# OVERVIEW AND SCRUTINY MANAGEMENT COMMITTEE MINUTES OF THE MEETING HELD ON 30 JANUARY 2009

Present: Councillors P Connolly, Chairman; C Whiteside, Deputy Chairman; Mrs Y R T Clarkson; Mrs E Eastwood; J Kane; Mrs W Metherell; M McVeigh and P Whalley.

Officers: F McMorrow, Acting Chief Executive; J Crellin, Head of Finance and Management Information Systems; J Salt, Head of Customer

Services; N White, Scrutiny Support Officer; T Capper, Democratic Services Manager; I Curwen, Communications Manager and C Willoughby, Member Services Technical Support Officer.

Also Present: Councillors Miss E Woodburn and N Williams.

#### MGT 59/08 Minutes

**RESOLVED** – That the minutes of the meeting held on 16 December 2008 be signed as a correct record.

## MGT 60/08 Council Budget for 2009/2010

The Head of Finance and Management Information Systems delivered a presentation to the Committee on the Council's Budget for 2009/2010. This included a background to Budget setting and the exceptional challenges faced by the Council in the current financial climate.

Following the presentation, Members questions were invited.

Members enquired about the Council Tax levied on second homes, Financial input from Central Government, the County Council and other agencies.

Members enquired how much a 1% rise in Council Tax would affect income and were advised a 1% rise was equal to approximately £36k.

The Committee stated their disappointment at the attendance from non Members of the Committee, although all Members had been invited to this presentation. It was suggested that the Presentation papers be circulated to all Members of the Council for information.

The Head of Finance and Management Information Systems was thanked for her presentation.

#### **RESOLVED** – that

- a) the Council Budget 2009/2010 presentation be received, and
- b) the presentation papers be circulated to all Members of the Council.

## MGT 61/08 Compliments, Comments and Complaints

Members were provided with details of Compliments, Comments and Complaints by the Head of Customer Services, for the period September 2008 to November 2008. This showed a total of 74 compared with 78 for the same period in 2007.

The Committee were advised that a new computerised system was to be introduced from 31 March 2009.

The Head of Customer Services was congratulated on the results and the Customer Relations Officers were also praised for their work.

**RESOLVED** - that the Compliments, Comments and Complaints report be noted.

## MGT 62/08 Urgent Actions

The Committee considered an update report on the use of Urgent Actions and it was suggested that this now be monitored via the Covalent system.

**RESOLVED** That the Urgent Actions be monitored via the Covalent system.

#### MGT 63/08 Procedure for consultation on OSC/Task & Finish Group Reports

The Committee considered the addition of an extra point on the Procedure for consultation on OSC/Task and Finish Group Reports, i.e. "6. This procedure will apply where an Overview and Scrutiny Committee or Task and Finish Group is reporting direct to Executive or Council, not to reports of Sub Groups or Task and Finish groups to a parent OSC."

**RESOLVED** That additional point 6 be added and the procedure be confirmed.

### MGT 64/08 Forward Plan

The Committee considered the Forward Plan of Key Decisions January 2009 to April 2009.

**RESOLVED** That the Forward Plan of Key Decisions January 2009 to April 2009 be noted.

#### MGT 65/08 Work Plan

Consideration was given to the Work Plan of the Council's Overview and Scrutiny Committees.

**RESOLVED** That the Work Plan be noted.

## MGT 66/08 Executive Decisions

Consideration was given to the decisions made by the Executive at its meeting on27 January 2009.

**RESOLVED** That the decisions made by the Executive at its meeting on 27 January 2009 be noted.

The meeting closed at 11:55am	
	Chairman
	Date