disorder, LA21):	Several of the Priority Outcomes specifically address aspects of these objectives.
Financial and human resource implications:	None of approving the IEG4.5 return since it is in accordance with the existing programme and approved capital budgets. However, IEG will make a significant impact on achieving future efficiency savings.
Project & Risk Management:	Details of the IEG Programme, including project governance, risk logs etc. are available on the intranet.

Key Decision Status

- Financial:	No
- Ward:	No

Other Ward Implications:	None

1.   INTRODUCTION

1.1   The ODPM has introduced a new requirement to submit a mid-year up-date on our IEG4 Programme, submitted last December. They have termed it IEG4.5. The actual return has to be submitted online through the ESD Toolkit but the Word document appended contains all the information required to be submitted.

1.2   The draft was considered in detail by the IEG Board at its meeting on 8th June and several changes made as a result.

1.3   Deadline for final submission is 18th July. The appended draft is almost complete but there are a few gaps in the sections on efficiency savings and access channel take-up where work is still being undertaken to ensure our data on actuals is as accurate as possible and forecasts are realistic and supportable if/when audited. It is recommended that late additions are considered by the Portfolio Holder prior to final submission.

1.4   It should be noted that the return is based on our new Web site being live by 18th July.

2.   SUMMARY

2.1   The IEG4.5 shows:

-    Of the 54 Good and Priority Outcomes, only nine are shown as Red as of 18th July, ie. they in the preparation and planning stage only. However all these are planned to be Amber by October, ie. in the process of being implemented. Consideration of this IEG4.5 return does not therefore indicate a need to change any plans in our e-government programme.

-    BVPI 157 showed we had 57% of services e-enabled (as defined by the indicator) in March 2004 which has jumped to 92% in March 2005. This apparent increase is, however, due to a different interpretation of the indicator this year, based to a large extent on guidance on the ESD Toolkit.

-    We have not normally collected all the required information on access channel take-up and we are having to do some sampling etc. to get figures. However, we will put in place systems to ensure this data is more readily available in the future.

-    Section 6 on efficiency gains needs to correspond with our efficiency return but includes only those efficiencies that relate to IEG. It also needs to forecast two years in advance. Further work is being currently done to finalise this section.

3.   MEMBER AWARENESS EVENT

3.1   The IEG Board have proposed running a special evening workshop for all Members to help to better understand the IEG programme and its implications. This event would also give a chance to look at the new Web site just prior to public launch.

3.2   Provisional arrangements have been made to run this on Thursday 7th July, 5.30pm to 7.30pm, in the Bainbridge Room.

List of Appendices - IEG 4.5 Return

List of Background Documents: None

List of Consultees: IEG Board