Performance Monitoring

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Recommendation: that the Committee considers what performance monitoring information it requires and the format of that information.

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1. BACKGROUND

1.1 The attached reports are reports that are set against the Council's performance against the 07/08 objectives in the 5 year Corporate Plan and progress against targets set for the Best Value Performance Indicators (BVPI). Progress against all of the objectives in the 5 Year Corporate Plan can be found on the Covalent Performance Management System.

1.2 The Scrutiny Action Report shows progress against the Corporate Plan objectives by way of a progress bar and status icon. The progress bar highlights the progress made towards completing the objective and the status icon measures against the due date. The symbol guide is contained at the top of the report.

1.3 To ensure that successful delivery of the Corporate Plan is maintained across the organisation the Chief Executive has set up three Corporate Management Boards, each taking responsibility for one of the main themes: Effective Leadership, Achieving Transformation and Promoting Prosperity. These Boards, each chaired by the Chief Executive or a Strategic Director, comprise representatives of the Council's services and main partnerships. The Boards are particularly looking for links with the main strategies and partnership programmes in which the Council participates, and at resourcing and changes of policy which could affect how the plan is achieved.

1.4 The Best Value Performance Monitoring Report highlights the status of the BVPIs as well as the short-term trends. The short-term trend compares:

   a. The difference between the PI value and target for the current time period; and

   b. The difference between the PI value and target for the immediately preceding time period.

   The status and trend symbols key can be found at the top of the report.

1.5   Targets are set for all BVPIs. All targets except BVPI 109a, b, & c and BVPI 82a & b are set locally. BVPI 109 and 82 have performance standards set.

2.   FUTURE REPORTS

Appendix B – Scrutiny PI Report is an exception report this report only show progress against those items that are marked:

In Yellow - as being unassigned, need to check progress or not started,
In Red – no longer assigned, overdue and cancelled.

Those areas that are marked green – assigned, completed or in progress are not included in this report. These are reported to the Executive in their regular performance monitoring reports.

Appendix "A" - 07/08 Delivery Plan is the same report that goes to the Executive. However all the items in this report (Corporate Plan objectives) are shown in green as they have a monitoring date (on coalvent) of March 2008. It is suggested that the Management Committee should look at those items which have a progress of 25% or less.

One of the roles of Overview and Scrutiny is to find ways to improve the Council's services. The intention of these reports is to allow the Management Committee to better assess the areas of the council that may not be working as well as desired. The Committee in looking at the performance trends can then consider whether an item should be sent to one of the Overview and Scrutiny Committees for an examination of the reasons for the performance of that item.

It is the intention to add to this performance management data information on budgetary under and over spends and complaints monitoring in future reports so that the committee can get an overall picture of the council's performance.

3.   CONCLUSION

The Committee is invited to consider what performance monitoring information it requires and the format of that information.

List of Appendices
Appendix A – 07/08 Delivery Plan
Appendix B – Scrutiny PI Report

List of Background Documents: None