BVPI's Performance Monitoring

Report Author: 1 Admin Report Type: PI Report Generated on: 13 February 2007



PI St	tatus	Shoi	rt Term Trends
•	This PI is significantly below target.	1	The value of this PI has improved in the short term.
	This PI is slightly below target.	•	The value of this PI has worsened in the short term.
٨	This PI is on target.		The value of this PI has not changed in the short term.
?	This PI cannot be calculated.		
<u> </u>	This PI is a data-only PI.		

BV Category: Community Safety & Well Being

	Date Rang	e 1		Date Range	e 2						
PI Code & Short Name	2003/04 Value			Q1 2006/0 Value	07 Target	Q2 2006/0 Value	7 Target	Q3 2006/ Value		Traffic Light Icon	Short Term Trend Arrow
BV225 Actions Against Domestic Violence			27.3%		9.1%		18.2%				
BV226a Advice & Guidance Services - total			£50000	£50000	£47000	£47000	£47000	£47000	£47000	o	
BV226b Advice & Guidance Services - CLS Quality Mark			100%	100%	100%	100%	100%	100%	100%	o	

	Date Rang	e 1		Date Range	2						
PI Code & Short Name	2003/04 Value			Q1 2006/0 Value	7 Target	Q2 2006/0 Value		Q3 2006/ Value		Traffic Light Icon	Short Term Trend Arrow
BV226c Advice & Guidance Services: direct provision			£18458	£18458	£0	£9000	£0	£9000	£0	②	
BV127a Violent Crime per 1,000 Population	1.5	2.4	20.6	5.2	.5	9.8	1.0	14.5	1.5	•	1
BV127b Robberies per 1,000 Population	5.5	9.4	.2	.0	2.0	.1	4.0	.1	6.1	0	1
BV126 Domestic burglaries per 1,000 households	7.6	6.8	5.7	.6	1.6	1.0	3.2	3.4	4.8	0	•
BV128 Vehicle crimes per 1,000 population	7.2	6.0	5.2	1.1	1.4	2.1	2.8	3.4	4.3	O	•
BV174 Racial Incidents Recorded	.00	.00	.00	.00	.00	1.00	.00	1.00	.00	•	
BV175 Racial incidents resulting in further action	100%	100%	100%	100%	100%	100%	100%	100%	100%	②	

BV Category: Corporate Health

	Date Range	e 1		Date Rang	e 2						
PI Code & Short Name	2003/04 Value	2004/05 Value				Q2 2006/0 Value	07 Target	Q3 2006/ Value		Traffic Light Icon	Short Term Trend Arrow
BV10 Percentage of Non-domestic Rates Collected	99.10%	99.30%	98.60%	34.48%	25.00%	61.92%	49.50%	88.84%	89.15%	o	•
BV2a Equality Standard for Local Government	O	0	1	1	2	1	2	1	2		
BV2b Duty to Promote Race Equality	37%	37%	66%	66%	22.5%	66%	45%	66%	67.5%	Ø	
BV8 % of invoices paid on time	93.90%	92.61%	94.50%	93.50%	100.00%	94.30%	100.00%	95.15%	100.00%	Ø	•
BV9 % of Council Tax collected	98.20%	98.10%	97.80%	30.38%	25.00%	58.27%	49.00%	86.30%	86.91%	Ø	•
BV11c Top 5% of Earners: with a disability			.00%	.00%	5.00%	.00%	5.00%	.00%	5.00%	•	
BV11a Top 5% of Earners: Women	21.40%	29.40%	29.40%	33.00%	40.00%	33.00%	40.00%	33.33%	40.00%		•
BV11b Top 5% of Earners: Ethnic Minorities	.00%	.00%	.00%	.00%	5.00%	.00%	5.00%	.00%	5.00%		
BV12 Working Days Lost Due to Sickness Absence	11.10	11.80	15.40	3.00	2.25	6.10	4.50	9.62	6.75	•	1
BV14 Percentage of Early Retirements	.00%	.00%	.00%	1.00%	.00%	1.00%	.00%	.90%	.00%		•
BV15 Percentage of Ill-health Retirements	.72%	.00%	.00%	.00%	.25%	.00%	.25%	.30%	.25%	•	1
BV156 Buildings Accessible to People with a Disability	88.00%	83.00%	100.00%	88.00%	90.00%	89.00%	90.00%	89.00%	90.00%	0	

	Date Rang	e 1		Date Range	2						
PI Code & Short Name	2003/04 Value			Q1 2006/0 Value	7 Target	Q2 2006/0 Value	7 Target	Q3 2006/0 Value	7 Target	Traffic Light Icon	Short Term Trend Arrow
BV16a Percentage of Employees with a Disability	5.50%	6.30%	3.60%	4.00%	7.00%	4.00%	7.00%	3.60%	7.00%	•	1
BV16b Percentage of Economically Active People who have a Disability	17.40%	17.40%	17.40%	17.40%		17.40%		17.40%		<u></u>	
BV17a Ethnic Minority representation in the workforce - employees	.2%	.3%	.6%	1.0%	1.2%	1.0%	1.2%	.8%	1.2%	•	1
BV17b Ethnic Minority representation in the workforce - local population	.7%	.7%	.7%	.7%		.7%		.7%		<u></u>	

BV Category: **Cultural & Related Services**

	Date Rang	e 1		Date Range	2						
PI Code & Short Name	2003/04 Value	•		Q1 2006/0 Value		Q2 2006/ Value		Q3 2006/0 Value		Traffic Light	Short Term Trend Arrow
BV170a Visits to and Use of museums & galleries - All Visits					Target				525		1 Trella Arrow
BV170b Visits to and use of Museums & galleries - Visits in Person	641	636	771	172	156	423	312	535	469	>	•
BV170c Visits to and Use of Museums - School Groups	544	903	1919	999	175	1299	350	1545	525	>	•

BV Category: Environment & Environmental Health

	Date Range	e 1		Date Rang	e 2						
PI Code & Short Name	2003/04 Value					Q2 2006/ Value		Q3 2006/ Value		Traffic Light Icon	Short Term Trend Arrow
BV166a Environmental Health Checklist	90.0%	58.8%	58.8%	65.0%	80.0%	65.0%	80.0%	65.0%	80.0%		
BV217 Pollution Control Improvements Completed On-time			95%	0%	0%	0%	0%	0%	0%	٥	
BV216a Identifying Contaminated Land			1001	1001	1001	1020	1001	1056	1001	0	•
BV218a Abandoned vehicles - % investigated within 24 hrs			69.10%	73.00%	80.00%	77.00%	80.00%	72.00%	80.00%	•	1
BV218b Abandoned Vehicles - % removed within 24 hours of required time			96.67%	100.00%	98.00%	100.00%	98.00%	100.00%	98.00%	Ø	
BV216b Information on contaminated land			1%	1%	1%	1%	1%	2%	1%	٥	•

BV Category: **Housing**

	Date Rang	e 1		Date Rang	e 2						
PI Code & Short Name	2003/04 Value	-	•			Q2 2006/ Value	1	Q3 2006/ Value		Traffic Light Icon	Short Term Trend Arrow
BV202 Number of people sleeping rough		0	0	o	0	0	0	O	0	٥	
BV203 Change in number of families in temporary accommodation		200.00%	50.00%	6.00%	-50.00%	40.00%	-50.00%	60.00%	-50.00%		1
BV64 No of private sector vacant dwellings that are returned into occupation or demolished	46	0	0	o	0	0	0	O	0	Ø	
BV213 Preventing Homelessness - number of households where homelessness prevented			0	0	40	0	40	0	40	Ø	
BV214 Housing Advice Service - % of repeat homelessness within 2 years			.06%	.55%	.06%	5.60%	.06%	3.17%	.06%	•	•
BV183a Length of stay in temporary accommodation (B&B)	5	3	1	0	1	0	1	7	1	•	1
BV183b Length of stay in temporary accommodation (Hostel)	.00	.00	.00	.00	.00	.00	.00	.00	.00	Ø	

BV Category: Housing Benefit and Council Tax Benefit

	Date Range	e 1		Date Rang	e 2						
PI Code & Short Name	2003/04 Value	2004/05 Value	_	[· · · · · · · · · · · · · · · · · · ·		Q2 2006/ Value		Q3 2006/(Value		Traffic Light Icon	Short Term Trend Arrow
BV76a Housing Benefits Security number of claimants visited, per 1,000 caseload	47.54	147.02	163.00	47.54	52.00	48.56	104.00	40.58	156.00		1
BV76b Housing Benefits Security number of fraud investigators employed per 1,000 caseload	.50	.45	.45	.44	.44	.44	.44	.44	.44	Ø	
BV76c Housing Benefits Security number of fraud investigations per 1,000 caseload	22.59	26.46	48.97	8.20	10.30	17.26	20.60	29.25	30.90	<u> </u>	•
BV76d Housing Benefits Security number of prosecutions & sanctions per 1,000 caseload	2.66	2.86	3.73	.15	1.00	1.90	2.00	2.64	3.00	•	•
BV78a Speed of processing - new HB/CTB claims	60.3	66.8	96.7	58.0	35.0	49.5	35.0	36.8	35.0	•	•
BV78b Speed of processing - changes of circumstances for HB/CTB claims	34.3	15.2	47.8	29.0	9.0	25.1	9.0	28.6	9.0	•	1
BV79a Accuracy of processing - HB/CTB claims	91.70%	90.60%	91.40%	88.00%	98.00%	88.00%	98.00%	88.80%	98.00%		•
BV79b(ii) HB overpayments recovered as % of the total amount of HB overpayment debt outstanding			51.80%	22.35%	13.75%	17.50%	27.50%	14.58%	41.25%	•	•
BV79b(i) Percentage of Recoverable Overpayments Recovered (HB) that are recovered during period	85.31%	76.48%	77.90%	96.78%	85.00%	105.42%	85.00%	63.36%	85.00%	•	•
BV79b(iii) Percentage of Recoverable Over payments Recovered (HB)			4.46%	.03%	1.00%	2.40%	2.00%	.01%	3.00%	•	1

BV Category: Planning

	Date Range	e 1		Date Rang	e 2						
PI Code & Short Name	2003/04 Value	2004/05 Value		-		Q2 2006/ Value		Q3 2006/ Value		Traffic Light Icon	Short Term Trend Arrow
BV106 New homes built on previously developed land	18.20%	50.00%	45.00%	51.40%	70.00%	42.60%	70.00%	43.30%	70.00%	•	•
BV200b Plan-making: Milestones Met?	Yes	Yes	Yes	Yes	Yes	No	Yes	Yes	Yes	Ø	•
BV204 Planning appeals allowed		27.0%	27.0%	.0%	24.0%	50.0%	24.0%	25.0%	24.0%	>	•
BV205 Quality of Planning Service checklist		44.0%	55.5%	55.5%	60.0%	55.5%	60.0%	55.5%	60.0%	<u> </u>	
BV219a Preserving the Special Character of Conservation Areas			9	9	9	9	9	9	9	Ø	
BV219b Preserving the Special Character of Conservation Areas: Character Appraisals			.0%	.0%	.0%	.0%	.0%	.0%	.0%	٥	
BV219c Preserving the Special Character of Conservation Areas: Management Proposals			.00%	.00%	.00%	.00%	.00%	.00%	.00%	Ø	
BV200c Plan-making: Monitoring Report			Yes	Yes	Yes	Yes	Yes	Yes	Yes	Ø	
BV109a Major applications determined in 13 weeks	77.00%	58.00%	21.00%	100.00%	60.00%	57.00%	60.00%	55.00%	60.00%	<u> </u>	1
BV109b Minor applications determined in 8 weeks	64.00%	63.00%	60.00%	57.00%	65.00%	61.00%	65.00%	62.00%	65.00%	>	•
BV109c Planning Applications: 'Other' applications	75.00%	85.00%	85.00%	85.00%	80.00%	86.00%	80.00%	86.00%	80.00%	٥	
BV200a Plan-making: Local Development Scheme submitted?	No	No	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Ø	

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BV Category: Waste Management & Cleanliness

	Date Range	e 1		Date Rang	e 2						
PI Code & Short Name	2003/04 : Value	2004/05 Value		-		Q2 2006/ Value		Q3 2006/ Value		Traffic Light Icon	Short Term Trend Arrow
BV82a(i) % of Household Waste Recycled	8.16%	11.20%	14.53%	13.74%	15.00%	13.00%	15.00%	14.40%	15.00%	>	•
BV82b(i) % of Household Waste Composted	4.43%	13.60%	13.60%	17.40%	15.50%	19.50%	15.50%	18.00%	15.50%	Ø	1
BV84a Household waste collected per head, in kilos	437.0	460.7	458.4	.0	456.0	.0	456.0	.0	456.0		
BV86 Cost of household waste collection	£36.51	£41.94	£47.57	£46.90	£46.90	£46.90	£46.90	£46.90	£46.90	②	
BV82a(ii) Tonnes of Household Waste Recycled			4703.00	1650.00	1343.75	2392.00	2687.50	3506.00	4031.25	•	•
BV82b(ii) Tonnes of household waste composted			4400.00	921.11	1250.00	3610.00	2500.00	4368.00	3750.00	o	•
BV84b Household Waste Collection (% change in kilograms per head)				,		'				?	?
BV91a Kerbside Collection of Recyclables (one recyclable)	63.50%	67.90%	80.30%	83.70%	81.00%	79.00%	81.00%	79.00%	81.00%	>	
BV91b Kerbside collection of recyclables (two recyclables)			80.00%	84.00%	81.00%	79.00%	81.00%	80.00%	81.00%	>	•
BV199b Local Street and Environmental Cleanliness - Graffiti			1%	0%	1%	4%	1%	1%	1%	>	•
BV199c Local Street and Environmental Cleanliness - Fly-posting levels				0%	0%	0%	0%	0%	0%	•	
BV199a Local street and environmental cleanliness - Litter and Detritus	60.0%	36.0%	21.0%	.0%	4.5%	2.0%	9.0%	4.0%	13.5%	Ø	1

	Date Range	e 1	Date Range	2						
PI Code & Short Name	2003/04 Value	•	Q1 2006/07 Value	7 Target	Q2 2006/0 Value	7 Target	Q3 2006/07 Value	7 Target	Traffic Light Icon	Short Term Trend Arrow