

REPORT TITLE: Corporate use of PIT
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1. Purpose of Paper

On the 14th May the Improvement board requested a report which outlined the future:

- Process for raising improvement projects
- Future reporting arrangements for PIT

The recommendations within this report were approved at Corporate Team on the 16th June 08.

2. Strategically Deploying PIT:

Generally PIT have been working in departments or on projects that have requested their help, although this has been beneficial it has not always been the best use of this corporate resource.

In order to ensure PIT concentrate their efforts where it will bring most benefit to the Council their future workload will be driven by two strategic programmes:

- 1) T-Enabling Programme – this programme has defined and is working towards a vision of how customers are engaged and services delivered in the future. See separate agenda item for more information on T-Enabling.
- 2) Best Value Programme – this programme is in the process of being set up with the aim to corporately look at the Council's use of resources, bringing efficiency efforts under a single umbrella to focus on achieving value for money. See separate agenda item for more information on Best Value.

The T-Enabling programme board and Best Value programme board will drive all future work for the PIT. The PIT will support the creation of the blueprints (how the organisation needs to look to deliver the vision) and support any projects that are needed to deliver the blueprint.

The expectation is that from October 08 the PIT's time will be equally divided between the two programmes.

3. Ensuring Benefits are Realised

To ensure PIT work in departments is justified the programme boards will ensure that:

- Before PIT are deployed they will work with the relevant department to create a business case showing current versus proposed level of service to be delivered (gold, silver or bronze) and how the unit cost and quality will be affected. The business case will also take into consideration PIT costs. This business case will need to be approved by the relevant programme board before work starts.
- Finance will define the cost framework and assist managers to measure their unit costs. This information, along with the quality of service information (i.e. gold, silver, bronze) will be used to compare ourselves with other local authorities and providers. It will also enable us to compare our spending against the Corporate Plan / priorities.
- PIT / Policy will put performance management arrangements in place to ensure benefits are realised and justify the work carried out. This will involve monitoring and reporting the benefits to the relevant Council body.