Development areas, as specified on the 1 to 1 Feedback Sheets

n=33

| Sheet | | | |
|------------|--|--|---|
| Ref | 1 | 2 | 3 |
| 001 | local government finance training | IT Training | Leadership Academy |
| 002 | making e-mails more meaningful to members | more IT Training - beyond the basics - written instruction | |
| 003 | IDeA Leadership Academy | smaller laptop / note pad | |
| 004 | staff directory - officers names, duties, links to outside bodies | better member induction for new members | |
| 005 | IT support to members | generally better communication with hard to reach customers | working in partnerships - having the right people involved |
| 006 007 | local government finance budget training | more IT Training - use of the web | code of conduct - review update |
| 008 009 | local development framework training in scrutiny | local area agreements | local strategic partnership |
| 010 | <u>'</u> | better member / officer relations and contact | needs of rural communities addressed |
| 011 | refresher R & S training for personnel panel members | access to HR tools to support the development of council policies and procedures | support with local leadership - development of community partnerships |
| 012 | more regular updates on the council business | regular information in the form of bulletins/IT information | opportunity to see services in action - visits to council services |
| 013 | leadership academy - new role with LSP | ACE 2 involvement | |
| 014 | influencing development within training panel, personel panel and IT | chat room for training and personnel panels | video conferencing for training panel members (pilot) |
| 015 | guide to the role of officers (regularly updated) | | |

| 016 017 018 | building better contacts/relations with key officers and new officers | opportunity to have planning law training coincide with new local plan presentation | |
|-------------------|---|---|--|
| 019 020 | accountancy/budget/finance training | networking opportunities for members outside of formal meetings | |
| 021 | chairing skills training opportunities | enhancing overview and scrutiny role | spend time with a crime and disorder officer |
| 022 | IT Training - opportunities to make use of computing | | |
| 023 | IT Training - buildingon basics (e.g., MS Word) | | |
| 024 | | | |
| 025 | Public speaking | IT Training - beyond the basics | time management |
| 026 | IT Training (beyond the basics) 1:1 support plus use of memory stick for members generally | interested in planning information/topics (not a committee member) | licensing panel related training |
| 027 | Additional support from Member Services | improved support for members use of IT | assistance with member mobility |
| 028 | developing IT skills - training | opportunities for members to be more involved with the council/executive | |
| 029 | communication with members, officers and external organisations | develop a common vision for Copeland | improve relationships between officers and members |
| 030 | barriers between officers/members (members and officers) need to be broken down for benefit of people of Copeland and the authority to work more effectively | | |
| 031 | IT Skills - using laptop | Outside bodies - representing the council as a director of an organisation | |

| 032 | financial instruction | partnership working and guide to funding | emotional intelligence |
|-----|-----------------------|---|-----------------------------|
| 033 | Role of Mayor | Preparation for return to 'normal duties' | ie Keeping up with Planning |
| | | after mayoral year | developments, etc |
| | | | |

Please note that items marked with an asterisk indicates a development topic that does not directly equate to a training need A blank space indicates an unspecified response

briefing for members on: code of conduct; full council standing orders, protocols and constitution recognise our strength and successes

| chairmanship effective | IT beyond the basics |
|------------------------|----------------------|
| | |
| | |