

**Kim Kinsella**

**From:** Neil White  
**Sent:** 26 August 2008 09:47  
**To:** Kim Kinsella  
**Subject:** FW: PROPOSED CLOSURE OF BT TELEPHONE BOXES

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**From:** Greenhow, Kevin [mailto:kevin.greenhow@cumbria.pnn.police.uk]  
**Sent:** 23 August 2008 14:16  
**To:** Neil White  
**Subject:** PROPOSED CLOSURE OF BT TELEPHONE BOXES

Neil,  
Your letter of 30th July re the proposed closure of telephone kiosks around Copeland was passed to myself, to consider a local response.

I have had some research of our calls data conducted to ascertain how often these kiosks are used to contact police. You may find the information useful in your considerations.

In the last 12 months, this is how often the respective kiosks have been used to contact police:

- 01229716447 - 1 *Wipha*
- 01229717224 - 0 *Esmaels*
- 01229717249 - 1 *Ravenglass*
- 01229718257 - 0 *Comey*
- 01229772144 - 0 *Silecroft*
- 01229772311 - 0 *the green*
- 01229772535 - 0 *Silecroft*
- 01229772689 - 0 *the hill*
- 01946693208 - 1 *Scree view*
- 01946693398 - 11 (inc. 8x999) Overend Road**
- 01946693556 - 4 (all 999) The Square**
- 01946693832 - 9 (inc. 5x999) Cliff Road**
- 01946724211 - 1 (all 999) *Hairmoor*
- 01946725211 - 1 *Wellington*
- 01946810220 - 38 (inc. 26x999) Frizington**
- 01946810228 - 4 (inc. 3x999) Moor Row**
- 01946810301 - 0 *Parkside*
- 01946820304 - 0 *Bankend*
- 01946830590 - 4 (all 999) Dent View**
- 01946841206 - 0 *Hinnings Rd*
- 01946861212 - 0 *Halt*
- 01946861257 - 1 (all 999) *Cross gates*
- 01946861294 - 0 *Emmendale*
- 01946861773 - 0 *Winder*

You will see from the above that most are very seldom used to contact police. I have highlighted those that would appear to be the exception. The one at main Street Frizington, in particular would appear to be a frequently used facility to contact police, often in an emergency. The same could be said of the one at Overend Road in Whitehaven, though to a somewhat lesser extent.

I would share your views that consideration needs to be given to the vulnerabilities of certain sections of the community, and would support that where this is the case, the maintenance of a public telephone facility is

26/08/2008

important.

I hope that some of the data provided above will assist, should the need to prioritise arise.

Thankyou.

Kevin Greenhow  
Acting Chief Inspector  
West Cumbria BCU  
01900 84(4041)

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26/08/2008

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## Safer and Stronger Communities

Neighbourhood Development • Cleator Moor Council Centre  
The Square • Cleator Moor • CA25 5AP  
Tel 01946 505020 Fax 01946 855027  
Forums website [www.cumbriaforums.org.uk](http://www.cumbriaforums.org.uk)

13 August 2008

Jessica Hall  
Communications Officer  
The Copeland Centre  
Catherine Street  
WHITEHAVEN  
CA28 7SJ

Dear Jessica

### **RE: Closure of BT Public Call Boxes in Copeland**

I am writing on behalf of the North West Copeland Neighbourhood Forum, the last meeting of which was held on 16<sup>th</sup> July 2008. After hearing the information on the closures, from Alison Walton, Forum members were strongly opposed to closures in there area and asked that a letter be sent to Copeland Borough Council for inclusion in the formal response.

The Forums main concerns echoed that of other Forums in Copeland; call boxes are often a vital lifeline in rural areas with weak or sometimes non-existent mobile phone signal. Mobile phones cannot always be relied upon in this area; also not everyone can afford a mobile phone, especially low income families and elderly people.

Other concerns are as follows:

- BT hasn't included reverse charge calls and 999 calls in the annual call statistics. This raises the question of how often they are used in emergency situations, therefore proving their vital place in the community.
- The boxes earmarked for closure in the North West Copeland Forum Area include:
  - Scree View, Parton
  - The Square, Parton
  - Hinnings Road Distington

Parton residents were very concerned that two boxes in the village are earmarked for closure, especially the phone box in the Square. Parton has recently lost its Post Office and shop, with the removal of the phone box on the Square this will mean the only service left in the village will be the post box!

I hope you will find this information useful when compiling the Councils response.

Yours sincerely

Marilyn Pritchard  
Neighbourhood Development Officer  
01946 505023  
Email: [marilyn.pritchard@cumbriacc.gov.uk](mailto:marilyn.pritchard@cumbriacc.gov.uk)

6<sup>th</sup> August

## Muncaster Parish Council

Chairman  
Mr S Hallett  
5 Wells Cottages  
Ravenglass  
Cumbria  
CA18 1SP  
Tel: 01229 717373  
Email: chairman@muncasterparishcouncil.org.uk

Clerk  
Mrs K Wales  
1 Wells Cottages  
Ravenglass  
Cumbria  
CA18 1SP  
Tel: 01229 717 716  
Email: clerk@muncasterparishcouncil.org.uk

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Communications  
Copeland Borough Council  
The Copeland Centre  
Catherine Street  
Whitehaven  
CA28 7SJ

Dear Sir/Madam,

### Closure of BT phone boxes in rural areas of Cumbria

We are writing with regard to the above issue and the concerns of the Parish Council for the effect such closures may have on the residents of this and surrounding parishes. We are particularly concerned with the services in Broad Oak - Ravenglass, Corney, Ulpha and Silecroft which are listed for closure. The residents of this parish see these services as essential and wish them to remain.

Whilst we appreciate that usage of these services may be limited in comparison with other areas, we consider public phone boxes to be a vital facility. The poor reception from mobile phone masts makes it necessary to provide a means of emergency communication for residents and visitors to the area.

With this in mind we ask that BT reconsiders its plans to disconnect the services.

Yours sincerely,

On behalf of the Parish Council,  
Mrs Katherine Wales  
Clerk

C.C Lake District National Park

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6th August

Communications  
Copeland Borough Council  
The Copeland Centre  
Catherine Street  
Whitehaven  
CA28 7SJ

Dear Sirs,

**Proposal to Remove BT Public Payphone - 01946 861294 - Ennerdale Bridge - CA23 3AR**

I wish to object to BT's proposal to remove the above public telephone box.

With no mobile phone cover in the area, if this phone box is removed, there will be no local means to summon help or the emergency services, should a parishioner have a fault on their domestic service. This occurred 2 years ago when the whole village was disconnected for approximately 3 days. On that occasion a tragedy was narrowly averted by the early morning visit of a carer who discovered her elderly patient, collapsed on the floor, behind the door of her house, having tried to summon help during the previous night.

The emergency response fallback procedures for Ennerdale & Kinniside Primary School, against whose playground fence this phone box is located, I understand, also contemplate use of this public phone to summon help, in an emergency, should staff be unable to access their own telephone.

Due to the mountainous terrain and lack of mobile phone network cover, up to 9000 per year, Coast to Coast walkers, innumerable fell walkers, runners, rambles, visitors etc., and members of the public, will be put at risk should this phone be removed. Only last year, a Coast to Coast walker collapsed and suffered a heart attack on reaching the village of Ennerdale Bridge. Fortunately, this occurred not far from this particular phone box and the local Mountain Rescue Service was able to be summoned and render aid promptly.

This payphone is one of only 2 BT public telephone boxes in the whole of Ennerdale. The other one is at Croasdale village. These phone boxes are the only means for members of the public to summon the Mountain Rescue Service should there be an accident on the surrounding fells.

Please do not permit BT to remove this community asset and safety lifeline.

Yours faithfully, *Sheila Sherwen*

*6 Ehen Garth  
Ennerdale  
CA 23 3BA*

*I would like to add that my own phone was cut off several times last year due to a variety of reasons to do with BT repairs in the area. I could not report this by mobile phone, so the public callbox was my only resort. How can you even consider its removal in a fairly remote village like this? We have already lost our post office + shop. So much for rural revival.* 8

Reply sent 9/7/08

## Jessica Hall

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**From:** Helen Gilmour [cleatormoortowncouncil@btconnect.com]  
**Sent:** 08 July 2008 09:30  
**To:** Jessica Hall  
**Subject:** Removal of public call boxes

Good morning Jessica

In response to your letter dated 19th June, Cleator Moor Town Council wishes to oppose the removal of public call boxes in the area. Although there is only one box identified in the immediate Cleator Moor area, it is felt that the removal of any of the boxes represents a reduction in service for members of the community as a whole. This will be detrimental to residents and visitors to the area alike. There are large numbers of people who do not possess mobile phones and in our area of the country, it is not always possible to obtain a signal if you do have one.

The area in general is trying to encourage tourism so the removal of any facilities which would be of possible benefit to visitors, would be detrimental to that aim.

Please add our views to Copeland Borough Council's when submitted in August.

Regards

Helen Gilmour  
Clerk to the Council

105 Main Street  
Distington  
Workington  
Cumbria CA14 5UJ  
27<sup>th</sup> July 2008

Dear Neil,

I thank you for your correspondence on the proposed closure of phone boxes in our area and the consultation results which I would like to say the information contained was well researched. On examining those boxes marked \* it appears that these phone boxes are used to an acceptable level and should be retained due to this fact alone.

Scree View Whitehaven

Shows further that a proportion of people 234 have long term illness, 211 over the age of 65, and a 116 rented properties who may benefit from a public phone box plus the fact it is situated by the A595 and as stated may be a life line in case of an accident.(732)

Overend Road Whitehaven

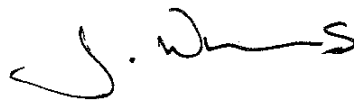
Shows a high proportion of rented property nearly 40% an indication which may show a low proportion of home/mobile ownership. Plus the fact many people are on some form of welfare benefits and as stated may not have the financial resources to have a home/mobile phone to hand. (1,134)

Cliff Road Whitehaven

Shows that again 30% in this area are in rented accommodation which may mean that they do not have access to home/mobile phone. Further a high proportion of elderly residents identified in this area who will benefit from access to a public phone for communication to the essential services and others such as family ect. (967)

Finally we must support any changes which may have an impact on the quality of life especially for the most vulnerable in our borough and those who are geographical isolated.

Cllr. Jeanette Williams  
Harbour Ward Copeland Borough Council



Payphone Usage

TeI No:	Address	Post code	Call for past year
01229716447	Pco, Ulpha, Broughton In Furness	LA20 6DX	490
01229717224	Pco, Monk Moors, Eskmeals, Millom	LA19 5YD	96
01229717249	Pco, Bridge End, Broad Oak, Ravenglass	CA18 1RR	108
01229718257	Pco, Corney, Millom	LA19 5TW	0
0122972144	Pco, Silecroft, Millom	LA18 4NT	8
01229772311	Pco, The Green, Millom	LA18 5HJ	102
01229772535	Pco, Silecroft, Millom	LA18 5LR	40
01229772689	Pco, The Hill, Millom	LA18 5HB	11
01946693028	Pco, Scree View, Whitehaven	CA28 6NH	732
01946693398	Pco, Overend Rd, Whitehaven	CA28 8SD	1134
01946693556	Pco, The Square, Parton, Whitehaven	CA28 6NZ	429
01946693832	Pco, Cliff Rd, Whitehaven	CA28 9EY	967
01946724211	Pco, Holmrook	CA19 1YG	261
01946725211	Pco, Wellington, Seascale	CA20 1BH	117
01946810220	Pco, Main Street, Frizington	CA26 3SB	773
01946810228	Pco, Scalegill Road, Moor Row	CA24 3JN	947
01946810301	Pco, Parkside Road, Cleator Moor	CA25 5HE	138
01946810330	Pco, Bankend View, Bigrigg, Egremont	CA22 2TH	314
01946820304	Pco, Dent View, Egremont	CA22 2ET	559
01946830590	Pco, Hinnings Road, Distington, Workington	CA14 5UR	810
01946841206	Pco, Haile, Egremont	CA22 2PD	50
01946861212	Pco, Lamplugh, Workington	CA14 4SF	0
01946861257	Pco, Cross Gates, Lamplugh, Workington	CA14 4TU	92
01946861294	Pco, Ennerdale, Cleator	CA23 3AR	550
01946861773	Pco, Winder, Frizington	CA26 3UH	58

X X X



**Kim Kinsella**

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**From:** Neil White  
**Sent:** 28 July 2008 09:24  
**To:** Kim Kinsella  
**Subject:** FW: Removal of Public Call Boxes

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**From:** Chris Shaw [mailto:jcshaw@talk21.com]  
**Sent:** 25 July 2008 16:30  
**To:** Neil White  
**Subject:** Fw: Removal of Public Call Boxes

Parton Parish Council

Your letter of the 23rd July 2008 refers.

The parish council's response is below.

So far as Scree View is concerned your reasons suggest that the box is on the A595. In fact it is set back from the trunk road and would not normally be seen by a motorist who did not know the area. The parish council are concerned that should it be saved then the box some 300/400 yards north at the junction of Brewery Brow and the trunk road would be put at risk. This latter box is directly on the road side and visible.

Chris Shaw Parish Clerk  
 ----- Original Message -----  
**From:** Chris Shaw  
**To:** j2hall@copelandbc.gov.uk  
**Sent:** Saturday, July 12, 2008 2:13 PM  
**Subject:** Removal of Public Call Boxes

Parton Parish Council

Thank you for your letter of the 19th June 2008

The matter was discussed at the parish council meeting held on the 9th July 2008.

i) Scree View

The parish council have no evidence to support the retention of this box. The note in the box indicates that the consultation was for 42 days from mid May but presumably the dates have now changed

ii) The Square Parton

The parish council consider that there is an argument albeit slim for the retention of this box. There is not universal mobile phone coverage in this area. Vodafone is the only system that can be used. The box is on the route of the Cumbria Coastal Path and the National Cycle Route 72 the Hadrian's cycleway. There is an argument that in these circumstances the box could be retained for emergency use by walkers and cyclists using these well publicized tourist routes. It has to be said that the box is not well used and justification for the retention is limited. The village has lost the post office outlet and the only shop has just closed. If the public telephone kiosk is to be removed then it has to be accepted that small communities such as Parton must increasingly be reliant upon larger service centres with the additional travel costs that entails.

29/07/2008

12

Neil White,  
Scrutiny Officer,  
Copeland Borough Council,  
Copeland Centre,  
Catherine Street,  
Whitehaven. CA28 7NY.

Dear Neil,

The proposed closure of BT Telephone Boxes, is to say the least, a marginal step backwards, especially in the year 2008.

In the wards that I represent which is Parton & Lowca the community at large are getting a very raw deal, as other rural areas are. Why for goodness sake are the rural communities being hit constantly when the elderly and young parents are at their most gullible.

Emergencies can happen anywhere in these villages just the same as in the Towns where the public telephone boxes are readily available for just that reason.

We have elderly people who do not own a private phone in their home or a mobile as they cannot use them apart from the fact all mobiles cannot receive a signal.

Public phone boxes have always been a way of life as far as I can remember wether they were used or not, but, it was always there for an emergency and life saver to the public.

The other area I represent is Distington and there is at this present time not one public phone box in the whole of Distington, which is a spread out village and there was two which were used on a regular basis, if one was out of order there was always another to use.

One of these phone boxes was near to the doctor's surgery and has been a life saver for that area of Distington. ( WHAT HAPPENS NOW ?)

Really does it matter how many calls were made from these phone boxes, the fact of the matter is the phone box was part of the way of village life and in some places it still is.

They are closing Post Offices, Schools and now Phone Boxes which does not leave much for the younger generation to look forward to in my opinion.

There was more in a village in the 1950's than we have now and this is the new generation 2008, it beggars belief. A village consisted of a Post Office, Village Shop, Village School, now as I have already mentioned Public Phone Boxes, where are they all now?

As a Ward Councillor for the above villages I STRONGLY OPPOSE THE CLOSURE of BT TELEPHONE BOXES.

Mrs Willis Metherell,

A handwritten signature in cursive script that reads "Willis Metherell".

Ward Councillor for Distington, Parton & Lowca.

**Kim Kinsella**

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**From:** Marissa Joyce  
**Sent:** 23 July 2008 11:51  
**To:** Jessica Hall  
**Cc:** Kim Kinsella  
**Subject:** Feedback from Egremont and St Bees Neighbourhood Forum 22/07

Hi Jess,

Feedback from last night other than the usual no mobile coverage, lifeline etc was

- Mobile phones, they wanted to make the point that its not just coverage in the area it's affordability, i.e. have they presumed that everyone has a mobile phone when the fact is that some people simply can't afford them – have they considered this.
- Dent View Egremont is on the closure list, people had to sue this phone box on a couple of occasions to tell BT that their landlines weren't working as mobiles don't work in this area. Whilst 559 calls may seem a small amount its a lot for the area its in.
- The would like to know does the Annual figure take into account the periods when the phone boxes have been out of order?

Look forward to hearing from you!

Marissa

Marissa Joyce  
Customer Relations Officer  
☎ - Phone: [01946] 598525



*Think of the environment...please don't print this e-mail unless you really need to*

23/07/2008

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**Kim Kinsella**

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**From:** Neil White  
**Sent:** 19 August 2008 10:58  
**To:** Kim Kinsella  
**Subject:** FW: BT Telephone Boxes

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**From:** Brough, Julie [mailto:julie.brough@cumbriacc.gov.uk]  
**Sent:** 19 August 2008 10:51  
**To:** Neil White  
**Cc:** Wyllie, William  
**Subject:** BT Telephone Boxes

FAO Neil White

Further to your letter dated 23 July 2008 reference Proposed Closure of BT Telephone Boxes, please find below a list of the number of calls made from the BT Telephone boxes to Cumbria Fire & Rescue Service;

Tel No. 01946693028 - Pco, Scree View, Whitehaven CA28 6NH - 1 call  
Tel No. 01946693398 - Pco, Overend Road, Whitehaven CA28 8SD - 5 calls  
Tel No. 01946693556 - Pco, The Square, Parton, Whitehaven CA28 6NZ - 2 calls  
Tel No. 01946693832 - Pco, Cliff Road, Whitehaven CA28 9EY - 2 calls  
Tel No. 01946810220 - Pco, Main Street, Frizington CA26 3SB - 7 calls  
Tel No. 01946810301 - Pco, Parkside Road, Cleator Moor CA25 5HE - 1 call  
Tel No. 01946810330 - Pco, Bankend View, Bigrigg, Egremont CA22 2TH - 1 call  
Tel No. 01946820304 - Pco, Dent View, Egremont, CA22 2ET - 1 call  
Tel No. 01946830590 - Pco, Hinnings Road, Distington, Workington CA14 5UR - 6 calls.

If you require any further information please do not hesitate to contact me.

Regards.

Julie Brough  
Community Risk Management Administrator

Cumbria Fire & Rescue Service  
Service Headquarters  
Station Road  
Cockermouth  
Cumbria  
CA13 9PR

email: julie.brough@cumbriacc.gov.uk

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19/08/2008

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Please ask for Hollie Mark  
Email [hollie.mark@cumbria.pnn.police.uk](mailto:hollie.mark@cumbria.pnn.police.uk)  
T 01768 217006  
F 01768 217479

My Reference CM/HM  
Your Reference

Chief Constable  
Craig Mackey

Police Headquarters  
Carleton Hall  
Penrith, Cumbria  
CA10 2AU  
[www.cumbria.police.uk](http://www.cumbria.police.uk)



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CONSTABULARY  
SAFER STRONGER CUMBRIA

Not protectively Marked

Mr N White  
Copeland Borough Council - The Copeland Centre  
Catherine Street  
Whitehaven  
Cumbria  
CA28 7SJ

30 July 2008

Dear Mr White,

**Re: PROPOSED CLOSURE OF BT TELEPHONE BOXES**

Thank you for your letter addressed to Chief Constable Mackey regarding the above.

Chief Constable Mackey has asked Chief Superintendent McGilloway, Area Commander West Cumbria to look into the issues and send a response to you in due course.

Yours sincerely,

*H. Mark*

Hollie Mark  
PA to Chief Constable

Not protectively Marked

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Egremont Town Council  
Market Hall Offices  
Market Street  
Egremont  
Cumbria CA22 2DF

M/s J Hall – Communications Officer  
Copeland Borough Council  
The Copeland Centre  
Catherine Street  
Egremont

21-Jul-08

Dear M/s Hall

Re: Consultation on the removal of public call boxes

Members of Egremont Town Council were devastated to learn that British Telecom intends to remove the phone boxes from Bigrigg and Moor Row.

These phone boxes are vital to these small villages following so close on the decision to close the post offices in these two villages and worse still, the shop at Moor Row closes at the beginning of August, leaving Moor Row no amenities whatsoever.

Many calls as we all know are to free phone numbers often used by many vulnerable people i.e. childline, Samaritans, crimestopper, how can B.T. justify this when their universal service obligation is not to leave any community without a pay phone.

There have been instances when your land line has a fault, your mobile needs charged and having a faithful phone box could mean a matter of life or death.

Our rural communities need these payphones to give them a sense of security and there are many people without phones who need to use them, everyone doesn't have a car and if a phone box is needed, Moor Row and Bigrigg would have to get to Egremont, imagine the stress if there is such an emergency.

B.T.'s excuse is removing the non profitable boxes, sometimes the reason is due to vandalism not usage and they need to realise this, how big a price do they put on their service to the public.

Yours faithfully

Mrs M Woodburn – Town Clerk

c.c. Mr N White



**Kim Kinsella**

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**From:** Jessica Hall  
**Sent:** 16 July 2008 15:31  
**To:** Kim Kinsella  
**Subject:** Bt Consultation

Hi Kim

I will pop up and see you tomorrow to say hello!

I understand you are collating responses now for the consultation. I will pass any responses to you but in the meantime I just wanted to give you some verbal feedback from County Councillor Susan Brown (Seascale Whicham) who I spoke to on the phone last Thursday

The points she made are;

- a) A flawed process
- b) Public notices have not been secured in the phone boxes properly. In 1 or 2 the notices had been marked and were on the floor
- c) The phone boxes are filthy and in her view are now only used to make emergency calls. They have been deliberately left to deteriorate.
- d) One by the garage at Holmrook is not in working order and the garage owner has informed her that on occasion people needing urgent use of a phone have had to ask them
- e) She has tested signals of a number of network providers and there is limited, if no, signal around parts of Seascale.
- f) Only one box that she looked at took a card
- g) Tourism is important in the Ulpha Valley and no phone box could lead to tragic consequences for walkers and tourists

Susan did request some feedback on the response that we issue. Do get in touch if you want her contact details.

Thanks

Jessica

Jessica Hall  
Communications Officer  
Copeland Borough Council  
Tel. 01946 598353

17/07/2008

20

**Kim Kinsella**

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**From:** Jessica Hall  
**Sent:** 16 July 2008 09:14  
**To:** 'Chris Shaw'  
**Cc:** Kim Kinsella  
**Subject:** RE: Removal of Public Call Boxes

Dear Chris

Thank you for getting back to me with the views and concerns of Parton Parish Council. These will form part of Copeland Borough Council's response to the consultation.

Regarding the consultation period, we have been instructed by BT that the consultation period closes on 6 September and we are therefore asking for responses by 22 August at the very latest in order to give us plenty of time to respond. Certainly BT have not made this easy and have now indicated that responses to the consultation can only come from local authority chief planning officers and not individual members of the public.

If you have any further queries or comments, please do not hesitate to contact me.

Kind regards

Jessica Hall  
Communications Officer

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**From:** Chris Shaw [mailto:jcshaw@talk21.com]  
**Sent:** 12 July 2008 14:13  
**To:** Jessica Hall  
**Subject:** Removal of Public Call Boxes

Parton Parish Council

Thank you for your letter of the 19th June 2008

The matter was discussed at the parish council meeting held on the 9th July 2008.

i) Scree View

The parish council have no evidence to support the retention of this box. The note in the box indicates that the consultation was for 42 days from mid May but presumably the dates have now changed

ii) The Square Parton

The parish council consider that there is an argument albeit slim for the retention of this box. There is not universal mobile phone coverage in this area. Vodaphone is the only system that can be used. The box is on the route of the Cumbria Coastal Path and the National Cycle Route 72 the Hadrian's cycleway. There is an argument that in these circumstances the box could be retained for emergency use by walkers and cyclists using these well publicized tourist routes. It has to be said that the box is not well used and justification for the retention is limited. The village has lost the post office outlet and the only shop has just closed. If the public telephone kiosk is to be removed then it has to be accepted that small communities such as Parton must increasingly be reliant upon larger service centres with the additional travel costs that entails.

17/07/2008

Clive

W. M. LACHLAN F.R.I.C.S.

Waterfoot House  
16 Vicarage Lane  
Ennerdale Bridge  
Cleator  
Cumbria  
CA23 3BE  
01946 862237  
[muir.lachlan@btopenworld.com](mailto:muir.lachlan@btopenworld.com)

20<sup>th</sup> June 2008

Lake District National Park Authority  
Planning Department  
Murley Moss  
Oxenholme Road  
Kendal  
Cumbria  
LA9 7RL



Dear Sirs,

**Proposal to Remove BT Public Payphone - Ennerdale Bridge - CA23 3AR**

I wish to object to BT's proposal to remove the above public telephone box.

With no mobile phone cover, in the area, should anyone have a fault on their domestic service, there will be no local telephone means to summon help or the emergency services.

The emergency response fallback procedures for Ennerdale & Kinniside Primary School, against whose playground fence this phone box is located, I understand, also contemplate its use to summon help in an emergency, should they be unable to access their own phone.

Due to the surrounding mountainous terrain and widespread lack of mobile phone network cover, up to 9000 per year, coast to coast walkers, innumerable fell walkers, runners, rambles, visitors etc. and members of the public, will be put at risk should this phone be removed.

This payphone is one of only 2 BT public telephone boxes in the whole of Ennerdale. The other one is at Croasdale. These phone boxes are the only way for members of the public to summon the Mountain Rescue Services should there be an accident on the fells.

Please do not remove this community asset and safety lifeline.

Yours sincerely,

A handwritten signature in black ink, appearing to read "W M Lachlan".

W M Lachlan

7 vicarage La  
Emerdale Bric  
Cumbria  
CA 23 3BE

22 June 2008

Lake District National Park Authority  
Planning Department  
Murley Moss  
Oxenholme Road  
Kendal  
Cumbria  
LA9 7RL



Dear Sirs,

**Proposal to Remove BT Public Payphone - Ennerdale Bridge - CA23 3AR**

I wish to object to BT's proposal to remove the above public telephone box.

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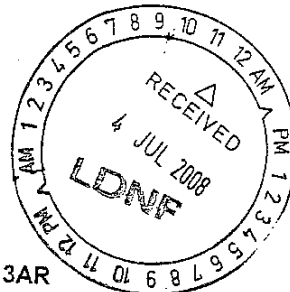
Yours faithfully,

Paul Dean

7 Vicarage Lane  
Ennerdale Bridge  
Cumbria  
CA23 3BE

22 June 2008

Lake District National Park Authority  
Planning Department  
Murley Moss  
Oxenholme Road  
Kendal  
Cumbria  
LA9 7RL



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Please do not remove this community asset and safety lifeline.

Yours faithfully,

Clive

Lake District National Park Authority  
Planning Department  
Murley Moss  
Oxenholme Road  
Kendal  
Cumbria  
LA9 7RL

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Please do not remove this community asset and safety lifeline.

Yours sincerely,

Christina Brinknell

5 Fernleigh Close

Tallerhvie

CA13 0NS



whilst phone boxes in rural villages have lower use than in the past they are a vital lifeline in the event of an emergency and should not be removed.

RECEIVED  
30 JUN 2008

Lake District National Park Authority  
Planning Department  
Murley Moss  
Oxenholme Road  
Kendal  
Cumbria  
LA9 7RL

Mr C Wagstaff  
Miss C Witt  
10 Vicarage Lane  
Ennerdale  
Cleator  
Cumbria  
CA23 3BE

24<sup>th</sup> June 2008

Dear Sirs,

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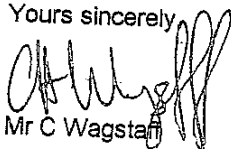
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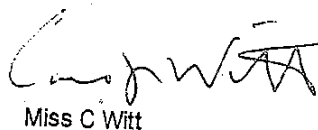
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Yours sincerely,

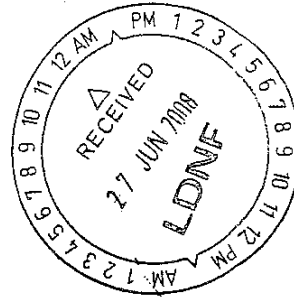
  
Mr C Wagstaff

  
Miss C Witt

Michael Blackhurst  
9 Vicarage Lane  
Ennerdale Bridge  
Cumbria  
CA23 3BE

24<sup>th</sup> June 2008

Lake District National Park Authority  
Planning Department  
Murley Moss  
Oxenholme Road  
Kendal  
Cumbria  
LA9 7RL



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Yours sincerely,

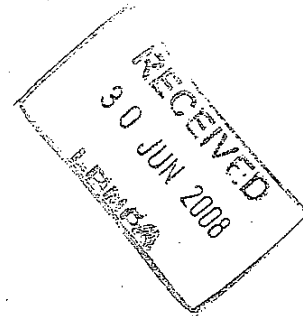
**Michael Blackhurst (MR)**



Mr & Mrs P Murphy  
Waters Edge  
32 Vicarage Lane  
Ennerdale Bridge  
Cleator  
Cumbria  
CA23 3BE

23 June 2008

Lake District National Park Authority  
Planning Department  
Murley Moss  
Oxenholme Road  
Kendal  
Cumbria  
LA9 7RL



Dear Sirs,

**Proposal to Remove BT Public Payphone - Ennerdale Bridge - CA23 3AR**

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Please do not remove this community asset and safety lifeline.

Yours sincerely,

*Christie Murphy*

Clive

Heckbarley  
Ennerdale Bridge  
Ueator  
Cumbria

CA23 3AR  
20 June '08

Lake District National Park Authority  
Planning Department  
Murley Moss  
Oxenholme Road  
Kendal  
Cumbria  
LA9 7RL

Dear Sirs,

**Proposal to Remove BT Public Payphone - Ennerdale Bridge - CA23 3AR**

I wish to object to BT's proposal to remove the above public telephone box.

With no mobile phone cover, in the area, should anyone have a fault on their domestic service, there will be no local telephone means to summon help or the emergency services.

**Indeed my BT connection at Heckbarley was not working for about a week last year. The payphone was a lifeline.**

The emergency response fallback procedures for Ennerdale & Kinniside Primary School, against whose playground fence this phone box is located, I understand, also contemplate its use to summon help in an emergency, should they be unable to access their own phone.

Due to the surrounding mountainous terrain and widespread lack of mobile phone network cover, up to 9000 per year, coast to coast walkers, innumerable fell walkers, runners, rambles, visitors etc. and members of the public, will be put at risk should this phone be removed.

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Please do not remove this community asset and safety lifeline.

Yours sincerely,



John Ashworth

Owner of Heckbarley (opposite the village school and phone box)

RECEIVED  
24 JUN 2007  
LDNPA

ACK 2/7/08 SE (Cline)

RECEIVED  
26 JUN 2008  
LDNPA

Lake District National Park Authority  
Planning Department  
Murley Moss  
Oxenholme Road  
Kendal  
Cumbria  
LA9 7RL

24/6/08

Dear Sirs,

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Please do not remove this community asset and safety lifeline.

Yours sincerely,

Dr HL Rowe  
18 vicarage lane  
Ennerdale  
Cumbria  
CA23 3BE

Lake District National Park Authority  
Planning Department  
Murley Moss  
Oxenholme Road  
Kendal  
Cumbria  
LA9 7RL

(Clive)  
Grey Farm  
Ennerdale  
cleator  
Cumbria  
CA 23 3AS  
21st June 2008

Dear Sirs,

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I wish to object to BT's proposal to remove the above public telephone box.

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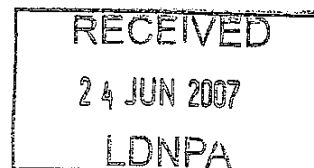
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Please do not remove this community asset and safety lifeline.

Yours sincerely,

*E. Redwaye*



Acc 2/7/08  
SE

(Clive)

Ennerdale & Kinniside Parish Council

Bleach Green Cottage  
Ennerdale  
CLEATOR  
CA23 3AS  
Tel 01 946 852 805

Lake District National Park Authority  
Planning Department  
Murley Moss  
Oxenholme Road  
Kendal  
Cumbria  
LA9 7RL

RECEIVED  
26 JUN 2008  
LDNPA

24<sup>th</sup> June 2008

Dear Sirs,

Proposal to Remove BT Public Payphone - Ennerdale Bridge - CA23 3AR

I wish to object to BT's proposal to remove the above public telephone box on behalf of the Parish Council and personally.

With no proper mobile phone cover, in the area, should anyone have a fault on their domestic service, there will be no local telephone means to summon help or the emergency services.

The emergency response fallback procedures for Ennerdale & Kinniside Primary School, against whose playground fence this phone box is located, I understand, also contemplate its use to summon help in an emergency, should they be unable to access their own phone.

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Please do not remove this community asset and safety lifeline.

Yours sincerely,



Chas Coley (Parish Clerk & Resident)

Clive



CROFTFOOT  
ENNERDALE  
CLEATOR  
CUMBRIA  
CA23 3AU

RECEIVED  
24 JUN 2007  
LDNPA

Tel: 01946 861000

E.mail: [maggyb@wildlife-sound.com](mailto:maggyb@wildlife-sound.com)

Lake District National Park Authority  
Planning Department  
Murley Moss  
Oxenholme Road  
Kendal  
Cumbria  
LA9 7RL

23<sup>rd</sup> June 2008

Dear Sirs,

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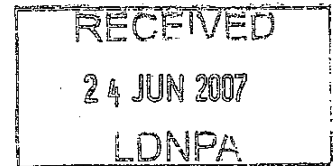
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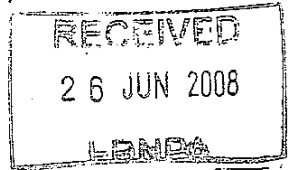
Yours sincerely,

Margaret and Roger Boughton



Clive

Planning Department,  
Lake District National Park Authority,  
Murley Moss,  
Oxenholme Road, KENDAL,  
Cumbria.  
LA9 7RL.



Holly Howe,  
Ennerdale,  
CLEATOR,  
Cumbria.  
CA23 3AR.

June 22<sup>nd</sup>. 2008.

Dear Sir,

BT. Phone Box - Ennerdale Bridge.

I live in the bungalow opposite the phone box.

It is used by summer tourists, walkers, etc. when they find there is no mobile coverage.

It has little use in the winter - except in emergencies, or by delivery van drivers calling back to base to check incomplete addresses.

For economic reasons BT's proposal to close it makes sense and would be quite reasonable; if there was another public phone quite near or IF THERE WAS MOBILE COVERAGE IN THE VILLAGE.

If the closure happens will the LDNPA approve any application for phone masts construction in the area? Both my sons, as part of their work, travel the world frequently. They are very frustrated when their mobile phones will not work here and we get quotes like: Mobiles work in Central Australia, remote parts of Japan; Northern Finland and in most places in the Andes.

I will be very interested to receive your response to this - particularly in your answer to the question in the above paragraph.

Yours in anticipation,

Martin Bibby.



C/102

June 23<sup>rd</sup> 2008

3, VICARAGE LANE,  
ENNERDALE BRIDGE,  
CLEATOR,  
CA23 3BE.

Dear Sir,

I am writing, as the British Telecom notice invites, to object to the proposed closure of the telephone kiosk in Ennerdale Bridge.

The Village has lost its bus service and village store, and now has what can only be described as a vestige of a Post Office with future closure always on the cards. However it is strategically important for the increasingly popular Coast to Coast Walk from St Bees to the east coast. The next recognised stop into the remote Ennerdale valley is at Black Sail Youth Hostel approximately 8 miles further on.

It is impossible to obtain a signal for a mobile phone in the Village and beyond because of the mountainous terrain. This is particularly relevant should an emergency arise in the School when the telephones are out of order or in the case of a fire for example.

The notice says that "the kiosk is not being used sufficiently to continue the service" but the calls that are made are rarely trivial and frequently of extreme importance. It is a matter of quality rather than quantity. Indeed by the small size of the local population one would not expect a heavy use of the payphone.

I would have thought that British Telecom had at the very least a duty to the public to maintain a lifeline to the emergency services, and for walkers to be able to communicate with destinations along their journey. It would therefore be a disgrace for this public amenity to be removed.

Yours faithfully,

Dr C.J. Ayling  
(Chair of Governors Ennerdale School)

To : Lake District National Park Planning Authority,  
Murley Moss,  
Oxenholme Road,  
Kendal,  
LA9 7RL

RECEIVED  
24 JUN 2007  
LDNPA

36