

**Safer and Stronger Communities Overview and Scrutiny
Committee – 15 August 2007**

Item 6
Appendix E

Tour of North of Borough

Cleator Moor Square – Visited 15/05/07 11.15am

Location signage is not clear.
No signage showing times of opening.
No indication of cleaning schedules.
No disabled parking spaces adjacent to the disabled toilet.

Disabled toilet – No soap or hand dryer; condition unacceptable – needed cleaning; unclear where the emergency alarm goes to and in the wrong place; no indication where to get a radar key (possibly at town council and community office during working hours?).

Ladies toilet – No toilet roll handler.

St Bees Foreshore – Visited 15/05/07 11.45am

No signage showing times of opening.
No indication of cleaning schedules.

Ladies toilet – No soap or plug

Mother and Baby Room – No soap or plug
No bins for nappies
Paint colour not very friendly could do with a more appropriate colour

Disabled toilet – Disabled handle needs replacing
No alarm
No mirror
Door stiff and difficult to open
Needs cleaning
No light switch

Men's toilet – No soap but bins

Dogs toilet – Needs gate at entrance

Needs disabled spaces in front of the toilet that allows for wheelchair access

Wishing well needs removing or completely renovating as currently an eyesore

Large yellow Public notice before the promenade that states “use of the promenade is at your own risk” should be rewritten to be more inviting to new visitors

James Street, Whitehaven – Visited 15/05/07 12.15pm

No signage showing times of opening.
Cleaning schedules finished in June 2006.

Ladies and Disabled toilets in need of cleaning
Disabled toilet – can’t pull chain

Rubbish bins left outside.

No staff available – needed during more busy times.