








# Corporate Plan Performance Monitoring Report


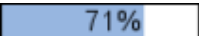
**Report Author:** 2 Admin  
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**Generated on:** 21 February 2007




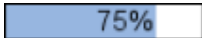

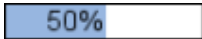

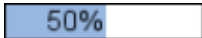


Action Status	
	Completed
	Assigned; In Progress
	Unassigned; Neglected; Check Progress; Not Started
	Overdue
	Cancelled




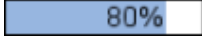
Parent Code & Title: **CorpPlan05/07 CORPORATE PLAN/BEST VALUE PERFORMANCE PLAN 2005/07**

Status Icon	Action Code & Title	Administered By	Progress Bar	Due Date	All Notes
	HLE Creating and Sustaining a Healthy Local Economy	Economic Prosperity & Sustainability Director of	<div style="border: 1px solid black; background-color: #4a86e8; color: white; padding: 2px; display: inline-block;">71%</div>	31/03/2007	
	OQ A Well-Managed Council Striving for Excellence	Executive Chief	<div style="border: 1px solid black; background-color: #4a86e8; color: white; padding: 2px; display: inline-block;">70%</div>	31/03/2007	









Status Icon	Action Code & Title	Administered By	Progress Bar	Due Date	All Notes
	QL Quality of Life	Quality of Life Director		31/03/2007	

Parent Code & Title: **HLE1 Seek to create a business environment that increases Copeland's ability to compete in the future global economy**

Status Icon	Action Code & Title	Administered By	Progress Bar	Due Date	All Notes
	E1_01 Deliver, with partners, the West Cumbria Master Plan document	Regeneration Head of		30/09/2006	Third draft now produced dates being arranged for final Council Approval in February ; Pre-consultation drafts produced and agreed ready for public consultation. Vision and outcomes have been used as an input to the inquiry for the Regional Spatial Strategy in January. The Master Plan will inform the development of the Sustainable Communities Plan for West Cumbria and the emerging LDF for Copeland. Still possible to achieve timescale required in order to inform the the government's Comprehensive Spending Review (summer 2007) and draw down funding to help deliver the Master Plan objectives.
	E1_02 Visitor spend (5% increase on previous year for 2006/07) (base figure to add in April)	Regeneration Head of		31/03/2007	Progress can only be monitored when published figures are received annually - protocol for this situation is to record progress at 50% until published figures received
	E1_03 Increase the number of jobs in our town centre by 5%	Regeneration Head of		01/04/2008	Progress figures will be reviewed annually therefore protocol should be 50% after six months until information available
	E1_04 Make a proportional contribution to the long term	Regeneration Head of		31/03/2007	Very strong performance 1372 new jobs created so far this year


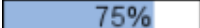

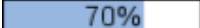


Status Icon	Action Code & Title	Administered By	Progress Bar	Due Date	All Notes
	job creation target (5000 between 2002 and 2012)				
	E1_05 Increase in the number of businesses trading online	Regeneration Head of		01/04/2007	Connecting Copeland Project assisted 35 businesses supporting 49 jobs
	E1_06 50 new business start ups by March 2007 to be refined	Regeneration Head of		31/03/2007	16 new start ups between 1/4/2006 and 31/12/2006 from WCDA linkstart 39 in all

Parent Code & Title: **HLE2 Explore with the Community and with Government, whether there are any circumstances in which Copeland would accept UK's radioactive waste permanently (Any consideration being subject to 100% guarantees on safety standards)**








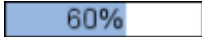
Status Icon	Action Code & Title	Administered By	Progress Bar	Due Date	All Notes
	E2_01 Prepare a specific proposal to the NDA and potential contractors on an offset package for the Low Level Repository at Drigg	Sustainability & Nuclear Head of		30/06/2006	Specific proposal has been made to the NDA as required in this action. However many uncertainties still exist and need to be negotiated including Government support and the level of contribution ; Draft report completed. Discussions with the NDA ongoing. Agreement in principle obtained.
	E2_02 Secure legal advice on the potential for fighting any imposed central government decision affecting Copeland and identify the value to government in reaching an early solution	Sustainability & Nuclear Head of		31/07/2006	
	E2_03 Prepare clear communications plan to secure the views of local politicians, local community bodies and other local organisations on whether there are any circumstances in which a permanent home for a national radioactive waste facility	Sustainability & Nuclear Head of		31/08/2006	Work ongoing with Communications Dept and External Consultant
	E2_04 Prepare robust strategy to win national political support for local veto and	Sustainability & Nuclear Head of		31/10/2006	

Status Icon	Action Code & Title	Administered By	Progress Bar	Due Date	All Notes
	offset package				

Parent Code & Title: **HLE3 Influence and strengthen local, regional and national nuclear related policies to ensure Copeland's needs are reflected**






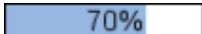



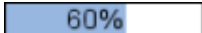

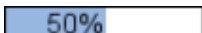
Status Icon	Action Code & Title	Administered By	Progress Bar	Due Date	All Notes
	E3_01 Provide a clear Council planning framework which supports our nuclear policies	Sustainability & Nuclear Head of		31/07/2006	Discussions with Planning ongoing
	E3_02 Ensure RSS and County Waste and Minerals plan supports our position	Sustainability & Nuclear Head of		30/04/2007	Response to draft Waste and Minerals Plan agreed by Executive and submitted to the County Council including comments related to Nuclear issues arising
	E3_03 Joint local government policy statement on nuclear legacy issues	Sustainability & Nuclear Head of		31/07/2006	NuLEAF have prepared policy document with help of Enviro. Supplementary policy papers being prepared for CoRWM and DEFRA on behalf of LGA

Parent Code & Title: **HLE4 Seek to create a physical infrastructure that increases Copeland's ability to compete in the global economy**

Status Icon	Action Code & Title	Administered By	Progress Bar	Due Date	All Notes
	E4_01 Ensure the West Cumbria Masterplanning work fully addresses Copeland Access	Regeneration Head of		01/10/2006	Access issues covered in the Draft Masterplan going to Exec in February - prioritises Whitehaven Eastern By Pass plus some improvements to A66 -some issues still need to be resolved
	E4_02 Increase business floor space by 5000 square metres	Regeneration Head of		30/04/2007	Target met with completion of Cleator Moor Business Centre and nw office space on Sellafield site - sustainability issues re the latter
	E4_03 Seek a start on the A595 Parton/Lillyhall Improvements	Regeneration Head of		30/04/2008	
	E4_04 Secure agreement to highways improvements contained within the Whitehaven Regeneration Programme	Regeneration Head of		30/04/2007	











Parent Code & Title: **HLE5 Seek to maximise economic development benefits arising from the nuclear industry**






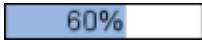


Status Icon	Action Code & Title	Administered By	Progress Bar	Due Date	All Notes
	E5_01 Seek to secure the development of a new educational/research facility in Copeland	Regeneration Head of		30/04/2008	Government have announced committment to new National Nuclear Lab in West Cumbria. NDA and Dalton Institute have annouced committment to new facility at Westlakes
	E5_02 Ensure there is a clear programme to support local nuclear supply chain through first and second tier suppliers	Sustainability & Nuclear Head of		28/02/2007	Now in place through Nuclear Oppurtunities Manager and NWDA funding
	E5_03 Seek to secure 50 further jobs in follow-on investment (followed by NDA)	Regeneration Head of		30/04/2007	This looks as though it has been achieved as major increase in jobs has occurred at Westlakes
	E5_04 Agree with the NDA mechanism for funding socio economic activities	Sustainability & Nuclear Head of		30/04/2007	Response to socio economic strategy submitted we now await any changes the NDA might wish to make. On the whole the issued strategy is in line with our thinking except for the budget being funded only through savings
	E5_05 Monitor emerging NDA priorities and lobby, as necessary, to ensure a level of programme investment at Sellafield that maintains current levels of employment as steadily as possible	Sustainability & Nuclear Head of		30/04/2007	Have lobbied at every occassion - through response to Socio Economic Strategy - by letter to SoS at Dti Alisdair Darling and the PM over recent threats to annual budget
	E5_06 Lobby the NDA to establish clear workforce plans setting out workforce needs into the future and putting in	Sustainability & Nuclear Head of		30/04/2007	Have lobbied for this through Socio economic strategy/ input to contracting processes/ letters to minister PM

Status Icon	Action Code & Title	Administered By	Progress Bar	Due Date	All Notes
	place retraining measures to ensure the workforce can benefit from decommissioning jobs being created				


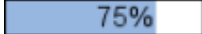


Parent Code & Title: **HLE6 Area based regeneration activities**

Status Icon	Action Code & Title	Administered By	Progress Bar	Due Date	All Notes
	PI_E6_01 Complete the Whitehaven Regeneration Programme Implementation Plan	Regeneration Head of		01/06/2006	
	PI_E6_02 Complete the Market Towns Initiative delivery plans	Regeneration Head of		01/05/2007	
	PI_E6_03 Develop plans for sustaining activity in South Whitehaven post SRB	Regeneration Head of		01/04/2007	
	PI_E6_04 Develop with partners relevant actions from the Neighbourhood Renewal Programme in South Whitehaven	Regeneration Head of		01/07/2006	


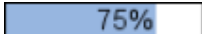

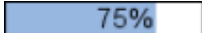

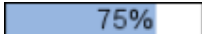





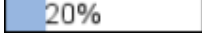
Parent Code & Title: **HLE7 Influence responsible bodies to improve the level of skills and qualifications of local people**

Status Icon	Action Code & Title	Administered By	Progress Bar	Due Date	All Notes
	PI_E7_01 Review strategies and action plans of accountable bodies (especially Learning & Skills Council and the West Cumbria Masterplan) and prepare a report on the needs and resources gap	Regeneration Head of		01/12/2006	It has not been possible to progress this project due to competing higher priority work.
	PI_E7_02 Work with partners to develop a plan to respond to the needs identified	Regeneration Head of		31/03/2007	It has not been possible to progress this project due to competing higher priority work.
	PI_E7_03 Develop proposals for a campaign for attracting skilled and entrepreneurial individuals in key sectors to Copeland	Regeneration Head of		31/03/2007	Issue being picked up by the masterplan which is nearing completion ; Promotional Campaign in Business Gazette started in April 2006
	PI_E7_04 Review with health and other major employers the difficulties of recruitment of skilled personnel and potential for joint approach to resolving the issue	Regeneration Head of		02/04/2007	It has not been possible to progress this project due to competing higher priority work.








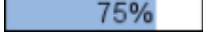





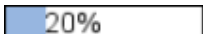




Parent Code & Title: **OQ1 Putting the Customer at the heart of everything that we do & improve key services**

Status Icon	Action Code & Title	Administered By	Progress Bar	Due Date	All Notes
	OQ1_01 Local press coverage - balance of positive media	Policy & Performance Head of		31/03/2007	Status being monitored through NewsPing. Current balance is around 2/3 positive to 1/3 negative. This has improved from when monitoring began.
	OQ1_02 Performance against the 3 Customer First Action Plans	Quality of Life Director		31/03/2007	All original actions complete from customer service action plan. Momentum being maintained via Reputations project and the intention is to review once the tri-ennial customer satisfaction results available.


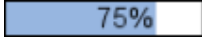





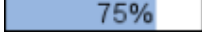
Parent Code & Title: **OQ2 Improving the Efficiency and Effectiveness of Council Activities**

Status Icon	Action Code & Title	Administered By	Progress Bar	Due Date	All Notes
	OQ2_01 Process Improvement Team identify savings in excess of their operating costs	Policy & Performance Head of		31/03/2007	PIT have identified a range of improvement benefits, not all directly cash savings.
	OQ2_02 Gershon efficiency targets achieved in 2005/06 and 2006/07	Policy & Performance Head of		31/03/2007	
	OQ2_03 Quarterly performance reports on time and complete	Policy & Performance Head of		31/03/2007	Performance Monitoring reports have been completed and reported on time.
	OQ2_04 Our own annual internal assessment of performance management using the Audit Commission/IDeA framework shows overall improvement	Policy & Performance Head of		01/01/2006	--The status of this project was reviewed on 30th January. Current status reports are OK.-- ; This objective will not be achieved in 2006/7, due to other priorities needing to be completed before starting.
	OQ2_05 3 year financial strategy in place	Finance & Business Development Head of		30/09/2006	Medium term 3 year plan presented to Exec with draft Budget
	OQ2_06 Transformational Government Strategy in place	Policy & Performance Head of		30/06/2006	Emerging picture nationally and regionally will contribute to the Council developing its strategy. Good practice being sought. Some parts of the strategy are progressing, as reported to Improvement Board

Parent Code & Title: **OQ3 Proper & appropriate Governance arrangements**













Status Icon	Action Code & Title	Administered By	Progress Bar	Due Date	All Notes
	OQ3_01 Reduced number of recommendations to Members from the Annual Audit Letter	Executive Chief		31/03/2007	Reported to Corporate team on a quarterly basis - significant reduction
	OQ3_02 Achievement of Priority 1 audit recommendations within 3 months	Executive Chief		30/03/2007	Reported to Corporate Team on a quarterly basis - significant reduction
	OQ3_03 Strategic and Operational Risk Registers in place and reviewed regularly	Policy & Performance Head of		31/03/2007	Registers reviewed during 2006/7 and updates incorporated
	OQ3_04 External inspections recognise improving performance management within the council	Policy & Performance Head of		31/03/2007	External inspections reported to date in 2006/7 reflect continuing progress - eg Use of Resources 2005/6, Data Quality, BFI, LSP
	OQ3_05 All managers to have completed the H&S training	Policy & Performance Head of		31/07/2006	All planned management training to IOSH standard has been completed.
	OQ3_06 Favourable opinion on Business Continuity Plan	Legal & Democratic Services Head of		31/03/2007	
	OQ3_07 Improved CPA rating	Policy & Performance Head of		31/03/2008	Preparing for meeting with External Auditor on Use of Resources and Direction of Travel
	OQ3_08 Use of Resources at level 2 at least	Finance & Business Development Head of		31/03/2007	Use of Resources score due March 07
	OQ3_09 Revised financial regulation in place	Finance & Business Development Head of		31/03/2007	Approved by Full Council and effective from June 06. Training of all managers being undertaken by Accountancy Services



Parent Code & Title: **OQ4 Take a leading role working with Partners in the WCSP to improve effectiveness**

Status Icon	Action Code & Title	Administered By	Progress Bar	Due Date	All Notes
	OQ4_01 Revised draft Community Strategy is published	Policy & Performance Head of		30/09/2006	The West Cumbria Masterplan, upon which much of the Sustainable Communities Strategy was based, was due to be published on a similar timescale, but delayed. Recent progress will support consultation on the draft Sustainable Communities strategy which is due to start at the beginning of February.
	OQ4_02 Achieve floor targets in all key area's	Policy & Performance Head of		31/03/2008	Progress in all areas. Recent data shows decline in some crime and education targets.
	OQ4_03 Achieve 'amber/green' status from the ODPM's 2006 annual appraisal of the LSP	Policy & Performance Head of		31/05/2007	
	OQ4_04 Plans under LAA are in place	Policy & Performance Head of		31/03/2007	CCC consultation on Cumbria Agreement on target. CBC 5 year plan being aligned with Cumbria Agreement objectives


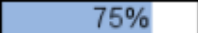

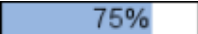

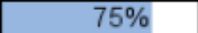




Parent Code & Title: **QL1 Promote healthy lifestyles**






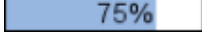
Status Icon	Action Code & Title	Administered By	Progress Bar	Due Date	All Notes
	QL1_01 Achieve the targets set within the Health Strategy	Leisure & Environmental Services Head of		20/07/2006	Single target for 2006/07 is to develop a subordinate substance abuse policy. This is on target for reporting to Executive in March 07
	QL1_02 Implement the agreed Cultural Development team structure	Leisure & Environmental Services Head of		30/06/2006	Initial team appointments complete by summer 06, backfilling of Arts Development Officer concluded Jan 07
	QL1_03 Community Development Strategy in place	Leisure & Environmental Services Head of		31/03/2007	This will now be developed from the 2007 - 2012 new Corporate Plan, so has been deferred into 2007/8. <ul style="list-style-type: none"> <li>Staff concentrating on Children &amp; Young persons strategy which is a statutory duty</li> </ul> The new Corporate Plan will inform this longer term strategy and service plan.
	QL1_04 Implement the outcome of negotiations for a Leisure Trust	Leisure & Environmental Services Head of		30/09/2006	Trust in place 1 April 06, 3 month grace period for self performance monitoring passed, investment in facilities commenced December06. Local Trust Board implemented
	QL1_05 Increase the number of young people taking part in out of school time activities at the Sports Centre, Swimming Pool and Bowls Centre by 3% over 2005/06 target (base figure 115,426)	Leisure & Environmental Services Head of		31/03/2007	Information available March 07
	QL1_06 Have at least one event to promote healthy	Policy & Performance Head of		31/03/2007	Two weeks of publicity of services available to improve the health of staff

Status Icon	Action Code & Title	Administered By	Progress Bar	Due Date	All Notes
	<p>behaviour within the Council</p> <p>QL1_07 Take Pow Beck sports facility proposals forward to establish cost certainty, which will encourage a decision on progress to be made</p>	<p>Leisure &amp; Environmental Services Head of</p>		<p>31/07/2006</p>	<p>held during "Employee Health Wellbeing" week throughout week commencing 8<sup>th</sup> January at Catherine St. and the following week at Moresby.</p> <p>Original feasibility concluded. Additional feasibility underway January 07 to develop Sports Village concept for the site as the most likely solution to the substantial funding gap facing all the principle sports facilities to be co-located here, including the Council's direct wet and dry redevelopment</p>


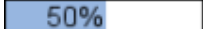





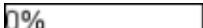

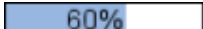






Parent Code & Title: **QL2 Use our influence as Community Leaders to enhance healthcare provision in West Cumbria**


Status Icon	Action Code & Title	Administered By	Progress Bar	Due Date	All Notes
	QL2_01 Lobby to have at least two aspects of healthcare provision scrutinised	Leisure & Environmental Services Head of		31/03/2007	
	QL2_02 Work with LSP task group to review health issues in West Cumbria	Leisure & Environmental Services Head of		31/03/2007	
	QL2_03 Lobby to establish clear proposals on hospital facilities for West Cumbria	Leisure & Environmental Services Head of		31/03/2007	
	QL2_04 Identify appropriate sites for hospital facilities	Regeneration Head of		31/03/2007	Initial and short list of potential hospital sites produced. Yet to be consulted upon more widely and discussed with the hospital trust.

Parent Code & Title: **QL3 Enhance community safety and reduce crime**






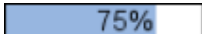




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	QL3_01 10% reduction in overall crime within Copeland between April 2006 and April 2007	Regeneration Head of		30/04/2007	At the beginning of the Community Safety Strategy period Copeland's crime figures, driven by a worsening situation with violent crime, immediately went into decline. Since then work of the partners has brought the situation back in line with the reduction target such that Copeland is now one of the few districts in the North West likely to achieve the 15% reduction in overall crime within the 3 year strategy period. Particular success has been had in reducing incidencies of violent crime and criminal damage.
	QL3_02 Summer activities programme delivered for 6 weeks	Leisure & Environmental Services Head of		30/09/2006	Summer Programme delivered, in addition the sports development team delivered an additional October half term programme in Millom and Egremont.
	QL3_04 Achieve relevant targets in the Safer and Stronger Communities action plan	Leisure & Environmental Services Head of		30/04/2007	Refers to BV199, Green Flags and Abandoned Vehicules

Parent Code & Title: **QL4 Minimise waste, maximise recycling and care for the environment**




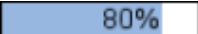








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	QL4_01 Have a County wide Waste Strategy in place	Leisure & Environmental Services Head of		30/11/2006	Waste Partnership approved preferred option for strategy 17 January This draft strategy is to be put out to public consultation during qtr4.
	QL4_02 Deliver the relevant actions within the Waste Strategy	Leisure & Environmental Services Head of		31/03/2007	Will follow on from completion of QL4 01
	QL4_03 Copeland in line with median performance compared to other District Councils for performance for kg household waste generated per capita	Leisure & Environmental Services Head of		31/03/2007	Data available March 07
	QL4_04 Copeland in the top 25% of District Councils for performance for % waste recycled	Leisure & Environmental Services Head of		31/03/2008	Data available March 07
	QL4_05 200 businesses to be checked for valid waste transfer licence	Leisure & Environmental Services Head of		31/03/2007	91 businesses checked year to date. Target should be met by year end.
	QL4_06 At least 24 third party sites cleaned up as a result of enforcement action	Leisure & Environmental Services Head of		31/03/2007	<b>6 sites have been cleared up year to date.</b>
	QL4_07 Work with at least 8 environmental friends/community groups	Leisure & Environmental Services Head of		01/04/2006	
	QL4_08 Deliver the relevant actions identified within the	Leisure & Environmental Services Head of		31/03/2007	£970,000 of £2.1 million to be allocated and spent by 31 March 07. Confirmation

Status Icon	Action Code & Title	Administered By	Progress Bar	Due Date	All Notes
▶	Cleaner, greener, safer funding proposals  QL4_09 Adopt a strong prosecution policy in 100% of cases where relevant under the Clean Neighbourhoods and Environment Act	Leisure & Environmental Services Head of	 80%	31/03/2007	of funding came late and into this financial year, delaying the planning and commencement date for individual projects. Spend is accelerating into the final quarter and profiled spend looks promising but not guaranteed. Individual project leads are being encouraged to keep to timescale and spend profile.

Parent Code & Title: **QL5 Seek to maximise educational achievement and lifelong learning**






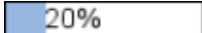
Status Icon	Action Code & Title	Administered By	Progress Bar	Due Date	All Notes
	QL5_01 Work actively with LSP task groups to support the improvement of educational standards	Leisure & Environmental Services Head of		30/04/2007	
	QL5_02 Achieve NWEO member accreditation	Legal & Democratic Services Head of		30/09/2006	Accreditation achieved Sept 2006
	QL5_03 Continue to scrutinise at least two aspects of educational standards	Legal & Democratic Services Head of		31/03/2007	
	QL5_04 Develop a training plan for council employees to enhance their skills, and review future training schemes within the council - target for Member/Officer participation	Policy & Performance Head of		31/03/2007	Following the EDI process in 2005 and the budget-setting process for 2007/8, a draft plan has been produced. It will be finalised for roll-out from 1 April 2007
	QL5_05 Work with partners to develop a programme for improvement of basic skills	Quality of Life Director		31/03/2007	Meetings have taken place with Trade Unions and an action plan agreed. Staff meeting arranged but progress protracted

Parent Code & Title: **QL6 Support stakeholders to build community life**

Status Icon	Action Code & Title	Administered By	Progress Bar	Due Date	All Notes
	QL6_01 Work with at least two Copeland parishes to help achieve Quality Parishes status	Quality of Life Director		31/03/2007	1 Parish close to submitting, 4 more actively pursuing, 4 more have registered an interest. Letter being sent out to encourage further take up.
	QL6_02 Develop a Parish Charter for Copeland	Quality of Life Director		31/03/2007	Draft has been consulted on and all comments following the consultation period have been drawn together. Meeting scheduled for 5th February with Cumbria County Council and CALC to agree changes for consideration by members
	QL6_03 Host at least one meeting annually with Parish Council's and CBC elected members to listen to their issues and improve understanding	Quality of Life Director		31/03/2007	Meeting set for 12th March 2007
	QL6_04 Invest in community led arts projects to assist them in leveraging additional funding at a ratio of £9 additional investment for every £1 of Copeland's money	Leisure & Environmental Services Head of		30/04/2007	
	QL6_05 6 'In Bloom' community groups and 6 awards in Cumbria in Bloom	Leisure & Environmental Services Head of		31/10/2006	
	QL6_06 15 schools participating in the 'Learning through Landscapes' scheme	Leisure & Environmental Services Head of		31/10/2006	



Parent Code & Title: **QL7 Take action to ensure housing in Copeland meets the social, environmental and economic needs of the community**

Status Icon	Action Code & Title	Administered By	Progress Bar	Due Date	All Notes
	QL7_01 The percentage of Copeland Homes dwelling that meet the decent homes standard to be in line with the Copeland Homes investment programme	Regeneration Head of		31/03/2007	44% at end of quarter three, target 49%
	QL7_02 Effectively monitor Copeland Homes performance - establish regular liaison meetings	Regeneration Head of		31/03/2007	
	QL7_06 Deliver phase one of the Housing Market Renewal Strategy for the Copeland area of West Cumbria for 2005/07	Regeneration Head of		31/03/2007	The two main HMR projects for Copeland are phase 1 of redevelopment in South Whitehaven and development of a Masterplan for Copeland Homes properties in Whitehaven town centre. Both of these initiatives have been significantly delayed planning consent has been granted for the demolition of Wastwater flats but no plans are yet available for the future use of the site or more widely for South Whitehaven. The masterplanning exercise has been delayed due to the unexpectedly high number of elderly residents that would be required to be rehoused.