

COPELAND BOROUGH COUNCIL
LEADER

15 APR 2008

PASSED TO: NW
ACTION / INFO:

Older Persons' Forum (West Cumbria)

Secretary: Mrs. C. Johnstone
The Hill, Egremont Road, Hensingham, Whitehaven CA28 8NQ



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14 April 2008

Councillor Elaine Woodburn,
Leader,
Copeland Borough Council,
Copeland Centre,
Catherine Street,
Whitehaven,
Cumbria

Dear Elaine,

Re: Closure of Post Offices.

At our Forum Meeting in Workington on the 20th March, the above concern was brought forward.

Concerns were expressed about the availability of services for older people and the extra cost incurred in travelling to their nearest post office for the collection of pensions, payment of bills etc. The increasing use of direct debits, and the internet, extra discounts being given for paying bills by this means, is not available to many older people, and they feel penalised accordingly.

We would be obliged if you would inform us as to the policy being adopted by your council, and whether it has considered the use of mobile Post offices in rural areas and the possibility of keeping offices open for use as one stop shops.

We look forward to hearing from you.

Yours sincerely,

Peter F. Johnstone,
Chair

Speaking up for our Age

